

DELIVEROO PROMOTION RULES

These are the terms and conditions ("Rules") that apply to the Deliveroo [Challenges] Promotion ("Promotion"). By entering the Promotion, each entrant agrees to these Rules and confirms they have read and understood the Deliveroo Privacy Notice at <https://deliveroo.ie/privacy>.

1. Promoter: Roofoods Limited (trading as Deliveroo), a company incorporated and registered in England and Wales with registered company number 556923 and registered office address at WeWork 2 Dublin Landings, North Dock, Dublin 1 ("Deliveroo").
2. Eligibility:
 - 2.1 To participate in the Promotion, you must have been selected by Deliveroo and entrants must be a legal resident of the Republic of Ireland and at least 18 years old at the time of entry. Residents of Northern Ireland are excluded.
 - 2.2 A limit of one (1) entry per person applies to this Promotion.
 - 2.3 Internet access is required to enter the Promotion.
 - 2.4 Deliveroo reserves the right at any time to require proof of eligibility in such form as Deliveroo reasonably considers necessary.
 - 2.5 Not eligible: The following persons are not eligible to enter the Promotion: (i) any persons who are not selected directly to participate of this promotion by Deliveroo; (ii) any employee or other individual engaged by Deliveroo or any of its associated companies; (iii) members of the immediate family and/or household (whether related or not) of any of those individuals; and (iv) anyone else professionally involved with the operation or administration of the Promotion.
3. How to enter: To enter the Promotion, entrants must complete the following steps during the Entry Period specified: place one Qualifying Order before the published entry period end date.
4. A "Qualifying Order" means a paid-for and delivered Deliveroo order with the advertised minimum value (excluding delivery and service charges small order fees) placed with any eligible restaurant or grocery partner during the Entry Period.

5. Thereafter, entrants must place any additional Qualifying Orders to be eligible for the Reward Credit, provided that each Qualifying Order is placed within the specified time from their Entry Order.

Each entrant who satisfies the eligibility and entry criteria above is a "Qualifying Entrant".

6. Reward Credit: a minimum order value applies (excluding delivery, service charges and small order fees) which will be notified to you upon issue. Reward Credit must be redeemed within 14 days of issue. Geographical restrictions, delivery and service fees apply. One redemption per person. Voucher cannot be used on any age restricted products and may be subject to certain redemption criteria which will be notified to you upon issue

Prize conditions: The following conditions apply to the Reward Credit:

7.1 The Reward Credit is non-transferable, non-refundable, non-exchangeable and no cash alternative is available. However, if Deliveroo considers it appropriate, or if it becomes necessary for reasons beyond Deliveroo's control, a Prize may be varied or swapped for a suitable alternative in Deliveroo's discretion.

7.2 The Reward Credit is subject to Deliveroo's Voucher [Terms and Conditions](#). The entrant should ensure they are aware of any applicable expiry dates as set out in these terms.

8. Reward Credit delivery :

8.1 Once the Entrant has placed Qualifying Orders the credit will be added to the Entrant's Deliveroo account.

Liability: Deliveroo will not be liable for: (i) any loss that is not caused by Deliveroo (or any person acting on Deliveroo's behalf); (ii) any loss caused by any event or circumstance beyond Deliveroo's reasonable control; (iii) any loss of profits or revenue, loss of anticipated savings or loss of goodwill; or (iv) any unavailability of the Deliveroo website or app. However, nothing in these Rules limits or excludes any person's liability for death or personal injury caused by negligence, for fraud or for any matter for which it would be illegal to limit or exclude liability. In particular, consumers have legal rights in relation to products that are faulty or not as described and services which are not performed with reasonable care and skill and these legal rights are in addition to and are not affected in any way by anything contained in these Rules. Further advice about consumer rights is available from

any local Citizens' Advice Bureau (<https://www.citizensinformation.ie/en/>) or local Competition and consumer Protection Commission (<https://www.ccpc.ie/>.)

9. Interference with the Promotion: Any attempt to deliberately damage or undermine the content or legitimate operation of this Promotion is prohibited and may be a violation of criminal and/or civil laws and in these circumstances Deliveroo reserves all its rights and remedies.

10. Cancellation and variation: Deliveroo reserves the right to vary, suspend or cancel the Promotion and/or these Rules if it considers it necessary or appropriate to do so, including but not limited to if:

- i) there is any actual or anticipated breach of applicable law;
- ii) fraud, abuse, and/or an error (either human or machine) affects or could affect the proper operation of this promotion or the awarding of prizes or offers, or;
- iii) variation, suspension or cancellation is necessary due to an event outside Deliveroo's reasonable control.

In the event of cancellation, the Prize may be awarded to a winner drawn from entries received prior to cancellation.

11. Accessing these Rules: Any website on which these Rules are posted is only intended to be accessed from Republic of Ireland, and where permitted by law. Deliveroo makes no representation that materials relating to this Promotion are appropriate or available for use at other locations. Access to them from territories where their contents are illegal is strictly prohibited.

12. Severance and waiver: If any part of these Rules is or becomes invalid, illegal or unenforceable, the validity, legality and enforceability of the rest of these Rules will not be affected. Deliveroo's failure to enforce any term of these Rules will not constitute a waiver of that provision.

13. Disputes: Subject to Rule 22, if there is a dispute about the Promotion or these Rules, Deliveroo's decisions are final. If there is a dispute between these Rules and any other document referred to in these Rules, these Rules take precedence to the extent necessary to resolve the conflict.

14. Law and jurisdiction: The Promotion and these Rules are governed by Irish law, and any disputes arising in connection with them shall be subject to the exclusive jurisdiction of the courts of Ireland.
15. Personal data: Entrants acknowledge that any personal data of entrants will be processed in particular for the purposes of administering this Promotion and in accordance with the Deliveroo Privacy Policy at <https://deliveroo.ie/privacy>
16. Contact: Enquiries about this Promotion can be sent to Deliveroo at:
support@deliveroo.ie