

Privacy Policy

Dencam Composite A/S (“Dencam Composite”, “Dencam”, “we”, “us” or “our”) respects your privacy and is committed to protecting the personal data you provide to us or that we collect when you use our website.

This Privacy Policy explains how we collect, use, store, protect and, where applicable, share personal data when you visit our website, contact us, request information, submit an enquiry, or otherwise interact with Dencam Composite.

We process personal data in accordance with applicable data protection legislation, including the **EU General Data Protection Regulation (GDPR)** and applicable Danish data protection legislation.

1. Data Controller

The data controller responsible for the processing of your personal data is:

DENCAM COMPOSITE A/S

Gemalvej 15A

5771 Stenstrup

Denmark

CVR No.: 33391196

Website: www.dencam.com

For privacy-related enquiries, please contact us through the contact details provided on our website.

2. Personal Data We Collect

Depending on how you interact with us, we may collect the following categories of personal data:

- Name and surname.
- Company name
- Job title or position
- Business address
- Email address



- Telephone number
- Information included in enquiries, requests or correspondence.
- Information relating to products, services or projects you enquire about
- Information provided when requesting quotations or technical information.
- Website usage information, such as IP address, browser type, device information and pages visited.
- Information collected through cookies and similar technologies.

We generally collect personal data directly from you when you contact us, submit a form, request information, communicate with our employees or use our website.

In certain circumstances, information may also be obtained from publicly available business sources or from your organization.

3. How We Use Personal Data

We may process your personal data for the following purposes:

- Responding to enquiries and requests
- Providing information about our products and services
- Preparing quotations and proposals
- Managing customer, supplier and business relationships
- Communicating regarding ongoing or potential projects
- Providing technical or commercial support
- Managing contracts and business transactions
- Processing orders, deliveries and invoicing
- Improving our website, products and services
- Managing website security and preventing misuse
- Meeting legal, regulatory and accounting requirements
- Sending relevant business communications where permitted by law.
- Establishing, exercising or defending legal claims



We will only use personal data for legitimate and specified purposes and will not retain it for longer than necessary, unless a longer retention period is required by law.

4. Legal Basis for Processing

Depending on the circumstances, Dencam Composite may process personal data on one or more of the following legal bases:

Consent

Where required, we will obtain your consent before processing your personal data. You may withdraw your consent at any time.

Contract

Processing may be necessary to enter into or perform a contract with you or your organization.

Legal obligation

We may process personal data where processing is necessary to comply with applicable legal or regulatory requirements.

Legitimate interests

We may process personal data where this is necessary for our legitimate business interests, provided that these interests do not override your fundamental rights and freedoms.

Our legitimate interests may include managing customer and supplier relationships, responding to business enquiries, improving our services, protecting our systems and facilities, and conducting our business operations.

5. Website and Technical Information

When you visit our website, certain technical information may be collected automatically.

This may include:

- IP address
- Browser and operating-system information
- Device type
- Date and time of access.



- Pages visited
- Referring website
- General website usage information

This information may be used to operate, secure and improve the website, analyses website performance and detect technical problems or security incidents.

Where applicable, information collected through cookies or similar technologies will be handled in accordance with our **Cookie Policy**.

6. Contact Forms and Business Enquiries

If you contact Dencam Composite through our website, email or other communication channels, we may process the information you provide to respond to your enquiry.

This may include your name, company, email address, telephone number, project requirements and other information contained in your message.

We use this information to communicate with you, understand your requirements, prepare relevant information or quotations and manage potential or existing business relationships.

Please avoid submitting unnecessary sensitive personal information through website forms.

7. Customers and Business Partners

Where you or your organization is an existing or prospective customer, supplier, subcontractor or business partner, we may process relevant personal data to manage the business relationship.

This may include:

- Contact details.
- Company and organizational information
- Correspondence
- Contractual information
- Order and delivery information.
- Invoice and payment information.
- Project-related information



- Information necessary for quality, compliance and business administration

The information will only be processed to the extent necessary for the relevant business purpose or legal obligation.

8. Sharing of Personal Data

We do not sell your personal data.

We may share personal data with trusted third parties where necessary to operate our business or provide services to you.

These parties may include:

- IT and hosting providers
- Website and technical service providers
- Communication and email service providers
- Professional advisers
- Accounting and auditing providers
- Logistics and delivery providers
- Other service providers support our business operations.

Where third parties process personal data on our behalf, we require appropriate contractual and organizational safeguards to protect the information.

We may also disclose personal data required by law, court order, regulatory authority or another lawful governmental request.

9. International Data Transfers

Some of our service providers may process personal data outside Denmark or the European Economic Area (EEA).

Where personal data is transferred outside the EEA, we will ensure that the transfer is carried out in accordance with applicable data protection legislation and that appropriate safeguards are in place where required.

10. Data Security

Dencam Composite takes reasonable technical and organizational measures to protect personal data against unauthorized access, alteration, disclosure, loss or destruction.



Access to personal data is limited to people who need the information for legitimate business purposes.

However, no method of transmitting or storing information can be guaranteed to be completely secure.

11. Data Retention

We retain personal data only for as long as necessary to fulfil the purposes for which it was collected.

The retention period may depend on:

- The nature of the business relationship
- The purpose for which the information was collected.
- Contractual requirements
- Legal and accounting obligations
- Potential disputes or legal claims
- Our legitimate business requirements

When personal data is no longer required, it will be deleted, anonymized or otherwise securely disposed of where appropriate.

12. Your Data Protection Rights

Subject to applicable law, you may have the right to:

- Request access to your personal data.
- Request correction of inaccurate or incomplete information.
- Request deletion of your personal data.
- Request restriction of processing.
- Object to certain processing activities
- Withdraw consent where processing is based on consent.
- Request data portability where applicable.
- Lodge a complaint with the relevant data protection authority.



Some rights are subject to legal limitations, and Dencam Composite may in certain circumstances be required or entitled to retain or process personal data.

13. Cookies

Our website may use cookies and similar technologies to provide functionality, understand website usage, improve performance and, where applicable, support analytics or other website services.

Where required by law, non-essential cookies will only be used after obtaining your consent.

You can manage or withdraw your cookie preferences through the cookie settings available on our website.

For more information, please refer to our **Cookie Policy**.

14. Third-Party Websites

Our website may contain links to websites operated by third parties.

Dencam Composite is not responsible for the privacy practices, content or security of external websites.

We recommend reviewing the privacy policy of any third-party website before providing personal information.

15. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our business, website, services or applicable legislation.

The latest version will always be published on our website with the applicable **“Last updated”** date.

16. Contact Us

If you have questions about this Privacy Policy, wish to exercise your data protection rights or have concerns about how your personal data is processed, please contact Dencam Composite.

DENCAM COMPOSITE A/S

Gemalvej 15A
5771 Stenstrup
Denmark



CVR No.: 33391196

Website: www.dencam.com

Privacy enquiries:

Please use the contact information provided on the Dencam Composite website.

17. Complaints

If you believe that your personal data has been processed in violation of applicable data protection law, you may contact us first so that we can investigate your concern.

You also have the right to lodge a complaint with the competent data protection authority, including the **Danish Data Protection Agency (Datatilsynet)** where applicable.