Deliveroo Hop Waitrose - Price Match to Waitrose.com: Terms & Conditions, FAQs and verification

We've matched the price of a selection of our Waitrose labelled and other branded products with <u>Waitrose.com</u> (the "Price Match").

Key Details

- The Price Match starts on 7 July 2025.
- Store Specific on Deliveroo: Price Match prices are available for **Waitrose Deliveroo Hop** orders only on selected items in selected stores, see appendix 2 for eligible stores.
- Price Matching Frequency: Prices are checked once a week online against Waitrose.com.
- Product Selection: We match selected identical Waitrose branded products or comparable like for like non-branded products available on Waitrose.com.
- Look out for products on the Deliveroo HOP Waitrose Explore page under the 'Waitrose.com Price Match on HOP' carousel.
- See appendix 1 for a list of current products in the price match.

Deliveroo Price Match Terms and Conditions

Deliveroo has implemented a weekly Price Match campaign on selected products with Waitrose.com. This initiative ensures that Deliveroo's prices for selected products are the same as or lower than those online at Waitrose.com.

Terms & Conditions

- Geographical restrictions, delivery, service fee and small order fees apply.
- Price Matching Frequency: Prices are checked once a week against Waitrose.com.
- Product Selection: The campaign includes a selection of both Waitrose labelled and other branded products. Deliveroo matches identical Waitrose products or comparable non-branded products available online at Waitrose.com. Products matched may vary by week.
- Availability: All products are subject to availability. Deliveroo may amend, add, or remove products from the campaign at any time.
- Store Specific: The Price Match is applicable only on selected Waitrose Deliveroo Hop stores, excluding Northern Ireland and Republic of Ireland, see appendix 2 and not on any other delivery service.
- Exclusions: The comparison does not apply to promotions online at Waitrose.com such as discounts, multi-buy offers, or other personal discounts such as vouchers or staff discounts. The Promotion is not available on certain restricted items including but not limited to age restricted items.

Additional Information

- Campaign Updates: New products may be added to the Price Match campaign periodically.
- Amendments: Deliveroo reserves the right to amend or remove individual price matched items and to amend or withdraw the Price Match campaign at any time without notice.
- Cancellation: Deliveroo reserves the right to vary, suspend or cancel the Price Match campaign if it considers it necessary or appropriate to do so, including but not limited to if:
 - o there is any actual or anticipated breach of applicable law;
 - fraud, abuse, and/or an error (either human or machine) affects or could affect the proper operation of this promotion or the awarding of prizes or offers, or;
 - variation, suspension or cancellation is necessary due to an event outside Deliveroo's reasonable control.

FAQ Section

Which products do we match?

We're committed to bringing you great value across our range. We make it easy for you to see where on Deliveroo HOP Waitrose our prices are matched or cheaper to those on Waitrose.com. You can find a list of price matched items in the explore page under the 'Waitrose.com Price Match on Hop' carousel. Each price matched item will have an overlaid 'Waitrose.com price match' badge to identify products being price matched. We match against a selection of identical Waitrose branded products or comparable like for like non-branded products at Waitrose.com.

What prices do we check?

We check prices of selected products weekly against Waitrose.com

How long will product prices remain matched?

We may add to, remove from or change the products in our Price Match every week and ensure those prices are the same as or lower than those on Waitrose.com

Why are some prices lower than the prices on Waitrose.com?

We conduct weekly checks to ensure Deliveroo's prices are the same as or lower than those on Waitrose.com. If Deliveroo's price is lower than the price on Waitrose.com, we will continue to offer our lower price.

How do I know which products are matched?

You can find products matched with <u>Waitrose.com</u> on the Deliveroo HOP Waitrose Explore page under 'Waitrose.com Price Match on Hop' carousel. All products are subject to availability.

