Oct 2025

After Hours Access / Service Request Form HS-FR-19-04



This application must be submitted to Centre Management or email: chadstone.reception@vicinity.com.au at a minimum of 48 business hours/2 working days prior to access requirements.

TENANCY EVENT, please advise chadstone.marketing@vicinity.com.au

SERVICES REQUEST, please advise chadstone.operations@vicinity.com.au

CENTRE TRADING HOURS

Monday to Wednesday – 9:00am to 5:30pm | Thursday to Saturday – 9:00am to 9:00pm | Sunday – 10:00am to 7:00pm

Section A – To be completed by the applicant							
Tenancy Name			Tenant Site No:				
Company Name:							
Contact Name:			Mobile:				
Email Address:							
Reason for Access:							
Access Details							
 All Contractors or Principal Contractor must report to security (9563 1751) prior to commencing works. Contractors impacting on the base building, property boundary, require roof access, create excessive noise or dust and working in Centre common areas must complete the Vicinity Online Induction through Rapid Global 							
Date of Entry:			Time of Entry:	am	pm		
Date of Exit:			Time of Exit:	am	pm		
Name & Mobile of Person Requiring Access:							
Name & Mobile of Person Requiring Access:							
Name & Mobile of Pe	rson Requiring Access:						
Service Request – Specific Access Requirements (please advise chadstone.operations@vicinity.com.au)							
☐ Smoke Detector Isc			☐ Security (Process Only)				
☐ Cleaning	☐ Mall Tiling						
 By requesting any of these services, you are accepting all associated charges on behalf of the Retailer. Costs will be recharged to the Retailer's rental account. Rates not applicable for Casual Mall Leasing (CML) clients 							
Mall Lighting — Centre mall lighting turns off <u>2am</u> each evening to pre-post trading lighting. Cost: \$55.00 ^{+GST} per hour							
Date to turn ON:			Time ON:	am	pm		
Date to turn OFF:			Time OFF:	am	pm		
Air-Conditioning – C Cost: \$75 ^{+GST} per hour	Centre air-con turns off at	end of trade.					
Date to turn ON:			Time ON:	am	pm		
Date to turn OFF:			Time OFF:	am	pm		

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 Please ensure to s so the Operations 	ation — Requests must be subminecify the exact area requiring isolated Team can provide the corresponding es from Fire Rescue Victoria (FRV) made arrangement	tion when sending your request to <u>cl</u> map reference for confirmation.					
Isolation Date:		Isolation Time:	am	pm			
Reinstatement Date:		Reinstatement Time:	am	pm			
Security (Process On	ly) — Your request will be proces Email: operations@secured	ssed directly with our security su corp.com.au Call: 8527 8888	pplier, SECURECorp.				
Please download the Adhoc Tenant Request Form from: https://www.chadstone.com.au/operations , and send it directly to: operations@securecorp.com.au A minimum of 24 hours' notice is required. A 4-hour minimum callout applies. For pricing, please refer to the details in the Adhoc Tenant form. Rates are reviewed and updated annually in line with the financial year.							
Cleaning — A minimum of <u>FOUR (4)</u> hours applies. Services arrangements for tenant openings, shop front window clean, carpet steam clean and general tenancy clean. Cost ^{+GST} : MON-FRI (9am-6pm) \$56.14 / (6pm-9am) \$63.48 SAT \$80.55 SUN \$104.97 PUBLIC HOLIDAYS \$129.41							
Start Date:	Start Date:		am	pm			
Finish Date:		Finish Time:	am	pm			
Purpose of Cleaning			No. of Cleaners				
Mall Tiles — All common area centre tiles are to be provided by Centre Management. Cost per tile: -Comblanchien 300x300x15 = \$31.00+GST Comblanchien 600x600x15 = \$275.00+GST Buffon 400x400x15 = \$43.00+GST 900mm band tile = \$93.00+GST Blue Stone 800x400x20 or 400x400x40 = \$30.00+GST All other tiles = POA (price on application)							
Required Date:		Required Time:					
Size and Quantity:	☐ 300 x 300mm Quantity:	□ 600 x 600mm Quantity:	□ Other: Quantity:				
Section B – Centre M	lanagement Review and Ap	proval					

Section B – Centre Management Review and Approval					
Vicinity Centres Representative Name:	Date:				
Signature:					