WE SPEND OVER 90% OF OUR TIME INDOORS

And we know our bodies and minds are impacted by the buildings where we live and work. The WELL Building Standard™ (WELL™) deploys robust research and strategies that can improve our surroundings to benefit our overall health and well-being.

WELL IS A COMPLETE APPROACH TO HEALTH

WELL provides the tools and expertise you need to become an agent of change for public health. Creating a true culture of health involves taking an inclusive and holistic approach that enables every person to share the wellness experience and involves a variety of enhancements to design elements, maintenance protocols and organizational policies.

WE ARE IMPROVING WHAT WE MEASURE

WELL guides you through a review of your existing environment to recommend tangible strategies you can use to achieve your wellness goals. Through its flexible framework and performance-driven assessments, WELL helps you customize your approach to make incremental improvements and benchmark your success, all the way through to the WELL Certification milestone.

Healthy environments are not a snapshot in time, but an ongoing commitment to performance and transparency. WELL enables you to monitor and adapt to evolving conditions to ensure you’re meeting your wellness goals. Leverage occupancy feedback, building performance data and sensor technology to continuously strengthen your impact.
WELL HELPS ORGANIZATIONS THRIVE

PEOPLE MATER
Leading organizations attract and retain the best talent by creating a workplace optimized for health and well-being. The WELL approach unifies various stakeholders to bring a common vision for wellness. Representatives from real estate, design, operations, human resources and communications work together to create a meaningful employee experience. Early WELL projects are sharing their success using WELL.

"We compete like everyone else for employees from many other industries, and embracing wellness gives us a leg up and allows us to attract higher quality employees because we’re creating an environment that’s attractive. The reaction so far has been overwhelmingly positive."

- Michael Huaco, SVP, Corporate RE, McKesson

This Is the Future: Workplaces that Make You Healthier

McKesson has already seen more people choosing to come into the office rather than work from home.

Cundall reported experiencing a 27% reduction in employee turnover compared to the previous year, totaling £122,000 (€132,500) in savings.

Creating Positive Spaces: Using the WELL Building Standard

"In the WELL Certified offices, the total employee turnover rate has fallen by almost a third, and the hiring rate for new talent has doubled."

- Ashley O’Neill

Vice President of Corporate Strategy and leader of CBRE Canada’s Healthy Workplace Initiative

The Business Case for Healthy Buildings, Insights from Early Adopters
PERFORMANCE MATTERS

Industry leaders know the importance of tracking critical business metrics to inform strategic decisions and investments. The WELL process helps organizations capture building performance data and employee experience feedback, allowing them to assess their progress, and make ongoing decisions to optimize their space and their business for productivity, creativity and collaboration. Workplace design and operations are intricately connected to a business’s bottom line and early WELL projects are reporting on this relationship.

ASID’s new WELL Certified office headquarters was designed for environmental sustainability, and health and wellness, with a focus on indoor air quality, employee satisfaction and productivity. In their new office, employee absenteeism has decreased by 19% and presenteeism by 16%.

Symantec reported that 77% of employees feel their WELL Certified space fosters more collaboration & socialization, a 28% increase over their views toward their previous space.

CBRE Madrid reported that 80% of employees believed their new WELL Certified office enabled them to be more productive.

Doing Right by Planet and People: The Business Case for Health and Wellbeing in Green Building

Los beneficios de una oficina WELL, CBRE Spain

Symantec’s WELL project profile
WELL PROVIDES SOLUTIONS TO OPTIMIZE HEALTH

AIR | Breathe easy
WELL promotes strategies to reduce or minimize sources of indoor air pollution.

- Air quality testing
- Material selection
- Ventilation and filtration
- Moisture control
- Maintenance and operations
- Construction processes

WATER | Drink up
WELL prioritizes access to high quality water.

- Hydration promotion
- Water quality testing
- Filtration and treatment
- Maintenance and operations

NOURISHMENT | Dig in to wholesome foods
WELL makes healthy foods the easy choice and encourages a better food culture.

- Fruits and vegetables
- Nutritional transparency
- Ingredient restrictions
- Portion management
- Accommodating special diets
- Food advertising and education
- Mindful eating spaces
- Food preparation guidelines
- Food production & sourcing

LIGHT | Soak it in
WELL helps advance daylighting and electric lighting systems designed to increase alertness, enhance experience and promote optimal sleep patterns.

- Circadian design
- Daylighting
- Glare control
- Color quality
- Activity-based lighting levels
- Visual acuity

MOVEMENT | Keep moving
WELL encourages the integration of activity and fitness into everyday life.

