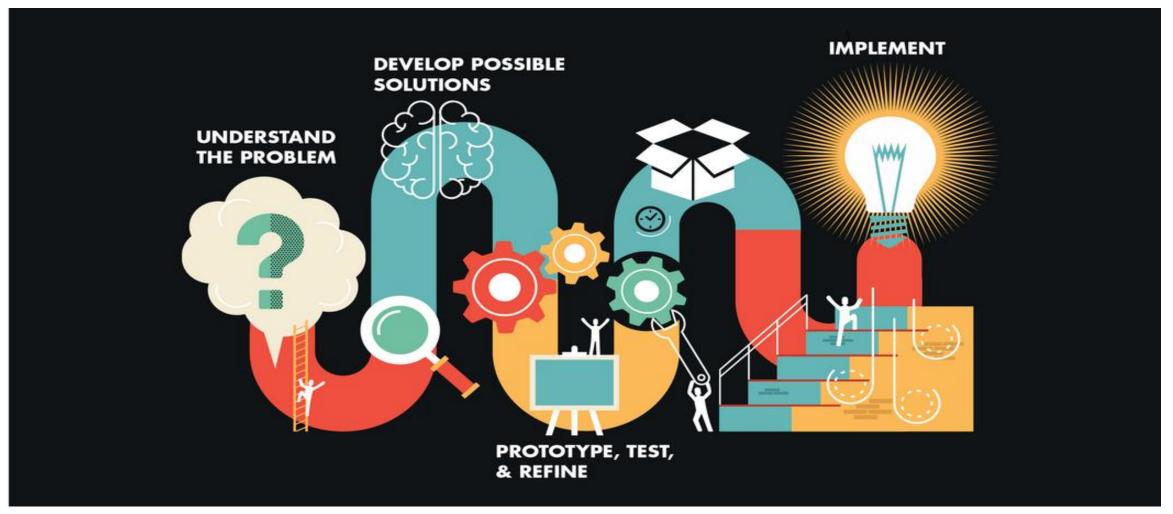


FOUNDATIONS, STRATEGY, INNOVATION, & IMPACT

HFLC FALL 2025

Design Thinking







and threats

weaknesses







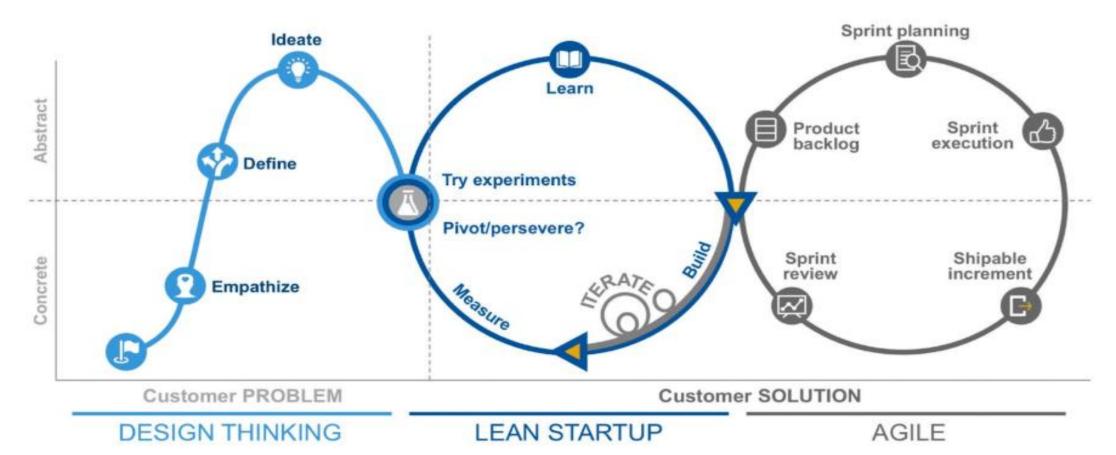
IDEAS!





