# Deliveroo Hop Waitrose - Price Match to Waitrose.com: Terms & Conditions, FAQs and verification

We've matched the price of a selection of our Waitrose labelled and other branded products with <u>Waitrose.com</u> (the "Price Match").

#### **Key Details**

- The Price Match starts on 7 July 2025.
- Store Specific on Deliveroo: Price Match prices are available for **Waitrose Deliveroo Hop** orders only on selected items in selected stores, see appendix 2 for eligible stores.
- Price Matching Frequency: Prices are checked once a week online against Waitrose.com.
- Product Selection: We match selected identical Waitrose branded products or comparable like for like non-branded products available on Waitrose.com.
- Look out for products on the Deliveroo HOP Waitrose Explore page under the 'Waitrose.com Price Match on HOP' carousel.
- See appendix 1 for a list of current products in the price match.

#### **Deliveroo Price Match Terms and Conditions**

Deliveroo has implemented a weekly Price Match campaign on selected products with Waitrose.com. This initiative ensures that Deliveroo's prices for selected products are the same as or lower than those online at Waitrose.com.

#### **Terms & Conditions**

- Geographical restrictions, delivery, service fee and small order fees apply.
- Price Matching Frequency: Prices are checked once a week against Waitrose.com.
- Product Selection: The campaign includes a selection of both Waitrose labelled and other branded products. Deliveroo matches identical Waitrose products or comparable non-branded products available online at Waitrose.com. Products matched may vary by week.
- Availability: All products are subject to availability. Deliveroo may amend, add, or remove products from the campaign at any time.
- Store Specific: The Price Match is applicable only on selected Waitrose Deliveroo Hop stores, excluding Northern Ireland and Republic of Ireland, see appendix 2 and not on any other delivery service.
- Exclusions: The comparison does not apply to promotions online at <a href="Waitrose.com">Waitrose.com</a> such as discounts, multi-buy offers, or other personal discounts such as vouchers or staff discounts. The Promotion is not available on certain restricted items including but not limited to age restricted items.

## **Additional Information**

- Campaign Updates: New products may be added to the Price Match campaign periodically.
- Amendments: Deliveroo reserves the right to amend or remove individual price matched items and to amend or withdraw the Price Match campaign at any time without notice.
- Cancellation: Deliveroo reserves the right to vary, suspend or cancel the Price Match campaign if it considers it necessary or appropriate to do so, including but not limited to if:
  - o there is any actual or anticipated breach of applicable law;
  - fraud, abuse, and/or an error (either human or machine) affects or could affect the proper operation of this promotion or the awarding of prizes or offers, or;
  - variation, suspension or cancellation is necessary due to an event outside Deliveroo's reasonable control.

#### **FAQ Section**

## Which products do we match?

We're committed to bringing you great value across our range. We make it easy for you to see where on Deliveroo HOP Waitrose our prices are matched or cheaper to those on <a href="Waitrose.com">Waitrose.com</a>. You can find a list of price matched items in the explore page under the 'Waitrose.com Price Match on Hop' carousel. Each price matched item will have an overlaid 'Waitrose.com price match' badge to identify products being price matched. We match against a selection of identical Waitrose branded products or comparable like for like non-branded products at Waitrose.com.

## What prices do we check?

We check prices of selected products weekly against Waitrose.com

# How long will product prices remain matched?

We may add to, remove from or change the products in our Price Match every week and ensure those prices are the same as or lower than those on Waitrose.com

## Why are some prices lower than the prices on Waitrose.com?

We conduct weekly checks to ensure Deliveroo's prices are the same as or lower than those on <a href="Waitrose.com">Waitrose.com</a>. If Deliveroo's price is lower than the price on Waitrose.com, we will continue to offer our lower price.

#### How do I know which products are matched?

You can find products matched with <u>Waitrose.com</u> on the Deliveroo HOP Waitrose Explore page under 'Waitrose.com Price Match on Hop' carousel. All products are subject to availability.

