Tenants Gas Meter Process

Gas Meter Application

Tenant or Tenant's plumber to start application with Jemena or preferred retailer (Origin, Energy Australia, AGL etc.)



Application Processing

Jemena will access the application and generate offer letter for applicant to accept, this process could take up to 60 days



Offer Acceptance

The applicant accepts offer and follow the process listed out on the offer letter for meter pick up and installation



Meter Kit Pick Up

Tenant's plumber will have to reach out to the nominated Meter Centre to obtain metre installation kit and install the kit



Meter Pick Up

Once meter kit is installed correctly, tenant's plumber will have to notify the meter centre of the installation and request for meter to be delivered



Meter Installation

Tenant's plumber to install the meter