STATE OF THE PROPERTY OF THE P

Lean Start Ups & Design Thinking







JG NL W

Empathize

Construct a point of view that is based on user needs & insights

Ideate

Build a representation of one or more of your ideas to show to others

Test

Learn about the audience for whom you are designing

Define

Brainstorm and come up with creative solutions

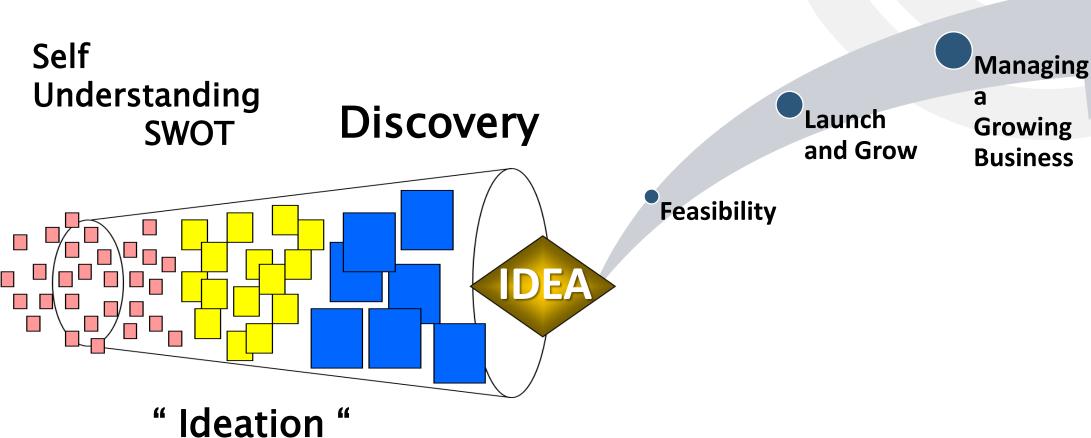
Prototype

Return to your original user group and testing your ideas for feedback

START UP PROCESS "IDEATION"

