

BUSINESS OFFICE ALL-IN-ONE

Superfast Internet, landline and TV for SMEs



Business Office All-In-One from Sunrise UPC offers reliable and powerful access to the Internet, calls and TV.

Three Internet options with different speeds are available, making it possible to select the option that fits your needs.

Call services include a VoIP connection with associated terminal devices, plus useful additional functions such as voice mail, call sequence, or time-controlled greeting messages to support your company's professional appearance outside of office hours.

Thanks to the cable connection, you can take advantage of the TV option, which allows you to follow live events.

Sunrise UPC partners install the service on site.

Business Secure Web

Business Secure Web protects PCs and laptops against cyber-attacks, in the home office, in the company network and on the go. Business Secure Web automatically blocks Internet connections to fraudulent websites.

The advantage of a cloud service: no installation, no maintenance requirements.

Fixed IP addresses

An IP address is a unique identification address that is allocated to every device connected to the Internet. In contrast to dynamic IP addresses, fixed (or static) IP addresses do not change. Fixed IP addresses can be used to operate your own e-mail or web servers, for example, or for remote servers, remote maintenance access or VPN constructs. UPC Business offers two options: with or without your own customer firewall.

Internet Backup

Internet Backup is a simple solution for Business users who want to play it safe when it comes to their Internet connection. If the cable network experiences an outage, the cable modem automatically connects to the 4G mobile network. Once the cable network is available again, the modem automatically switches back to standard operation.

WLAN Powerline

The WLAN Powerline Set enhances the signal via existing power lines and extends the reach of your Wi-Fi.

Plug the powerline adapter into a socket near the cable modem and connect both devices with a LAN cable. Then plug the extenders into a socket in the room where you would like to receive stronger signal – and you've got a new hotspot in no time. If you're looking for significantly greater reach across very large spaces and several floors, we recommend the Business Wi-Fi option.

Business Wi-Fi and Business Wi-Fi with guest access

If you want to provide Wi-Fi for larger spaces and across several floors, additional wireless access points, which are connected to existing LAN sockets, offer the optimal solution. They have considerably higher reach and better bandwidth performance than the Wi-Fi module in the cable modem. You receive two Wi-Fi networks with SSIDs and passwords. If needed, up to six SSIDs can be configured. Public Wi-Fi networks with guest access are available with the Business Wi-Fi option.

Standard features

Network connection	Cable network						
Bandwidths	100 Mbit/s to 1 Gbit/s						
Interface Service Access Point	Ethernet 100/1,000 Mbit/s (RJ45)						
Fixed IP addresses	4 fixed IP addresses, 1 of which is freely usable (/30)						
Call features	Voice mail for every participant with e-mail notifications, call sequence, speed dial, on-hold music, forwarding after a set time or when busy or absent, suppressing caller identification, block sets						
Voice portal	Configuring and managing the settings and the connection configuration						
Rate	Basic, Flat Swiss, Flat Global						
Phone numbers	2–10 phone numbers Sunrise UPC provides new phone numbers from all area code regions Existing phone numbers can be ported to Sunrise UPC						
TV	80 TV channels, 59 of which are in HD, and over 170 radio stations						
Service and support	<table border="0"> <tr> <td>Technical support</td> <td>24/7: 365 days</td> </tr> <tr> <td>Support time</td> <td>5 × 11: Monday to Friday, 7 am to 6 pm</td> </tr> <tr> <td>Service level</td> <td>Basic: max. 24 hrs of downtime during the support time</td> </tr> </table>	Technical support	24/7: 365 days	Support time	5 × 11: Monday to Friday, 7 am to 6 pm	Service level	Basic: max. 24 hrs of downtime during the support time
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Options

Redundancy	Internet Backup increases the Internet availability through a parallel connection via the mobile network.
Additional IP addresses	8 fixed IP addresses, 5 of which are freely usable (/29) 16 fixed IP addresses, 13 of which are freely usable (/28) 32 fixed IP addresses, 29 of which are freely usable (/27)
Business Secure Web	Basic package for up to 3 users Additional users may be added
WLAN Powerline	WLAN Powerline Set (1 adapter and 1 extender) Operation of up to three additional hot spots possible Simple installation (plug & play)
Business Wi-Fi and Business Wi-Fi with guest access	Separation of sensitive networks and prioritization of the bandwidth for performance-dependent areas Option 1: 1 access point Option 2: 2 access points
Business Digital TV (business usage)	For TV usage in public spaces such as restaurants, bars, hotels. 150 digital TV channels (96 of which are in HD) and over 115 radio stations
MySports Pro Business (business usage)	MySports Pro Business, the Sunrise UPC premium TV subscription for hospitality businesses, offers a first-rate TV experience: 21 sports channels, filled to the brim with live sports programs, offer the best entertainment for your sports-minded guests, patients and visitors

The information in this document does not constitute a binding offer. Subject to changes at any time.