

Annexure 15

NBN REQUIREMENTS

NBN Installation to Tenancies - Fibre To The Premise (FTTP) CHADSTONE

Below are approximate timeframes for **nbn** (advised by Service Engineer) to complete the relocation of the network or equipment. Actual timeframes will depend on complexity, scope of work, location, the [time it takes to accept the offer and make payment](#) for the work and final step of contacting the tenant's ISP provider.

Step	Action With	Action	Estimated Lead-time	Comment
1-8	Vicinity	Handover of Tenancy	Fitout Period of 4, 6, 8 weeks	
9.	Vicinity	Loc Id's issued to Tenants	1 business day	2 Weeks prior to trade date
10.	Tenant	Tenant to provide Loc Id to their Internet Service Provider (ISP). ISP to issue a modem to Tenant (to be plugged into NTD box).	2 business days	Tenant to contact their ISP immediately following Lock ID issue



NBN Installation to Kiosks - Fiber To The Node (FTTN)**

** FTTN or 'Fiber to the Node' has a fiber running to a mini-exchange or node near your premises, which is then connected from that point to your tenancy through traditional copper line (CAT 6). You do not require a Loc ID number for this type of phone line connection.

Below are approximate timeframes for services provider to complete the relocation of our network or equipment. Actual timeframes for each case will depend on complexity, scope of work, location and the time it takes to organise the application and make payment for the work. The timeframes below are indicative.

The Centre Address is: Chadstone Shopping Centre, 1341 Dandenong Rd, Chadstone VIC 3148. Please specify your tenancy number.

Step	Action With	Action	Estimated Lead-time	Comment
1.	Tenant	Make application relevant services provider (Telstra, Optus, TPG, etc), and arrange an appointment to tag lines at the MDF.	Minimum 10 business days.	6 weeks ahead of trade date
2.	Tenant	Once Tenant's service provider has confirmed they have tagged the lines at the MDF, Tenant to get service provider to provide the tag details (refer below example) and forward to the TDM. * Note Landlord will jump the phone line from MDF to tenancy.	1 business day	2 weeks ahead of trade date
3.	TDM	Will issue tag details to Landlords Electrical Contractor to jump phone line to tenancy. * Note electrical contractor cannot confirm if the line has been jumped if the line is NBN connection.	3 business days	1 week ahead of trade date
4.	TDM	Will confirm to tenant that phone line has been jumped to tenancy.	1 business day	

