

SCHEDULE OF PRICES



PAYONE GmbH (Version: 01.01.2018)

Unless otherwise contractually agreed upon, the following prices apply. Services PAYONE GmbH

ACQUIRING		SERVICE FEE*		SERVICE FEE*	
Electronic submission of card sales two or more days after the sales date. Of the sales amount	0,35 %		Integrity Fee (for final authorizations without meeting the requirements of the transaction amount, which is not declared as a reservation and at least meets one of the following requirement: <ul style="list-style-type: none"> clearing record not submitted within 3 business days of the authorization date transaction amount of the clearing record differs from the transaction amount of the authorization request transaction currency of the clearing record differs from the transaction currency of the authorization request a final authorization was cancelled and not cleared clearing record does not contain the Trace ID 	0,3 % (min. 0,08 €)	
Processing of manually entered card data into the POS terminal (card is not read electronically). This is not applicable to customers with MO/TO/E-Commerce contracts. Of the sales amount.	0,35 %				
Non-electronic submission of card sales via PAYONE service vouchers. Of the sales amount	0,35 %				
Service fee for the processing of credit card sales submitted via CC screen from Amadeus, per Transaction	0,29 €			Account Status Inquiry (ASI) Allows merchant to validate that a cardholder account is existing and valid (non-financial request with authorized amount zero). Per Transaction.	0,03 €
Request for authorisation without subsequent booking, per instance.	0,05 €			Acquirer Authorization Fee Of the authorized amount (excluding preauthorization, declined authorizations, and non-financial messages).	0,015 % (min. 0,01 €)
Refund processing to card accounts (in the event of card sale refund by merchant), per instance.	1,30 €			Processing & Association Fee Per transaction, of the transaction amount.	0,019%
After the fact manual processing of receipts. Per occurrence	1,50 €			International Acquiring Service Fee Fee for the settlement of inter-regional transactions	0,15 %
Risk case processing fee (e.g. an assessment conducted to ascertain if the order was initiated by the card holder or not), per transaction.	3,00 €			German Payment Fee Of transaction amount, for transactions in Germany	0,044%
Processing of chargebacks, per instance	35,00 €			Reported Transaction Fee Of transaction amount, for card revenue	0,013%
Retrieval request, per instance.	5,00 €			Non-Contactless Fee Of transaction amount for all card transactions at POS terminals that are not made via a contactless-activated terminal	0,09 %
Return debit note, per instance (during fee collection).	15,00 €		Domestic acceptance fee of the transaction amount on card transactions	0,03 %	
Refund, per instance (during payouts).	15,00 €		Commercial Card Transaction Fee Of the transaction amount with a commercial card	1,1 %	
Expedited transfers, per instance.	1,90 €		Service fee for the gratuity function in restaurants, per transaction	0,1 %	
Additional fee for "High Risk" businesses, due annually	1.250,00 €		PCI DSS Non Compliance Fee. Monthly, per store.	14,90 €	
Currency conversion (Default currency for submission and payout is EUR, more acceptance or payout currencies are agreed separately for each subsidiary and affiliated company.) Of the payment amount Currency conversion (section 10.4 of the general terms and conditions) takes place according to the reference exchange rate indicated on the internet website: www.bs-card-service.com/fremdwahrungskurse	1,00 %		Cross Border Fee Of the transaction amount for cards which have been issued outside the European Economic Area	1,0 %	
Provision Flat Rate for contracts that have submitted no credit or debit card sales in the previous 12 calendar months, due immediately following each 12 month period without submission of sales.	90,00 €		B2B-Fee for the accounting of Business-to-Business transactions with corporate cards	0,6 %	
TRANSACTION-RELATED ACQUIRING FEES		SERVICE FEE*	POS / TERMINAL	SERVICE FEE*	
E-Commerce / MOTO service fee of the transaction amount for distance sales	0,11 %		Basic Service (Hotline and Depot Maintenance). Monthly	10,00 €	
Non Secure Fee Of the transaction amount for all card transactions deviating from card organisation security regulations	0,2 %		Premium Service (Hotline and Depot Maintenance). Monthly	17,50 €	
Card Not Present (CNP) Unsecure Chargeback Fee per inner-European Fraud-Chargeback for manual entry of the card information on a POS terminal (card is not being processed electronically) or unsecured E-Commerce transactions (without using 3-D Secure) or because of missing authorization of the transaction.	15,00 €		24/7 Hotline (in addition to Basic and Premium Services). Monthly, per terminal	4,50 €	
Chargeback Administration Fee	15,00 €		Fees for terminal download, per download.	40,00 €	
Reservation Fee (of the reserved amount with reservation function)	0,1 % (min. 0,03 €)		Advance replacement of terminals, per terminal replacement	18,00 €	
			Account splitting on the POS terminal. Monthly, per terminal (3 bank accounts included)	1,50 €	
			DCC function on the POS terminal. Monthly, per terminal	2,50 €	
			Tax Free function on the POS terminal. Monthly, per terminal	2,50 €	
			Return shipping for wrong delivery (e.g. Third-party terminal, SIM card)	5,90 €	

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Subscription for cash register receipt rolls (10 rolls incl. shipping), quarterly	9,90 €
Change of communication type on the terminal. Per occurrence	25,00 €
Configuration and activation of the virtual merchant card. Per occurrence	15,00 €
Imprinter	39,90 €
Imprinter Plate	5,00 €

REPORTING	SERVICE FEE*
PAYONE Service Portal (Online processing service)	0,00 €
Invoice (paper-based), monthly	2,50 €
Invoice, subsequent copies, per copy	2,50 €
Invoice, one time issuance, if not selected at conclusion of the agreement, per copy	2,50 €
Transaction statement (paper-based), per copy	2,50 €
Installation of transmission path for EPA data: <ul style="list-style-type: none"> • SFTP • VPN via TCP/IP • encrypted E-Mail (PGP) Per installation, (subsequent fees for support, etc. not included)	500,00 €
Provision of files (CHB, PCR, TimData, CSV), per file	1,50 €
EPA File, per file	1,50 €
Transaction list as CSV file, per file	1,50 €
Basic report, per file	50,00 €
Standard report, per file	500,00 €
Premium report, per file	1.500,00 €
Test of UDK files, per test (max. 2 hours)	250,00 €
Issuance of reports, statistics, analysis, etc., per hour	80,00 €

OTHER / GENERAL	SERVICE FEE*
Issuance of duplicate contracts, per instance	12,00 €
Subsequent changes of functions or master data (up to 6 weeks after activation). E.g. Account splitting, activation of an additional card brand, DCC, TaxFree.	19,90 €
Use of a foreign bank account or a foreign currency account, per instance	SWIFT fee

*in addition to Merchant Service Charge or PAYONE service fee

Prices do not include the legal VAT at its respective applicable amount. The current interchange rates are published by the respective Card Organizations.