

Return Form

If you wish to exchange your goods, return them or have them repaired, please only use this **original return note**. Please always enter the details of the item and the reason for exchange or return. Our current return and repair terms and conditions apply. These are available to download in the download area at slv.com/en-uk.

If you have any complaints, please contact our technical customer service department in advance.

Customer reference number

Your SLV customer number

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Return address:

SLV LIGHTING UK LTD
Unit E Chiltern Park, Boscombe Road
Dunstable
LU5 4LT

Contact person:

Company stamp:

Telephone number for any queries:

E-mail address for any queries:

We are returning the article(s) from the system as follows:

for replacement / repair

☐

For a credit note

☐

Warranty claim

Yes

☐

Replacement already received

☐

No

☐

Quotation

☐

Pos.	Item number	Item description	Amount	Reason (see below)	Remark	Invoice number/ delivery number
01						
02						
03						
04						
05						
06						
07						
08						
09						

Reason for return of goods:

01	The item arrived too late.	06	The item was ordered in error.
02	The item arrived damaged.	07	The item was delivered twice.
03	The item does not meet our requirements.	08	The wrong item was delivered.
04	The item was delivered incomplete.	09	The item is faulty.
05	The item was pre-ordered as a sample.	10	Stock cleaning