Ontario Health Claims Database

HCDB

Standard Report

2026H1

September 2026

IBC
Insurance Bureau of Canada

TABLE OF CONTENTS

NOTES TO USERS REGARDING USE OF DATA

BACKGROUND

Since February 1, 2011, Ontario health care facilities (including their associated health care providers) have used the Health Claims for Auto Insurance (HCAI) system to submit Ontario Claims Forms (OCFs) 18, 21 and 23 to Ontario licensed auto insurers. Insurers use the same system to communicate their decisions to health care facilities.

Insurance Bureau of Canada (IBC) has entered into an agreement with the Financial Services Regulatory Authority of Ontario (FSRA) and subsequently, with Health Claims for Auto Insurance Processing (HCAIP), which operates the HCAI system, to collect Ontario auto insurance health claims data for statistical purposes. A framework has been established to govern IBC's access to the auto insurance health claims data.

To meet the privacy protection requirements stipulated in the Personal Information Protection and Electronic Documents Act, the data transmitted from HCAIP to the Health Claims Database (HCDB) held by IBC does not include any personal identifying information such as names, addresses, postal codes and other information that might identify individual claimants. Moreover, it does not include any personal health information.

The major purpose for collecting auto insurance health claims data is to better understand the medical and rehabilitation costs involved in Ontario auto insurance health claims.

Based on consultations with the Ontario Ministry of Finance; FSRA's predecessor, the Financial Services Commission of Ontario; the Coalition Representing Health Professional Associations in Ontario Automobile Insurance Services (the Coalition) and insurance companies, IBC has created this HCDB Standard Report.

This report is designed for all stakeholders including regulators, health care provider associations and insurance companies in Ontario as well as the general public.

Readers, especially those unfamiliar with the subject matter and statistical principles used in this report, are advised to read the definitions in the following section to avoid misunderstanding and/or misinterpreting this report.

DEFINITIONS

1. Accident Half Year

The HCDB Standard Report is published on an “accident half year” basis. In accident half year statistics, the experiences of all claims (= claimants) with accident dates in the same accident half year are grouped together. Accident half years are defined as calendar half years. For example, all claimants who had an accident from January 1 to June 30, 2013, are grouped in the accident half year of 20131. When looking at these figures, readers should be aware of the concept of “claims development,” which is defined in section 11.

2. Claimant

The statistics given in this report are on a “claimant basis.” A claimant is defined as a person who claims medical and/or rehabilitation accident benefits under a motor vehicle liability policy issued in Ontario. In the case of the same person suffering injuries from two different auto accidents, the resulting count will be two claimants.

An auto accident may result in multiple injured persons who claim accident benefits. In this case, the claimant count will be the number of injured persons. For this reason, there is no direct correlation between the number of claimants shown in this report and the number of auto accidents reported elsewhere.

A claimant will be counted in this report when an OCF-21B/C (Auto Insurance Standard Invoice) for that claimant is at least partially approved by the claimant’s insurer with a positive dollar amount. Consequently, there may be a delay between the date of the accident and the date the claimant is counted in the HCDB report. This is necessary in order to avoid possible fluctuations in the HCDB report due to claimants withdrawing claims.

The HCAI system does not collect any data on whether the injured claimant was a driver, passenger, cyclist or pedestrian at the time of the accident.

Also, the HCAI system does not collect any data concerning what kind of vehicle was involved in the accident and what kind of auto insurance policy is providing the coverage. As a result, the claims experience as shown in this report represents all vehicle types including private passenger vehicles, motorcycles and commercial vehicles.

3. Claimants by Age and Gender

This exhibit shows claimants by age and gender. Age is grouped into seven groups based on the claimants' age at the time of the accident. Gender is grouped into male and female.

4. Claimants by Region

Claimants are grouped in three regions based on the first three digits of their residential postal code (forward sortation area, also known as FSA) at the time of the accident to show the regional distribution of claimants across Ontario. Please note that the postal code of a claimant's residential address may be different from the postal code where the accident occurred. The three regions are:

Region	Code
Greater Toronto Area (GTA)	1
Non-GTA Urban	2
Rural	3

The Greater Toronto Area (GTA) region includes the City of Toronto and the Regional Municipalities of Durham, Halton, Peel and York. The Non-GTA Urban region includes cities and townships in Ontario such as Ottawa, Hamilton, London, Guelph, Kitchener-Cambridge-Waterloo, Sarnia, Windsor, St. Catharines and Niagara Falls. The Rural region is defined as all of the rural areas in Ontario that are not included in the other two identified regions.

