Deliveroo Hop Waitrose - Price Match to Waitrose.com: Terms & Conditions, FAQs and verification

We've matched the price of a selection of our Waitrose labelled and other branded products with <u>Waitrose.com</u> (the "Price Match").

Key Details

- The Price Match starts on 7 July 2025.
- Store Specific on Deliveroo: Price Match prices are available for **Waitrose Deliveroo Hop** orders only on selected items in selected stores, see appendix 2 for eligible stores.
- Price Matching Frequency: Prices are checked once a week online against Waitrose.com.
- Product Selection: We match selected identical Waitrose branded products or comparable like for like non-branded products available on Waitrose.com.
- Look out for products on the Deliveroo HOP Waitrose Explore page under the 'Waitrose.com Price Match on HOP' carousel.
- See appendix 1 for a list of current products in the price match.

Deliveroo Price Match Terms and Conditions

Deliveroo has implemented a weekly Price Match campaign on selected products with Waitrose.com. This initiative ensures that Deliveroo's prices for selected products are the same as or lower than those online at Waitrose.com.

Terms & Conditions

- Geographical restrictions, delivery, service fee and small order fees apply.
- Price Matching Frequency: Prices are checked once a week against Waitrose.com.
- Product Selection: The campaign includes a selection of both Waitrose labelled and other branded products. Deliveroo matches identical Waitrose products or comparable non-branded products available online at Waitrose.com. Products matched may vary by week.
- Availability: All products are subject to availability. Deliveroo may amend, add, or remove products from the campaign at any time.
- Store Specific: The Price Match is applicable only on selected **Waitrose Deliveroo Hop** stores, excluding Northern Ireland and Republic of Ireland, see appendix 2 and not on any other delivery service.
- Exclusions: The comparison does not apply to promotions online at <u>Waitrose.com</u> such as discounts, multi-buy offers, or other personal discounts such as vouchers or staff discounts. The Promotion is not available on certain restricted items including but not limited to age restricted items.

Additional Information

- Campaign Updates: New products may be added to the Price Match campaign periodically.
- Amendments: Deliveroo reserves the right to amend or remove individual price matched items and to amend or withdraw the Price Match campaign at any time without notice.
- Cancellation: Deliveroo reserves the right to vary, suspend or cancel the Price Match campaign if it considers it necessary or appropriate to do so, including but not limited to if:
 - there is any actual or anticipated breach of applicable law;
 - fraud, abuse, and/or an error (either human or machine) affects or could affect the proper operation of this promotion or the awarding of prizes or offers, or;
 - variation, suspension or cancellation is necessary due to an event outside Deliveroo's reasonable control.

FAQ Section

Which products do we match?

We're committed to bringing you great value across our range. We make it easy for you to see where on Deliveroo HOP Waitrose our prices are matched or cheaper to those on <u>Waitrose.com</u>. You can find a list of price matched items in the explore page under the 'Waitrose.com Price Match on Hop' carousel. Each price matched item will have an overlaid '<u>Waitrose.com</u> price match' badge to identify products being price matched. We match against a selection of identical Waitrose branded products or comparable like for like non-branded products at Waitrose.com.

What prices do we check?

We check prices of selected products weekly against Waitrose.com

How long will product prices remain matched?

We may add to, remove from or change the products in our Price Match every week and ensure those prices are the same as or lower than those on Waitrose.com

Why are some prices lower than the prices on Waitrose.com?

We conduct weekly checks to ensure Deliveroo's prices are the same as or lower than those on <u>Waitrose.com</u>. If Deliveroo's price is lower than the price on Waitrose.com, we will continue to offer our lower price.

How do I know which products are matched?

You can find products matched with <u>Waitrose.com</u> on the Deliveroo HOP Waitrose Explore page under 'Waitrose.com Price Match on Hop' carousel. All products are subject to availability.

