



CASE STUDY

NetZero

Unifying Operations at Scale with ERP for Construction



NetZero

Building a Scalable Platform with 4PS Construct & Solver

Formed in late 2023 through the merger of two established heating and plumbing businesses under Waterland Private Equity, NetZero Group was created with a clear ambition: to build a scalable, technology-enabled organisation capable of delivering large-scale new-build projects, while also addressing the rapidly expanding retrofit market across Ireland.

As the group continued to experience rapid growth with further acquisitions, including solar and heat pump servicing companies, it quickly became clear that existing systems and processes were no longer fit for purpose. Fragmented technologies, inconsistent workflows, and limited visibility across the group were creating operational challenges at a time when clarity and control were critical to supporting group expansion.

To underpin its growth strategy and establish a strong foundation for the future, NetZero embarked on a major digital transformation initiative.

Fragmented Group Operations

Bringing together multiple businesses in one group, NetZero operated across a complex landscape of disconnected financial and operational systems, including Big Red Cloud, Sage 50, Sage One, Microsoft Dynamics, multiple project management tools, and various CRM solutions. This fragmentation resulted in inconsistent processes, limited group-level visibility, and an overreliance on manual reporting.

A challenge compounded by the geographical spread of the business, with teams now operating across Dublin, Louth, Kildare, Cork, and Waterford. Each business unit had developed its own tools and ways of working, making it difficult to maintain efficiency, control, and a consistent client experience across the group.

Additionally, NetZero faced highly complex operational processes. With services spanning new-build construction, retrofit, solar installations, and service operations, the organisation needed a system that could support structured, standardised processes while remaining flexible enough to accommodate the unique requirements of each division.

Finally, private equity stakeholders required timely, accurate, and consolidated financial and operational data to support group-level decision-making and an ambitious growth strategy that included plans for potential growth into the UK market. This meant that NetZero needed a single, end-to-end platform that could bring clarity and consistency across the organisation.

Following a thorough evaluation of leading market solutions, NetZero selected 4PS Construct, a construction-specific ERP built on Microsoft Dynamics 365 Business Central, as the platform best suited to support its requirements. Designed specifically for the construction sector, 4PS Construct offers out-of-the-box functionality across finance, project management, subcontractor management, inventory and service operations, significantly reducing the need for costly bespoke development while aligning closely with NetZero's operating model.

Storm Technology (a Littlefish Group company) was then chosen as NetZero's transformation partner due to its deep expertise in Microsoft business solutions and established partnership with 4PS.

Implementing a Construction-Tailored ERP Solution

The project began with a comprehensive discovery and scoping phase, during which Storm worked closely with NetZero stakeholders to understand business requirements, operational processes, and reporting needs across finance and operations. These workshops enabled Storm's project team to map end-to-end processes and define a clear project governance framework, milestones and delivery roadmap. Change management was embedded throughout the project to ensure clear communication, leadership alignment, and strong user adoption across the business.

Since the implementation of 4PS Construct and Solver we have unlocked significant time savings as a business...

Kevin Nolan
Chief Finance Officer
NetZero

AT A GLANCE

Client:
NetZero

Industry:
Energy Services

of Employees:
1001 - 5000

Business Challenge:

- ▶ Fragmented financial and operational systems across the group.
- ▶ Managing complex operational processes across divisions.
- ▶ Reliance on manual reporting and limited access to real-time data.

Services / Solution Overview

- ▶ Technology:
4PS Construct
Solver

Benefits Realised

- ▶ Implementation of a unified, scalable platform that supports multiple companies and divisions across NetZero Group.
- ▶ Month-end close has been accelerated by approx. 15 days.
- ▶ Enhanced reporting and visibility with access to real-time data.

storm
A Littlefish Group Company

During the design phase, Storm configured 4PS Construct to support a standardised, group-wide operating model across three core areas:

- **New Build Projects:** Large-scale residential and commercial construction projects, typically lasting more than one year.
- **Retrofit Projects:** Complex renewable energy upgrade projects involving multiple revenue streams, including SEAI grants, county council schemes, solar projects and large-scale construction work.
- **Service Projects:** Short-cycle service projects such as solar installations, typically lasting from several hours to one week.

Additional integrations were designed to maintain business continuity, including API connections to support legacy document management systems. Corporate performance management (CPM) tool, Solver, was also implemented to automate group-level reporting and financial consolidation.

