

## DELIVEROO PROMOTION RULES

These are the terms and conditions (“Rules”) that apply to the Coca Cola HBC - Win prizes every weekend competition (“Promotion”). By entering the Promotion, each entrant agrees to these Rules and confirms they have read and understood the Deliveroo Privacy Policy at <https://deliveroo.ie/privacy>.

1. **Promoter:** Roofoods Limited (trading as Deliveroo), a company incorporated and registered in England and Wales with registered company number 08167130 and registered office address at River Building, Level 1 Cannon Bridge House, 1 Cousin Lane, London EC4R 3TE (“Deliveroo”) and Coca-Cola HBC Ireland Limited, a company incorporated and registered in the Republic of Ireland with registered company number 1809 and registered office address at Huntstown Business Park, Ballycoolin, Dublin 11 (“Coca-Cola HBC”), each the “Promoter”.
2. **Administrator:** Kasulabo Limited trading as Sweete, PO Box 12948, Blackrock Co. Dublin (the “Administrator”);
3. **Prize Provider:** Administrator. The **Prize** will be **fulfilled** by: Kasulabo Limited trading as Sweete, PO Box 12948, Blackrock, Co. Dublin.
4. **Entry period:** The Promotion opens for entry at Midday on 9th August 2024 and closes at 11:59 on 6th October 2024 (“Entry Period”).
5. **Eligibility:**
  - To participate in the Promotion, entrants must be a legal resident of the Republic of Ireland.
  - Internet access is required to enter the Promotion.
  - A Deliveroo account is required to enter the Promotion.
  - Deliveroo reserves the right at any time to require proof of eligibility in such form as Deliveroo reasonably considers necessary.
  - Purchase (a Qualifying Order - see below for details) is necessary.
  - Entrants must be 18 years or over in order to participate and accept the Prize.
6. **Not eligible:** The following persons are not eligible to enter the Promotion: (i) any employee or other individual engaged by Promoter or any of its associated companies; (ii) members of the immediate family and/or household (whether related or not) of any of those individuals; and (iii) anyone else professionally involved with the operation or administration of the Promotion.
  - Entries which are late, incomplete, misspelt, or incomprehensible are void and will not be entered into this Promotion, nor will they be contacted.
  - All entrants will be deemed to have accepted and understood these Rules and be bound by them. This will be strictly enforced by the Promoter.
  - We may ask for proof of residence or eligibility. Delay or failure to provide the evidence to our reasonable satisfaction may result in an entry being void or a Prize being forfeited.
  - Failure to adhere to these Rules may result in disqualification from the Promotion and forfeiture of the Prize. This shall be at the sole discretion of the Promoter and no correspondence will be entered into.

7. **How to enter:** To enter the Promotion, entrants must complete the following steps during the Entry Period:

- Log into the entrant's Deliveroo account on [www.deliveroo.co.uk](http://www.deliveroo.co.uk) or the Deliveroo app and
- Place a Qualifying Order. A "**Qualifying Order**" means a paid-for and delivered Deliveroo order which must include a Coca Cola product (this includes all of the following brands: Coca Cola, Coca Cola Zero, Diet Coke, Fanta & Sprite) from any participating restaurant on Deliveroo.

8. **Prize:** The Prize are supplied by the Administrator and comprises of one (1) individual prize to give away per week

Week 1. €75 Deliveroo voucher

Week 2. Apple AirPods(3rd Gen)

Week 3. €200 IKEA Gift Card

Week 4. €200 Brown Thomas Gift Card

Week 5. LENOVO Tab M9 9" Tablet - 64 GB

Week 6. €100 Boots Gift Card

Week 7. €200 Aer Lingus Gift Card

Week 8. Beats Solo 4 Wireless Headphones

Week 9. €75 Deliveroo voucher

9. **Winner selection:** All entries will be entered into a draw and selected at random from all valid entries received in accordance with these Terms and Conditions by Deliveroo. The winner will be randomly selected from all eligible entries on 1st October 2024. The Promoter reserves the right to withhold Prizes if entrants have not met the qualifying criteria set out clearly in the Rules of this Promotion.

