



DELIVEROO PROMOTION RULES

These are the terms and conditions ("Rules") that apply to the Deliveroo 'Pizza Crouch' Service ("Pizza Crouch Service"). By ordering the Pizza Crouch Service, each entrant agrees to these Rules and confirms they have read and understood the Deliveroo Privacy Notice at <https://deliveroo.co.uk/privacy>.

1. **Promoter:** Rooffoods Limited (trading as Deliveroo), a company incorporated and registered in England and Wales with registered company number 08167130 and registered office address at River Building, Level 1 Cannon Bridge House, 1 Cousin Lane, London EC4R 3TE ("**Deliveroo**").
2. **Entry Period:** Applications for the Pizza Crouch Service will open at 10am (UK time, GMT) on Monday 15th June 2026 on the Eventbrite website or app, and will close at 10am on Tuesday 16th June 2026 for London entries, and 10am on Wednesday 17th June 2026 for Edinburgh entries.
3. **Eligibility:** To apply and be in with a chance of winning 1x (one) ticket to receive the Pizza Crouch Service, entrants must:
 - a. be a legal resident of the United Kingdom and at least 18 years old at the time of entry.
 - b. live at a private address in London on 17th June 2026 or Edinburgh on the 19th June 2026, within the specified delivery radius specified (*see time and location restrictions, point 6.*)
 - c. provide photo ID (passport or driving licence) matching the name of the applicant booking to confirm over 18 years old at the time of entry and before service begins.
 - d. be a Deliveroo Plus account holder and apply using the email address associated with their Deliveroo Plus account
 - e. Internet access is required to enter the Promotion.
 - f. Residents of Northern Ireland and the Republic of Ireland are excluded.
 - g. The winner/s must be available in the participating city and specified delivery radius in London on 17th June 2026 or Edinburgh on 19th June 2026 at an agreed time between 5pm and 9pm to take part in the Pizza Crouch Service.
4. **Not eligible:** The following persons are not eligible to enter the Promotion: (i) any employee or other individual engaged by Deliveroo or any of its associated companies; (ii) members of the immediate family and/or household (whether related or not) of any of those individuals; (iii) anyone else professionally involved with the operation or administration of the Promotion and (iii) anyone under the age of 18 years old.
5. **How to enter:** To be in with a chance of winning 1x ticket to receive the Pizza Crouch Service, entrants must:
 - a. Visit Pizza Crouch Eventbrite event page (one per city location) on Wednesday 10th June 2026 from 8am:
 - i. London
 - ii. Edinburgh
 - b. Complete a short form with personal details, confirm over 18 years of age, confirm email address associated with Deliveroo Plus account, and information related to delivery of the Service
 - c. Agree to the terms & conditions and privacy policy shared



5. The Service (Prize): There are a maximum of 10 prizes, in total, (5 per city) in this Service (“Prize”). **Customers are entitled to redeem a maximum of one Prize per delivery address and email address. Prizes are therefore limited to a maximum order of one Prize per person.**

Customers will (subject to participants providing the required age verification documents) experience the free service which includes a free Pizza Crouch (one 6-foot 7-inch pizza with Margherita and Hawaiian toppings)

6. Time and location restrictions: The Pizza Crouch Service takes place on the following dates and in the following locations:

- London – 17th June 2026 from 17:30 to 22:30
 - Delivery radius (in line with the radius outlined in the Eventbrite page):
 - E5 8 - cut off north of Northwold Road
 - E8 2 - cut off south of Sandringham Road
 - N16 7 - cut off north of Northwold Road
- Edinburgh – 19th June 2026, from 18:00 to 23:00
 - Delivery radius (in line with the radius outlined in the Eventbrite page):
 - Murhouse
 - Granton
 - Trinity
 - Leith
 - Interleith
 - Stockbridge
 - Canonmills
 - Bonnington

6. Conditions: The following conditions apply to the Service:

- The Pizza Crouch experience is free of charge and no purchase is necessary.
- The Service is limited to one entry per person.
- Customers must be Deliveroo Plus account holders and provide the associated email for verification
- Customers must live at a private address within the delivery radius for participating cities (London or Edinburgh) to be in with a chance of winning. Any customer order outside of the delivery radius will not be accepted.
- Customers must confirm they have read and agreed to the terms and conditions and privacy policy before completing their free ticket order.
- Customers must be present at their delivery address at the time confirmed by the Service manager.
- The Pizza Crouch is not suitable for people with wheat or milk allergies.
- Customers cannot make any requests to alter any part of the Pizza Crouch product/recipe. The product cannot be customised.

7. Winner selection: All eligible entries will be entered into a random draw. The winners will be randomly selected from all eligible entries at 5pm on 16th June 2026 for London, and 5pm on 18th June 2026 for Edinburgh.

8. Winner notification: The winners will be notified via email between 5pm and 5.30pm on 16th June 2026 for London, and 5pm on 18th June 2026 for Edinburgh. Deliveroo will make



reasonable efforts to contact the winner, but it is the winner's responsibility to monitor their email account, including any junk mail folder, for receipt of the notification.

