

# Information on Covid-19

## Up to date information

For up to date information in regards to Covid-19 please see HSE and HPSC websites.

<https://www2.hse.ie/conditions/coronavirus/coronavirus.html>

<https://www.hpsc.ie/a-z/respiratory/coronavirus/novelcoronavirus/>

## **HELP LINE   phone 01-6264444   For Families & Service Users**

For the duration of the Covid-19 closures if you have any queries, concerns or worries and are not sure who to phone in Stewarts, please feel free to phone the above number Mon to Fri 9.30am to 5.00pm and you will be directed to an experienced staff who may be able to help.

## Closures/Service Curtailments

Information regarding closures or curtailment of services will be available on the Day Services link. This includes information on all Day service areas and Respite services.

### **Update 17.04.2020**

Stewarts Care is operating a full residential service in line with HSE Infection Prevention Control (IPC) Operational Guidelines. There is a low number of positive cases of Covid-19 in Stewarts Care and full IPC controls are in place to limit any further exposure. Staff members continue to provide excellent support and reassurance to residents in these difficult time. As per national guidelines, Day Services will remain closed until May 5<sup>th</sup> 2020 in response to the Covid-19 pandemic.

<https://www.gov.ie/en/publication/ea1c30-updated-measures-in-response-to-covid-19-coronavirus/>

## Visitors

Visitors are requested to contact the home/service prior to visiting to be provided with information on any possible visiting restrictions and precautions.

For visitors who have recently travelled- Please consult the up to date information on the HPSC.ie website before visiting.

Persons who have the following are requested not to visit.

- Recent travel to affected areas.
- Contact with confirmed persons
- Are unwell and have fever or respiratory symptoms.

## **Confirmed Cases**

Persons who have had a laboratory confirmed case of Covid-19 please advise Public Health if you have had any recent contact with persons from Stewarts Care.

## **Keeping safe**

Hand hygiene and respiratory etiquette are the main defence against Covid-19. We request that all Service users and visitors are encouraged to practice good hand hygiene and cough etiquette.