

Installation Conditions for Home Packages including installations

NewMotion offers Home bundles (packages) that will change your parking place (no housing associations or business locations) into a complete charging solution for your electric vehicle. These packages include a standard installation for a 1-phase or 3-phase grid connection, both carried out by one of our installation partners. For these installations, besides our [General Terms and Conditions](#), the following installation conditions applies:

1. Installation Contents

The Standard installation consists of the following work:

	Standard Installation 1-phase	Standard Installation 3-phase
Labour & travel	✓	✓
Placement and mounting of the charge point on a wall	✓	✓
Max. 10 meters of external cabling (for each power cable + UTP, run together) from the charge point to the cable entry point of your home	✓	✓
Max. 5 meters of internal cabling (for each power cable + UTP, run together) from the cable entry point of your home to your consumer unit (fuse box)	✓	✓
Max. 5 meters of UTP cabling from the consumer unit (fuse box) to your router (Home Standard / Home Fast package only)	✓	✓
Modifications of fuse box to provide the charge point with power (incl. all required materials like an MCB, an RCD and distribution unit.)	1-phase connection	3-phase connection
Works needed to be done from the consumer unit (fuse box) to the location of the charge point (i.e. all wall drillings and cables clipped to the walls)	✓	✓
The installation of an earthing rod	✓	✓
Measuring and registering 2G dBm-signal strength prior to installation to ensure the charge point will be connected to the NewMotion back-office (Home Advanced only)	✓	✓
Informing the network operator of the operation of the charge point (if required)	✓	✓
Commissioning, testing of the charge point and proper handover	✓	✓

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10296832
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2. Conditions

2.1. Guarantee

During the sales process we determine whether you qualify for this package or whether additional costs apply, for example, if additional metres of cable are required.

The installation has a warranty period of 3 years starting from the moment the installation is completed. NewMotion only provides a guarantee for work carried out by our installation and service partners. Changes or additional work carried out by another party, whether at a later stage or not, voids the guarantee for the entire installation of this charging solution. Please get in touch if you have any questions about our installations.

2.2. Conditions

The following conditions must be met to enable NewMotion's partners to carry out the installation:

- To allow the required components to be installed safely in the fuse box, we will need to temporarily switch off your electricity supply. This will last no longer than 30 minutes.
- The working area both inside and outside the house must be accessible and free of any obstacles to allow our partners to carry out the installation (this includes the fuse box and a free parking space).
- All existing components in the fuse box must have been installed according to the BS 7671 standards for electrical installations.
- An individual who is in a position to make any potential decisions about the installation or activation of the charge point must be present during the entire duration of the installation.
- There must be either:
 - A router that is connected to the Internet available within five metres of the fuse box
 - A 2G signal of at least -80dBm on the Vodafone network at the location where the charge point is to be positioned (this means roughly 3 bars of connection on a mobile phone using the 2G signal) for the Home Advanced package.

If one or more of these conditions are not met, this may result in additional costs or the cancellation or postponement of the installation. The additional costs or cancellation costs will be added to your account.

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3. Additional items

The following items do not form part of the Standard installation and may result in additional costs. Additional costs will always be submitted for your approval.

- A mounting post and cement base, including the installation of these items, which are required for positioning the charge point at any location other than on your wall.
- The installation of more cabling than stated in the table below “Installation Contents” and/or extra excavation work.
- The installation of a power supply or any other additional work on the fuse box
- Structural work to your home, other than drilling into walls.
- The installation of Dynamic Power Management.



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