



Privacy Policy

Last updated: 21 September 2026

Dencam Composite A/S (“Dencam Composite”, “Dencam”, “we”, “us” or “our”) respects your privacy and is committed to protecting your personal data.

This Privacy Policy explains how Dencam Composite collects, uses, stores and protects personal data when you visit our website, contacts us, submits an enquiry, communicates with us, or otherwise interacts with our company.

We process personal data in accordance with applicable data protection legislation, including the **EU General Data Protection Regulation (GDPR)** and applicable Danish data protection legislation.

1. Who We Are

The data controller responsible for the processing of your personal data is:

Dencam Composite A/S

Gemalvej 22
5771 Stenstrup
Denmark

Telephone: +45 5373 0035

Email: info@dencam.com

Website: www.dencam.com

Dencam Composite provides composite tooling solutions, including the design and production of composite tooling, direct Moulds, master plugs and models. Our activities include serving customers within industries such as wind, marine and automotive.

2. Personal Data We Collect

Depending on how you interact with Dencam Composite, we may collect and process personal data such as:

- Name and surname.
- Company name
- Job title or position



- Business address
- Email address
- Telephone number
- Country or location
- Information contained in enquiries and correspondence.
- Information relating to products, services or projects.
- Information required to prepare quotations or proposals.
- Customer, supplier or business-partner information
- Information required for contractual or commercial administration.
- Website and technical information

We generally receive personal data directly from you, for example when you contact Dencam, request information, communicate with our employees or otherwise provide information to us.

In certain circumstances, information may also be obtained from your organization, business partners or publicly available sources.

3. Information Collected When You Use Our Website

When you visit www.dencam.com, certain information may be collected automatically by the website or by technical services supporting the website.

Depending on the website configuration, this may include:

- IP address
- Browser type and version
- Operating system
- Device information
- Date and time of access.
- Pages visited
- Referring website



- General website usage information
- Technical information necessary to operate and secure the website.

This information may be used to maintain website functionality, improve the website, understand how visitors use our website and identify technical or security issues.

We do not use website information to identify you personally unless this is necessary for a specific purpose or required by law.

4. Contacting Dencam Composite

If you contact us by email, telephone, website form or other communication channel, we may process the information you provide.

This may include your:

- Name
- Company
- Email address
- Telephone number
- Job position
- Project requirements
- Technical or commercial information
- Other information contained in your communication

We use this information to respond to your enquiry, provide requested information, prepare quotations, discuss potential projects and manage our business relationship with you.

Please do not provide sensitive personal information unless it is specifically required for the purpose of your communication.

5. Customers and Business Partners

Dencam Composite may process personal data relating to customers, prospective customers, suppliers, subcontractors and other business partners.



This information may include:

- Contact details.
- Company and organizational information
- Correspondence
- Contractual information
- Project information
- Orders and deliveries
- Invoicing and payment information
- Quality and service-related information
- Information necessary for compliance and business administration

We process this information only to the extent necessary to manage and perform the relevant business relationship.

6. How We Use Personal Data

Dencam Composite may use personal data for the following purposes:

Business enquiries

To respond to requests for information, quotations, technical information or other business enquiries.

Customer and supplier management

To establish, maintain and manage relationships with customers, suppliers and other business partners.

Contracts and transactions

To prepare and perform contracts, manage orders, deliveries, invoicing and related business activities.

Communication

To communicate with customers, suppliers, business partners and other relevant contacts regarding projects, products, services and business matters.



Website operation

To operate, maintain, secure and improve our website.

Quality and service

To understand requirements, provide support and improve our products and services.

Security

To protect our systems, websites, information and business operations against unauthorized access, misuse, fraud or other security threats.

Legal and regulatory compliance

To comply with applicable laws, regulations, contractual obligations and legitimate requests from public authorities.

Legal claims

To establish, exercise or defend legal claims where necessary.

7. Legal Basis for Processing

Depending on the circumstances, Dencam Composite may process your personal data on one or more of the following legal bases under the GDPR:

Performance of a contract

Processing may be necessary to enter into or perform a contract with you or your organization.

Legitimate interests

We may process personal data where this is necessary for our legitimate business interests, and those interests are not overridden by your rights and freedoms.

Our legitimate interests may include:

- Managing customer and supplier relationships
- Responding to business enquiries
- Operating our business
- Improving our services



- Protecting our systems and facilities
- Maintaining website security
- Managing business communications

Legal obligation

We may process personal data where necessary to comply with applicable legal, accounting, tax, regulatory or other obligations.

Consent

Where required by applicable law, we will request your consent before processing your personal data. Where processing is based on consent, you may withdraw your consent at any time.

Withdrawal of consent does not affect the lawfulness of processing carried out before the withdrawal.

8. Marketing and Business Communications

Dencam Composite may communicate with existing or prospective business contacts regarding our products, services, projects or company activities.

Where consent is required by applicable law, we will obtain consent before sending electronic marketing communications.

You may object to receiving marketing communications or withdraw your consent at any time.

We will respect applicable rules concerning direct marketing and electronic communications.

