

QUIZ



What do you see?

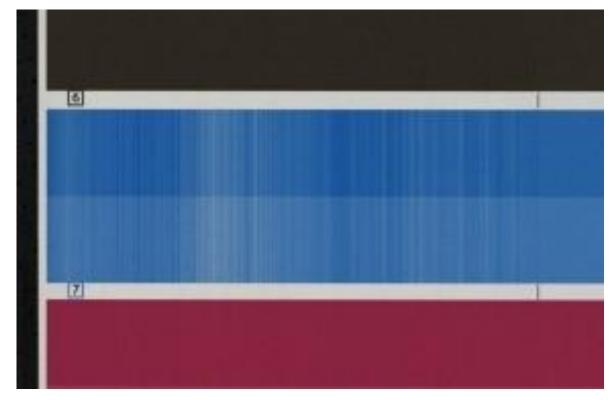
A print

A scan

A sensor

Answer:

All three are correct

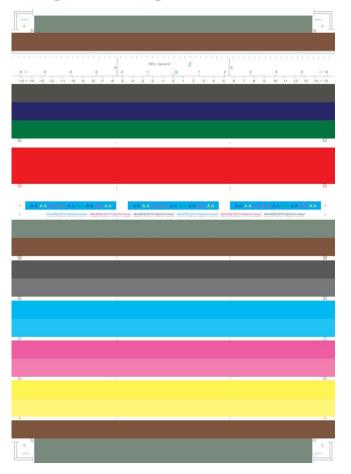


This is a Remote Diagnostics Chart. Printed at customer and scanned with an inline scanner.

FROM DIGITAL ORIGINAL TO PRINTSCANS

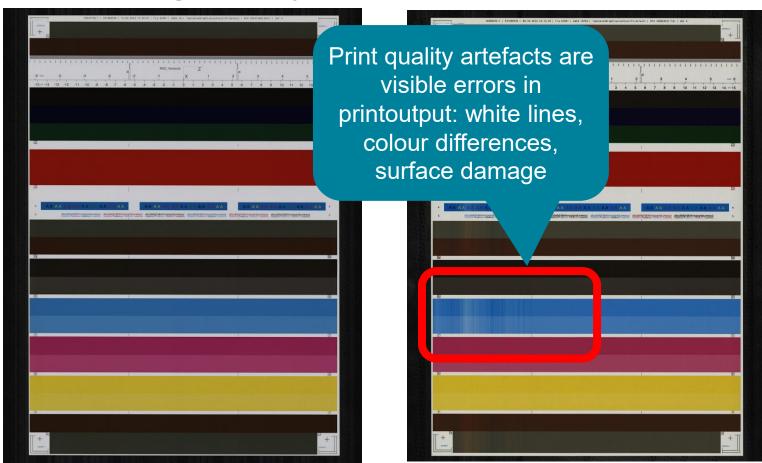


Digital original of RDC



Printscan of good output

Printscan with artefacts



BUSINESS CONTEXT





Example scans are from CPP flagship product: Varioprint iX3200



320 A4 full color images per minute. Annual production 50-150 Mio A4 images







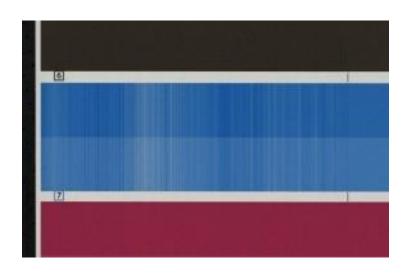


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DIAGNOSTIC CHALLENGE



Print quality diagnostics is key, but not every artefact directly relates to a root-cause



White lines can be due to different root causes: printhead related, mediahandling scratch, digital error

