



Terms and conditions 2024 Paris Olympics with VISA Promotion

1. General

- 1.1 These terms and conditions (hereinafter referred to as: the "**Terms and Conditions**") apply to the "2024 Paris Olympics with VISA Promotion" (hereinafter referred to as: the "**Promotion**").
- 1.2 The Promotion is organised by Shell EV Charging Solutions UK Ltd, with its place of business located at **1 Waterhouse Square, 138-142, Holborn, London, EC1N 2SW, The United Kingdom** ("Shell Recharge Solutions").
- 1.3 The Promotion is organised to promote **Shell Recharge, VISA** and the **2024 Paris Olympics**.
- 1.4 The Promotion starts on **00:01 8th April 2024** and ends on **23:59 6th May 2024** (the "**Promotion Period**"). All entries must be received during the Promotion Period. Any entries that are received after the end of the Promotion Period are automatically disqualified.

2. Description of the Promotion

- 2.1 To celebrate the 2024 Olympics, Shell Recharge is offering its customers based in Great Britain (England, Scotland and Wales) a chance to win tickets to the Olympic games being held in Paris, along with opportunities to win exclusive Olympics merchandise.

3. Participation

- 3.1 To enter, participants simply need to:
 - Activate the promotion under the "Rewards and Partnerships" section of the Shell Recharge app.
 - Pay for a charging session at Shell Recharge branded chargers located at Shell service stations and selected Waitrose and Aldi supermarkets in the United Kingdom via the Shell Recharge app and using a VISA payment card between **between 8th April – 6th May 2024** to be automatically entered into the prize draw.
 - For every qualifying transaction paid using a VISA credit or debit card, the Customer will earn 1 entry into the prize draw competition.
 - A qualifying transaction means a charging session paid for using a VISA debit or credit card.
- 3.2 For each time the participant pays for a charging session via the Shell Recharge app using a VISA payment card, they take part in the Promotion. There is no limit to the number of entries allowed per customer during the Promotion.
- 3.3 Charging sessions that are paid for using another providers payment method (e.g. Mastercard) will not be eligible for the Promotion.
- 3.4 If a charging session is flagged for investigation and has not been processed in the back-end system by the date that the Promotion closes, it will be ineligible for the draw.
- 3.5 By participating in the Promotion, you agree to be bound by these Terms and Conditions. Shell Recharge Solutions reserves the right to refuse entry or refuse to award the Prize to anyone who does not comply with these Terms and Conditions.
- 3.6 Participation in the Promotion is only open to residents of Great Britain (England, Scotland and Wales aged 18 or older).
- 3.7 Employees, including family members residing with such employees, of Shell Recharge Solutions, its subsidiaries, and anyone else involved in the organisation of the Promotion are excluded from participating in the Promotion.
- 3.8 Participation in the Promotion is free of charge.
- 3.9 Any participants who have opted out of communications when signing up to Shell Recharge will be automatically excluded from this promotion.
- 3.10 No third party or bulk entries. Entries via third parties or syndicates, entries by macros or other automated means and entries which do not satisfy the requirements of these Terms and Conditions in full will be disqualified.
- 3.11 If it becomes apparent in the opinion of the Promoter that any entrant or the entrant's household is using any means to circumvent this condition such as, and without limitation, fraudulently falsifying data, using identities other than their own, using any other automated means in order to increase that entrant's entries, or otherwise acting dishonestly, fraudulently or otherwise in violation of these terms, such entrant will be disqualified, and any prize entitlement will be void.



4. Designation of winner

- 4.1 Shell Recharge Solutions will select the **31 winners** of the Prizes described in Article 5 at random from all participants in the Promotion.
- 4.2 These winners will be drawn after the end of the Promotion Period on **13th May**. All valid entries will be entered into the relevant draw. The winners will be selected at random.
- 4.3 A participant can win a maximum of one Prize.
- 4.4 After the draw, the Prize winners will be informed of their Prize on 17th May via the email address associated with their Shell Recharge account. The winner must confirm by 24th May that they can fulfil all the obligations to travel for this prize. Following this notification, if a Prize winner cannot be contacted, is ineligible or fails to claim the Prize within fourteen (14) days from the time award notification was sent, the Prize may be forfeited, and an alternative winner will be selected.
- 4.5 In accordance with the applicable data protection laws, the Promoter must either publish or make available the following information in relation to the Prize winners to indicate that a valid award of the Prize took place: the winner's surname and county of residence.
- 4.6 The Prize winner has the right to object to this publication or reduce the amount of information published or made available. If not published or made publicly available, the Promoter must have this information available to provide to the Advertising Standards Authority on request.