Appendix 1

List of matched products:

Checked on 2nd October 2025

TABLE OF PRODUCTS TO BE UPDATED EACH WEEK

Hop Menu Name	Hop Price	Waitrose Menu Name	Waitrose Price
Bertinet Bakery White Sourdough Bread Loaf 500g	£2.25	Bertinet Bakery White Sourdough Bread 500g	£2.25
Bertinet Bakery Seeded Sourdough Bread Loaf 550g	£2.40	Bertinet Bakery Seeded Sourdough Bread 550g	£2.40
Cadbury Milk Chocolate Fingers Biscuits 114g	£2.35	Cadbury Milk Chocolate Fingers Biscuits 114g	£2.35
Fulfil Chocolate Salted Caramel Protein Bar 40g	£2.45	FULFIL Chocolate Salted Caramel Vitamin & Protein Snack Bar 40g	£2.45
Waitrose Essential Sliced Dutch Gouda Cheese 250g 10 per pack	£3.10	Essential Sliced Gouda Cheese Strength 2 250g	£3.10
Waitrose Essential Greek Feta Cheese Strength 3 200g	£2.15	Essential Greek Feta Cheese Strength 3 200g	£2.15
Waitrose Essential Mature Grated Cheddar Cheese Strength 4 250g	£2.80	Essential Mature Grated Cheddar Cheese Strength 4 250g	£2.80
McVities Penguin Milk 7s 172g	£2.25	McVitie's Penguin Original Biscuit Bars Multipack 172g	£2.25
The Natural Confectionery Co. Jelly Snakes Sweets Bag 130g	£1.85	The Natural Confectionery Co. Jelly Snakes Sweets Bag 130g	£1.85
Waitrose Vine Ripened Tomato Salsa 200g	£1.85	Waitrose Tomato Salsa Dip 200g	£1.85
Waitrose Italian Milano Salami 16 Slices 80g	£2.50	Waitrose Italian Milano Salami 80g	£2.50
Waitrose Taramasalata Dip 170g	£1.85	Waitrose Taramasalata Dip 170g	£1.85
Waitrose British Finely Sliced Honey Roast Ham 115g	£3.25	Waitrose British Finely Sliced Honey Ham 115g	£3.25
Waitrose Guacamole 170g	£1.85	Waitrose Guacamole Dip 170g	£1.85
Waitrose Duchy Organic Houmous 200g	£2.00	Duchy Organic Houmous 200g	£2.00
Waitrose Essential Houmous 200g	£1.60	Essential Houmous 200g	£1.60
Waitrose Cocktail Sausages 260g	£3.25	Waitrose Pork Cocktail Sausages 260g	£3.25
Waitrose Cooks' Ingredients Sweet Smoked Paprika 40g	£1.70	Cooks' Ingredients Smoked Paprika 40g	£1.70
Crisp 'N' Dry Rapeseed Oil 1litre	£3.50	Crisp 'N Dry Rapeseed Oil 1litre	£3.50