# Appendix 1

# List of matched products:

Checked on 31st July 2025

# TABLE OF PRODUCTS TO BE UPDATED EACH WEEK

Category	Hop Menu Name	HOP Price	Waitrose Menu Name	Waitrose Price
Baby	Ella's Kitchen Squished Fruits Smoothie - The Red One 6+Months 5x90g	£4.45	Ella's Kitchen The Red One Squished Fruits 5x90g	£4.45
Baby	Aptamil 2 Follow On Milk 800g	£14.20	Aptamil 2 Follow On Milk 800g	£14.20
Baby	Kiddylic Strawberry FruityBakes 132g	£3.00	Kiddylicious Fruity Bakes Strawberry 132g	£3.00
Baby	Johnson's Baby Oil 500ml	£4.30	Johnson's Baby Oil 500ml	£4.30
Bakery	Bertinet Bakery White Sourdough Bread Loaf 500g	£2.25	Bertinet Bakery White Sourdough 500g	£2.25
Bakery	Bertinet Bakery Seeded Sourdough Bread Loaf 550g	£2.40	Bertinet Bakery Seeded Sourdough 550g	£2.40
Bakery	Waitrose Essential Sweet Yum Yums 4 per pack	£1.80	Essential 4 Sweet Yum Yums 4s	£1.80
Cheese	Waitrose Essential Mature Grated Cheddar Cheese Strength 4 250g	£2.80	Essential Mature Grated Cheddar Cheese Strength 4 250g	£2.80
Cheese	Waitrose Essential Sliced Dutch Gouda Cheese 250g 10 per pack	£3.10	Essential Sliced Gouda Cheese Strength 2 250g	£3.10
Cheese	Waitrose Essential Greek Feta Cheese Strength 3 200g	£2.15	Essential Greek Feta Cheese Strength 3 200g	£2.15
Cooked Meat, Deli & Dips	Waitrose Italian Milano Salami 16 Slices 80g	£2.40	Waitrose Italian Milano Salami 80g	£2.40
Cooked Meat, Deli & Dips	Waitrose British Finely Sliced Honey Roast Ham 115g	£3.25	Waitrose British Finely Sliced Honey Ham 115g	£3.25
Cooked Meat, Deli & Dips	Waitrose Frankfurters 10 Pack 350g	£3.25	Waitrose Frankfurters 10 Pack 350g	£3.25
Cooked Meat, Deli & Dips	Waitrose Essential Houmous 200g	£1.60	Essential Houmous 200g	£1.60
Cooked Meat, Deli & Dips	Waitrose Duchy Organic Houmous 200g	£2.00	Duchy Organic Houmous 200g	£2.00
Crisps, Snacks & Nuts	Waitrose Cheese & Poppy Seed Twists 125g	£2.25	Waitrose cheese & poppy seed twists 125g	£2.25
Desserts	Waitrose Levantine Table 12 Classic Baklava Selection 200g	£3.60	Levantine Table Classic Baklava Selection 200g	£3.60
Fish & Seafood	Waitrose Mild Scottish Oak Smoked Salmon 100g	£5.50	Waitrose Mild Scottish Smoked Salmon 100g	£5.50
Frozen Foods	Waitrose Battered Cod Fish Fillet 2 per pack	£4.65	Waitrose 2 Battered Cod Fillets 300g	£4.65
Fruit	Waitrose Pink Lady Apples 4 per pack	£2.85	Waitrose Pink Lady Apples 4s	£2.85
Fruit	Waitrose Perfectly Ripe Conference Pear 4 per pack	£2.75	Waitrose Perfectly Ripe Conference Pear 4s	£2.75
Fruit	Waitrose Small Fairtrade Bananas 7 per pack	£1.25	Waitrose Small Fairtrade Bananas 7s	£1.25
Fruit	Waitrose Cooks' Ingredients Unwaxed Lemons	£1.75	Cooks' Ingredients Unwaxed Lemons 4s	£1.75