5. Prizes

5.1 Each participant has the chance to win one of the following prizes (hereinafter referred to as "**Prize**" or "**Prizes**"):

- (i) The first Prize is one (1) package to the 2024 Paris Olympics as follows, **worth \$ 15,000**:

Included in the Packages	Excluded from the Packages
<ul style="list-style-type: none"> • 2 nights' hotel accommodations at Novotel Les Halles (3-star) • 2x Pre-selected Events (Category B tickets) • Paris Tourist Pass (e.g. Hop-on, Hop-off) • Visa Prepaid card (€200) • Visa Concierge located at hotel • Train Station Transfers in Paris (via Motorcoach) • Daily breakfast and light snacks available at hotel • Paris Metro Card for transport to/from Olympic events • Gifts / Amenities - \$400 value • Visa event, medical and security support staff • Transport to/from Paris (as an additional service to the package) 	<ul style="list-style-type: none"> • Any meal, event, and/or activity outside of the scheduled program itinerary; • Hotel Incidentals; • Passports and/or travel visas; • Any applicable taxes

- (ii) The second Prizes are thirty (30) **Shell Recharge/VISA/Olympics merchandise boxes worth £400**.

- 5.2 A winner's right to receive a Prize is not transferable. It is not possible to redeem or exchange a Prize for substitute prizes or money.
- 5.3 The winner (and travel companion, should they choose to invite one), must be able to travel to Paris **France on 8th August 2024 returning on 10th August 2024**. Both travellers must have valid travel documents.
- 5.4 Both travellers must be **18 years of age or older**.
- 5.5 The Promoter reserves the right to amend the transportation details above if warranted by circumstances i.e. industrial disruption or other availability issues.
- 5.6 The Promoter will arrange and cover the costs of all the elements of the prize detailed above. You will be contacted by phone call so that the Promoter can arrange the details above for you. We will need your phone number.
- 5.7 The winner and travel companion will need to arrange their own transport to the airport in the UK in order to board your flight. This prize does not include any cost you incur in doing so.
- 5.8 Participants should note that uses and enjoyment of any Prize issued under this Promotion are also subject to any specific terms and conditions of use issued by the service providers of the prize and agree to be bound by any such terms by entering this Promotion.



6. Liability

6.1 Shell Recharge Solutions does not provide any guarantee for a Prize. Entry into the Promotion and the use of a Prize is at your own risk. Shell Recharge Solutions is not liable for any damage, liability, loss, claim or expense that you may suffer or incur, directly or indirectly, whether caused by Shell Recharge Solutions' negligence or not, from your participation in the Promotion and/or your acceptance, possession, use, or misuse of any Prize, save to the extent that the damage, liability, loss claim or expense cannot be excluded by law.

7. Taxes and charges

7.1 Any taxes, levies, or costs that a winner is at any time required to pay in connection with a Prize are at the expense of the winner.

8. Personal data

8.1 By entering the Promotion, you give your consent to Shell Recharge Solutions to hold and process your personal data for the purposes of administering the Promotion. Shell Recharge Solutions will process the personal data it obtains in connection with the Promotion in accordance with its privacy statement <https://shellrecharge.com/en-gb/privacy-policy>.

8.2 Shell Recharge Solutions processes the personal data of participants in order to contact Prize winners and award Prizes. Shell Recharge Solutions may also use the names of Prize winners and any visual material from the Promotion for promotional purposes.

9. Complaints

9.1 Complaints about the Promotion can be submitted to Shell Recharge Solutions via customerservice@shellrecharge.com Shell Recharge Solutions will contact the complainant as soon as possible to handle the complaint.

9.2 If the complaint has not been handled to the complainant's satisfaction, the complainant may lodge a complaint with The Advertising Standards Authority Ltd. (trading as ASA), registered in England and Wales, Registered Number 0733214 at 020 7492 2222 or <https://www.asa.org.uk/make-a-complaint/complaints-faq.html>.

10. Miscellaneous

10.1 Shell Recharge Solutions may, without prior notice, discontinue the Promotion or amend these Terms and Conditions where it becomes necessary to do so. The Terms and Conditions will not be amended to the detriment of the participants. The most recent version of these Terms and Conditions is available at all times on <https://shellrecharge.com/en-gb/terms-and-conditions>.