Waitrose Cooks' Ingredients Rosemary 22g	£1.70	Cooks' Ingredients Rosemary 22g	£1.70
Waitrose Cooks' Ingredients Coriander 42g	£1.70	Cooks' Ingredients Ground Coriander 42g	£1.70
Waitrose Cook's Ingredients Oregano Dried Herb 12g	£1.70	Cooks' Ingredients Oregano 12g	£1.70
Waitrose CI Onion Granules 45g	£1.70	Cooks' Ingredients Onion Granules 45g	£1.70
Waitrose Cooks' Ingredients Turmeric 42g	£1.70	Cooks' Ingredients Turmeric 42g	£1.70
Waitrose Cooks' Ingredients Paprika 45g	£1.70	Cooks' Ingredients Paprika 45g	£1.70
Waitrose Cooks' Ingredients Ground Cinnamon 32g	£1.70	Cooks' Ingredients Cinnamon 32g	£1.70
Waitrose Cooks' Ingredients Garlic Granules 52g	£1.70	Cooks' Ingredients Garlic Granules 52g	£1.70
Waitrose Cook's Ingredients Basil Dried Herb 16g	£1.70	Cooks' Ingredients Basil 16g	£1.70
Waitrose Cooks' Ingredients Thyme 18g	£1.70	Cooks' Ingredients Thyme 18g	£1.70
Waitrose Cooks' Ingredients Ground Ginger 32g	£1.70	Cooks' Ingredients Ground Ginger 32g	£1.70
Waitrose Cooks' Ingredients Black Peppercorn Mill 42g	£1.80	Cooks' Ingredients Black Peppercorns 42g	£1.80
Waitrose Cooks' Ingredients Chilli Flakes 27g	£1.75	Cooks' Ingredients Chilli Flakes 27g	£1.75
Waitrose Cooks' Ingredients Mixed Herbs 11.5g	£1.70	Cooks' Ingredients Mixed Herbs 11.5g	£1.70
Waitrose Cooks' Ingredients Ground Cumin 40g	£1.70	Cooks' Ingredients Ground Cumin 40g	£1.70
Popchips Sour Cream & Onion	£1.10	Popchips Sour Cream & Onion Crisps 23g	£1.10
Waitrose Mild Scottish Oak Smoked Salmon 100g	£5.50	Waitrose Mild Scottish Smoked Salmon 100g	£5.50
Waitrose Essential Coley Fish Fillets MSC 400g	£5.50	Essential Frozen Coley Fillets MSC 400g	£5.50
Waitrose Pink Lady Apples 4 per pack	£2.85	Waitrose Pink Lady Apples 4s	£2.85
Waitrose Mango Chunks 280g	£3.85	Waitrose Mango Chunks 280g	£3.85
Waitrose Pineapple 275g	£2.95	Waitrose Pineapple 275g	£2.95
Waitrose Perfectly Ripe Mango 2 per pack	£3.10	Waitrose Perfectly Ripe Mango 2s	£3.10
Waitrose Seedless Grape Selection 400g	£2.65	Waitrose Seedless Grape Selection 400g	£2.65
Waitrose Essential Blueberries 150g	£2.00	Essential Blueberries 150g	£2.00

Waitrose Perfectly Ripe Conference Pear 4 per pack	£2.75	Waitrose Perfectly Ripe Conference Pear 4s	£2.75
Waitrose Duchy Organic Gala Apples minimum 4 per pack	£2.45	Duchy Organic Gala Apples min 4	£2.45
Waitrose No.1 Speciality Raspberries 150g	£3.00	No.1 Speciality Raspberries 150g	£3.00
Waitrose Essential Lemon	£0.35	Waitrose Loose Lemons each	£0.35
Waitrose Pomegranate 210g	£2.95	Waitrose Pomegranate 210g	£2.95
Waitrose Essential Lime	£0.35	Waitrose Loose Limes each	£0.35
Waitrose Small Fairtrade Bananas 7 per pack	£1.25	Waitrose Small Fairtrade Bananas 7s	£1.25
Waitrose Extra Large Oranges 4 per pack	£3.00	Waitrose Extra Large Oranges 4s	£3.00
Always Maxi Night Pads 9s	£3.00	Always Maxi Sanitary Towels Profresh Night Size3 Pads 9s	£3.00
Waitrose Chia Seeds 150g	£2.50	Waitrose Chia Seeds 150g	£2.50
McDougalls Self Raising Flour 1.1Kg	£2.15	McDougalls Self Raising Flour 1.1kg	£2.15
Waitrose Essential Soft White Tissues 96 per pack	£1.40	Essential Soft White Tissues 96 sheets	£1.40
The Ice Co Premium Ice Cubes 2kg	£1.45	The Ice Co° Premium Ice Cubes 2kg	£1.45
Waitrose Three Fruits Marmalade 340g	£1.85	Waitrose Thick Cut Three Fruits Marmalade 340g	£1.85
Waitrose Pressed Apple Juice 1I	£2.35	Waitrose Pressed Apple Juice 1litre	£2.35
Waitrose Essential British Chicken Mini Breast Fillets 400g	£4.50	Waitrose Slower Reared Chicken Breast Mini Fillets 400g	£4.50
Waitrose Diced Pancetta 2x77g	£3.25	Cooks' Ingredients Diced Pancetta 2x77g	£3.25
Waitrose Essential British Chicken Thighs 1kg	£3.95	Waitrose Slower Reared Chicken Thighs, Skin-on & Bone-in 1kg	£3.95
Clarence Court Free Range Large Burford Browns Eggs 10 per pack	£6.35	Clarence Court FR Large Burford Browns Eggs 10s	£6.35
Rude Health Oat Milk Chilled Dairy Free Milk Alternative 1litre	£2.40	Rude Health Oat Milk Chilled Dairy Free Milk Alternative 1litre	£2.40
Oatly Oat Milk Drink Barista Edition 1I	£2.30	Oatly Oat Drink Barista Edition Long Life 1litre	£2.30
Alpro Oat Growing Up Milk 1L	£2.20	Alpro Oat Milk Long Life Dairy Free Milk Alternative 1-3+ Years 1litre	£2.20
Cravendale Filtered Whole Milk 1L	£2.10	Cravendale Filtered Fresher for Longer Whole Milk 1litre	£2.10
Waitrose Duchy Organic British Free Range Eggs Large 6 per pack	£3.65	Duchy Organic British Free Range Eggs Large 6s	£3.65

