

No more undeliverable parcels

KeConcierge

The smart parcel locker system
for modern residential buildings



The solution for undeliverable parcels and the resulting problems in residential buildings is called KeConcierge. KeConcierge parcel lockers are designed for installation in the entrance area of apartment buildings or residential complexes. All parcel delivery companies, local courier services as well as private individuals can use them for the secure storage of parcels and goods. Recipients benefit from a convenient pick up facility around the clock directly at their homes.

Proven technology, modern operating concept

The KeConcierge system is based on KEBA's reliable KePol parcel lockers, which have been used by leading postal and logistics companies worldwide from the outset. Compartments for parcel and goods drop off are dynamically assigned to the individual delivery agents. A user-friendly smartphone app informs recipients about parcels and goods ready for pick up.



Benefits for recipients

With a KeConcierge parcel system, recipients who are not met save themselves the often time-consuming journey to alternative delivery points. It also eliminates the need to ring a neighbor's doorbell late in the day, as well as the risk that parcels simply placed on doormats in front of apartment doors could be stolen or damaged.

Benefits for logistics companies / delivery agents

Post, parcel and delivery services save time and money, because thanks to KeConcierge each delivery is successful. Long walks through stairwells to apartment doors are just as much a thing of the past as emission-intensive second delivery attempts or extra trips to parcel shops and parcel lockers. This increases efficiency, reduces costs and protects the environment.

Benefits for property managers

With KeConcierge, property managers can provide a modern and convenient system for secure, round-the-clock parcel delivery. The attractiveness of the property increases – as does the satisfaction of tenants and apartment owners. It also eliminates dealing with complaints about unlawfully deposited parcels in hallways and other shared spaces. Any obstruction of escape routes caused by scattered parcels are avoided, as are complaints from the fire marshal.

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Technical data

Housing

- Base unit / box module
W x D x H: 990 x 420 x 1890 mm / 39 x 17 x 75 in ^{1) 2)}
- Weight base unit: 200 kg / 440 lbs
- Weight box module: 190 kg / 420 lbs

¹⁾ with antenna: plus 40 mm / 1.6 in

²⁾ additional adjustment range for level compensation: up to 50 mm / 2 in

Installation options

- Indoors and outdoors
- Ground or wall fixing

Box system

- 4 box sizes available - H x W x D [mm]:
S: 85 x 440 x 400
M: 180 x 440 x 400
L: 370 x 440 x 400
XL: 750 x 440 x 400
- Up to 12 boxes per base unit
- Up to 14 boxes per box module
- Max. 1 base unit + 8 box modules

Control unit

- Integrated in base unit
- IPC with 8.4" TFT with capacitive touchscreen
- 1D & 2D bar code scanner
- Speaker for alarming and audio guidance
- Optional: camera for observation

Communication interfaces

- Ethernet or LTE, upon request: WLAN

Electrical connection

- Suitable networks: TN or TT
- Mains voltage: 110 to 230 V AC \pm 10 %
- Mains frequency: 50 / 60 Hz
- Nominal current: max. 1.5 A
- Power consumption: 35 W (Standby)
- Plug & Play via IEC320 power connector

Ambient conditions

Operating:

- Temperature: -25 to +35 °C / -15 to 95 °F
- Relative humidity: 5 to 100 %
- Wind load: max. 0.85 kN/m²
- Snow load: max. 5 kN/m²
- Noise level: < 45 dB(A)

Storage:

- Temperature: -10 to +60 °C / 15 to 140 °F
- Relative humidity: 5 to 80 % (non-condensing)

Certifications

- CE
- Burglary resistance:
CEN TS 16819 level 5
RC2 according to EN 1627