Not all artefacts are automatically diagnosed by the system

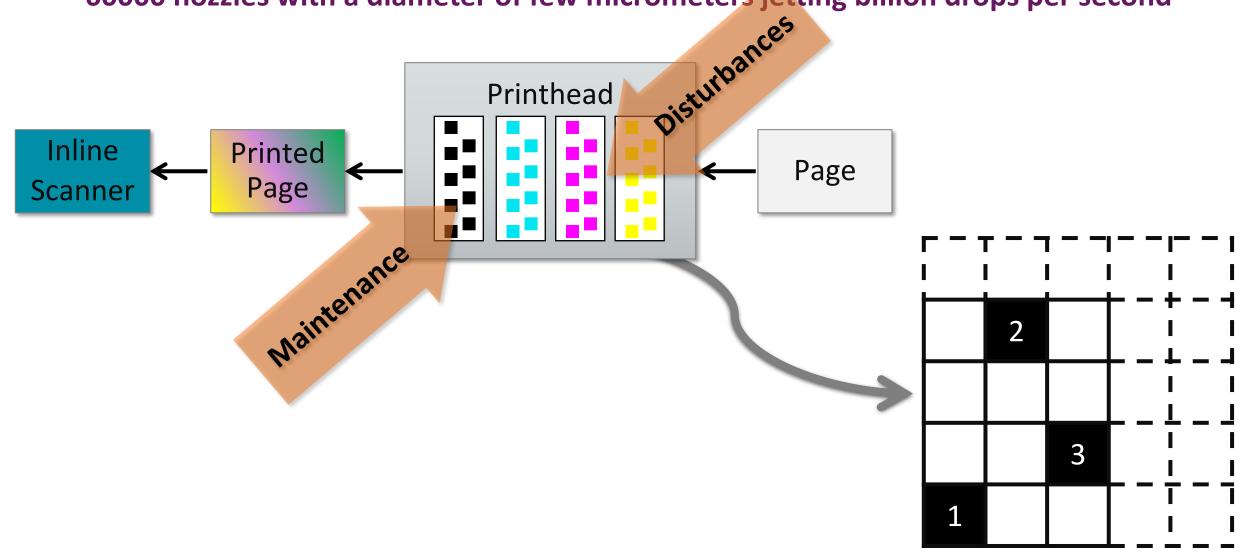
some require expert knowledge of a service technician or even R&D specialist this is costly and time consuming

Therefore we are ever looking to improve our diagnostic methods

PRINTING PROCESS – SIMPLIFIED OVERVIEW



60000 nozzles with a diameter of few micrometers jetting billion drops per second

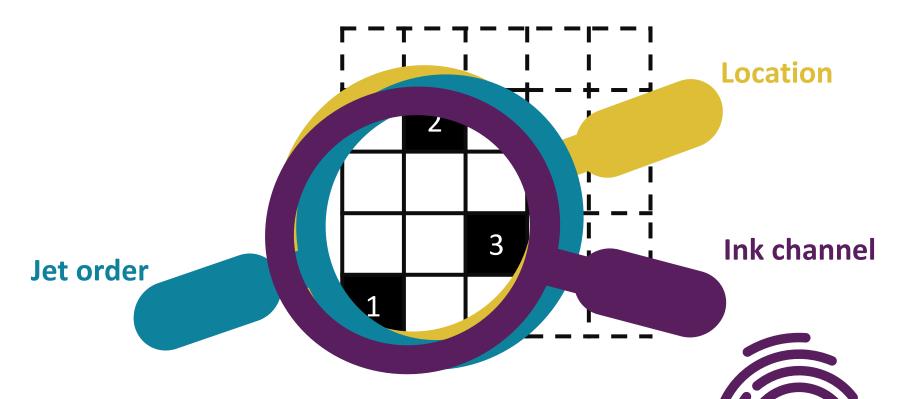


PRINTING PROCESS – SIMPLIFIED OVERVIEW





Nozzles can be seen in multiple representations:

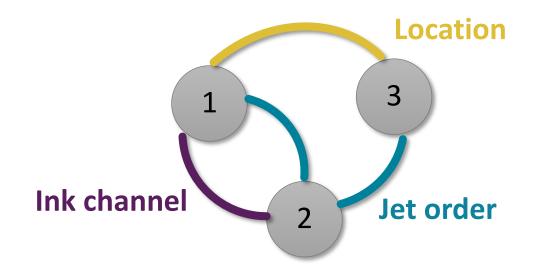


Continuous pattern of non-jetting nozzles in a specific representation, indicates a likely root cause

KEY IDEAS



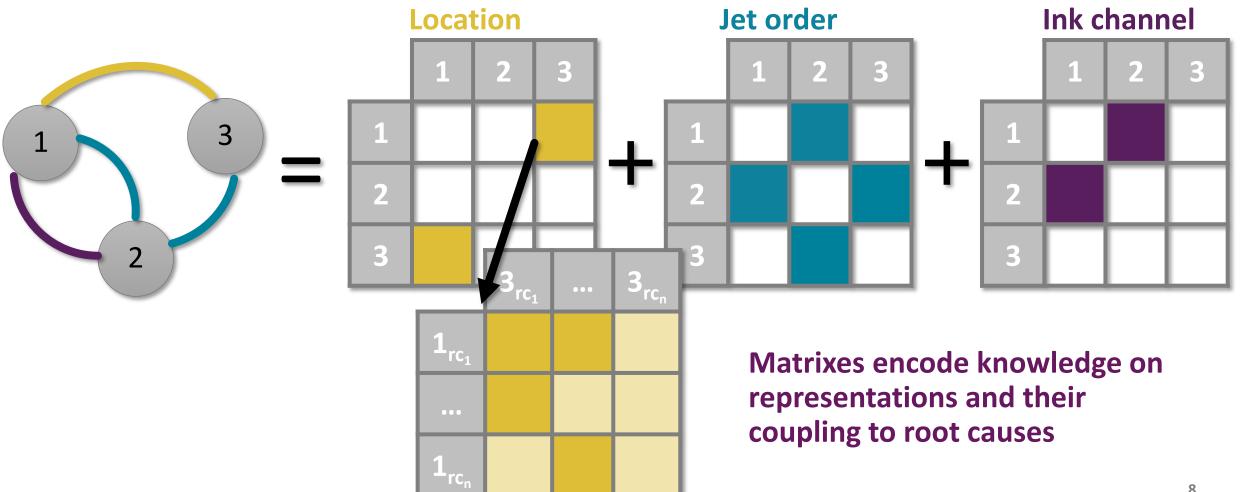
Probabilistic Graphical Model (PGM): a single AI framework to model & reason simultaneously over multiple representations

