

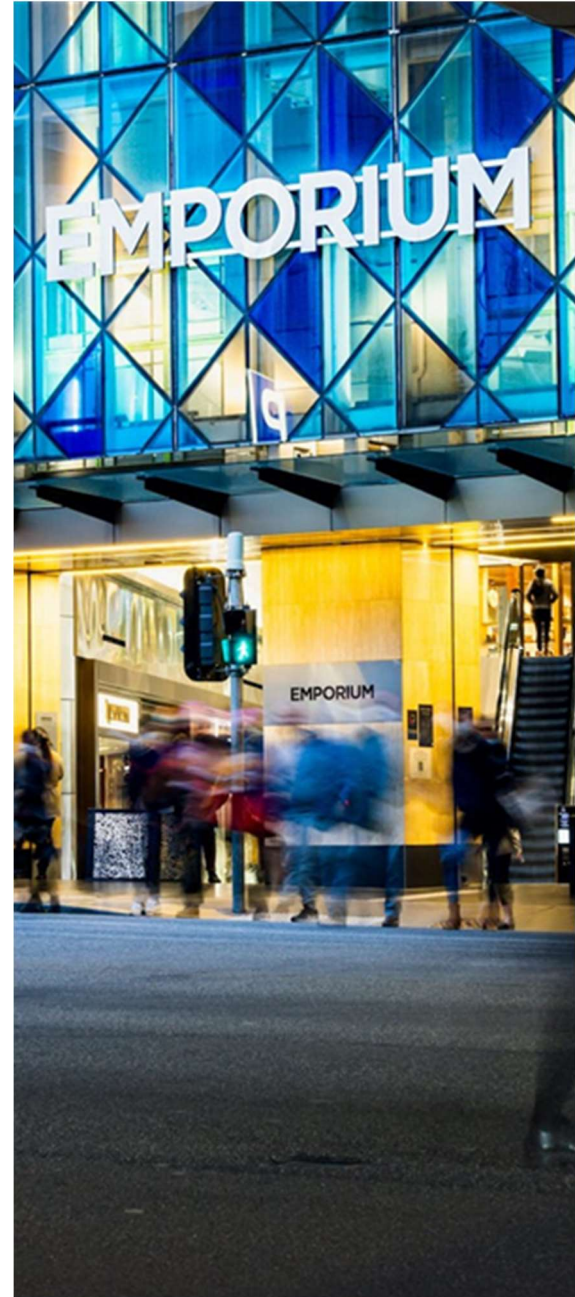


### Security Team Can

- Provide assistance and support to you/your team with security-related situations, upon your request.
- Take reasonable steps to ensure your safety and provide support to you/your team.
- Assist Police with their investigations, ONLY once you have filed a report directly with the Police.
- Support you/your team when you are checking bags of a patron, that you suspect has attempted to steal goods from your store.
- Monitor public area CCTV and supply this to the Police upon their request.
- Escort undesirable patrons from your store, only once you/your team have requested them to leave.
- Observe persons of interest (POI) within the Centre, if you raise your concerns with the Security team.

### Security Team Can't

- Make any significant decisions affecting the outcome of a situation which has occurred within your store.
- Detain anybody who does NOT pose an immediate danger to any person.
- 'Chase' an offender unless there is reason to believe that the person poses a threat to the safety of others.
- Be left in sole charge of a suspect that you have detained who is suspected of committed a crime against you or your business.
- Provide Retailers with CCTV footage or other sensitive information. This is only provided to the Police.
- Do anything beyond the legal powers of an ordinary citizen.

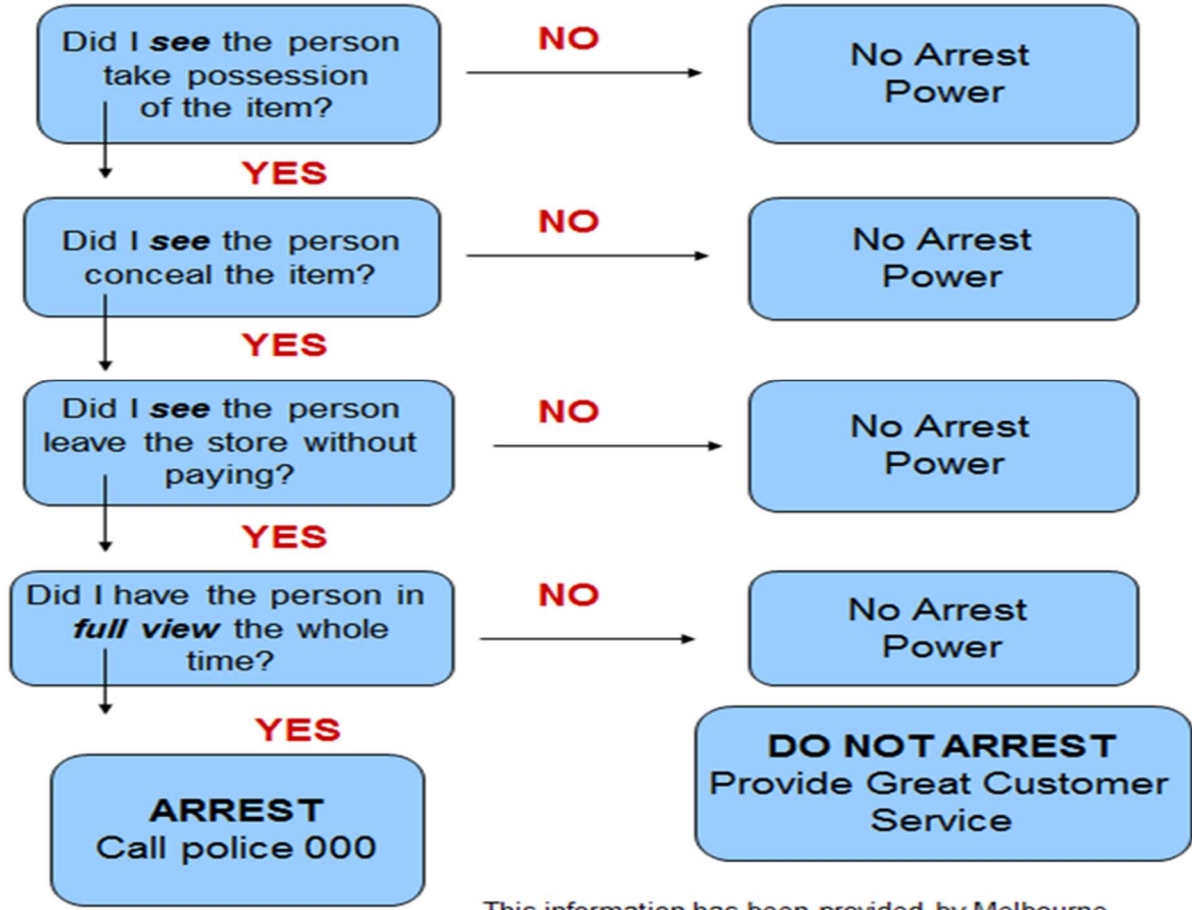


**If you are needing Security support, please phone the  
Security Control Room - 03 8609 8220  
Or 0422 329 968 (after Hours)  
Please familiarise yourself with the above and consider this  
when requesting security support.**



VICTORIA POLICE

**POWER OF ARREST**  
Section 458 Crimes Act



This information has been provided by Melbourne Crime Prevention Office

### Use of Force

A person may use such force, **not disproportionate** to the objective as he/she believes on **reasonable grounds** to be necessary to prevent the commission, continuance or completion of an **indictable offence**, or to effect or assist in effecting the lawful arrest of a person committing or suspected of committing **any offence**