

# Deliveroo Hop Waitrose - Price Match to Waitrose.com: Terms & Conditions, FAQs and verification

*We've matched the price of a selection of our Waitrose labelled and other branded products with [Waitrose.com](https://www.waitrose.com) (the "Price Match").*

## Key Details

- The Price Match starts on 7 July 2025.
- Store Specific on Deliveroo: Price Match prices are available for **Waitrose Deliveroo Hop** orders only on selected items in selected stores, see appendix 2 for eligible stores.
- Price Matching Frequency: Prices are checked once a week online against Waitrose.com.
- Product Selection: We match selected identical Waitrose branded products or comparable like for like non-branded products available on Waitrose.com.
- Look out for products on the Deliveroo HOP Waitrose Explore page under the 'Waitrose.com Price Match on HOP' carousel.
- See appendix 1 for a list of current products in the price match.

## Deliveroo Price Match Terms and Conditions

Deliveroo has implemented a weekly Price Match campaign on selected products with Waitrose.com. This initiative ensures that Deliveroo's prices for selected products are the same as or lower than those online at Waitrose.com.

## Terms & Conditions

- Geographical restrictions, delivery, service fee and small order fees apply.
- Price Matching Frequency: Prices are checked once a week against Waitrose.com.
- Product Selection: The campaign includes a selection of both Waitrose labelled and other branded products. Deliveroo matches identical Waitrose products or comparable non-branded products available online at Waitrose.com. Products matched may vary by week.
- Availability: All products are subject to availability. Deliveroo may amend, add, or remove products from the campaign at any time.
- Store Specific: The Price Match is applicable only on selected **Waitrose Deliveroo Hop** stores, excluding Northern Ireland and Republic of Ireland, see appendix 2 and not on any other delivery service.
- Exclusions: The comparison does not apply to promotions online at [Waitrose.com](https://www.waitrose.com) such as discounts, multi-buy offers, or other personal discounts such as vouchers or staff discounts. The Promotion is not available on certain restricted items including but not limited to age restricted items.

## Additional Information

- Campaign Updates: New products may be added to the Price Match campaign periodically.
- Amendments: Deliveroo reserves the right to amend or remove individual price matched items and to amend or withdraw the Price Match campaign at any time without notice.
- Cancellation: Deliveroo reserves the right to vary, suspend or cancel the Price Match campaign if it considers it necessary or appropriate to do so, including but not limited to if:
  - there is any actual or anticipated breach of applicable law;
  - fraud, abuse, and/or an error (either human or machine) affects or could affect the proper operation of this promotion or the awarding of prizes or offers, or;
  - variation, suspension or cancellation is necessary due to an event outside Deliveroo's reasonable control.

## **FAQ Section**

### **Which products do we match?**

We're committed to bringing you great value across our range. We make it easy for you to see where on Deliveroo HOP Waitrose our prices are matched or cheaper to those on [Waitrose.com](https://www.waitrose.com). You can find a list of price matched items in the explore page under the 'Waitrose.com Price Match on Hop' carousel. Each price matched item will have an overlaid '[Waitrose.com](https://www.waitrose.com) price match' badge to identify products being price matched. We match against a selection of identical Waitrose branded products or comparable like for like non-branded products at Waitrose.com.

### **What prices do we check?**

We check prices of selected products weekly against Waitrose.com

### **How long will product prices remain matched?**

We may add to, remove from or change the products in our Price Match every week and ensure those prices are the same as or lower than those on Waitrose.com

### **Why are some prices lower than the prices on Waitrose.com?**

We conduct weekly checks to ensure Deliveroo's prices are the same as or lower than those on [Waitrose.com](https://www.waitrose.com). If Deliveroo's price is lower than the price on Waitrose.com, we will continue to offer our lower price.

### **How do I know which products are matched?**

You can find products matched with [Waitrose.com](https://www.waitrose.com) on the Deliveroo HOP Waitrose Explore page under 'Waitrose.com Price Match on Hop' carousel. All products are subject to availability.

## Appendix 1

List of matched products:

Checked on 17th July 2025

### TABLE OF PRODUCTS TO BE UPDATED EACH WEEK

Hop Menu Name	Hop Price	Waitrose Menu Name	Waitrose Price
Bertinet Bakery White Sourdough Bread Loaf 500g	£2.25	Bertinet Bakery White Sourdough 500g	£2.25
Bertinet Bakery Seeded Sourdough Bread Loaf 550g	£2.40	Bertinet Bakery Seeded Sourdough 550g	£2.40
Waitrose Pains au Chocolat 4 per pack	£2.50	Waitrose Pains Au Chocolat 4s	£2.50
Waitrose Essential Greek Feta Cheese Strength 3 200g	£2.15	Essential Greek Feta Cheese Strength 3 200g	£2.15
Waitrose Parmigiano Reggiano Parmesan Cheese DOP Strength 6 250g	£5.95	Waitrose Parmigiano Reggiano DOP Parmesan Cheese Strength 6 250g	£5.95
Waitrose 2 MSC Wild Keta Salmon Fillets	£5.75	Waitrose 2 MSC Wild Keta Salmon Fillets 220g	£5.75
Waitrose Pink Lady Apples 4 per pack	£2.85	Waitrose Pink Lady Apples 4s	£2.85
Waitrose Perfectly Ripe Conference Pear 4 per pack	£2.75	Waitrose Perfectly Ripe Conference Pear 4s	£2.75
Waitrose Pressed Apple Juice 1l	£2.35	Waitrose Pressed Apple Juice 1litre	£2.35
Quorn Pieces 300g	£2.75	Quorn Vegetarian Pieces 300g	£2.75
Waitrose Essential Double Cream 300ml	£1.60	Essential Free Range Double Cream 300ml	£1.60
Waitrose Essential Whole Milk 2 Pints 1.136l	£1.25	Essential British Free Range Whole Milk 1.136litre	£1.25
Waitrose Pepperoni Pizza 385g	£5.00	Waitrose Stonebaked Pepperoni Pizza 385g	£5.00
Evian Still Mineral Water 1.5l	£1.50	Evian Still Mineral Water 1.5litre	£1.50
Buxton Still Mineral Water 1.5L	£1.50	Buxton Still Natural Mineral Water 1.5litre	£1.50
Waitrose Essential Still Natural Mineral Water 2l	£1.05	Essential Still Natural Mineral Water 2litre	£1.05
Waitrose Trimmed Fine Green Beans 200g	£1.50	Waitrose Trimmed Fine Green Beans 200g	£1.50
Waitrose Essential Kale 250g	£1.25	Essential Kale 250g	£1.25
Waitrose Button Mushrooms 200g	£1.45	Waitrose Button Mushrooms 200g	£1.45
Waitrose Baby New Potatoes 750g	£1.75	Waitrose Baby New Potatoes 750g	£1.75
Waitrose Baby Spinach 120g	£1.60	Waitrose Baby Spinach 120g	£1.60

## Appendix 2

Selected Waitrose Stores