Cont Creating Idea's







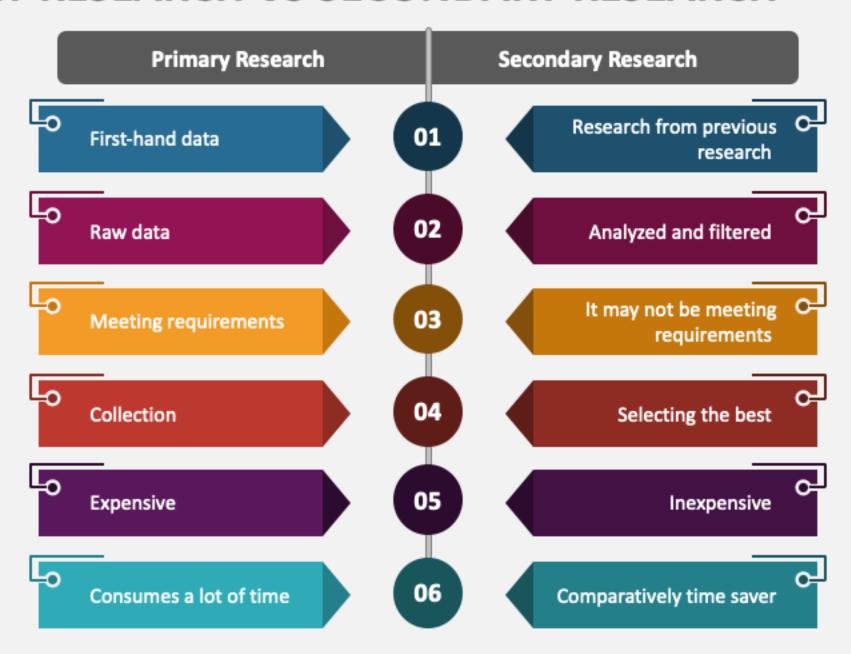




SWOT Analysis



PRIMARY RESEARCH VS SECONDARY RESEARCH



QuestionPro



MARKET ANALYSIS



FINANCIAL ANALYSIS



BRAND ANALYSIS



PRODUCT ANALYSIS

RISK ANALYSIS

BUSINESS

RESEARCH



COMPETITOR ANALYSIS



DEMAND ANALYSIS



DISTRIBUTION ANALYSIS



How to Conduct A Feasibility Study





What your customer really want / need

Your value proposition

What best you can offer

Not original

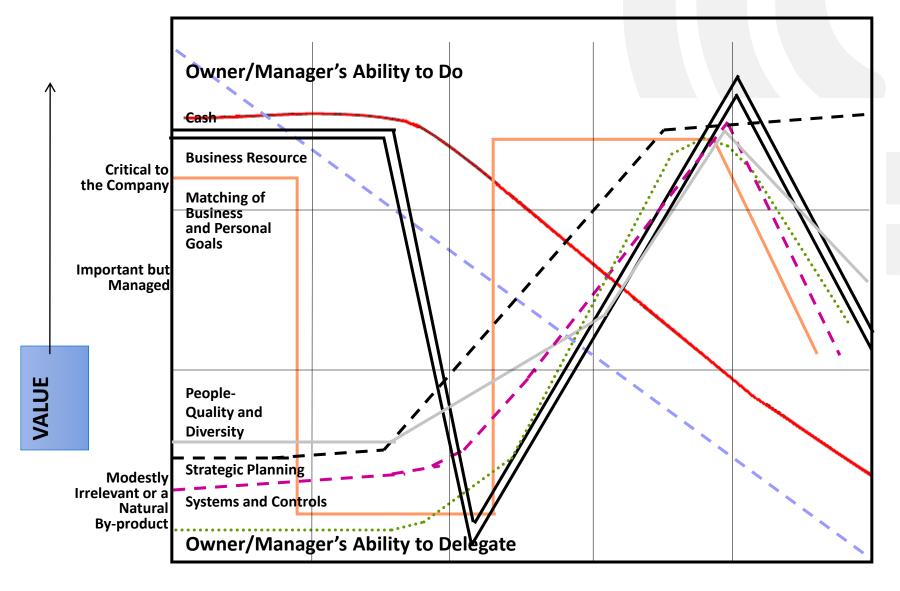
Not your business

Who cares?

