

Productizing Material Handling Solutions

Flexibility from a System Integrator perspective

06/05/2021

Remko van der Zee

Director Systems Integration

Vanderlande

Introduction

- › Remko van der Zee
- › Vanderlande since Nov 2004
- › Director Systems Integration (since 2018)

Responsible for corporate strategy on systems integration.

System Integration in Vanderlande covers the design and delivery of customer solutions by executing projects in the Warehousing and Airports domain.



Outline

- › **Introduction**
- › **Vanderlande**
- › **Material Handling Solutions**
- › **Products as part of Solutions**
- › **Considerations and learnings**

Reliable partner for future-proof logistic process automation



Airports



Warehousing

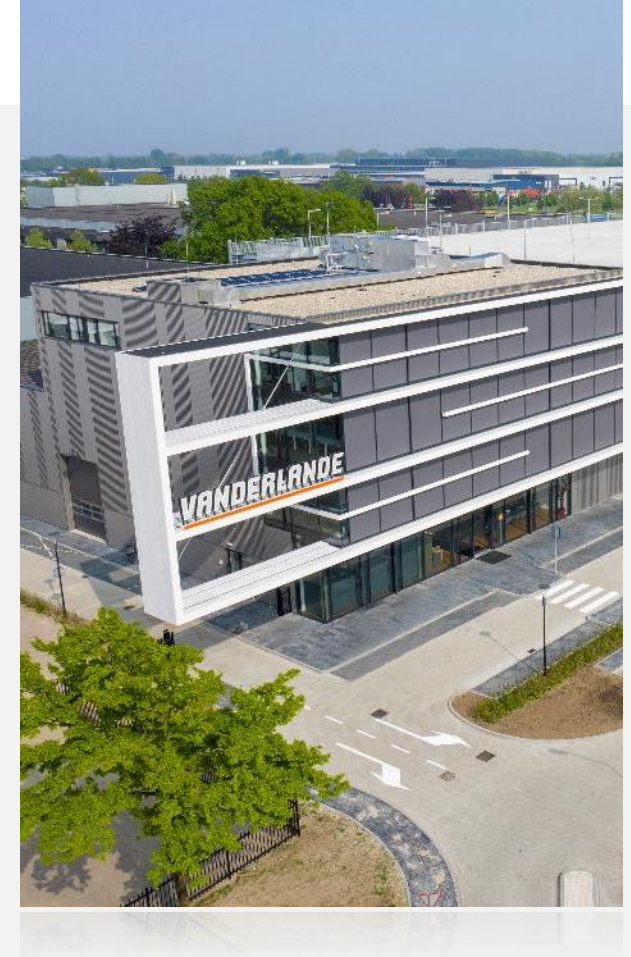


Parcel

About Vanderlande: Company profile



About Vanderlande: Roots in Veghel, The Netherlands



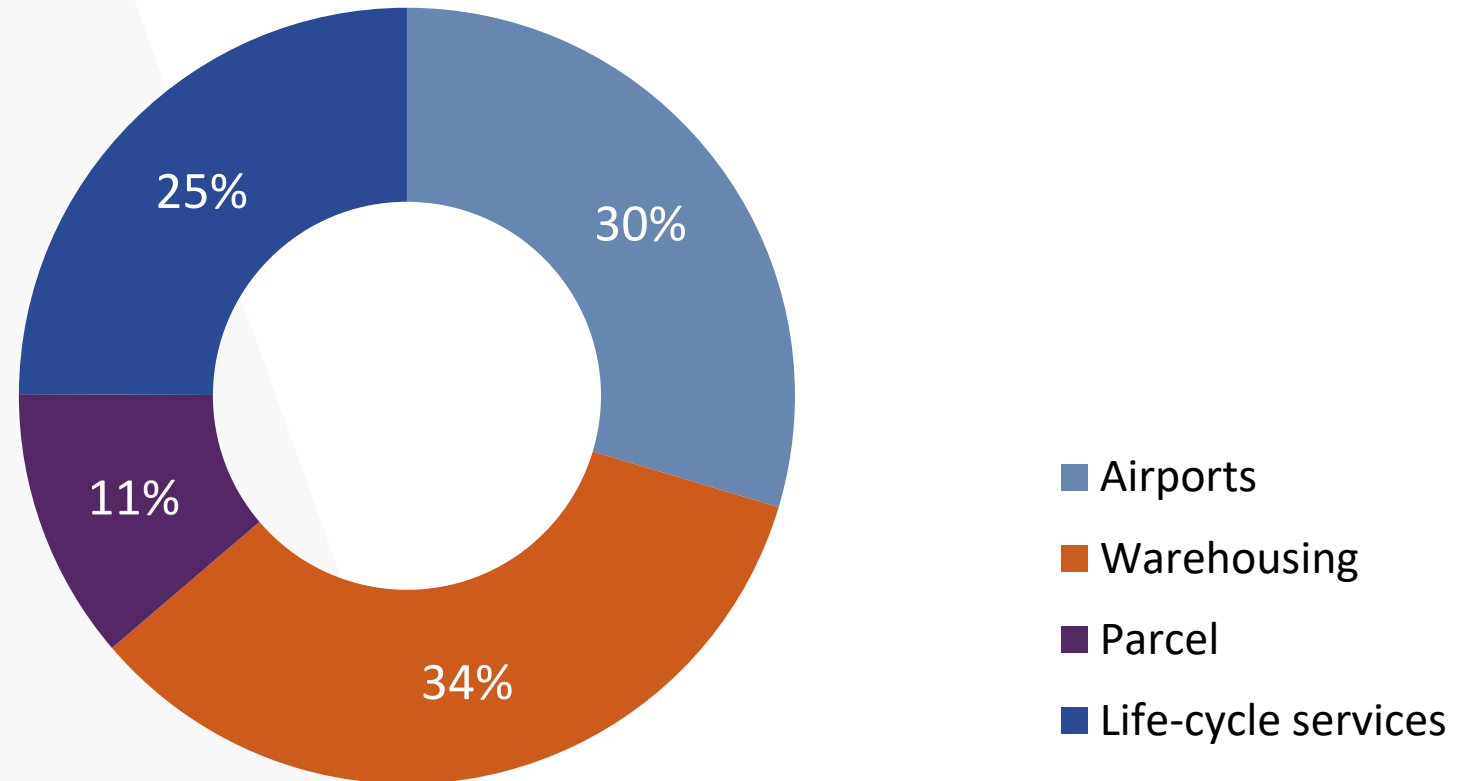
About Vanderlande: Local and global presence