Fruit	Waitrose Essential Lemon	£0.35	Waitrose Loose Lemons each	£0.35
Fruit	Waitrose Essential Lime	£0.35	Waitrose Loose Limes each	£0.35
Fruit	Waitrose Extra Large Oranges 4 per pack	£3.00	Waitrose Extra Large Oranges 4s	£3.00
Fruit	Waitrose Essential Blueberries 150g	£2.00	Essential Blueberries 150g	£2.00
Fruit	Waitrose Essential Raspberries 150g	£2.60	Waitrose Raspberries 150g	£2.60
Fruit	Waitrose Seedless Grape Selection 400g	£2.60	Waitrose Seedless Grape Selection 400g	£2.60
Fruit	Waitrose Mango Chunks 280g		Waitrose Mango Chunks 280g	£3.65
Fruit	Waitrose Pineapple 275g		Waitrose Pineapple 275g	£2.80
Fruit	Waitrose Pomegranate 210g		Waitrose Pomegranate 210g	£2.95
Home Baking & Sugar	Waitrose Chia Seeds 150g		Waitrose Chia Seeds 150g	£1.75
Household	Bloo Power Active Fresh Flowers Duo 2x50g	£3.20	Bloo Power Active Fresh Flower Rim Block 2x50g	£3.20
Household	Waitrose Essential Soft White Tissues 96 per pack	£1.40	Essential Soft White Tissues 96 sheets	£1.40
Ice Cream & Ice Lollies	The Ice Co Premium Ice Cubes 2kg	£1.45	The Ice Co° Premium Ice Cubes 2kg	£1.45
Juice	Waitrose Pressed Apple Juice 1I	£2.35	Waitrose Pressed Apple Juice 1litre	£2.35
Meat & Poultry	Essential Diced Chicken Breast418g	£4.90	Waitrose Slower Reared Diced Chicken Breast 418g	£4.90
Meat & Poultry	Waitrose Essential British Chicken Thighs 1kg	£3.95	Waitrose Slower Reared Chicken Thighs, Skin-on & Bone-in 1kg	£3.95
Meat & Poultry	Waitrose No.1 Free Range 6 LinconInshire Port Sausages 400g	£4.75	No.1 Free Range 6 Lincolnshire Pork Sausages 400g	£4.75
Meat & Poultry	Quorn Pieces 300g	£2.75	Quorn Vegetarian Pieces 300g	£2.75
Milk, Dairy & Eggs	Waitrose Essential Salted Dairy Butter 250g	£2.25	Essential Salted Butter 250g	£2.25
Milk, Dairy & Eggs	Waitrose Essential Unsalted Dairy Butter 250g	£2.25	Essential Unsalted Butter 250g	£2.25
Milk, Dairy & Eggs	Arla Skyr Simply Natural Yog 450g	£2.65	Arla Skyr Natural Icelandic High Protein Fat Free Yogurt 450g	£2.65
Milk, Dairy & Eggs	Clarence Court Free Range Large Burford Browns Eggs 10 per pack	£6.35	Clarence Court FR Large Burford Browns Eggs 10s	£6.35
Milk, Dairy & Eggs	Waitrose British Blacktail Free Range Eggs Large 6 per pack	£2.35	Waitrose Eggs British Blacktail Free Range 6s	£2.35
Milk, Dairy & Eggs	Waitrose Duchy Organic British Free Range Eggs Large 6 per pack	£3.65	Duchy Organic British Free Range Eggs Large 6s	£3.65
Milk, Dairy & Eggs	Arla Lactofree Semi Skimmed Milk Drink 1I	£1.95	Arla Lactofree Lactose Free Semi-Skimmed Milk Alternative 1litre	£1.95
Milk, Dairy & Eggs	Oatly Oat Drink Semi Milk 1I	£2.30	Oatly Oat Drink Semi Chilled 1litre	£2.30
Milk, Dairy & Eggs	Oatly Oat Milk Drink Barista Edition 1I	£2.30	Oatly Oat Drink Barista Edition Long Life 1litre	£2.30
Milk, Dairy & Eggs	Cravendale Filtered Semi Skimmed Milk 1L	£2.10	Cravendale Filtered Fresher for Longer Semi-Skimmed Milk 1litre	£2.10
Milk, Dairy & Eggs	Waitrose Essential Whole Milk 2 Pints 1.136I	£1.25	Essential British Free Range Whole Milk 1.136litre	£1.25
Milk, Dairy & Eggs	Cravendale Filtered Whole Milk 1L	£2.10	Cravendale Filtered Fresher for Longer Whole Milk 1litre	£2.10
Pet	Purina One Adult Dry Cat Food Chicken And Wholegrains 800g	£7.65	PURINA ONE Chicken Dry Cat Food 800g	£7.65