10. **Winner notification:** The winner will be notified using any of the contact details linked to the winner's Deliveroo account within five (5) working days following the winner selection. Deliveroo will make reasonable efforts to contact the winner, but it is the winner's responsibility to monitor their voicemail and email account, including any junk mail folder, for receipt of the notification.

11. **Claiming the Prize:** The winner must accept the Prize by confirming in writing their eligibility and acceptance within forty-eight (48) hours of the date of the initial winner's notification. All reasonable efforts will be made to contact the winner. However, if the winner has not responded to notification within forty-eight (48) hours or if a selected winner is ineligible, or otherwise in breach of these Terms and Conditions, or unable to take up the Prize for any other reason, the Prize will be forfeited, and the Promoter reserves the right to select an

alternative winner using the same process referred to above in these Terms and Conditions. If a winner does not confirm acceptance within 48 hours, the prize will be forfeited.

12. **Prize delivery:** The winners data will be shared with the Administrator by Deliveroo in order to fulfill the prizes. Sweete will contact the winners by phone and confirm their email address and/ or full postal address including eircode depending on the prize won.
13. **Publicity:** The Promoter may request that the winners participate in reasonable publicity arising from the Promotion. Participation is at the winner's discretion and is not a condition of Prize acceptance.
14. **Liability:** The Promoter will not be liable for: (i) any loss that is not caused by the Promoter (or any person acting on the Promoter's behalf); (ii) any loss caused by any event or circumstance beyond the Promoter's reasonable control; (iii) any loss of profits or revenue, loss of anticipated savings or loss of goodwill; or (iv) any unavailability of the Deliveroo website or app. However, nothing in these Rules limits or excludes any person's liability for death or personal injury caused by negligence, for fraud or for any matter for which it would be illegal to limit or exclude liability in which case that liability is limited to the maximum extent permitted by law. In particular, consumers have legal rights in relation to products that are faulty or not as described and services which are not performed with reasonable care and skill and these legal rights are in addition to and are not affected in any way by anything contained in these Rules. Further advice about consumer rights is available from any local Citizens' Advice Bureau (<https://www.citizensinformation.ie/en/>) or or local Competition and consumer Protection Commission (<https://www.ccpc.ie/>.)
15. **No Endorsement:** This Promotion is in no way sponsored, endorsed, administered by or associated with Facebook, Instagram and Twitter ("**Social Networks**") or any other third party save as expressly stated otherwise. Access to Social Networks is at all times subject to the relevant Social Network's rules, terms and policies. To the maximum extent permitted by applicable law, the Social Networks and any other social networking platform on which the Promotion is communicated shall have no liability to any person in connection with or arising out of the Promotion however caused, including for any costs, expenses, damages and other liabilities.
16. **Interference with the Promotion:** Any attempt to deliberately damage or undermine the content or legitimate operation of this Promotion is prohibited and may be a violation of criminal and/or civil laws and in these circumstances the Promoter reserves all its rights and remedies.
17. **Cancellation and variation:** Promoter reserves the right to vary, suspend or cancel the Promotion and/or these Rules if it considers it necessary or appropriate to do so, including but not limited to if:
  - there is any actual or anticipated breach of applicable law;
  - fraud, abuse, and/or an error (either human or machine) affects or could affect the proper operation of this Promotion or the awarding of Prizes or offers; or
  - variation, suspension or cancellation is necessary due to an event outside the Promoter's reasonable control.