What best your competitors can offer

REALITY OF NEW IDEA















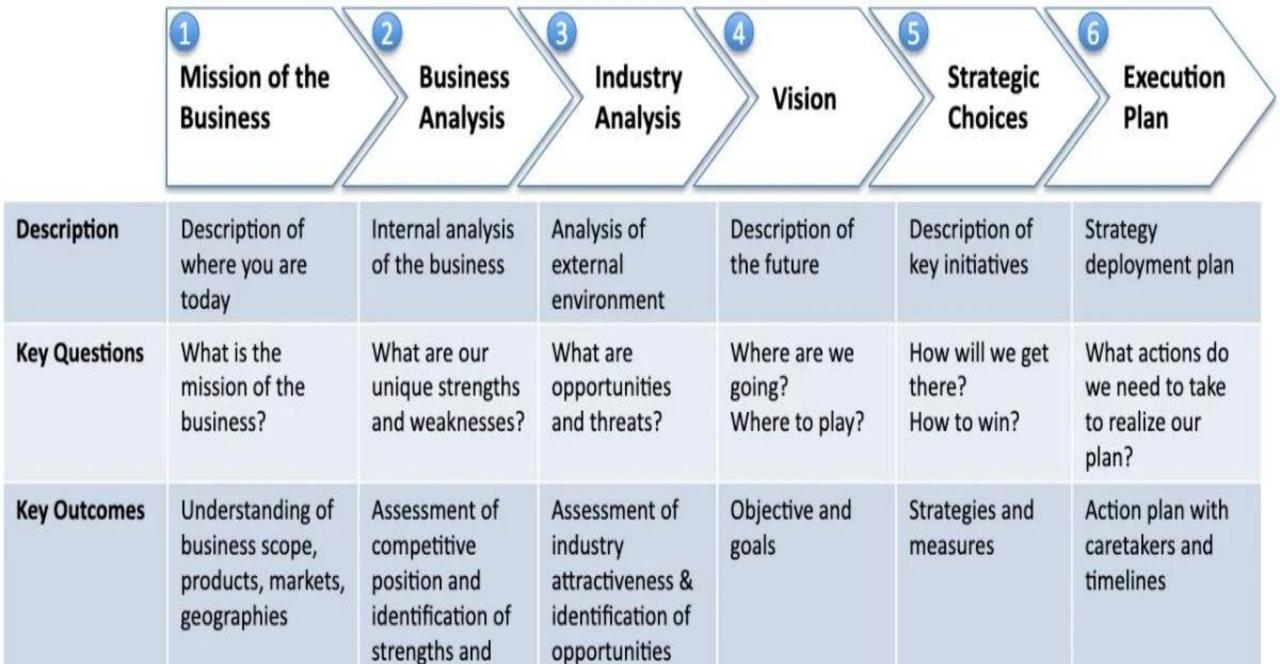








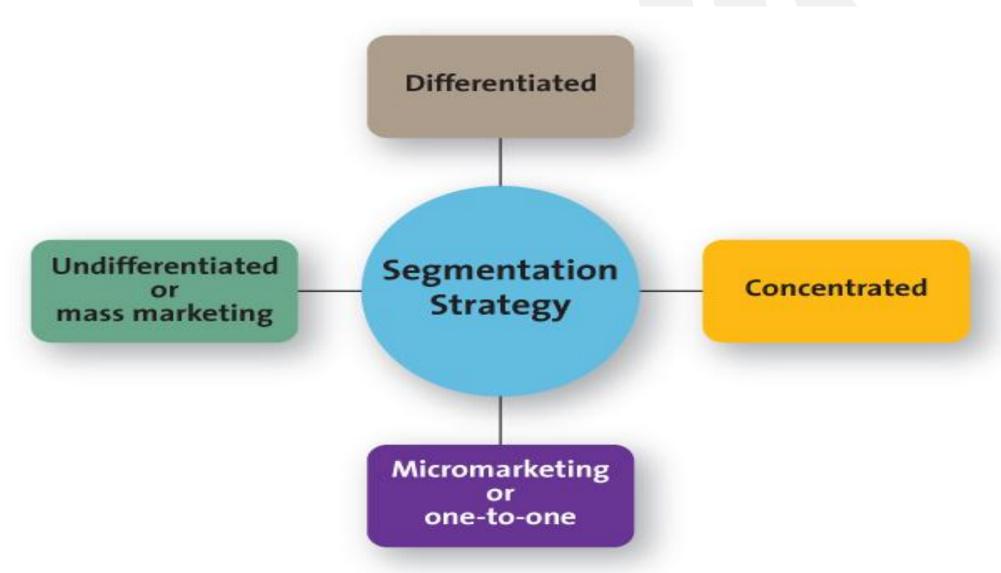




and threats

weaknesses

SEGMENTATION STRATEGY



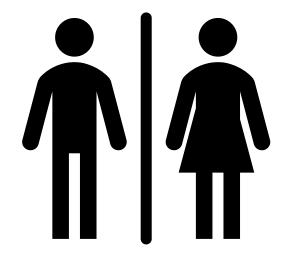
CUSTOMER PROFILE



Age

Male / Female

????????



Family / Children

ADDRESS

PROFESSONAL

INCOME \$\$\$\$

Health / Medical

Interests

Customer Persona

Demographics

Individual Identifiers

- Age
- Gender
- Geo-location
- Marriage status
- Kids? Ages?
- Ethnicity
- Education

Socioeconomics

- Job title
- Company details
- Income
- Debt
- Mode of transportation
- Disposable income
- Type of housing



Psychographics

Interests, Passions

- Conferences
- Blogs
- Books
- Movies
- Music
- Influencers

Pain & Gain

- What they want
- What they want to avoid at all costs





What are the 5 most effective customer segments and how do I use them?



OPTIMISER

UNIQUE VALUE PROPOSITION



WHAT YOUR CUSTOMER NEEDS AND CARES ABOUT

WHAT YOU DO REALLY WELL

WHAT YOUR COMPETITION DOES REALLY WELL