

Gift Cards Terms and Conditions

How to Use this Gift Card

All gift cards purchased online cannot be redeemed for 48 hours after time of purchase to allow for payment processing and card delivery.

Present this gift card at any store accepting EFTPOS. You can select any number of gifts up to the value of the card, or above the value – in which case you need to make up the difference with an alternate form of payment. The store will then validate the gift card and process your purchase.

This gift card is partially redeemable. Within the card's 36-month validity period, any available balance can be used for multiple purchases at any participating store. However, any unused balance will not be refunded or credited upon expiry.

For more information visit the customer service desk or call the Help Desk on 1300 764 721 for assistance with your gift card.

Terms and Conditions of Use

- You may be required to provide photo identification that is acceptable to Vicinity Centres to verify gift card transaction details.
- Treat this card like cash.
- Defaced, mutilated, altered, lost or stolen cards will not be replaced, refunded or redeemed.
- This card:
 - is redeemable anywhere EFTPOS is available within the Centre
 - is not redeemable for cash and cannot be used for payment of credit or retailer accounts
 - must be redeemed before expiry date shown on card
 - will be void and may not be redeemed after expiry date
 - cannot be reloaded
 - is partially redeemable
 - cannot be used for online purchases
- It is up to you to use the full value before expiry date.
- Cash will not be given for any unused balance.
- Unused balance on expiry of this card will not be refunded or credited.
- If purchase exceeds available card balance, you must make up the difference with another payment method.
- You are liable for all transactions on your card except to extent to which there has been fraud or negligence by us or any of our employees.
- Check available balance by calling 1300 764 721.
- You can also check the balance online at: <https://www.waivpay.com/balance-check>
- We reserve the right to change any terms contained in these Terms of Use at any time.
- Changes to Terms of Use will be available on the Centre website or at the customer service desk.
- Visit the customer service desk if you have any reason to believe an error has occurred in relation to this card.