Our Overages Pricing

As our customer base continues to grow, we've noticed that some of our users are exceeding the usage limits outlined in their current plans. To ensure that we can continue providing our CMS to all our customers and maintain the performance of our platform, we are introducing overage fees for those who go beyond their plan limits.

CONSUMPTION BASED LIMITS:

Feature	Starter	Growth	Growth Plus	Premium	Elite
Number of stories	20,000	25,000	100,000	Unlimited*	Unlimited*
Max. Number of Stories	20,000	25,000	100,000	Unlimited*	Unlimited*
Number of locales	2	2	10	Custom	Custom
Max. Number of Locales	2	Unlimited*	10	Unlimited*	Unlimited*
Monthly Traffic included*	100GB	400GB	1TB	Custom	Custom
Max. Monthly Traffic	100GB	1TB	1TB	Unlimited*	Unlimited*
Number of assets	2,000	2,500	10,000	Custom	Custom
Max. Number of Assets	2,000	2,500	10,000	Unlimited*	Unlimited*
Monthly API Requests included	100,000	1M	4M	Custom	Custom
Max. Number of API Requests	100,000	5,000,000	4,000,000	Unlimited*	Unlimited
User Seats included	1	5	15	Custom	Custom
Max. Number of Users	2	10	15	Unlimited*	Unlimited*

*Fair use limits apply. Please contact us for more information.

OVERAGE PRICING*:

Feature	Per Amount	Per Month	Each
Stories	1000	$5	$0.005
Locales	1	$20	$20
Traffic**	250GB	$75	$0.3
Number of Assets	10,000	$5	$0.0005
API Requests	1,000,000	$10	$0.00001
User	1	$15	$15
Maximum Usage Breach Fee	$1,000		

***Important: Overage pricing applies to Starter and Growth, subject to the maximum usage limits of each plan. Growth Plus has fixed limits with no add-ons or overages, and spaces are blocked when they reach a limit. Customers who need more should upgrade to Premium or Elite. Growth Plus subscriptions created before Sep 10, 2026 keep their previous limits. Starter plans cannot purchase additional API request packs or exceed the maximum API request limit of 100,000 requests per month. Customers who require additional API requests will need to upgrade to a higher-tier plan.**

****Traffic will be charged each time customers exceed their contracted amount.**

FREQUENTLY ASKED QUESTIONS (FAQs):

1. Why are you introducing overage fees?

We are introducing overage fees to ensure a fair and flexible billing process for all our customers. As some users are exceeding their current plan limits, this model allows us to accommodate those extra needs without disrupting your content operations. The fees help us fairly allocate system resources and maintain the efficiency and performance of our platform for everyone.

2. How does overage pricing work?

Our overage fees follow a pay-as-you-go model, which charges you based on eligible usage beyond the included limits of your current plan, up to the maximum usage limits applicable to that plan. Growth Plus plans have fixed limits and are not eligible for overage pricing.

Overage charges may apply to locales, traffic, API requests, and users, depending on your plan. Please note that Starter plans cannot purchase additional API request packs or exceed the maximum limit of 100,000 API requests per month. If you need more API requests, you will need to upgrade to a higher-tier plan.

Traffic overages are charged each time the contracted amount is exceeded, while other eligible usage overages are calculated and billed at the end of the month.

Each unit of additional usage will incur a specific cost, ensuring that your billing accurately reflects your consumption.
Traffic overages are charged immediately each time the limit is exceeded, while all other usage overages are calculated and billed at the end of the month.

3. Will I be charged immediately after exceeding my plan limits?

Yes, any usage beyond your plan limits will be tracked and billed at the end of the billing cycle according to our overage fees. No action is required from the customer; all charges are

automatically charged to the credit card on file. This ensures that your content operations can continue smoothly without interruption, even if you exceed your plan's predefined limits.

This doesn't apply to Growth Plus plans, where usage is blocked once a limit is reached instead of being billed.

4. How will I be charged when I am paying annually?

The overage fees will be charged on a monthly basis, even if you are using an annual billing plan.

5. How can I monitor my usage and costs?

You can monitor your usage and associated costs in real-time through our user dashboard. The dashboard provides detailed insights into your consumption patterns, helping you manage and predict your expenses more effectively.

6. Can I set up alerts for when I'm approaching my plan limits?

No, you cannot set up usage alerts in your dashboard. However, you can clearly see and monitor your current consumption in regard to the limits in the dashboard.

7. What happens if I consistently exceed my plan limits?

If you consistently exceed your plan limits, it might be beneficial to consider upgrading to a higher-tier plan that better fits your needs.

8. Is there a cap on how much I can be charged in overage fees?

There is no cap on overage charges. If you have specific budget concerns, our team can help you explore the best options to manage your costs effectively. Growth Plus plans don't incur overage fees, as usage cannot exceed the included limits.

9. How do I get started with the overage fees?

Getting started is easy. You don't need to make any changes to your existing plan. Simply continue using our services, and any usage beyond your current plan limits will automatically be billed at our pay-as-you-go rates. You can view the details and track your usage in your dashboard. If you're on a Growth Plus plan, usage beyond your limits isn't available. To increase your limits, please upgrade to Premium or Elite.

10. What if I have questions or need support with the new pricing model?

Our support team is here to help with any issue that might come up when working with Storyblok. For direct support, please reach out to us in the Storyblok Help Center.

Storyblok - Joyful Headless

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