

# BUSINESS INTERNET INTERNATIONAL

The best Internet underlay service for your international branch offices in a SD-WAN deployment.



UPC Business not only provides the most reliable and powerful Internet access in Switzerland, with Business Internet International we also guarantee a business grade-connection to the Internet in over 190 countries.

Business Internet International is managed by UPC Business, but provided by a local Internet Service Provider in the respective country, thus ensures a competitive service. It includes the provision and installation of the Internet device (NTE).

Bandwidth profiles at Business Internet International range up to 1Gbit/s, but depend on the existing local access technologies in each country.

## Availability with redundancy

For sites with higher availability needs Business Internet International can be deployed with two physically separate Internet connections (with or without path redundancy) and two independent end-devices (NTEs).

Business Internet International is only available with a Business SD-WAN service from UPC Business.

## Standard features

Network connection	Fiber optic, DSL, Cable, Wireless, Satellite, depending on the local ISP
Bandwidths	1 Mbit/s to 1 Gbit/s (symmetrical)
Service and Support	<b>Fault line</b> 7 × 24 : 365 days a year <b>Support time</b> 5 × 11: Monday to Friday, from 7.00 am to 6.00 pm <b>Service level</b> <b>Basic:</b> Fault resolution within 24 hours during the support time

## Options

Redundancy	Redundancy will be provided with two access lines and terminated on two NTEs (Network Termination Equipment)
Service and Support	<b>Extended support times</b> 7 × 24: 365 days <b>Extended service levels</b> <b>Bronze: 99.80%</b> availability per year, max. <b>8 hours</b> downtime during the support hours

The details in this document do not constitute a binding offer. Subject to modification without notice.