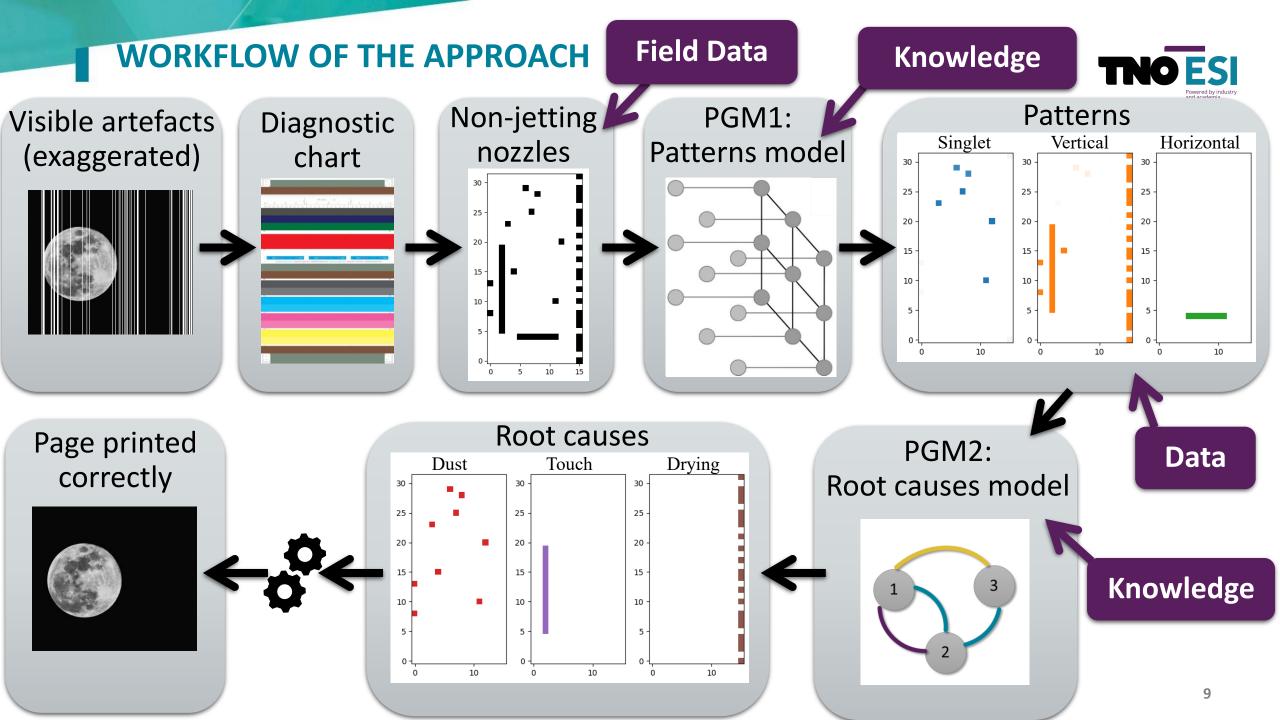


KEY IDEAS



Probabilistic Graphical Model (PGM): a single AI framework to model & reason simultaneously over multiple representations





THREE PILLARS BEHIND THE METHODOLOGY



Al based reasoning

Multiple representations

Multiple resolutions

Over time

Knowledge + Data

Structural knowledge

Experiential knowledge

Field data

Generic applicability

Pixels on an image

Nozzles on a print head

Dies on a wafer

CONCLUSIONS



Print quality depends on many factors: needs digital assistance for its diagnosis

Presented approach combines expert knowledge and field data for assisted diagnosis

Approach is generic and applicable beyond print quality

Visit our booth for further details and a demo

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THANKS FOR YOUR ATTENTION! TIME FOR Q&A!

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