User Manual
Extra Long Metal Earphones
ADHF-027

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Product Overview

Use with Mobile device and newer PC

For smart phone, tablet and newer PC with single 3.5mm audio output jack
Please make sure you remove the 4 to 3 pole converter and keep it safe for future use. Microphone will not function with converter installed.
Use with TV, music keyboard and older PC

For TV, music keyboard and older PC with two 3.5mm audio output jacks
Please make sure the 4 to 3 pole converter is CONNECTED to the earphone before use. Otherwise, you may experience muffled sound / low volume.

Check your TV’s audio output options and connect according to the following.

<table>
<thead>
<tr>
<th>Jack Options</th>
<th>Natively Supported?</th>
<th>1</th>
<th>2</th>
<th>3</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.5mm/ Aux Out</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.5mm/ Aux In</td>
<td>✗</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>RCA jacks labeled “AUDIO OUT”</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other RCA jacks (usually audio IN)</td>
<td>✗</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Big Phone Jack (6.35mm)</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2.1 AUX Audio OUT

Fig 2-1

3.5mm/AUX headphone jack

Fig 2-2

Need to buy converter separately

Need to buy converter separately
2.2 RCA Audio OUT (MUST be labeled Audio OUT!)

3.5mm to RCA audio cable

Fig 2-3

2.3 Big Phone Jack OUT (6.35mm)

6.35mm to 3.5mm Converter

Fig 2-4

Note: For TV with RCA or 6.35mm output, you need to order RCA to 3.5mm converter or 6.35mm to 3.5mm converter separately.
FAQ / Troubleshooting

No sound?
Refer to your TV’s settings menu as settings differ between brands. After connecting your headphones to the appropriate AUDIO OUT jacks, please set your TV audio settings to “Headset” or “External Speakers”. (Please refer to your TV’s manual for clarification)

Why I can't adjust the volume?
The volume control feature in wired headphones can only work with mobile device. Since these earphones are designed for TV, PC, or music keyboard use, there is no volume control.

If you want to adjust volume on your TV, there are two solutions:
Solution A: Use the TV’s remote control to adjust. There may be two different audio out settings for some TV’s AUDIO OUT jacks; (FIXED or VARIABLE). Please change the audio setting to VARIABLE before you try to adjust volume.

Solution B: Purchase an inline volume controller to adjust the volume. For purchase details, just search “HF027 can’t adjust volume” on support.avantree.com.

Earbuds will not stay in my ears?
This is usually due to tension on the cable pulling the earbuds out. Please use the included CLIP to provide some slack between itself and the earbuds. (Clip to shirt, clothing etc.)
Note: Please do not clip it onto zipper or thick clothes.

Cable is too short?
The coiled cord is about 5m / 15 feet long, but its effective working length is about 3m / 12 feet. Beyond that range the tension in the coil will be too strong. If you need a longer cable you will need to buy an extension cable separately.