5. Claimants by Medical and Rehabilitation Expense Class

The medical and rehabilitation expense class is based on the Canadian Classification of Health Interventions (CCI) and the Goods, Administration and Other (GAP) codes collected from the OCFs. Please refer to http://home.hcaiinfo.ca for further details on these codes. The medical and rehabilitation expense classes defined by the CCI/GAP codes are in section 13.

The Superintendent of Insurance's Minor Injury Guideline (MIG) details treatment programs. Treatment in MIG is available to claimants with injuries consistent with the definition of a minor injury as set out in the Statutory Accident Benefits Schedule, effective September 2010 (SABS).

There are three sub-classes under the treatment intervention types: Treatment – MIG only, Treatment – non-MIG only, and Treatment – MIG and non-MIG. The classification of a claimant into one of these three sub-classes is made by the presence or absence of MIG health intervention codes. A claimant who receives treatment is counted in one and only one of these three sub-classes.

Users are cautioned not to draw conclusions about the claimants' injury type or severity based on the reported treatment classifications. Claimants reported in any one of the three sub-classes may ultimately be determined to have not sustained a minor injury as defined in the SABS.

Since medical and rehabilitation expense classes are not mutually exclusive, a claimant may be counted more than once when the report shows claimant count by these classes. For example, a claimant may incur an expense in each of the classes representing examination, treatment and administration. In this case, the claimant will be counted once in each of the classes, resulting in a total claimant count of three. However, this multiple count is corrected to one when the report shows all classes totalled.

Please note that the MIG and non-MIG categorization of medical claims in this HCDB report is based on the type of treatment delivered by health care providers. It may be different from how MIG and non-MIG claims are defined in the SABS.

6. Claimants by Reported Injury Grouping (RIG)

The HCAI system collects the ICD-10-CA injury codes from the "Injuries and Sequelae" section in the OCFs. However, many health care facilities also report pre-existing and concurrent conditions in the same section. Furthermore, different health care facilities may report the same injury in different ways based on the educational and professional background of the health service provider. This makes it difficult to group the more than 30,000 ICD-10-CA codes.

IBC and members of the Coalition have jointly developed a robust injury classification system. This HCDB report has adopted the following eight RIGs, as recommended by this joint working group.

RIG code	RIG definition	RIG description
A	Strains and/or Sprains	Muscle strains; and/or joint/ligament sprains; and/or whiplash associated disorder (WAD) I/II Excludes muscle/ligament laceration and/or rupture (RIG C)
B	Injury with Peripheral Nerve Involvement	Peripheral nerve injury; and/or spinal nerve root injury; and/or injury impacting peripheral nerve; and/or WAD III; and/or intervertebral disc injury

		Excludes peripheral nerve laceration (RIG C), spinal nerve root laceration (RIG D2) and cranial nerve injury (RIG D1)
C	Fractures, Dislocations and/or Extensive Soft Tissue Injury	Bone fracture; and/or joint dislocation; and/or muscle/tendon laceration; and/or ligament rupture; and/or peripheral nerve/nerve plexus laceration; and/or skin avulsion Excludes cranial nerve injury (RIG D1), spinal fracture and/or dislocation (RIG D2), and spinal nerve root laceration (RIG D2)
D1	Acquired Brain Injury and/or Cranial Nerve Injury	Intracranial injury (including concussion); and/or cranial nerve injury; and/or cranial blood vessel injury
D2	Spinal Injury and/or Spinal Cord Injury	Spinal fracture; and/or spinal dislocation; and/or spinal cord injury; and/or nerve root laceration
D3	Internal and/or Extensive Injuries	Injury to internal organs; and/or crush injuries; and/or traumatic amputations; and/or burns; and/or corrosive injuries
E	Multiple Major Injuries	Multiple injuries consisting of more than one injury from at least two of RIGs D1 and/or D2 and/or D3; that is, D1 + D2, or D2 + D3, or D1 + D3, or D1 + D2 + D3 For example, concussion + fracture of C5–C7 vertebra; or fracture of C5–C7 vertebra + laceration and puncture of lung; or concussion + laceration and puncture of lung; or concussion + fracture of C5–C7 vertebra + laceration and puncture of lung Does not apply to multiple injuries from any one RIG
F	Other	Diseases, conditions and/or symptoms and injuries not specified or unspecified