- Customer centres and offices
- Software houses
- △ Manufacturing sites

- > Delivered in more than 100 countries
- > Located in 28 countries

About Vanderlande: Revenue FY2020



About Vanderlande: Core business

Industry segments

- Airports (global market leader)
- Warehousing (leading supplier)
- Parcel (global market leader)

Focus areas

Baggage, Passenger
Food, General Merchandise, Fashion

Logistic process automation

- Innovative systems
- Intelligent software
- Life-cycle services

Innovative systems

- System and process scope
- Entire material handling systems
- Process inside and outside material handling system

Intelligent software

- Complete and modular
- Low-level and high-level controls
- Self-developed

Life-cycle services

- Asset services
- Logistic services
- Business services

About Vanderlande: Mission

“We improve the competitiveness of our customers through future-proof logistic process automation”

WE IMPROVE

Continuously improve together

Build long-term partnerships

COMPETITIVENESS OF OUR CUSTOMERS

Deliver best end-user experience and satisfaction

Ensure reliable and efficient logistic solutions

FUTURE-PROOF

Offer flexibility and scalability

Excel in sustainable innovation for dynamic markets

LOGISTIC PROCESS AUTOMATION

Provide end-to-end integrated solutions

Support the whole life cycle

Provider of integrated solutions



WHAT
WE SELL

INTEGRATED SOLUTIONS

Logistic needs

Service needs

Financing needs

Interface needs



WHAT WE DEVELOP

PLATFORM

Market-Leading Concepts

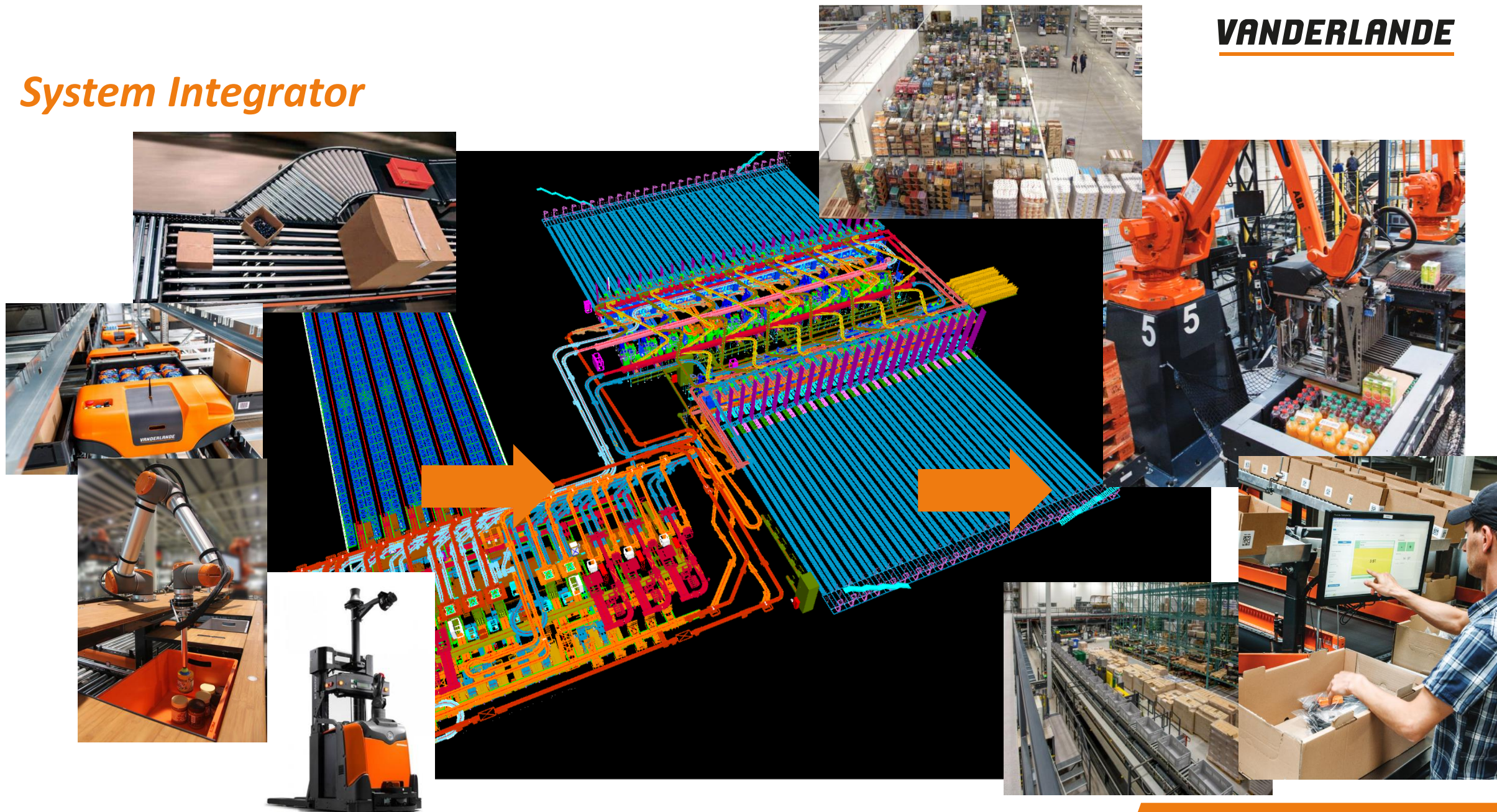
Reference
Architecture

Functional
Modules

Enablers

System Integrator

VANDERLANDE



Provider of integrated solutions



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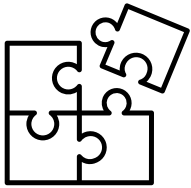
Market-Leading Concepts

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Considerations on third party products



Domain fit

Is the product fit for use in logistics?

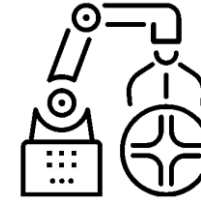
- 24/7 operation
- High volume, low footprint



Customization

To what extend is customization possible?

