

# **Crimson Global Academy**

## Parent/Family Code of Conduct



## **Commitment to Partnership**

At Crimson Global Academy, every student deserves to learn in a safe, respectful, and engaging environment. This code of conduct helps us all understand how to be our best selves in our online learning community.

## **Our School Mission**

Our mission is to unlock our students' limitless potential, together, for extraordinary futures.

We are doing so by:

1. Igniting a passion for learning that accelerates academic performance and success, regardless of age
2. Fostering a global community that broadens students' perspectives and develops their skills to make a difference on the world stage
3. Providing cutting-edge technology for teachers to launch students into their future, while giving parents transparency into their child's education

## **Parent/Family Responsibilities**

### Supporting Learning at Home

- Provide a suitable learning space that minimises distractions during online classes
- Ensure reliable internet access and working technology for online learning
- Support your child in maintaining regular attendance and punctuality for virtual classes
- Parents and caregivers will ensure student attendance is 90% or above
- Monitor your child's progress through the learning management system
- Communicate with teachers about any challenges affecting learning

### Communication and Engagement

- Respond to school communications within 48 hours from Monday to Friday, during term time
- Attend parent-teacher conferences (virtual or in-person)
- Contact teachers through appropriate channels (email, learning platform) during reasonable hours
- Raise concerns respectfully and work collaboratively toward solutions

- Keep emergency contact information current

## Online Safety and Behaviour

- Supervise younger students during online sessions as age-appropriate
- Ensure your child understands and follows the Student Code of Conduct
- Report any online safety concerns immediately to the school
- Respect the privacy of other students and staff (no recording or sharing of class sessions without permission)
- Model respectful digital citizenship in all school-related communications

## Academic Integrity

- Ensure submitted work is your child's own effort
- Support learning without completing assignments for your child
- Encourage honest academic practices and report any concerns about assessment integrity

## Respectful Community

- Treat all staff, students, and other family members with courtesy and respect
- Value diversity and promote an inclusive environment
- Avoid gossip or negative commentary about the school, staff, or other families on social media
- Address disagreements privately and professionally through appropriate channels

## What Parents/Families Can Expect from Us

- Regular, clear communication about your child's progress and school matters
- Timely responses to queries (within 48 hours during term time)
- A safe, inclusive online learning environment
- Quality teaching and engaging learning experiences
- Support for your child's academic and personal development
- Professional, respectful treatment of all family members

## Concerns and Complaints

Please refer to our *Complaints Policy and Procedures* on our website:

<https://www.crimsonglobalacademy.school/our-school/cga-provision-of-information/>

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## Version Control

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*NB: This Parent Code of Conduct supersedes and replaces any prior Parent Code of Conduct relating to its subject matter, regardless of its date of approval.*