- Active buildings & communities
- Ergonomics
- Active furnishings
- Movement & circulation
- Active commuting
- Site planning & selection
- Physical activity space
- Physical activity promotion
- Self-monitoring
**THERMAL COMFORT | Get comfortable**
WELL optimizes the indoor environment and improves individual control to provide productive and comfortable indoor environments.

- Performance metrics
- Thermal zoning
- Individual controls
- Radiant thermal comfort
- Ongoing monitoring
- Humidity

**SOUND | Attune your focus**
WELL ensures optimal acoustical comfort to reduce distractions and promote focus.

- Performance metrics
- Acoustic zoning
- Sound barriers
- Material absorption
- Sound masking

**MATERIALS | Be assured**
WELL improves human health through use of safer materials and finishes.

- Fundamental material safety
- Outdoor structures
- Waste management
- Site remediation
- Pesticide use
- Cleaning products & protocols
- VOC reduction
- Long-term emission control
- Enhanced material precautions
- Material transparency

**MIND | Stay centered**
WELL supports cognitive and emotional health through design, technology and treatment strategies.

- Access to nature
- Focus support
- Sleep support
- Business travel
- Tobacco prevention & cessation
- Substance use education & services
- Opioid emergency response plan

**COMMUNITY | Connect with others**
WELL fosters community engagement and social support through improved access and proactive initiatives.

- Community immunity
- New parent & family support
- New mother support
- Civic engagement
- Organizational transparency
- Restroom accommodations
- Emergency preparedness
- Community access & engagement
- Accessible & universal design
**WELL** Puts People at the Heart of the Process

1. **Assess Your Wellness Goals**
   - Build a team
   - Ask questions
   - Set goals

2. **Implement Well**
   - Incorporate WELL
   - Explore new strategies
   - Document compliance

3. **Verify Your Performance**
   - Validate implementation
   - Test site
   - Instill confidence

4. **Monitor Success**
   - Promote achievement
   - Revisit goals
   - Make improvements

Engage with Your Occupants at Every Step
WELL PROVIDES UNPARALLELED SUPPORT

WELL’s high-touch support platform empowers your project team to not only understand why WELL matters, but to leverage its power to create and communicate health impact.

**DEDICATED COACHING**
To quickly answer questions, registered projects are provided with dedicated technical support throughout the certification process.

**BROAD TOOLKIT OF TEMPLATES, EXAMPLES, AND RESOURCES**
To optimize your experience and ensure projects achieve success, we provide a variety of helpful resources. Access project profiles, cutting edge research, real-world technical implementation examples and consulting templates.

**FLEXIBLE PATHWAYS TO ACHIEVE WELL**
To customize your approach to meeting health outcomes, projects can use published alternative adherence pathways or submit their own novel approach.

**INTERACTIVE RESEARCH WITH WELLOGRAPHIES**
To educate the project team and building users, projects can access the science and evidence that backs the requirements.

**MOBILE ACCESS TO REQUIREMENTS**
To facilitate discussions on the go, projects can utilize the Build WELL mobile app to access features, articles and additional research.

**MARKETING OPPORTUNITIES**
To earn extra recognition and celebrate success, projects can utilize a full suite of marketing resources, including press release templates, example signage and a unique profile on the WELL project directory.
Organizations pursue WELL Certification™ to demonstrate to their employees, their clients and their audiences that they are meeting WELL’s global benchmarks for performance, gaining recognition for their visible commitment to human health. WELL Certification signifies to the public that companies have taken tangible steps toward improving the health of their community.

The mission to advance healthier buildings is growing rapidly with over 1,000 leading organizations pursuing WELL Certification and nearly 7,000 professionals expanding their expertise with the WELL AP (accredited professional) credential.

PUBLIC RECOGNITION
This Is the Future: Workplaces that Make You Healthier - Fortune Magazine
Healthy Workplaces Produce Workers Who Work Harder and Longer - The Guardian
5 Ways To Make An Office A Nice Place To Work, Not A Soul-Sucking Pit Of Despair– FastCompany

WELL AS WORKPLACE STRATEGY
Designing the Workplace Experience – CBRE
How to create a workplace that’s fit for the future – Moving from wellness to wellbeing – JLL
Create a workplace that makes people healthier – Colliers

LEADING BY EXAMPLE
WELL Profile: Arup Boston
WELL Profile: Mirvac Sydney
WELL Profile: Cundall London
WELL Profile: JLL Shanghai

EMERGING RESEARCH
Doing Right by People and Planet: The Business Case for Health and Wellbeing in Green Buildings 2018
Building the Business Case: Health, Wellbeing and Productivity in Green Offices 2016
The Future of Wellness at Work 2016
Playbook for Sustainably Healthy Workplaces

Want to see how WELL might apply to your project?
EXPLORE WELL NOW