

€15 off new customer first order over €20 (excl. fees), with Code + 31 Days Free Delivery new customer order over €10 (excl. fees) at restaurants in Eligible Areas (in-app only): 15START

25th May 2026 - 7th June 2026

€15 off DELIVEROO PROMOTION RULES

These are the terms and conditions ("Rules") that apply to the €15 off new customer first order over €20 (excl fees)" Promotion ("Promotion"). Available in-app only. By entering the Promotion, each entrant agrees to these Rules and confirms they have read and understood the Deliveroo Privacy Notice at <https://deliveroo.co.ie/privacy>.

1) **Promoter:** Deliveroo Ireland Limited (trading as Deliveroo), a company incorporated and registered in Ireland with registered company number 556923 and registered office at 1-2 Victoria Buildings, Haddington Road, Dublin 4, DUBLIN, Ireland. ("Deliveroo").

2) **Entry period:** The Promotion opens for entry at 0:01 am (UKI time) on 25th May and closes at 11:59 pm (UKI time) on 7th June 2026 ("Entry Period"), unless all codes are redeemed earlier than anticipated or if the Promotion needs to end earlier for any other reasonable reason. Deliveroo will update these terms should the promotion end earlier than 11:59 pm (UKI time) on 7th June 2026.

3) Eligibility:

Only customers who meet the following criteria are eligible:

- A. To participate in the Promotion, entrants must be a legal resident of the Republic of Ireland and at least 18 years old at the time of entry. Residents of Northern Ireland.
- B. Entrants must be an "**Eligible Customer.**" "Eligible Customer" means:
 - i) a new customer of Deliveroo who will be using their Deliveroo account for the first time to place an order. If you have previously had a Deliveroo account you will not be eligible for the offer; and
 - ii) that customer can see this Promotion advertised to them in-app or on the website once logged in
- C. C. The Promotion can only be redeemed in-app. Redemption on web is not available.
- D. The Promotion is subject to geographical restrictions and some areas are excluded. See Appendix 1 for a full list of areas that are Eligible ("**Eligible Areas**").
- E. Internet access is required to enter the Promotion.
- F. Deliveroo reserves the right at any time to require proof of eligibility in such form as Deliveroo reasonably considers necessary.
- G. **Not eligible:** In addition, to the restrictions above, the following persons are not eligible to enter the Promotion: (i) any employee or other individual engaged by Deliveroo or any of its associated companies; (ii) members of the immediate family and/or household (whether related or not) of any of those individuals; and (iii) anyone else professionally involved with the operation or administration of the Promotion.

4) **Promotion redemption:** To redeem the Promotion, entrants must complete the following steps during the Entry Period: To use the voucher, Eligible Customers must open a Deliveroo account, apply the code 15START to the account or basket and place a Qualifying First Order within the relevant Promotion period. A "**Qualifying First Order**" means a paid-for and delivered Deliveroo order of a minimum value of €20 (excluding any applicable delivery, service charges, small order fees or other fees, tips or donations). Certain products, including age restricted items, are excluded and the value of any restricted products does not contribute towards the minimum spend. A maximum of one code can be redeemed and used per customer.

Free delivery fees: All new customers will also receive free delivery fees for 30 days if they open an account and place an order between 25 May and 7 June 2026 when they spend €10 (excl. fees) at restaurants in Eligible Areas (in-app only). Other fees will still apply.

5) **Promotion conditions:** The following conditions apply to the Promotion:

- A. The Promotion is non-transferable, non-refundable, non-exchangeable and no cash alternative is available. However, if Deliveroo considers it appropriate, or if it becomes necessary for reasons beyond Deliveroo's control, the Promotion may be varied or swapped for a suitable alternative in Deliveroo's discretion.
- B. The voucher part of the Promotion cannot be used to purchase age-restricted products or early stage infant formula
- C. The Promotion is subject to Deliveroo Voucher and Account Credit Terms. The entrant should ensure they are aware of any applicable expiry dates. The Promotion can only be redeemed on the Deliveroo app.
- D. There is a limit of 21,255 vouchers that can be redeemed before 11:59 pm (UK time) on 07/06/2026. The Promotion may be increased or withdrawn if Deliveroo considers such changes reasonably necessary to ensure the fair and proper operation of this Promotion or if maximum redemptions are reached before the Promotion end date. Codes may be increased at Deliveroo's sole discretion.
- E. Deliveroo reserves the right to cancel the Promotion with respect to a participant if it suspects that the participant is not an eligible entrant or is not otherwise acting in accordance with these terms and conditions, or any of Deliveroo's terms of use.
- F. The minimum order value to redeem the Promotion is €20, excluding any restricted products and fees (delivery, service, and small order fee), tips and donations. Certain products, including age restricted items, are excluded and the value of any restricted products does not contribute towards the minimum spend.
- G. The Promotion is subject to geographical restrictions and can only be used on orders delivered to eligible areas (see Appendix 1).
- H. This Promotion may be used in addition to available item discounts. Other promotions may not be applicable, see in app. Where an alternative promotion is available, the highest-value discount applies automatically. Customers can choose an alternate promotion.
- I. Not all payment methods are applicable on orders using this Promotion.