Appendix 1

List of matched products:

Checked on 24th July 2025

TABLE OF PRODUCTS TO BE UPDATED EACH WEEK

Hop Menu Name		Waitrose Menu Name	
Ella's Kitchen Squished Fruits Smoothie - The Red One 6+Months 5x90g	£4.45	Ella's Kitchen The Red One Squished Fruits 5x90g	£4.45
Aptamil 2 Follow On Milk 800g	£14.20	Aptamil 2 Follow On Milk 800g	£14.20
Kiddylic Strawberry FruityBakes 132g	£3.00	Kiddylicious Fruity Bakes Strawberry 132g	£3.00
Johnson's Baby Oil 500ml	£4.30	Johnson's Baby Oil 500ml	£4.30
Bertinet Bakery Seeded Sourdough Bread Loaf 550g	£2.40	Bertinet Bakery Seeded Sourdough 550g	£2.40
Bertinet Bakery White Sourdough Bread Loaf 500g	£2.25	Bertinet Bakery White Sourdough 500g	£2.25
Waitrose Essential Sweet Yum Yums 4 per pack	£1.80	Essential 4 Sweet Yum Yums 4s	£1.80
Waitrose Essential Mature Grated Cheddar Cheese Strength 4 250g	£2.80	Essential Mature Grated Cheddar Cheese Strength 4 250g	£2.80
Waitrose Essential Sliced Dutch Gouda Cheese 250g 10 per pack	£3.10	Essential Sliced Gouda Cheese Strength 2 250g	£3.10
Waitrose Essential Greek Feta Cheese Strength 3 200g	£2.15	Essential Greek Feta Cheese Strength 3 200g	£2.15
Waitrose Italian Milano Salami 16 Slices 80g	£2.25	Waitrose Italian Milano Salami 80g	£2.25
Waitrose British Finely Sliced Honey Roast Ham 115g	£3.25	Waitrose British Finely Sliced Honey Ham 115g	£3.25
Waitrose Frankfurters 10 Pack 350g	£3.25	Waitrose Frankfurters 10 Pack 350g	£3.25
Waitrose Duchy Organic Houmous 200g	£2.00	Duchy Organic Houmous 200g	£2.00
Waitrose Essential Houmous 200g	£1.60	Essential Houmous 200g	£1.60
Waitrose Cheese & Poppy Seed Twists 125g	£2.25	Waitrose cheese & poppy seed twists 125g	£2.25
Waitrose Levantine Table 12 Classic Baklava Selection 200g	£3.60	Levantine Table Classic Baklava Selection 200g	£3.60
Waitrose 2 MSC Wild Keta Salmon Fillets	£5.75	Waitrose 2 MSC Wild Keta Salmon Fillets 220g	£5.75
Waitrose Mild Scottish Oak Smoked Salmon 100g	£5.50	Waitrose Mild Scottish Smoked Salmon 100g	£5.50
Waitrose Duchy Organic Gala Apples minimum 4 per pack	£2.35	Duchy Organic Gala Apples min 4	£2.35
Waitrose Pink Lady Apples 4 per pack	£2.85	Waitrose Pink Lady Apples 4s	£2.85
Waitrose Perfectly Ripe Conference Pear 4 per pack	£2.75	Waitrose Perfectly Ripe Conference Pear 4s	£2.75
Waitrose Small Fairtrade Bananas 7 per pack	£1.25	Waitrose Small Fairtrade Bananas 7s	£1.25
Waitrose Cooks' Ingredients Unwaxed Lemons	£1.75	Cooks' Ingredients Unwaxed Lemons 4s	£1.75
Waitrose Essential Lemon	£0.35	Waitrose Loose Lemons each	£0.35
Waitrose Essential Lime	£0.35	Waitrose Loose Limes each	£0.35
Waitrose Extra Large Oranges 4 per pack	£3.00	Waitrose Extra Large Oranges 4s	£3.00
Waitrose Essential Blueberries 150g	£2.00	Essential Blueberries 150g	£2.00
Waitrose Essential Raspberries 150g	£2.60	Waitrose Raspberries 150g	£2.60
Waitrose Seedless Grape Selection 400g	£2.60	Waitrose Seedless Grape Selection 400g	£2.60
Waitrose Mango Chunks 280g	£3.65	Waitrose Mango Chunks 280g	£3.65
Waitrose Pineapple 275g	£2.80	Waitrose Pineapple 275g	£2.80

