

Terms and Conditions

Welcome to Good Monday! These terms and conditions describe your rights and responsibilities when using our online platform (the “**services**”).

The essence of our terms and conditions:

- You can cancel your Good Monday account at any time you want
- If you have chosen a subscription which include human activity (i.e. cleaning) please note there will be a 30 day (by the end of a month) binding agreement

These terms and conditions will be more detailed down below, but the two bullet points are the essence of these 6 pages. Please read them carefully, because by using Good Monday, you are agreeing to these terms and conditions. If you do not agree to these terms and conditions, do not use Good Monday.

Put your reading glasses on because now the boring stuff is coming

Payment and fees

1. Subscriptions

Some of our services are billed on a subscription basis (these we call subscriptions). Subscriptions could be cleaning or a fruit service. The fixed fee will be billed in advance on a recurring, periodic basis and an invoice will be generated containing payment details and deadline. These invoices will be forwarded as email attachments to an email of your choice and also added to your Good Monday account.

You can cancel your Good Monday account at any time you want but if you have chosen a subscription which includes human activity (i.e. cleaning) please note there will be a 30 day (by the end of a month) binding agreement.

In case of missing payment Good Monday has the option of resigning your subscription.

2. Sky's the limit orders (ad hoc orders)

At Good Monday the sky is the limit. That means that you can order both services and goods on ad hoc basis. These purchases will be billed and an invoice will be generated containing payment details and deadline. These invoices will be forwarded as email attachments to your account administrators and also added to your Good Monday account.

3. Payment via bank transfer

In this case the payment terms of ad hoc orders will be 14 days from billing date and subscriptions will have a 30 day payment term.

Your content

1. You retain ownership of your content

You as a customer will keep ownership of all of your intellectual property rights to your content. Good Monday will not claim property over any of your content. These terms do not permit us any licenses or rights to your content to exonerate for the limited rights needed for us to provide the services you have signed up for, and as otherwise described in these terms.

Account Management

1. Keep your password secure

You will be responsible for protecting your password and any other credentials used to access that account for the platform. You as a customer and only you will be responsible for any activity appearing in your account (other than activity that Good Monday is directly responsible for which is not done in accordance with your instructions), whether or not you authorized that activity. If you become aware of any unauthorized access to your account on the platform, you must notify Good Monday immediately.

2. Keep your details accurate

Good Monday will perhaps send notices to the email address registered with your account on the platform. It is important that your contact details and payment details and email address with your account current and accurate. Accounts are controlled by the unit whose email address is registered with on the platform.

3. Customer success.

Good Monday may appoint you a customer success representative ("CSR"). The CSR may review your use of the services and your content and help if needed.

Acceptable uses

1. Legal compliance

You represent and warrant that you will comply with all laws and regulations applicable to your use of the services.

2. Your responsibilities

You are responsible for your content and therefore you must also ensure these to following requirements when using the services:

- (a) You may not purchase, use, or access the services for the cause of constructing a competitive product or service or for any other competitive aims.
- (b) Unless authorized by Good Monday in writing, you may not resell or lease the services.
- c) You will pay your invoice timely, because if you don't we may charge you DKK 150 added as a reminder.

Suspension and termination of services

1. By you

You can cancel your Good Monday account at any time you want. If you have chosen a subscription which includes human activity (i.e. cleaning) please note there will be a 30 day (by the end of a month) binding agreement.

Some subscriptions are possible to pause therefore please contact Customer Care if you are interested in that.

2. By Good Monday

Good Monday may terminate your subscription on any given service at the end of a month by providing at least 30 days' prior written notice to you at the end of the month. Good Monday may also terminate you being on the platform if you do not fulfill your responsibilities which are more detailed described in "Acceptable Uses, 2. Your responsibilities".

Changes and updates

1. Changes to terms and conditions.

Good Monday may change these terms and conditions at any time for a variety of reasons, such as to reflect changes in applicable law or updates to services, and to account for new services or functionality. The most current version will always be posted on the Good Monday website. Changes will be effective on the day they are publicly posted. In order for certain changes to become effective, applicable law may require Good Monday to obtain your consent to such changes, or to provide you with sufficient advance notice of them. If you do not want to agree to any changes made to the terms for a service, you should stop using that Good Monday, because by continuing to use the Good Monday you indicate your agreement to be bound by the updated terms and conditions.

2. Changes to services

Good Monday constantly changes and improves the platform. Good Monday may limit, suspend, or discontinue a service at its discretion. If Good Monday discontinues a service, we will give you reasonable advance notice. Good Monday may remove content from the services at any time in our sole discretion, although we will endeavor to notify you before we do that if it materially impacts you and if practicable under the circumstances.

Disclaimers and limitations of liability

1. Disclaimers

All machines and other material which is provided by Good Monday must be dealt with after Good Mondays rules and instructions. In adverse will the customer be liable for possible damages and depreciation. The customer must have an insurance coverage for all machines and material. If other is determined within the law, Good Monday can only be liable for the customers direct and indirect loss, comprising operation and net loss and lost time or goodwill, if Good Monday has acted in a gross negligence or intended way.

Good Monday disclaim as far as possible the responsibility for actions from employees during work, performed under this service agreement. Good Monday disclaims furthermore, responsibility for functional injuries arising from the removal or removal of effects and injuries caused by fire, scorching or explosion.

If delivered keys are lost by theft, loss or otherwise from Good Monday, and this is due to Good Monday's relationship, Good Monday covers replacement costs/change of locks up to an amount of 20,000 DKK.

If Good Monday is liable, Good Monday's insurance covers a maximum of 10,000,000 DKK by personal injury and property damage.

Good Monday is not responsible for failure to comply with obligations, including in the case of performing of services is postponed, delayed or prevented, which can be attributed to force majeure. As force majeure, conditions that are beyond the control of Good Mondays are considered and which

Good Monday should not have anticipated at the conclusion of this service agreement. Examples of force majeure are exceptional natural conditions, long processing times by authorities, energy shortage, stop for water supply, pest infestation, war, terror, fire, vandalism, IT breakdown, lack of sufficient labor, flooding and labor disputes.

Fine print

The parties' cooperation and this service agreement are in all respects subjected to Danish law except the Danish conflict-of-law rules. In the event of a dispute between the parties associated with this agreement, the parties must start with a

positive, cooperative and responsible attitude negotiations to resolve the disagreement. If necessary, the negotiations must be brought to a higher level in the parties' organizations. If it is not possible to resolve the feud through negotiations, each party is entitled to bring the case in front of the Maritime and Commercial Court as a court of first entry in Denmark.

Contact information

If you have any inquiries about these terms, please contact us at hello@goodmonday.io.

Congratulations! You've reached the end.

Thanks for taking the time to learn about Good Monday's terms and conditions.

Last updated 28. May 2020