

# Information on Covid-19

## Up to date information

For up to date information in regards to Covid-19 please see HSE and HPSC websites.

<https://www2.hse.ie/conditions/coronavirus/coronavirus.html> <https://www.hpsc.ie/a-z/respiratory/coronavirus/novelcoronavirus/>

## **HELP LINE   phone 01-6264444   For Families & Service Users**

For the duration of the Covid-19 closures if you have any queries, concerns or worries and are not sure who to phone in Stewarts, please feel free to phone the above number Mon to Fri 9.30am to 5.00pm and you will be directed to an experienced staff who may be able to help.

## **Closures/Service Curtailments**

Information regarding closures or curtailment of services will be available on the Day Services link. This includes information on all Day service areas and Respite services.

### **Update 01.07.2020**

Stewarts Care is operating a full residential service in line with HSE Infection Prevention Control (IPC) Operational Guidelines. Staff members continue to provide excellent support and reassurance to residents in these challenging times. As per national guidelines, Respite and Day Services will remain closed in response to the Covid-19 pandemic until further notice. A national group of service users, families, service providers and the HSE is working together to prepare for the resumption of services in line with COVID-19 guidance. Stewarts Care is actively developing plans to support the reopening of both Day and Respite Services. We will continue to directly communicate with those impacted by closures and reduced services until such time as services are resumed.

## **Stewarts Care Residential Services Visitor Notice**

Stewarts Residential services will be supporting the introduction of visitors to our Residential homes from the 15<sup>th</sup> June 2020 in line with the Government phase 2 easing of Covid-19 restrictions as outlined in the HSE/HPSC link below:

<https://www.hpsc.ie/a-z/respiratory/coronavirus/novelcoronavirus/guidance/infectionpreventionandcontrolguidance/residentialcarefacilities/COVID-19%20Guidance%20on%20visiting%20residential%20care.pdf>

<https://www.hpsc.ie/a-z/respiratory/coronavirus/novelcoronavirus/guidance/infectionpreventionandcontrolguidance/residentialcarefacilities/From%20June%2015th%20Visiting%20RCF.pdf>

All visits must be arranged by prior agreement with the Person In Charge.

## **Confirmed Cases**

Persons who have had a laboratory confirmed case of Covid-19 please advise Public Health if you have had any recent contact with persons from Stewarts Care.

## **Keeping safe**

Hand hygiene and respiratory etiquette are the main defence against Covid-19. We request that all Service users and visitors are encouraged to practice good hand hygiene and cough etiquette.