Waitrana Damagranata 210a	00.05	Weitrees Demonster 210s	00.05
Waitrose Pomegranate 210g		Waitrose Pomegranate 210g Waitrose Chia Seeds 150g	£2.95 £1.75
Waitrose Chia Seeds 150g			
Bloo Power Active Fresh Flowers Duo 2x50g		Bloo Power Active Fresh Flower Rim Block 2x50g	£3.20
Waitrose Essential Soft White Tissues 96 per pack		Essential Soft White Tissues 96 sheets	£1.40
The Ice Co Premium Ice Cubes 2kg		The Ice Co ^o Premium Ice Cubes 2kg	£1.45
Waitrose Pressed Apple Juice 1		Waitrose Pressed Apple Juice 1litre	£2.35
Essential Diced Chicken Breast418g	£4.90	Waitrose Slower Reared Diced Chicken Breast 418g	£4.90
Waitrose Essential British Chicken Thighs 1kg	£3.95	Waitrose Slower Reared Chicken Thighs, Skin-on & Bone-in 1kg	£3.95
Waitrose No.1 Free Range 6 LinconInshire Port Sausages 400g	£4.75	No.1 Free Range 6 Lincolnshire Pork Sausages 400g	£4.75
Quorn Pieces 300g	£2.75	Quorn Vegetarian Pieces 300g	£2.75
Waitrose Essential Salted Dairy Butter 250g	£2.25	Essential Salted Butter 250g	£2.25
Waitrose Essential Unsalted Dairy Butter 250g	£2.25	Essential Unsalted Butter 250g	£2.25
Waitrose Essential Single Cream 300ml	£1.40	Essential Free Range Single Cream 300ml	£1.40
Arla Skyr Simply Natural Yog 450g	£2.65	Arla Skyr Natural Icelandic High Protein Fat Free Yogurt 450g	£2.65
Clarence Court Free Range Large Burford Browns Eggs 10 per pack	£6.35	Clarence Court FR Large Burford Browns Eggs 10s	£6.35
Waitrose British Blacktail Free Range Eggs Large 6 per pack	£2.35	Waitrose Eggs British Blacktail Free Range 6s	£2.35
Waitrose Duchy Organic British Free Range Eggs Large 6 per pack	£3.65	Duchy Organic British Free Range Eggs Large 6s	£3.65
Arla Lactofree Semi Skimmed Milk Drink 1I	£1.95	Arla Lactofree Lactose Free Semi-Skimmed Milk Alternative 1litre	£1.95
Oatly Oat Milk Drink Barista Edition 1I	£2.30	Oatly Oat Drink Barista Edition Long Life 1litre	£2.30
Oatly Oat Drink Semi Milk 1I	£2.30	Oatly Oat Drink Semi Chilled 1litre	£2.30
Cravendale Filtered Semi Skimmed Milk 1L	£2.10	Cravendale Filtered Fresher for Longer Semi-Skimmed Milk 1litre	£2.10
Cravendale Filtered Whole Milk 1L	£2.10	Cravendale Filtered Fresher for Longer Whole Milk 1litre	£2.10
Waitrose Essential Whole Milk 2 Pints 1.136l	£1.25	Essential British Free Range Whole Milk 1.136litre	£1.25
Purina One Adult Dry Cat Food Chicken And Wholegrains 800g	£7.65	PURINA ONE Chicken Dry Cat Food 800g	£7.65
Waitrose Meat Chunks In Jelly Selection 6X400g 2400g	£4.95	Essential Waitrose Meat Selection Chunks in Jelly 6x400g	£4.95
Purina Gourmet Perle Adult Cat Food Pouches Ocean Delicacies In Gravy 12x85g 1020g	£6.00	GOURMET Perle Ocean Delicacies in Gravy Wet Cat Food 12x85g	£6.00
Lily's Kitchen Chicken And Duck Dry Food 1000g	£10.00	Lily's Kitchen Chicken & Duck Grain-Free Dry Dog Food 1kg	£10.00
Lily's Kitchen Homestyle Chicken & Turkey Casserole Dog Food 400g	£3.35	Lily's Kitchen Chicken & Turkey Casserole Wet Food for Dogs 400g	£3.35
Waitrose Italian Spaghetti Carbonara Ready Meal 400g	£3.75	Waitrose Italian Spaghetti Carbonara for 1 400g	£3.75
Waitrose Italian Mac & Cheese 400g	£3.75	Waitrose Italian Macaroni Cheese for 1 400g	£3.75
Waitrose Chicken & Vegetable Broth 600g	£2.90	Waitrose Hearty Chicken & Vegetable Broth 600g	£2.90
New Covent Garden Chicken Soup 560g	£2.65	New Covent Garden Classic Chicken Soup 560g	£2.65
Waitrose Tomato & Fresh Basil Soup 600g	£2.90	Waitrose Ripened Tomato & Basil Soup 600g	£2.90
Waitrose No.1 Potato Dauphinoise 450g	£3.95	No.1 Potato Dauphinoise 420g	£3.95
Coca-Cola Coke Original Taste 8x330ml	£5.65	Coca-Cola Original Taste Regular Can 330ml 8 Pack 8x330ml	£5.65

