3 simple and quick steps for your mobile buyback



1. Estimate the exchange value of your old mobile

Select your mobile in the search engine. The estimate is valid if your mobile fulfils these 4 conditions:

- It must be in working condition: the product should switch on, work, one should be able to browse through the menus. General signs of wear are acceptable (slight scratches, chipped paint, etc.).
- It must be complete: the battery and battery cover must be present.
 All buttons and components must be present and functional.
- The screen and the case must be intact. The screen should light up completely. There should be no defect in the display and the glass must not be damaged (signs of wear are acceptable). The case must not have any major physical damage (significant scratches and cracks).
- If it is an iPhone, the «Locate my iPhone» option must be disabled. Immediately get the estimated buyback amount.



2. Go to the shop to select your mobile

Go to an Orange shop, an Orange expert will give you the exact buyback amount of your mobile.

Once you accept the offer, you will receive a voucher indicating the buyback amount.



3. Buy your smartphone and the package that best suits you

The final price of your new smartphone will reflect the buyback amount.