

## Strive Insight Ltd free prize draw Terms and Conditions

### Enter our free prize draw to WIN £100 (the “Prize Draw”)

1. When entering the Prize Draw, you agree to be bound by these terms and conditions (the “T&Cs”)

#### *Eligibility*

2. **Only current customers of Shell Recharge who have personally been invited by email to take part in the Electric Vehicle Behaviours and Attitudes survey and have opted-in are considered eligible to complete the survey and enter the Prize Draw and any other entries received will not be included in the prize draw.** All persons entering the Prize Draw must be over the age of 18 years. If the winner is found to be ineligible, we reserve the right to award the prize to another participant and to require the return of any prize already awarded.
3. Strive Insight Ltd (“Strive Insight”) assume (and you warrant) that by entering for the promotion you have legal capacity to enter the promotion and agree to be bound by these Terms and Conditions .

#### *Timing*

4. The Prize Draw will close on **11.59pm on 26<sup>th</sup> April 2024**. Strive Insight reserves the right to alter the date the draw closes, disqualify late, misdirected, incomplete, corrupted, lost, illegible or invalid entries.

#### *The Prize Draw*

5. The promoter of the Prize Draw is Strive Insight Ltd: 94 Webber Street, London, SE1 0QN ([office@striveinsight.com](mailto:office@striveinsight.com)).
6. Entry to the Prize Draw is subject to the completion of the Strive Insight Survey and the submission of a valid email address.

#### *How to Enter*

7. One entry per person only.
8. To enter the Prize Draw, participants must complete the Survey and submit a valid email address.
9. The terms and conditions will be available via emailing [surveyhelp@striveinsight.com](mailto:surveyhelp@striveinsight.com)
10. Entries must be made personally. No applications from agents, third parties, organised groups or applications automatically generated by computer will be accepted. No incomplete, or corrupted entries will be accepted. Entries will only be accepted if they comply with all entry instructions.

### *Selection of Winner*

11. The winners of the Prize Draw will be chosen at random from the email addresses submitted having completed the Survey and provided their email address. The Prize Draw will be held shortly after the survey closes and the winners will be notified by **11.59pm on 10<sup>th</sup> May 2024**.

*The winners of the prize will be notified by email.*

12. The promoter's decision is final, and no correspondence will be entered into. Legal review is excluded.

### *The Prize*

13. There will be one winner in each country. For the UK the prize will be £100, for other (non-UK) countries the prize will be €100. The prize will be sent to you digitally at Strive's expense.

### *General*

14. Strive Insight are the data processors, and all data responses will be anonymised, and no individual will be identified. Any personal data (e.g., email address) will be processed for the sole purposes of notifying the prize winners. Strive Insight will delete all personal data within 6 months of the survey in accordance with our privacy policy. To view our privacy policy, go to <https://www.striveinsight.com/contact-us/respondent-privacy-policy>
15. The winner may be required to submit valid identification before receiving their prize. Prizes may take up to 30 days for delivery from the day at which Strive Insight receive the winner's contact details. If a winner has not claimed their prize within seven days of receiving notification of winning, Strive Insight reserves the right to conduct a further random draw to award the prize to another participant.
16. Strive Insight Ltd. accepts no responsibility for any damage, loss, liabilities, injury, or disappointment incurred or suffered by you as a result of entering the prize draw or accepting any prize.
17. Strive Insight reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, this Prize Draw with or without prior notice due to reasons outside its control (including, without limitation, in the case of anticipated, suspected, or actual fraud).
18. Strive Insight shall not be liable for any failure to comply with its obligations where the failure is caused by something outside its reasonable control. Such circumstances shall include, but not be limited to, weather conditions, fire, flood, hurricane, strike, industrial dispute, war, hostilities, political unrest, riots, civil commotion, inevitable accidents, supervening legislation, or any other circumstances amounting to force majeure.
19. These T&Cs are governed by English law.