10.2 These Terms and Conditions are governed by English law and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.

Appendix

The following Waitrose and Aldi locations are included in the promotion. Any chargers at other Waitrose and Aldi locations are not included:

Aldi Scartho Top	Matthew Telford Park	Scartho Top	DN33 3ER
Aldi Mansfield	Leeming Lane South	Mansfield	NG19 9BG
Aldi Deal	5 West Street	Deal	CT14 6FN
Aldi Chapel en le Frith	Foresters Way	Chapel-en-le-Frith	SK23 0RB
Aldi Cambuslang	School Avenue	Cambuslang	G72 8PJ
Aldi Mill Lane	Mill Lane	Welshpool	SY21 7BL
Aldi Holliers Walk	Hollier's Walk	Hinckley	LE10 1QW
Waitrose Cirencester	Sheep St	Gloucestershire	GL7 1SZ
Waitrose Norwich	Church Ln 33	Norwich	NR4 6NW
Waitrose Godalming	Bridge St 18A	Godalming	GU7 1HY
Waitrose Balham	134-152 Balham High Rd	London	SW12 9BN
Waitrose Banstead	102-134 High St	Banstead	SM7 2NB
Waitrose Exeter	2 Gladstone Rd	Exeter	EX1 2ED
Waitrose Finchley	273 Ballards Ln	London	N12 8NR
Waitrose Mill Hill	2 Langstone Way	London	NW7 1GU
Waitrose Holloway Road	366 Holloway Rd	London	N7 6PA



Waitrose Portishead	Harbour Rd, Portishead	Bristol	BS20 7DE
Waitrose East Cowes	Well Rd	East Cowes	PO32 6SP
Waitrose Westbury Park	51 Northumbria Dr, Henleaze	Bristol	BS9 4HN
Waitrose Parkstone	311-313 Ashley Rd	Poole	BH14 0AP
Waitrose Thame	Greyhound Ln	Thame	OX9 3ZD
Waitrose Abingdon	Abbey Cl	Abingdon	OX14 3HL
Waitrose Whetstone	1305 High Rd	London	N20 9HX
Waitrose Biggin Hill	Main Rd, Westerham	Biggin Hill	TN16 3BB
Waitrose Bury St Edmunds	Robert Boby Way	Bury Saint Edmunds	IP33 3DH
Waitrose Harrow Weald	350 High Road	Harrow Weald	HA3 6HF
Waitrose Havant	12 North St	Havant	PO9 1PR
Waitrose Marlborough	High Street	Marlborough	SN8 1AA
Waitrose Welwyn Garden City	Bridge Rd	Welwyn Garden City	AL8 6AB
Waitrose Bedford	Goldington Rd	Bedford	MK41 0UE
Waitrose Newark	Ossington Way	Newark	NG24 1FF
Waitrose Wimbledon	Alexandra Rd	London	SW19 7JY
Waitrose South Harrow	140 Northolt Rd	South Harrow	HA2 0EG
Waitrose Chesham	The Backs	Chesham	HP5 1DR
Waitrose Chester	71 Boughton	Chester	CH3 5AF
Waitrose Southend on Sea	Fossetts Way	Southend-on-Sea	SS24DQ
Waitrose Hitchin	The Lairage	Hertfordshire	SG5 1HF
Waitrose Sevenoaks	58 High St	Sevenoaks	TN13 1JR
Waitrose Coulsdon	112 Brighton Road	Coulsdon	CR5 2NB
Waitrose Wokingham	Rectory Road	Berkshire	RG40 1BB
Waitrose Leigh on Sea	Leeming Lane South	Mansfield	NG19 9BG
Waitrose Romsey	32 Alma Road	Romsey	SO51 8AS
Waitrose Cambridge	50 Hauxton Rd	Trumpington	CB2 9FT
Waitrose Salisbury	Churchill Way West	Salisbury	SP2 7TS
Waitrose Beckenham	1 Southend Road	Beckenham	BR3 1SD
Waitrose Oxford	Botley Road	Oxford	OX2 0HH
Waitrose Worcester	223 London Road	Worcester	WR5 2JG
Waitrose Eastbourne	High Street, Old Town	Eastbourne	BN21 1HR
Waitrose Reading	980 Oxford Road	Reading	RG30 6WR