

Bill overview

This is your **customer number** and **bill number**. If you have any questions for us, please make sure to have them at hand.

The **billing date** shows you when the bill was generated.

You will see an overview of **individual bill amounts** according to which products you use.

These amounts can include your rate's basic fee, a one-time fee or a variable fee.

Any credits or discounts are also included here.

On the following pages of the bill, you will see all bill amounts itemized in detail.

Sunrise UPC GmbH
Thurgauerstrasse 101B
8152 Glattpark (Opfikon)
business.upc.ch
D-U-N-S © Nr. 485000806
CHE-116.310.814 MWST

Invoice

Mustermann GmbH
Engelstrasse 64
8004 Zürich

Invoice date 17.08.2021
Customer number 238667
Invoice number 11716487
Page 14
Hotline 0800 568 568
Free fax 0800 848 899
email kmu@upc.ch
Contact UPC Business SMB
Thurgauerstrasse 101B
8152 Glattpark (Opfikon)

Summary of services

PO: 47xxxxxxx

Services	Discount	Amount
Nonrecurring fee	0.00	0.00
Recurring fees	218.00	109.00
	Total net	109.00
	VAT 7.7 %	8.39
	Rounding difference	-0.04
	Total amount due CHF	117.35

Please pay the amount of CHF 117.35 by 16.09.2021 at the latest.

On mybusiness.upc.ch you can view your invoices and your current account balance. If you have any questions about your invoice, please feel free to contact us from Monday to Friday (8h-12h/13h-17h) on 0800 568 568 or by e-mail kmu@upc.ch.

For technical matters or questions about mybusiness, please contact our Business Support under the following telephone number 0800 008 007 or by e-mail soho.support@upc.ch.

Receipt

Account / Payable to
CH89 3000 0002 3129 7055 3
Sunrise UPC GmbH
Thurgauerstrasse 101B
8152 Glattpark (Opfikon)


Reference
12 33210 00203 63260 01171 64875

Payable by
Mustermann GmbH
Engelstrasse 64
8004 Zürich

Currency	Amount
CHF	117.35

Acceptance point

Payment part



Account / Payable to
CH89 3000 0002 3129 7055 3
Sunrise UPC GmbH
Thurgauerstrasse 101B
8152 Glattpark (Opfikon)

Reference
12 33210 00203 63260 01171 64875

Additional information
PO: 47xxxxxxx

Payable by
Mustermann GmbH
Engelstrasse 64
8004 Zürich

Currency	Amount
CHF	117.35

All partial amounts, including the rounding amount and sales tax, are added together in the **total amount**.

This is the amount to be paid.

Your due date shows the date by which your bill needs to be paid.

The **QR bill section** consists of the receipt and the payment element.

The **QR code** contains all payment information.

The same information is also listed to the right of the code in text form.

Your bill in detail

Next to the product name or the bill line item, you can see for which period of time you are being charged.

The quantity is determined by the number of months being billed as well as the number of product elements.
– For example: 20 licenses for 2 months = quantity of 40

If a product is **being billed for the first time**, this will be on a prorated basis from the date of activation
– For example: from 04.01 to 31.01

Invoice date 17.08.2021
Customer number 238667
Invoice number 11716487
Invoice currency CHF
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Invoice details

Site: Mustermann GmbH, Zürich, Engelstrasse 64

Business Package Service B10.0508586

	Invoicing period	Quantity	Price per unit	Total amount
Recurring fees				
Business Package 1000/100	01.04. - 31.05.2021	2	109.00	218.00
Other				
On-site Installation	01.04.2021	1	0.00	0.00
Activation	01.04.2021	1	0.00	0.00
Discount				
Business Package: 12 months / 50%	01.04. - 31.05.2021			-109.00
Total net				109.00

Ombudscom arbitration body

This body mediates in disputes concerning telecommunications and value-added services. Find out more online at ombudscom.ch or by writing to ombudscom@bundesgasse26.at, 3000 Bm.

Information about charges for usage

Your bill may include calls to premium rate numbers (prefixes 084X, 090X and 18XX). The services on these numbers are supplied by another provider and are not the responsibility of Sunrise UPC LLC. Please direct questions or complaints about the charges listed here, or about the quality of these services or how they are supplied or provided, to the provider concerned. The addresses of the owners of these numbers are listed on the website of Swiss Ministry for Communications at www.eofcom.ch/liste.