9. Cookies and Similar Technologies

Our website may use cookies and similar technologies.

Cookies may be used to:

- Ensure that the website functions correctly.
- Remember technical preferences.



- Improve website performance.
- Understand how visitors use the website.
- Support website security.
- Provide other functionalities where applicable.

Where required by law, non-essential cookies will only be placed or used after obtaining your consent.

You can manage your cookie preferences through the cookie settings provided on the website.

For more information about cookies used by Dencam Composite, please refer to our **Cookie Policy**.

10. Embedded Third-Party Content

Our website may contain content or services provided by third parties, such as embedded videos.

For example, the Dencam website currently includes an embedded YouTube video.

When you interact with embedded third-party content, the relevant third party may process information about your visit according to its own privacy policy and cookie practices.

We recommend reviewing the privacy information of the relevant third-party provider.

11. Sharing of Personal Data

Dencam Composite does **not sell your personal data**.

We may share personal data with trusted third parties where this is necessary for legitimate business purposes or to provide services.

Such recipients may include:

- IT and hosting providers
- Website and technical service providers
- Email and communication providers.



- Accounting and auditing providers
- Professional advisers
- Logistics and delivery providers
- Other service providers support our business operations.

Where a third-party processes personal data on our behalf, we will require appropriate safeguards and, where required, a data processing agreement.

We may also disclose personal data required by law, court order, regulatory authority or another lawful governmental request.

12. International Transfers

Some of our service providers or business partners may process personal data outside Denmark or the European Economic Area (EEA).

Where personal data is transferred outside the EEA, Dencam Composite will take appropriate measures to ensure that the transfer complies with applicable data protection legislation.

Where required, appropriate safeguards such as an adequacy decision, Standard Contractual Clauses or another legally recognized transfer mechanism may be used.

13. Data Security

Dencam Composite takes appropriate technical and organizational measures to protect personal data against:

- Unauthorized access
- Unauthorized disclosure
- Accidental loss
- Destruction
- Alteration
- Misuse



Access to personal data is limited to people who need the information for legitimate business or legal purposes.

Although we take reasonable measures to protect personal data, no electronic transmission or storage system can be guaranteed to be completely secure.

14. How Long We Keep Personal Data

Dencam Composite retains personal data only for as long as necessary for the purposes for which it was collected.

The retention period depends on factors including:

- The purpose for which the information was collected.
- The nature and duration of the business relationship
- Contractual requirements
- Accounting and legal requirements
- Regulatory obligations
- Potential disputes or legal claims
- Legitimate business requirements

When personal data is no longer required, we will delete, anonymize or securely dispose of it where appropriate.

15. Your Rights

Subject to the conditions and limitations of applicable law, you may have the right to:

Right of access

Request information about whether we process your personal data and obtain a copy of the personal data we hold about you.

Right to rectification

Request correction of inaccurate or incomplete personal data.

Right to erasure



Request deletion of your personal data in certain circumstances.

Right to restriction

Request restriction of processing in certain circumstances.

Right to object

Object to certain processing activities, including processing based on legitimate interests and certain direct marketing activities.

Right to withdraw consent

Where processing is based on consent, you may withdraw your consent at any time.

Right to data portability

Where applicable, request your personal data in a structured, commonly used and machine-readable format.

These rights are not absolute, and certain legal exemptions may apply.

16. How to Exercise Your Rights

If you wish to exercise your rights or have questions about the way Dencam Composite processes your personal data, please contact us:

Dencam Composite A/S

Gemalvej 22
5771 Stenstrup
Denmark

Email: info@dencam.com

Telephone: +45 5373 0035

We may request additional information to verify your identity before responding to a request.

17. Whistleblower Information

Dencam Composite provides a whistleblower channel through which employees, vendors and customers can report serious matters, including suspected unethical or illegal



conduct. The website states that reports may be submitted confidentially or anonymously and that enquiries are treated confidentially and securely.

Personal data submitted through the whistleblower channel is handled according to the applicable rules governing whistleblower reporting and data protection.

For information submitted through the external whistleblower reporting system, the privacy terms of the relevant whistleblower service provider may also apply.

18. Third-Party Websites

Our website may contain links to external websites operated by third parties.

Dencam Composite is not responsible for the privacy practices, content or security of third-party websites.

We recommend reviewing the privacy policy of any external website before submitting personal data.

19. Changes to This Privacy Policy

Dencam Composite may update this Privacy Policy from time to time to reflect changes in our business, website, services, technology or applicable legislation.

When we make changes, we will publish the updated version on our website and update the “**Last updated**” date.

We encourage you to review this Privacy Policy periodically.

20. Complaints

If you have concerns about how Dencam Composite processes your personal data, we encourage you to contact us first so that we can review and address your concern.

You also have the right to lodge a complaint with the competent data protection authority.

In Denmark, the relevant authority is:

Datatilsynet – Danish Data Protection Agency



Information about submitting a complaint is available through the authority's official website.

21. Contact

If you have any questions regarding this Privacy Policy or Dencam Composite's processing of personal data, please contact us.

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