Pet	Purina Gourmet Perle Adult Cat Food Pouches Ocean Delicacies In Gravy 12x85g 1020g	£6.00	GOURMET Perle Ocean Delicacies in Gravy Wet Cat Food 12x85g	£6.00
Pet	Waitrose Meat Chunks In Jelly Selection 6X400g 2400g	£4.95	Essential Waitrose Meat Selection Chunks in Jelly 6x400g	£4.95
Pet	Lily's Kitchen Chicken And Duck Dry Food 1000g	£10.00	Lily's Kitchen Chicken & Duck Grain-Free Dry Dog Food 1kg	£10.00
Pet	Lily's Kitchen Homestyle Chicken & Turkey Casserole Dog Food 400g	£3.35	Lily's Kitchen Chicken & Turkey Casserole Wet Food for Dogs 400g	£3.35
Ready Meals & Soups	Waitrose Italian Spaghetti Carbonara Ready Meal 400g	£3.75	Waitrose Italian Spaghetti Carbonara for 1 400g	£3.75
Ready Meals & Soups	Waitrose No1 Chicken & Champagne Pie 720g	£9.95	No.1 Chicken, Mushroom & Champagne Pie 720g	£9.95
Ready Meals & Soups	Waitrose Italian Mac & Cheese 400g	£3.75	Waitrose Italian Macaroni Cheese for 1 400g	£3.75
Ready Meals & Soups	New Covent Garden Chicken Soup 560g	£2.65	New Covent Garden Classic Chicken Soup 560g	£2.65
Ready Meals & Soups	Waitrose Chicken & Vegetable Broth 600g	£2.90	Waitrose Hearty Chicken & Vegetable Broth 600g	£2.90
Ready Meals & Soups	Waitrose Tomato & Fresh Basil Soup 600g	£2.90	Waitrose Ripened Tomato & Basil Soup 600g	£2.90
Ready Meals & Soups	Waitrose No.1 Potato Dauphinoise 450g	£3.95	No.1 Potato Dauphinoise 420g	£3.95
Soft Drinks & Mixers	Coca-Cola Coke Original Taste 8x330ml	£5.65	Coca-Cola Original Taste Regular Can 330ml 8 Pack 8x330ml	£5.65
Soft Drinks & Mixers	Waitrose Elderflower Cordial 500ml	£2.95	Waitrose Elderflower Cordial 500ml	£2.95
Soft Drinks & Mixers	Waitrose Essential Carbonated Natural Mineral Water 2l	£1.00	Essential Sparkling Natural Mineral Water 2litre	£1.00
Soft Drinks & Mixers	Waitrose Essential Sparkling Mineral Water 6x500ml	£2.00	Essential Sparkling Natural Mineral Water 6x500ml	£2.00
Soft Drinks & Mixers	Waitrose Essential Still Natural Mineral Water 2I	£1.05	Essential Still Natural Mineral Water 2litre	£1.05
Soft Drinks & Mixers	Evian Still Mineral Water 1.5l	£1.50	Evian Still Mineral Water 1.5litre	£1.50
Soft Drinks & Mixers	Waitrose Essential Still Mineral Water 6x500ml	£1.70	Essential Still Natural Mineral Water 6x500ml	£1.70
Tea & Coffee	Coffee-Mate Original Whitener 550g	£6.85	Nestle Coffee Mate Original Whitener 550g	£6.85
Tins, Jars & Packets	Waitrose Essential Canned Plum Tomatoes 400g	£0.60	Essential Plum Tomatoes in Natural Juice 400g	£0.60
Vegetables	Waitrose Asparagus Tips 100g	£2.00	Waitrose Asparagus Tips 100g	£2.00
Vegetables	Waitrose Trimmed Fine Green Beans 200g	£1.50	Waitrose Trimmed Fine Green Beans 200g	£1.50
Vegetables	Waitrose Essential Kale 250g	£1.25	Essential Kale 250g	£1.25
Vegetables	Waitrose Green Pak Choi 235g		Waitrose Green Pak Choi 250g	£1.80
Vegetables	Waitrose Broccoli Crown 300g	£1.25	Waitrose Broccoli Crown 300g	£1.25
Vegetables	Waitrose Tenderstem Broccoli Spears 200g	£1.80	Tenderstem Broccoli Spears 200g	£1.80
Vegetables	Waitrose Essential Aubergine	£1.00	Essential Aubergines each	£1.00
Vegetables	Waitrose Courgettes 500g	£2.10	Waitrose Courgettes 500g	£2.10
Vegetables	Waitrose Button Mushrooms 200g	£1.45	Waitrose Button Mushrooms 200g	£1.45
Vegetables	Waitrose Sweet Kingdom Orange Mini Carrots 240g	£1.75	Waitrose Sweet Kingdom Orange Mini Carrots 340g	£1.75