- In the event of cancellation, the Prize may be awarded to a winner drawn from entries received prior to cancellation.
18. **Disqualification:** Without limiting the options available to Deliveroo, Deliveroo reserves the right at any time to disqualify entries or entrants (including the winner) that Deliveroo regards as being in breach of these Rules, any applicable laws, any terms and conditions referred to in these Rules or the spirit of the Promotion.
  19. **Data Protection & Disclosure of details:** By entering this Promotion, each entrant acknowledges that in the event of a win their surname and county of residence may be disclosed to persons enquiring, where permitted by law. Any entrant may object to their information being made available in this way, or may request that the amount of information made available be reduced, by contacting Deliveroo using the contact details at the end of these Rules. In these circumstances, the entrant acknowledges that Deliveroo may nevertheless disclose the relevant information, and the entrant's entry, to the UK's Advertising Standards Authority or other relevant regulatory authority, if required to do so. This may happen where Deliveroo is required to demonstrate that it has awarded the Prizes advertised.
  20. By participating in this Promotion, each entrant agrees that their personal information may be used by the Promoter/s and shared with the Promoter/s agents and suppliers to administer the Promotion and prize distribution or redemption, and any other purposes for which the entrant has consented, and always in accordance with the Deliveroo Privacy Policy.
  21. **Winners' Details:** To request disclosure of winners' details, enquirers must submit a request to [support@deliveroo.co.uk](mailto:support@deliveroo.co.uk) within three months of the end of the Promotion. Details will only be disclosed (if permitted by law) after the Prizes have been validly claimed.
  22. **Accessing these Rules:** Any website on which these Rules are posted is only intended to be accessed from England, Scotland, Wales and Republic of Ireland, and where permitted by law. Deliveroo makes no representation that materials relating to this Promotion are appropriate or available for use at other locations. Access to them from territories where their contents are illegal is strictly prohibited.
  23. **Severance and waiver:** If any part of these Rules is or becomes invalid, illegal or unenforceable, the validity, legality and enforceability of the rest of these Rules will not be affected. Deliveroo's failure to enforce any term of these Rules will not constitute a waiver of that provision.
  24. **Disputes:** Subject to Rule 22, if there is a dispute about the Promotion or these Rules, Deliveroo's decisions are final. If there is a dispute between these Rules and any other document referred to in these Rules, these Rules take precedence to the extent necessary to resolve the conflict.
  25. **Law and jurisdiction:** The Promotion and these Rules are governed by English law, and any disputes arising in connection with them shall be subject to the exclusive jurisdiction of the courts of England and Wales, except that residents of the Republic of Ireland may also bring proceedings in the Irish courts.
  26. **Contact:** Enquiries about this Promotion can be sent to Deliveroo at: [support@deliveroo.co.uk](mailto:support@deliveroo.co.uk)

## **Prize Schedule: Terms and Conditions**

### **Prize Terms and Conditions: €75 Deliveroo Gift Card**

1. The promotion entitles the winner to one €75 Deliveroo Gift Card.
2. This Gift Card is open to Republic of Ireland residents.
3. To redeem your Gift Card, you can go to the Deliveroo app and log in/register for a Deliveroo account, go to 'My Account' page, click on 'Vouchers and Credit' and click 'Add Code' (iOS) or the '+' button (Android), enter the unique code and press 'submit'. You can also add the code at checkout, simply select a restaurant and add items to your basket. Once you're at the checkout, click 'Add promo code', enter your code there and click 'Submit'. The discount will automatically apply on your order.
4. Deliveroo is not responsible if any Gift Card is lost, stolen, deleted or used without your permission and if this happens your Gift Card will not be replaced.
5. Gift Cards cannot be returned or refunded, except in accordance with your legal rights.
6. Deliveroo Gift Cards are valid for use for 5 years from the date of issue.
7. For any queries please contact [customercare@sweete.ie](mailto:customercare@sweete.ie).

### **Prize Terms and Conditions: Apple AirPods (3<sup>rd</sup> Gen)**

1. The promotion entitles the winner to a pair of Apple AirPods (3<sup>rd</sup> Gen).
2. Prize will be delivered within 2-10 business days after notification of winning the prize.
3. This prize will be delivered to the address given by the winner.
4. For any queries please contact [customercare@sweete.ie](mailto:customercare@sweete.ie).