9. **Claiming the Prize:** The winners must accept the Prize by confirming their eligibility and acceptance by 10 am on the delivery date, this being 17th June 2026 for London, and 19th June 2026 for Edinburgh. Failure to accept the Prize by the deadline may result in the Prize being forfeited and the selection of an alternative winner.
10. **Liability:** Customers agree that there are inherent risks involved in ordering from the Service, and acknowledge that delivery might take longer than expected for a number of reasons, including road works, traffic issues or inclement weather. Customers agree that neither Deliveroo nor its agents is liable for any aspect of the Service that is outside of its reasonable control, including but not limited to, any reaction a customer might suffer as a result of consuming the pizza / product delivered during the Service.

More generally, Deliveroo will not be liable for: (i) any loss that is not directly caused by Deliveroo (or any person acting on Deliveroo's behalf); (ii) any loss caused by any event or circumstance beyond Deliveroo's direct control; (iii) any loss of profits or revenue, loss of anticipated savings or loss of goodwill; or (iv) any unavailability of the Deliveroo website or app. However, nothing in these Rules limits or excludes any person's liability for death or personal injury caused by negligence, for fraud or for any matter for which it would be illegal to limit or exclude liability. In particular, consumers have legal rights in relation to products that are faulty or not as described and services which are not performed with reasonable care and skill and these legal rights are in addition to and are not affected in any way by anything contained in these Rules. Further advice about consumer rights is available from any local Citizens' Advice Bureau (<https://www.citizensadvice.org.uk/>) or local Trading Standards office (<https://www.gov.uk/find-local-trading-standards-office>).

12. **No Endorsement:** This Service is in no way sponsored, endorsed, administered by or associated with Facebook, Instagram and Twitter ("Social Networks"). Access to Social Networks is at all times subject to the relevant Social Network's rules, terms and policies. To the maximum extent permitted by applicable law, the Social Networks and any other social networking platform on which the Service is communicated shall have no liability to any person in connection with or arising out of the Promotion however caused, including for any costs, expenses, damages and other liabilities.
13. **Interference with the Service:** Any attempt to deliberately damage or undermine the content or legitimate operation of this Service is prohibited and may be a violation of criminal and/or civil laws and in these circumstances, Deliveroo reserves all its rights and remedies.
14. **Cancellation and variation:** Deliveroo reserves the right to vary, suspend or cancel the Service and/or these Rules if it considers it necessary or appropriate to do so, including if there is any actual or anticipated breach of applicable law; fraud, abuse, and/or an error (either human or machine) affects or could affect the proper operation of this Service.



- 15. Disqualification:** Without limiting the options available to Deliveroo, Deliveroo reserves the right at any time to disqualify orders that Deliveroo regards as being in breach of these Rules, any applicable laws, any terms and conditions referred to in these Rules or the spirit of the Service.
- 16. Disclosure of Customer details:** By ordering from this Service, each customer acknowledges that if their order is accepted, their name, phone number and location may be disclosed to persons enquiring where permitted by law. Any customer may object to their information being made available in this way, or may request that the amount of information made available be reduced, by contacting Deliveroo using the contact details at the end of these Rules. In these circumstances, the customer acknowledges that Deliveroo may nevertheless disclose the relevant information, and the customer's order, to the UK's Advertising Standards Authority if required to do so. This may happen where Deliveroo is required to demonstrate that it has fulfilled the Service. To request disclosure of the customer's details, enquiries must submit a request within three months of the end of the Service. Details will only be disclosed (if permitted by law) after the Service has been completed.
- 17. Accessing these Rules:** Any website on which these Rules are posted is only intended to be accessed from England and where permitted by law. Deliveroo makes no representation that materials relating to this Service are appropriate or available for use at other locations. Access to them from territories where their contents are illegal is strictly prohibited.
- 18. Severance and waiver:** If any part of these Rules is or becomes invalid, illegal or unenforceable, the validity, legality and enforceability of the rest of these Rules will not be affected. Deliveroo's failure to enforce any term of these Rules will not constitute a waiver of that provision.
- 19. Disputes:** Subject to Rule 22, if there is a dispute about the Service or these Rules, Deliveroo's decisions are final. If there is a dispute between these Rules and any other document referred to in these Rules, these Rules take precedence to the extent necessary to resolve the conflict.
- 20. Law and jurisdiction:** The Service and these Rules are governed by English law, and any disputes arising in connection with them shall be subject to the exclusive jurisdiction of the courts of England and Wales, except that residents of Scotland may also bring proceedings in the Scottish courts.
- 21. Data Protection & Disclosure of details:** By ordering from this Service, each customer acknowledges that their name, location and phone number may be disclosed to persons enquiring, where permitted by law. Any entrant may object to their information being made available in this way, or may request that the amount of information made available be reduced, by contacting Deliveroo using the contact details at the end of these Rules. In these circumstances, the entrant acknowledges that Deliveroo may nevertheless disclose the relevant information, and the entrant's entry, to the UK's Advertising Standards Authority or other relevant regulatory authority, if required to do so. This may happen where Deliveroo is required to demonstrate that it has fulfilled the orders requested.
- 22.** By participating in this Service, each entrant agrees that their personal information may be used by the Promoter/s and shared with the Promoter/s agents and suppliers to administer



the Service, and any other purposes for which the order has consented, and always in accordance with the Deliveroo Privacy Policy at <https://deliveroo.co.uk/privacy>.

- 22. Contact:** Enquiries about this Promotion can be sent to Deliveroo at: deliveroo@wearetheromans.com