

Deliveroo HOP - Fans for Fans: Free Hand Fan Giveaway

VALID UNTIL 11th July 2026 - whilst limited stocks last.

DELIVEROO PROMOTION RULES

These are the terms and conditions (“Rules”) that apply to the Deliveroo HOP Fans for Fans: Free Hand Fan Giveaway Promotion (“Promotion”). By entering the Promotion, each entrant agrees to these Rules and confirms they have read and understood the Deliveroo Privacy Notice at <https://deliveroo.co.uk/privacy>.

1. **Promoter:** Rooffoods Limited (trading as Deliveroo), a company incorporated and registered in England and Wales with registered company number 08167130 and registered office address at River Building, Level 1 Cannon Bridge House, 1 Cousin Lane, London EC4R 3TE (“Deliveroo”).
2. **The Promotion:**
 - a. Deliveroo HOP Waitrose & Deliveroo HOP Morrisons is offering seven hundred (700) customers one (1) free Status 3 Handheld Rechargeable Fan (the “Free Fan”)
 - b. One (1) Free Fan per customer only. The Free Fan will be available on a first-come, first-served basis. Subject to availability and until stock lasts.
 - c. The Free Fan is free when you place an order with Deliveroo HOP only.
3. **Entry Period:** The Free Fans can only be ordered via any of the Eligible Deliveroo HOP sites on 11 July 2026 starting at 13:00 pm UK time (the “Giveaway Period”). A Free Fan will be available to be added to customer Deliveroo orders during the Entry Period, until all seven hundred (700) Free Fans have been claimed.
1. **Eligibility:**
 - a. To participate, customers must be a legal resident of England, Scotland or Wales and at least 18 years old at the time of entry.
 - b. Internet access and a Deliveroo account are required to enter the Promotion.

How to Enter:

To participate in the Giveaway and to claim a Free Fan, entrants must:

- a. Be within the delivery area of an Eligible Deliveroo HOP site at the time of placing their order.
 - b.
 - c. Place an order from an Eligible Deliveroo HOP site (see Appendix 1 for details) on Deliveroo, containing their Free Fan (delivery fees, service fees, small order fees, donations and tips may apply) at checkout.
 - d. Successfully add the Free Fan to their Deliveroo HOP order
2. **Key terms of use:**
 - a. There are seven hundred (700) Free Fans available to be claimed, on a first come first serve basis.
 - b. There are no refunds or exchange options for any Free Fans claimed.
 - c. **Minimum Order Value:** There is no minimum order value to qualify; however service fees, small order and other fees, tips or donations, delivery fees may apply.

- d. **Redemption restrictions:** Only one (1) Free Fan can be claimed per Deliveroo Account during the Giveaway Period.
- e. Geographical restrictions apply and the Free Fan is only available from Eligible Deliveroo HOP sites in London, Manchester, Brighton, Cambridge and Bristol-only.

3. Conditions: The following conditions apply to the Promotion:

- i. The Free Fan is non-transferable, non-refundable, non-exchangeable and no cash alternative is available.
- ii. Deliveroo reserves the right to refuse to redeem the offer if it suspects that the use is in breach of these terms and conditions or the [Deliveroo terms of service](#).

4. Liability: Deliveroo will not be liable for: (i) any loss that is not caused by Deliveroo (or any person acting on Deliveroo's behalf); (ii) any loss caused by any event or circumstance beyond Deliveroo's reasonable control; (iii) any loss of profits or revenue, loss of anticipated savings or loss of goodwill; or (iv) any unavailability of the Deliveroo website or app. However, nothing in these Rules limits or excludes any person's liability for death or personal injury caused by negligence, for fraud or for any matter for which it would be illegal to limit or exclude liability. In particular, consumers have legal rights in relation to products that are faulty or not as described and services which are not performed with reasonable care and skill and these legal rights are in addition to and are not affected in any way by anything contained in these Rules. Further advice about consumer rights is available from any local Citizens' Advice Bureau (<https://www.citizensadvice.org.uk/>) or local Trading Standards office (<https://www.gov.uk/find-local-trading-standards-office>).

5. No Endorsement: This Promotion is in no way sponsored, endorsed, administered by or associated with Facebook, Instagram and Twitter ("Social Networks") or any other third party. Access to Social Networks is at all times subject to the relevant Social Network's rules, terms and policies. To the maximum extent permitted by applicable law, the Social Networks and any other social networking platform on which the Promotion is communicated shall have no liability to any person in connection with or arising out of the Promotion however caused, including for any costs, expenses, damages and other liabilities.

6. Interference with the Promotion: Any attempt to deliberately damage or undermine the content or legitimate operation of this Promotion is prohibited and may be a violation of criminal and/or civil laws and in these circumstances Deliveroo reserves all its rights and remedies.

7. Cancellation and variation: Deliveroo reserves the right to vary, suspend or cancel the Promotion and/or these Rules if it considers it necessary or appropriate to do so, including if there is any actual or anticipated breach of applicable law or if variation, suspension or cancellation is necessary due to an event outside Deliveroo's reasonable control.

8. Disqualification: Without limiting the options available to Deliveroo, Deliveroo reserves the right at any time to disqualify entries or entrants that Deliveroo regards as being in breach of these Rules, any applicable laws, any terms and conditions referred to in these Rules or the spirit of the Promotion.

9. Accessing these Rules: Any website on which these Rules are posted is only intended to be accessed from England and where permitted by law. Deliveroo makes no representation that materials relating to this Promotion are appropriate or available for use at other locations. Access to them from territories where their contents are illegal is strictly prohibited.

- 10. Severance and waiver:** If any part of these Rules is or becomes invalid, illegal or unenforceable, the validity, legality and enforceability of the rest of these Rules will not be affected. Deliveroo's failure to enforce any term of these Rules will not constitute a waiver of that provision.
- 11. Disputes:** Subject to Rule 15, if there is a dispute about the Promotion or these Rules, Deliveroo's decisions are final. If there is a dispute between these Rules and any other document referred to in these Rules, these Rules take precedence to the extent necessary to resolve the conflict.
- 12. Law and jurisdiction:** The Promotion and these Rules are governed by English law, and any disputes arising in connection with them shall be subject to the exclusive jurisdiction of the courts of England and Wales.
- 13. Personal data:** Entrants acknowledge that any personal data of entrants processed in connection with this Promotion will be processed in accordance with the Deliveroo Privacy Notice at <https://deliveroo.co.uk/privacy>.
- 14. Contact:** Enquiries about this Promotion can be sent to Deliveroo at: customersupport@deliveroo.co.uk

Appendix 1:

Eligible Deliveroo HOP Sites:

Deliveroo HOP: Morrisons - Canning Town, London

Deliveroo HOP: Morrisons - Glenfrome Road, Bristol

Deliveroo HOP: Morrisons - Merton Road, London

Deliveroo HOP: Morrisons - Mitre Way, London

Deliveroo HOP: Morrisons - New Oxford Street, London

Deliveroo HOP: Morrisons - Norbury, London

Deliveroo HOP: Morrisons - Vauxhall, London

Deliveroo HOP: Waitrose - Acton Park, London

Deliveroo HOP: Waitrose - Clifton Road, Cambridge

Deliveroo HOP: Waitrose - Kentish Town, London

Deliveroo HOP: Waitrose - N Western Street, Manchester

Deliveroo HOP: Waitrose - St Josephs, Brighton

Deliveroo HOP: Waitrose - Yorkton Street, London