

UK Holiday Prize Draw Terms and Conditions

June 2022

1. General

- 1.1. These terms and conditions (hereinafter referred to as: the "**Terms and Conditions**") apply to the "EV holiday Prize Draw" (hereinafter referred to as: the "**Prize Draw**").
- 1.2. The Prize Draw is organised by Shell EV Charging Solutions UK Ltd., with its place of business located at Waterhouse Square, 138 - 142 Holborn, London, EC1N 2SW, The United Kingdom ("**Shell Recharge Solutions**").
- 1.3. The Prize Draw is organised to promote the use of the Shell Recharge app and charge card.
- 1.4. The Prize Draw starts at 12:00 am on 8 June 2022 and ends on 23:59 10 July 2022 (the "**Prize Draw Period**"). All entries must be received during the Prize Draw Period. Any entries that are received after the end of the Prize Draw Period are automatically disqualified.

2. Description of the Prize Draw

- 2.1. The Prize Draw encourages participants to download the Shell Recharge app to find the answer to a question related to going on holiday with an electric vehicle. Participants should submit the answer including their personal details to the campaign landing page to have the opportunity to win 2 weeks of free charging. The winner can select the 2 weeks of free charging themselves, but the 2 weeks must be subsequent and take place between 15 July 2022 and 30 August 2022. The Prize Draw will be organised simultaneously in the Netherlands, Germany and France.

3. Participation

- 3.1. Participants can enter the Prize Draw by submitting the answer to the Prize Draw question and their personal details to a form on the campaign landing page that can be found on the Shell Recharge website (<https://shellrecharge.com/en-gb/>) in the public charging section.
- 3.2. Each participant can only take part in the Prize Draw once, regardless of how many entries one submits. Duplicate entries will be removed.

- 3.3. By participating in the Prize Draw, you agree to be bound by these Terms and Conditions. Shell Recharge Solutions reserves the right to refuse entry, or refuse to award the Prize to anyone who does not comply with these Terms and Conditions.
- 3.4. Participation in the Prize Draw is only open to residents of the United Kingdom aged 16 or older. Children under the age of 16 may only take part with the consent of a parent or guardian.
- 3.5. Employees, including family members residing with such employees, of Shell Recharge Solutions, its subsidiaries, and anyone else involved in the organisation of the Prize Draw are excluded from participating in the Prize Draw.
- 3.6. Participation in the Prize Draw is free of charge.

4. Designation of the winner

- 4.1. Shell Recharge Solutions will select one (1) winner of the Prize described in Article 5 at random from all participants in the Prize Draw.
- 4.2. These winners will be drawn after the end of the Prize Draw Period on 11 July 2022 by using a random winner selection tool.
- 4.3. After the draw, the Prize winners will be informed of their Prize on 11 July 2022 by email. Following this notification, the Prize will be sent to the winner within five (5) days. If a Prize winner cannot be contacted, is ineligible or fails to claim the Prize within fourteen (14) days from the time award notification was sent, the Prize may be forfeited and an alternative winner will be selected.

5. Prizes

- 5.1. Each participant has the chance to win one of the following prizes (hereinafter referred to as "**Prize**" or "**Prizes**"):
 - (i) The prize is two (2) weeks of charging across the entire Shell Recharge roaming network, with a maximum of 1000kWh in total worth a maximum of £1,518. The prize will be presented in the form of a charge card, which may be used exclusively by the winner to charge one (1) vehicle.
- 5.2. The total value of the array of Prizes is £1,518.
- 5.3. A winner's right to receive a Prize is not transferable. It is not possible to redeem or exchange a Prize for substitute prizes or money.

6. Liability

- 6.1. Shell Recharge Solutions does not provide any guarantee for a Prize. Entry into the Prize Draw and the use of a Prize is at your own risk. Shell Recharge Solutions is not liable for any damage, liability, loss, claim or expense that you may suffer or incur, directly or indirectly, whether caused by Shell Recharge Solutions' negligence or not, from your participation in the Prize Draw and/or your acceptance, possession, use, or misuse of any Prize, save to the extent that the damage, liability, loss claim or expense cannot be excluded by law.

7. Taxes and other charges

- 7.1. Any taxes, levies, or costs that a winner is at any time required to pay in connection with a Prize are at the expense of the winner.

8. Personal data

- 8.1. By entering the Prize Draw, you give your consent to Shell Recharge Solutions to hold and process your personal data for the purposes of administering the Prize Draw. Shell Recharge Solutions will process the personal data it obtains in connection with the Prize Draw in accordance with its [privacy statement](#).
- 8.2. Shell Recharge Solutions processes the personal data of participants in order to contact Prize winners and award Prizes. Shell Recharge Solutions may also use the names of Prize winners and any visual material from the Prize Draw for Prize Drawal purposes.

9. Complaints

- 9.1. Complaints about the Prize Draw can be submitted to Shell Recharge Solutions via email to marketing@shellrecharge.com. Shell Recharge Solutions will contact the complainant as soon as possible to handle the complaint.
- 9.2. If the complaint has not been handled to the complainant's satisfaction, the complainant may lodge a complaint with The Advertising Standards Authority Ltd. (trading as ASA), registered in England and Wales, Registered Number 0733214 at 020 7492 2222 or <https://www.asa.org.uk/make-a-complaint/complaints-faq.html>.

10. Miscellaneous

- 10.1. Shell Recharge Solutions may, without prior notice, discontinue the Prize Draw or amend these Terms and Conditions where it becomes necessary to do so. The Terms and Conditions will not be amended to the detriment of the participants. The most recent version of these Terms and Conditions is available at all times on [the website](#).
- 10.2. These Terms and Conditions are governed by English law and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.