Driving Visibility, Control and Performance

The implementation of 4PS Construct and Solver has delivered significant operational and financial benefits for NetZero. The group now operates on a single, unified platform supporting multiple companies and divisions, and providing leadership with real-time access to accurate financial and operational information.

Solver has replaced complex, spreadsheet-driven consolidation processes, delivering consistent reporting and freeing up valuable time for more strategic tasks like data analysis and planning. Prior to solution implementation, month-end close required pulling data from multiple systems and often took 25+ days, meaning reporting would extend into the following reporting period. This resulted in costly delays. Since project go-live, month-end close has been dramatically accelerated, now taking just 10 days and enabling the finance team to meet private equity reporting timelines with confidence.

NetZero has now established modern, standardised processes across construction, solar, service, and retrofit operations. These structured ways of working have professionalised the organisation and created a scalable foundation capable of supporting ongoing acquisitions and future international expansion.

A Platform Built for Growth

With a future-focused roadmap already in place, NetZero plans to continue its transformation journey by extending the platform with D365 Field Service and CRM capabilities. As native Microsoft solutions, these will integrate seamlessly with 4PS Construct, further strengthening the group's ability to manage service operations, customer relationships, and sales pipelines at scale.

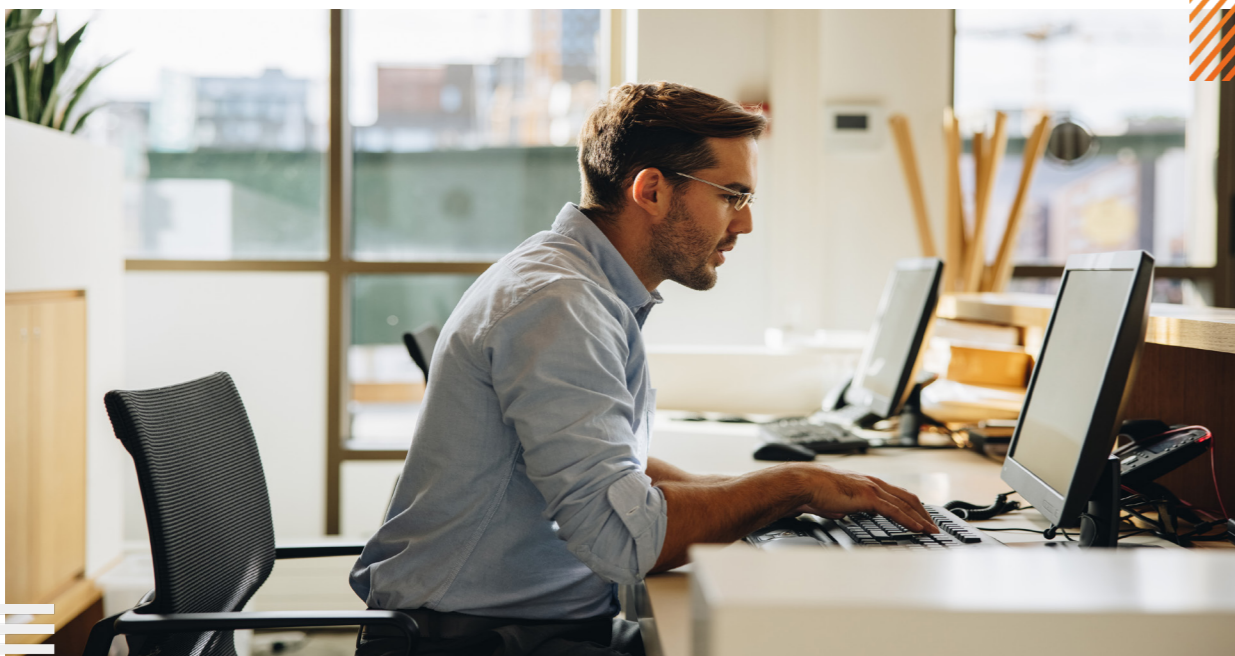
Speaking on the project, Kevin Nolan, Chief Finance Officer at NetZero, commented:



...the finance team now has more time available to focus on value-add activities like understanding the key drivers of business performance, providing key insights, enabling better decision-making, and spending more time on financial planning and analysis, which is instrumental to the group, given our ambitious growth targets.

Kevin Nolan
Chief Finance Officer
NetZero

If you'd like to learn more about unifying finance and operations with 4PS construct and Solver, [get in touch](#) with a member of our D365 for Financial Operations team today.



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