6) **Liability:** Deliveroo will not be liable for: (i) any loss that is not caused by Deliveroo (or any person acting on Deliveroo's behalf); (ii) any loss caused by any event or circumstance beyond Deliveroo's reasonable control; (iii) any loss of profits or revenue, loss of anticipated savings or loss of goodwill; or (iv) any unavailability of the Deliveroo app. However, nothing in these Rules limits or excludes any person's liability for death or personal injury caused by negligence, for fraud or for any matter for which it would be illegal to limit or exclude liability. In particular, consumers have legal rights in relation to products that are faulty or not as described and services which are not performed with reasonable care and skill and these legal rights are in addition to and are not affected in any way by anything contained in these Rules. Further advice about consumer rights is available from any local Citizens' Advice Bureau (<https://www.citizensadvice.org.uk/>) or local Trading Standards office (<https://www.gov.uk/find-local-trading-standards-office>).

7) **Cancellation and variation:** Deliveroo reserves the right to vary, suspend or cancel the Promotion and/or these Rules if it considers it necessary or appropriate to do so, including but not limited to if:

- a) there is any actual or anticipated breach of applicable law;
- b) fraud, abuse, and/or an error (either human or machine) affects or could affect the proper operation of this promotion or the awarding of prizes or offers, or;
- c) variation, suspension or cancellation is necessary due to an event outside Deliveroo's reasonable control.

8) **Law and jurisdiction:** The Promotion and these Rules are governed by English law, and any disputes arising in connection with them shall be subject to the exclusive jurisdiction of the courts of England and Wales, except that residents of Scotland may also bring proceedings in the Scottish courts.

9) **Personal data:** Entrants acknowledge that any personal data of entrants will be processed in particular for the purposes of administering this Promotion and in accordance with the Deliveroo Privacy Policy at <https://deliveroo.co.ie/privacy>.

10) **Contact:** Enquiries about this Promotion can be sent to Deliveroo at: customersupport@deliveroo.co.ie

Appendix

1. List of Eligible Areas

DDK
RRD
DCN
DUN
UCD
DAS
COR
GAL
DOU
TAL
SWO
DRU
LIM
BLS
BLA
DCS
KMG
DCU
KYLE
COOL
KLYN
DNA
FING
CORD
COB
BALL
MLH
ORAN
CL01
CLM01
CL02
NBR
CLW
DRO

KLK
NDB
BRAY
BLB
PTL
NAV
CARR
MIDL
LEIX
ASRT
WEXF
TRAL
CELB
GREY
NAAS
CKK01
DCSW
FXR
SHN
NUNS
CD1
CM02
KEE
SHT
BRNA
BNF
BEA
BELM
PNCR
FRNK
WLT
BLL
KNC
SLTH
BLT
FAI
CD2
CCL01
CCL02
DAIR
CSTL

MALH
RONT
DUK
ENNI
DUBP
CBRA
CLON
MHW
BLV
MAY
MHE
MSGP
CUH
UCC
CC1
CC2
CC3
CC4
HOW
WRTF
CM01
CLO01
CLO02
CKK02
CG01
CG02
CWT01
CK02
CK01
CLR01
CLR02
CW01
CDO01
CDO02
CSO01
CTN01
CTN02
CWX01
CWX02
CLD02
CCN01

CCN02
CWH01
CMN01
CKY01
CKY02
CRN01
CRN02
CLD01
CMO01
CMO02
CLE01
CLE02
COY01
COY02