### **Prize Terms and Conditions: €200 IKEA Gift Card**

1. The promotion entitles the winner to one €200 Ikea Gift Card.
2. This IKEA Gift Card is open to Republic of Ireland residents and can be used in-store or online.
3. To check the balance of any Gift card(s), visit or call any IKEA store.
4. No cash change will be given on purchases made using a Gift card(s).
5. IKEA Gift Cards cannot be returned or refunded, except in accordance with your legal rights. The balance cannot be converted into cash.
6. IKEA Gift Card(s) can be used as a complete or partial payment in all the above IKEA stores, including online.
7. IKEA Gift Cards have no expiry date.
8. For any queries please contact [customercare@sweete.ie](mailto:customercare@sweete.ie).

### **Prize Terms and Conditions: €200 Brown Thomas Gift Card**

1. The promotion entitles the winner to one €200 Brown Thomas Gift Card.
2. Valid Brown Thomas e-Gift Cards may only be used as full or part payment for good in Arnotts and Brown Thomas stores, BT2 stores, as well as online at [brownthomas.com](http://brownthomas.com) and [arnotts.ie](http://arnotts.ie). The Brown Thomas e-Gift Card is not a credit card, charge card, or cheque guarantee card.

3. The e-Gift Card is non-refundable and may not be exchanged for cash. Any residual balance remaining on the e-Gift Card following purchase of goods will remain on the e-Gift Card, to apply towards future purchases.
- 4.
5. Brown Thomas e-Gift Cards have no expiry date.
6. For any queries please contact [customercare@sweete.ie](mailto:customercare@sweete.ie).

**Prize Terms and Conditions: LENOVO Tab M9 9" Tablet - 64 GB**

1. The promotion entitles the winner to a LENOVO Tab M9 9" Tablet – 64 GB.
2. The colour of the tablet will be subject to availability.
3. Prize will be delivered within 2-10 business days after notification of winning the prize.
4. This prize will be delivered to the address given by the winner.
5. For any queries please contact [customercare@sweete.ie](mailto:customercare@sweete.ie).

**Prize Terms and Conditions: €100 Boots Gift Card**

1. The promotion entitles the winner to one €100 Boots Gift Card.
2. This voucher is available for use on <https://www.boots.ie>, excluding purchases of other gift cards, vouchers, mobile top up, prescription services, Boots Kitchen Appliances, Boots Opticians and Boots Hearing care.
3. Gift cards cannot be returned or refunded, except in accordance with your legal rights. The balance cannot be converted into cash.
4. Boots gift cards are valid for use for 5 years from the date of issue.
5. For any queries please contact [customercare@sweete.ie](mailto:customercare@sweete.ie).

**Prize Terms and Conditions: €200 Aer Lingus Gift Card**

1. The promotion entitles the winner to one €200 Aer Lsingus Gift Card.
2. This eGift Card is open to Republic of Ireland residents.
3. eGift Cards can only be redeemed at [aerlingus.com](http://aerlingus.com) or on our mobile app.
4. eGift Cards can only be redeemed against the cost of flights (including fares, taxes and charges, and selected fees) operated by Aer Lingus or Emerald Airlines (for Aer Lingus Regional flights). eGift Cards cannot be redeemed for bookings that involve travel on flights operated by any other airlines.
5. eGift Cards cannot be redeemed through the Aer Lingus reservation offices, at airport ticket counters or at travel agents.
6. eGift Cards may not be used towards the purchase of food or beverages on board.
7. Aer Lingus reserves the right to cancel bookings or request alternate forms of payment if a fraudulently or improperly obtained voucher is redeemed at [aerlingus.com](http://aerlingus.com).
8. eGift Cards are valid for use for 5 years from the date of issue.
9. For any queries please contact [customercare@sweete.ie](mailto:customercare@sweete.ie).

**Prize Terms and Conditions: Beats Solo 4 Wireless Headphones**

1. The promotion entitles the winner to a pair of Beats Solo 4 Wireless Headphones.
2. Prize will be delivered within 2-10 business days after notification of winning the prize.
3. The colour of the headphones will be subject to availability.
4. This prize will be delivered to the address given by the winner.
5. For any queries please contact [customercare@sweete.ie](mailto:customercare@sweete.ie).