- Configurable behavior
- Add-on without core product change
- Programmable interface



Technology

Can technology be similar?

- Uniformity over total solution
- Serviceability
- Spare parts
- Volume of supply



Global

Ready for international use?

- Regional EM regulations (Power, EMC)
- Compliance to local safety rules
- Installation and maintenance
- Language support

Considering options:

- ✓ Select the best product
- ✓ Design the context for the product
- ✓ Product supply
- ✓ Partner with product supplier. Provide requirements and test facilities.

Does it exist? What do we need? Today and tomorrow?

Adapt to fit? Impact on effectiveness?

Volume of supply. Shipping.

Is it still 'standard'? Cost of development?

Considerations on development processes



Knowledge management

Product expertise versus Material Handling

- Speak the language
- Requirements versus technology choices
- End user involvement



Engineering processes

How to coordinate development

- Agile software: (Scaled) Scrum, XP, Kanban, Crystal
- Lean manufacturing
- MBSE, Code generation, test automation, simulation



Quality control

Processes and tools to monitor progress

- Requirements management
- Releasing and Change management
- Test management

- › Note: Vanderlande will have to cope with diverse processes applied by its product suppliers.
- › Adopting industry standard, best in class, latest technology tooling Broad toolset, maintenance, training impact
- › Process supporting workpackage management (interface with local process) Support local processes -> train Vanderlande IM/SA
- › Supply System models, software libraries, emulation environments, code generators Support and training of suppliers

Summary



Drivers: Increasingly advanced systems. Rapid changes in technology. Need for innovation.
Speed of delivery.



Main challenge: Knowledge sharing. The ability to fit the product in the domain.



Main capability required: See the bigger picture, while being an expert on a focused area.



Secondary challenge: Alignment of development processes and tools

VANDERLANDE

MOVING YOUR BUSINESS FORWARD