

DELIVEROO PROMOTION RULES

These are the terms and conditions ("Rules") that apply to the Deliveroo Student Promotion ("Promotion"). By entering the Promotion, each entrant agrees to these Rules and confirms they have read and understood the Deliveroo Privacy Notice at <https://deliveroo.co.uk/privacy> or <https://deliveroo.co.ie/privacy>.

1. **Promoter:**

For UK: Roofoods Limited (trading as Deliveroo), a company incorporated and registered in England and Wales with registered company number 08167130 and registered office address at River Building, Level 1 Cannon Bridge House, 1 Cousin Lane, London EC4R 3TE ("**Deliveroo**").

For Ireland: Deliveroo Ireland Limited (trading as Deliveroo), a company incorporated and registered in England and Wales with registered company number 556923 and registered office address at WeWork 2 Dublin Landings, North Dock, Dublin ("Deliveroo").

2. **Entry period:** The Promotion opens on 11/09/2023 and closes September 2024 ("**Entry Period**").

3. **Eligibility:**

- a. To participate in the Promotion, entrants must be a legal resident of England, Scotland or Wales, Northern Ireland and the Republic of Ireland and at least 18 years old at the time of entry and have a verified student with either an .ac.uk or .ac.ie email address
- b. A limit of one (1) entry per person applies to this Promotion.
- c. Internet access is required to enter the Promotion.
- d. Deliveroo reserves the right at any time to require proof of eligibility in such form as Deliveroo reasonably considers necessary.

4. **Not eligible:** The following persons are not eligible to enter the Promotion: (i) any employee or other individual engaged by Deliveroo or any of its associated companies; (ii) members of the immediate family and/or household (whether related or not) of any of those individuals; and (iii) anyone else professionally involved with the operation or administration of the Promotion.

5. **How to enter:** To enter the Promotion, entrants must complete the following steps during the Entry Period:

- a. Visit deliveroostudents.co.uk and enter university email address
- b. Verify their email via the link received from verify@deliveroostudents.co.uk
- c. Receive free delivery promotional code from deliveroostudents.co.uk
- d. Enter promotional code into the vouchers and credit section within the Deliveroo app
- e. Follow in-app instructions to complete sign up to Deliveroo Plus.
- f. To access ASOS promotional code, revisit deliveroostudents.co.uk

6. **Offer:**

- a. UK and Ireland students with a verified registered .ac.uk or .ac.ie email address can access free delivery for the duration of the academic year (until September 2024).
- b. Students signing up before 30 November will receive 3 months of Plus Gold (£10/€10 minimum spend) followed by Plus Silver (£15/€15 minimum spend on restaurants and £25/€25 minimum spend on grocery and retail shops) for the remainder of the promotional period.
- c. Students signing up on or after 1st December will receive Plus Silver for the promotional period.
- d. Students will receive an ASOS discount for the promotional period. Students receive 20% off until 8am BST on 16 October 2023 and then will receive 15% off from 17 October until 8am BST on 11 September 2024. Only codes issued by deliveroostudents.co.uk will be

accepted. Code can be used multiple times per user for orders with a maximum pre-discount value of £500 (€690) per order. Offer cannot be used with other promo codes or on gift vouchers, delivery charges, Premier Delivery or ASOS Marketplace. Valid for new Deliveroo validated Students only. Selected marked products excluded from promo. ASOS T&C's apply see <https://www.asos.com/terms-and-conditions/> for details.