Vegetables	Waitrose Trimmed Leeks 400g	£1.65	Waitrose Trimmed Leeks 400g	£1.6
Vegetables	Waitrose Baby New Potatoes 750g	£1.75	Waitrose Baby New Potatoes 750g	£1.75
Vegetables	Waitrose Extra Large Potatoes 2 per pack	£1.15	Waitrose British Extra Large Potatoes 2s	£1.15
Vegetables	Waitrose Onions 4 per pack	£1.45	Waitrose Onions 4s	£1.45
Vegetables	Waitrose Red Onions 3 per pack	£1.20	Waitrose Red Onions 3s	£1.20
Vegetables	Waitrose Essential Iceberg Lettuce each	£0.95	Essential Iceberg Lettuce each	£0.95
Vegetables	Waitrose Caesar Salad 250g	£2.35	Waitrose Caesar Salad 250g	£2.35
Vegetables	Waitrose Wild Rocket 90g	£1.80	Waitrose Wild Rocket 90g	£1.80
Vegetables	Waitrose Baby Spinach 120g	£1.60	Waitrose Baby Spinach 120g	£1.60
Vegetables	Waitrose Perfectly Ripe Avocados 2 per pack	£2.15	Perfectly Ripe Avocados 2s	£2.15
Vegetables	Waitrose Trimmed Salad Onions 125g	£1.50	Trimmed Salad Onions 125g	£1.50
Vegetables	Waitrose Essential Cucumber	£0.95	Essential Cucumber each	£0.95
Vegetables	Waitrose Essentials Mixed Peppers	£1.75	Essential Mixed Peppers 3s	£1.75
Vegetables	Waitrose Duchy Organic Cherry Vine Tomatoes 200g	£2.25	Duchy Organic Cherry Vine Tomatoes 200g	£2.25
Vegetables	Waitrose Essential Tomatoes 6 per pack	£1.00	Essential Tomatoes 6s	£1.00
Wine & Sparkling	Waitrose Crisp and Floral Italian White Wine 75cl	£5.75	Waitrose Crisp and Floral Italian White 75cl	£5.75
Wine & Sparkling	Waitrose Pinot Grigio White Wine 75cl	£7.00	Waitrose Blueprint Pinot Grigio Veneto, Italy 75cl	£7.00

Appendix 2 Selected Waitrose Stores