Lindahls Kvarg Vanilla Quark Yoghurt 150g	£1.30	Lindahls Kvarg Vanilla High Protein Yogurt Single 150g	£1.30
Bonne Maman Raspberry & Blackberry Yogurt 450g	£3.20	Bonne Maman Raspberry & Blackberry Yogurt 450g	£3.20
Rachel's Organic Greek Style Natural Yogurt 450g	£2.25	Rachels Dairy Organic Natural Greek Style Yogurt 450g	£2.25
Waitrose Essential Whole Milk 2 Pints 1.136l	£1.25	Essential British Free Range Whole Milk 2 Pints 1.136litre	£1.25
Waitrose British Blacktail Free Range Eggs Large 6 per pack	£2.35	Waitrose Eggs British Blacktail Free Range 6s	£2.35
Waitrose No.1 Fat Free Natural Strained Greek Yogurt 500g	£2.40	No. 1 Fat Free Strained Natural Greek Yogurt 500g	£2.40
Waitrose No.1 Natural Strained Greek Yogurt 500g	£2.40	No.1 Strained Natural Greek Yogurt 500g	£2.40
Arla Lactofree Semi Skimmed Milk Drink 1I	£1.95	Arla Lactofree Lactose Free Semi-Skimmed Milk Alternative 1litre	£1.95
Waitrose Essential Skimmed Milk 2 Pints 1.136l	£1.25	Essential British Free Range Skimmed Milk 2 Pints 1.136litre	£1.25
Rachel's Organic Greek Style Coconut Yogurt 450g	£2.80	Rachels Dairy Coconut Organic Greek Style Yogurt 450g	£2.80
Purina One Adult Dry Cat Food Chicken And Wholegrains 800g	£7.65	PURINA ONE Chicken Dry Cat Food 800g	£7.65
Felix Goody Bag Cat Food Treats Original Mix Chicken Liver And Turkey 60g	£1.40	FELIX Goody Bag Original Chicken, Liver and Turkey Cat Treats 60g	£1.40
Purina One Adult Cat Salmon And Whole Grains 800g	£7.65	PURINA ONE Salmon Dry Cat Food 800g	£7.65
Waitrose Italian Pesto Chicken Pasta 375g	£4.00	Waitrose Italian Pesto Chicken Pasta 375g	£4.00
Taiko Gochiso Salmon Sushi 189g	£6.00	Taiko Gochiso Salmon Sushi 189g	£6.00
Little Dish Lasagnette 200g	£3.00	Little Dish Lasagnette 200g	£3.00
Waitrose No.1 Vegetable Antipasti Arancini with Basil Pesto 230g	£5.00	No.1 Vegetable Antipasti Arancini with Basil Pesto 230g	£5.00
Charlie Bighams Thai Green Curry 403g	£6.50	Charlie Bigham's Thai Green Chicken Curry & Fragrant Rice for 1 403g	£6.50
Waitrose No1 Steak & Peppercorn Pie 250g	£5.25	No.1 Slow Cooked Creamy Peppered Steak Pie 250g	£5.25
Waitrose No.1 Jewelled Pilau Rice 300g	£3.50	No.1 Jewelled Pilau Rice 300g	£3.50
Waitrose Brown Basmati Rice 1KG	£3.50	Waitrose Traditional Brown Basmati Aged Rice 1kg	£3.50
Tilda Spicy Mexican Rice 250g	£1.85	Tilda Spicy Mexican Rice 250g	£1.85