7. **Offer conditions:** The following conditions apply to the Offer:
 - a. The Offer is non-transferable, non-refundable, non-exchangeable and no cash alternative is available. However, if Deliveroo considers it appropriate, or if it becomes necessary for reasons beyond Deliveroo's control, an Offer may be varied or swapped for a suitable alternative in Deliveroo's discretion.
 - b. Students need to "verify" as a student, following the verification process on deliveroostudents.co.uk in order to access the promotion.
 - c. There are two hundred thousand (200,000) codes to be redeemed. Deliveroo reserves the right to add more codes to the Promotion, if it considers necessary in its sole discretion. A maximum of one code can be redeemed per customer.
 - d. Service fees and full Plus T&Cs apply. See website for more details.
8. **Offer delivery:**
 - a. The promotional code can be accessed, via deliveroostudents.co.uk, once a student email address has been verified via the process above ('**How to enter**').
9. **Publicity:** By entering this Promotion, each entrant agrees that in the event of a win, the entrant will take part in reasonable publicity connected with the Promotion if requested and that Deliveroo is entitled (but not obliged) to use the winner's name and image in connection with such publicity. Each entrant agrees that Deliveroo may share, publish or promote any image, video, text or other content submitted or uploaded to any website in connection with this Promotion on its corporate website, blogs or its Facebook, Instagram or Twitter account.
10. **Liability:** Deliveroo will not be liable for: (i) any loss that is not caused by Deliveroo (or any person acting on Deliveroo's behalf); (ii) any loss caused by any event or circumstance beyond Deliveroo's reasonable control; (iii) any loss of profits or revenue, loss of anticipated savings or loss of goodwill; or (iv) any unavailability of the Deliveroo website or app. However, nothing in these Rules limits or excludes any person's liability for death or personal injury caused by negligence, for fraud or for any matter for which it would be illegal to limit or exclude liability. In particular, consumers have legal rights in relation to products that are faulty or not as described and services which are not performed with reasonable care and skill and these legal rights are in addition to and are not affected in any way by anything contained in these Rules. Further advice about consumer rights is available from any local Citizens' Advice Bureau (<https://www.citizensadvice.org.uk/>) or local Trading Standards office (<https://www.gov.uk/find-local-trading-standards-office>.) **For entrants in Ireland,** Further advice about consumer rights is available from any local Citizens' Advice Bureau (<https://www.citizensinformation.ie/en/>) or local Competition and consumer Protection Commission (<https://www.ccpc.ie/>.)
11. **No Endorsement:** This Promotion is in no way sponsored, endorsed, administered by or associated with Facebook, Instagram and Twitter ("**Social Networks**") or any other third party save as expressly stated otherwise. Access to Social Networks is at all times subject to the relevant Social Network's rules, terms and policies. To the maximum extent permitted by applicable law, the Social Networks and any other social networking platform on which the Promotion is communicated shall have no liability to any person in connection with or arising out of the Promotion howsoever caused, including for any costs, expenses, damages and other liabilities.

12. **Interference with the Promotion:** Any attempt to deliberately damage or undermine the content or legitimate operation of this Promotion is prohibited and may be a violation of criminal and/or civil laws and in these circumstances Deliveroo reserves all its rights and remedies.
13. **Cancellation and variation:** Deliveroo reserves the right to vary, suspend or cancel the Promotion and/or these Rules if it considers it necessary or appropriate to do so, including but not limited to if:
 - a. there is any actual or anticipated breach of applicable law;
 - b. fraud, abuse, and/or an error (either human or machine) affects or could affect the proper operation of this promotion or the awarding of Offers or offers, or;
 - c. variation, suspension or cancellation is necessary due to an event outside Deliveroo's reasonable control.In the event of cancellation, the Offer may be awarded to a winner drawn from entries received prior to cancellation.
14. **Disqualification:** Without limiting the options available to Deliveroo, Deliveroo reserves the right at any time to disqualify entries or entrants (including the winner) that Deliveroo regards as being in breach of these Rules, any applicable laws, any terms and conditions referred to in these Rules or the spirit of the Promotion.
15. **Accessing these Rules:** Any website on which these Rules are posted is only intended to be accessed from England, Scotland and Wales, Ireland and Northern Ireland and where permitted by law. Deliveroo makes no representation that materials relating to this Promotion are appropriate or available for use at other locations. Access to them from territories where their contents are illegal is strictly prohibited.
16. **Severance and waiver:** If any part of these Rules is or becomes invalid, illegal or unenforceable, the validity, legality and enforceability of the rest of these Rules will not be affected. Deliveroo's failure to enforce any term of these Rules will not constitute a waiver of that provision.
17. **Disputes:** Subject to Rule 18, if there is a dispute about the Promotion or these Rules, Deliveroo's decisions are final. If there is a dispute between these Rules and any other document referred to in these Rules, these Rules take precedence to the extent necessary to resolve the conflict.
18. **Law and jurisdiction:** The Promotion and these Rules are governed by English law, and any disputes arising in connection with them shall be subject to the exclusive jurisdiction of the courts of England and Wales, except that residents of Scotland may also bring proceedings in the Scottish courts, and residents of Ireland may also bring proceedings in Irish courts.
19. **Personal data:**
 - a. For Entrants in UK, Entrants acknowledge that any personal data of entrants will be processed in particular for the purposes of administering this Promotion and in accordance with the Deliveroo Privacy Policy at <https://deliveroo.co.uk/privacy>.
 - b. For entrants in Ireland, Entrants acknowledge that any personal data of entrants processed in connection with this Offer will be processed in accordance with the Deliveroo Privacy Notice at <https://deliveroo.co.ie/privacy>
20. **Contact:** Enquiries about this Promotion can be sent to Deliveroo at: customersupport@deliveroo.co.uk. for participants in Ireland, Enquiries about this Promotion can be sent to Deliveroo at: support@deliveroo.co.ie