

SITE USER ROLES

Below, you can find a breakdown of the different hierarchical roles that can be assigned to a user from the backend side, via the API. From left to right, the roles are displayed from the lowest- to the highest-hierarchical role. You can find the role IDs underneath each role.

Permissions	Site Guest (site_guest)	Site User (site_user)	Site Super User (site_super_user)	Site Admin (site_admin)	Site Owner (site_admin + owner flag)
Generate Digital Key	✓	✓	✓	✓	✓
Open locks only with Digital Key	✓	✓	✓	✓	✓
View Own Entries	✗	✓	✓	✓	✓
View Only Locks in your same Access Group	✗	✓	✓	✓	✓
Remote Open Lock (no time schedules are applied)	✗	✓	✓	✓	✓
Remote Office Mode (site_remote_office_mode_user role is required)	✗	✓	✓	✓	✓
Modify own personal profile information	✗	✓	✓	✓	✓
Block own key	✗	✓	✓	✓	✓
Generate Clay Code	✗	✓	✓	✓	✓
Subscriptions - details panel view	✗	✗	✓	✓	✓
Site Details - View	✗	✗	✓	✓	✓
Assign/modify tag assignment of users below in the hierarchy	✗	✗	✓	✓	✓
View all access groups	✗	✗	✓	✓	✓
Manage access groups	✗	✗	✓	✓	✓
Delete user	✗	✗	✓	✓	✓
Manage Roles	✗	✗	✓	✓	✓
Block any user key	✗	✗	✓	✓	✓
Block user	✗	✗	✓	✓	✓
Modify user Alias and email address	✗	✗	✓	✓	✓
Create and invite users	✗	✗	✓	✓	✓
Enable Manual Office Mode (EMO)	✗	✗	✓	✓	✓
Grant/Revoke Offline Access rights	✗	✗	✓	✓	✓
View all locks	✗	✗	✓	✓	✓
View incidents	✗	✗	✓	✓	✓
Edit lock	✗	✗	✗	✓	✓
Modify Easy Office Mode Schedule (MEMO)	✗	✗	✗	✓	✓
Create Easy Office Mode Schedule (toggle/tag validity) (EOM)	✗	✗	✗	✓	✓
Invite Member to Pod	✗	✗	✗	✓	✓
Remove Member from Pod	✗	✗	✗	✓	✓
Create Pod	✗	✗	✗	✓	✓
Clean Pod	✗	✗	✗	✓	✓
Edit Pod	✗	✗	✗	✓	✓
Delete Pod	✗	✗	✗	✓	✓
Add/remove/modify hardware	✗	✗	✗	✓	✓
Add tags	✗	✗	✗	✓	✓
Manage Trees (hardware relation)	✗	✗	✗	✓	✓
Site details - Manage/Edit	✗	✗	✗	✓	✓
Subscriptions - Manage page	✗	✗	✗	✓	✓
Grant/Revoke Installer access	✗	✗	✗	✓	✓
PIN reset - all except own	✗	✗	✗	✓	✓
Time and Attendance report	✗	✗	✗	✓	✓
Override Privacy mode	✗	✗	✗	✗	✓