Waitrose Essential Sparkling Mineral Water 6x500ml	ቲኃ በበ	Essential Sparkling Natural Mineral Water 6x500ml	£2.00
	22.00	Coca-Cola Original Taste	22.00
Coca-Cola Coke Original Taste 8x330ml	£5.65	Regular Can 330ml 8 Pack 8x330ml	£5.65
Evian Still Mineral Water 1.5l	£1.50	Evian Still Mineral Water 1.5litre	£1.50
San Pellegrino Sparkling Natural Mineral Water 1I	£1.80	San Pellegrino Sparkling Natural Mineral Water 1litre	£1.80
Waitrose Essential Still Mineral Water 6x500ml	£1.70	Essential Still Natural Mineral Water 6x500ml	£1.70
Waitrose Essential Carbonated Natural Mineral Water 2l	£1.00	Essential Sparkling Natural Mineral Water 2litre	£1.00
Coca-Cola Coke Zero 8x330ml	£5.25	Coca-Cola Zero Sugar Cans 8x330ml	£5.25
Waitrose Essential Still Natural Mineral Water 2l	£1.05	Essential Still Natural Mineral Water 2litre	£1.05
Waitrose Caesar Dressing 235ml	£2.40	Waitrose Caesar Dressing 235ml	£2.40
Waitrose Essential Red Kidney Beans in Water 400g	£0.60	Essential Red Kidney Beans in Water drained 240g	£0.60
Oral-B Essential Floss 50m	£3.00	Oral-B Essential Floss 1each	£3.00
Waitrose Courgettes 500g	£2.10	Waitrose Courgettes 500g	£2.10
Waitrose Essential Mixed Salad 100g	£1.10	Essential Salad Mixed 100g	£1.10
Waitrose Baby New Potatoes 750g	£1.80	Waitrose Baby New Potatoes 750g	£1.80
Waitrose Wild Rocket 90g	£1.80	Waitrose Wild Rocket 90g	£1.80
Waitrose Sweet Kingdom Orange Mini Carrots 240g	£1.80	Waitrose Sweet Kingdom Orange Mini Carrots 340g	£1.80
Waitrose Essential Tomatoes 6 per pack	£1.00	Essential Tomatoes 6s	£1.00
Waitrose Onions 4 per pack	£1.55	Waitrose Onions 4s	£1.55
Waitrose Essential Kale 250g	£1.00	Essential Kale 200g	£1.00
Waitrose Baby Spinach 120g	£1.60	Waitrose Baby Spinach 120g	£1.60
Waitrose Trimmed Fine Green Beans 200g	£1.60	Waitrose Trimmed Fine Green Beans 200g	£1.60
Waitrose Perfectly Ripe Avocados 2 per pack	£1.90	Perfectly Ripe Avocados 2s	£1.90
Planet Farms Fresh Everleaf Mixed Leaves 70g	£1.80	Planet Farms Fresh Everleaf Mixed Leaves 70g	£1.80
Waitrose Essential Cucumber	£0.95	Essential Cucumber each	£0.95
Waitrose Button Mushrooms 200g	£1.45	Waitrose Button Mushrooms 200g	£1.45
Waitrose Broccoli Crown 300g	£1.25	Waitrose Broccoli Crown 300g	£1.25
Waitrose Tenderstem Broccoli Spears 200g	£1.80	Tenderstem Broccoli Spears 200g	£1.80

Waitrose Caesar Salad 250g	£2.40	Waitrose Caesar Salad 250g	£2.40
Waitrose Red Onions 3 per pack	£1.20	Waitrose Red Onions 3s	£1.20
Waitrose Trimmed Salad Onions 125g	£1.50	Trimmed Salad Onions 125g	£1.50
Waitrose Duchy Organic Cherry Vine Tomatoes 200g	£2.25	Duchy Organic Cherry Vine Tomatoes 200g	£2.25
Natoora Org Root Ginger 130g	£2.15	Natoora Organic Root Ginger 130g	£2.15
Waitrose Asparagus Tips 100g	£2.00	Waitrose Asparagus Tips 100g	£2.00

Appendix 2 Selected Waitrose Stores