Waitrose Elderflower Cordial 500ml	£2.95	Waitrose Elderflower Cordial 500ml	£2.95
Waitrose Essential Carbonated Natural Mineral Water 2I	£1.00	Essential Sparkling Natural Mineral Water 2litre	£1.00
Evian Still Mineral Water 1.5l	£1.50	Evian Still Mineral Water 1.5litre	£1.50
Waitrose Essential Still Mineral Water 6x500ml	£1.70	Essential Still Natural Mineral Water 6x500ml	£1.70
Waitrose Essential Still Natural Mineral Water 2	£1.05	Essential Still Natural Mineral Water 2litre	£1.05
Coffee-Mate Original Whitener 550g	£6.85	Nestle Coffee Mate Original Whitener 550g	£6.85
Waitrose Essential Canned Plum Tomatoes 400g	£0.60	Essential Plum Tomatoes in Natural Juice 400g	£0.60
Ambre Solaire Hydra 24H Protect SPF 50+ 200ml	£12.00	Ambre Solaire Hydra 24h Lotion SPF50+ 200ml	£12.00
Waitrose Asparagus Tips 100g	£2.00	Waitrose Asparagus Tips 100g	£2.00
Waitrose Trimmed Fine Green Beans 200g	£1.50	Waitrose Trimmed Fine Green Beans 200g	£1.50
Waitrose Essential Kale 250g	£1.25	Essential Kale 250g	£1.25
Waitrose Green Pak Choi 235g	£1.80	Waitrose Green Pak Choi 250g	£1.80
Waitrose Broccoli Crown 300g	£1.25	Waitrose Broccoli Crown 300g	£1.25
Waitrose Tenderstem Broccoli Spears 200g	£1.80	Tenderstem Broccoli Spears 200g	£1.80
Waitrose Garlic	£0.80	Cooks' Ingredients Garlic 3s	£0.80
Waitrose Courgettes 500g	£2.20	Waitrose Courgettes 500g	£2.20
Waitrose Button Mushrooms 200g	£1.45	Waitrose Button Mushrooms 200g	£1.45
Waitrose Sweet Kingdom Orange Mini Carrots 240g	£1.75	Waitrose Sweet Kingdom Orange Mini Carrots 340g	£1.75
Waitrose Trimmed Leeks 400g	£1.65	Waitrose Trimmed Leeks 400g	£1.65
Waitrose Baby New Potatoes 750g	£1.75	Waitrose Baby New Potatoes 750g	£1.75
Waitrose Extra Large Potatoes 2 per pack	£1.15	Waitrose British Extra Large Potatoes 2s	£1.15
Waitrose Onions 4 per pack	£1.45	Waitrose Onions 4s	£1.45
Waitrose Large Onions 2 per pack	£1.50	Waitrose Large Onions 2s	£1.50
Waitrose Red Onions 3 per pack	£1.20	Waitrose Red Onions 3s	£1.20
Waitrose Essential Iceberg Lettuce each	£0.95	Essential Iceberg Lettuce each	£0.95
Waitrose Caesar Salad 250g	£2.35	Waitrose Caesar Salad 250g	£2.35
Waitrose Essential Mixed Salad 100g	£1.10	Essential Salad Mixed 100g	£1.10
Waitrose Wild Rocket 90g	£1.80	Waitrose Wild Rocket 90g	£1.80
Waitrose Baby Spinach 120g	£1.60	Waitrose Baby Spinach 120g	£1.60
Waitrose Perfectly Ripe Avocados 2 per pack	£1.90	Perfectly Ripe Avocados 2s	£1.90
Waitrose Trimmed Salad Onions 125g	£1.50	Trimmed Salad Onions 125g	£1.50
Waitrose Essential Cucumber	£0.95	Essential Cucumber each	£0.95
Waitrose Essentials Mixed Peppers	£1.75	Essential Mixed Peppers 3s	£1.75
Waitrose Duchy Organic Cherry Vine Tomatoes 200g	£2.25	Duchy Organic Cherry Vine Tomatoes 200g	£2.25
Waitrose Essential Tomatoes 6 per pack	£1.00	Essential Tomatoes 6s	£1.00

Appendix 2 Selected Waitrose Stores