The RIG classification system is based on several factors including the type of injury, the tissue involved, and the injury management and resource utilization associated with treating the injury. The classification is the means by which reported injury codes resulting from motor vehicle accidents are grouped for statistical reporting purposes and does not include any factors related to pre-existing medical conditions. This classification system does not reflect minor or catastrophic injuries as defined in the SABS because these two concepts are not based on or linked to the ICD-10-CA codes that form the basis for the RIGs. Nor does this classification of injuries for statistical purposes have a bearing on the adjudication of individual claims.

RIGs are mutually exclusive. Each claimant can be assigned to only one of eight groupings, based on the reported injury code(s) according to the highest alphanumeric identifier (RIG A to E) associated with those codes reported over the duration of the claim. Claimant reporting codes that are not associated with a specific RIG A–E are reported under “Other” (RIG F).

All related stakeholders are urged to take the necessary steps to ensure that the reported injury codes are accurate. This HCDB report can only be as valid as the originally reported data.

7. Claimants by Health Care Professional Occupation Class

The occupation class is defined by grouping all of the reported occupation codes. Please refer to the classification table in section 14 for more details.

Some health care professionals provide treatments to auto insurance claimants that are fully paid by collateral sources other than auto insurers, such as workers compensation and/or employee group benefits. Such treatments are excluded from this report. Only treatments paid by auto insurers in full or in part are included in this report.

Starting from the 2022 report the occupation classification is expanded as shown in the following table:

Classes before 2022	**Classes after 2022**	**Notes**
Chiropractic	Chiropractic	No change
Massage Therapy	Massage Therapy	No change
Occupational Therapy	Occupational Therapy	No change
Physiotherapy	Physiotherapy	No change
Psychology	Psychology	No change
Medicine	Family Practice Neurology Orthopedic Surgery Physiatry Psychiatry Medicine/Surgery Other	Broken into six classes
Other	Rehabilitation Social Work Other Health Providers	Broken into three classes

This expanded occupation classification provides users with more detailed, useful information.

8. Claimants by Medical and Rehabilitation Expense Range

The SABS sets monetary limits on medical and rehabilitation benefits for predefined injury groups. The MIG fee schedule provides further monetary limits for claimants with minor injuries. Statistical data that offer a breakdown of the monetary ranges associated with the predefined injury groups will provide insights on how the monetary limits are working.

The expenses subject to monetary limits are the aggregation of the following expenses that are defined in this HCDB Standard Report:

- Medical/Rehabilitation Treatment (other than renovation)
- Claimant/Provider Initiated Examinations
- Goods and Supplies
- All Related Missed/Cancelled Appointments, Transportation and Other Incidental Expenses.

Insurer initiated examinations (IEs), specified in section 44 of the SABS, and all related missed/cancelled appointments and transportation expenses are *not* considered insurance benefits, nor are they subject to the monetary limits under section 18 of the SABS or under the MIG fee schedule. Therefore, they are not included in the determination of the medical and rehabilitation expense range.

The medical and rehabilitation expense range is designed to signify the monetary limits as defined by the SABS and MIG and shown in the following table:

Medical and rehabilitation expense range	Description
$0	Claimants without medical and rehabilitation expenses but who may be subject to IE and related expenses to determine eligibility for SABS benefits
$0+ to $2,200	Claimants treated within the MIG block fees for up to 12 weeks of treatment
$2,200+ to $3,500	Claimants with minor injuries for whom treatment payments are above the MIG block fees but within the MIG limit
$3,500+ to $50,000	Claimants with non-minor injuries that are not catastrophic
$50,000+ to $65,000	Claimants with catastrophic injuries with an accident date before June 1, 2016. It is a grey area for claimants with an accident date after June 1, 2016; please refer to the explanatory notes that follow.
$65,000+	Claimants with catastrophic injuries with an accident date before and after June 1, 2016

The statistical data in this exhibit may not fully reflect all of the payments made within corresponding injury groups. One reason for this is that HCDB data does not capture all of the medical and rehabilitation payments for which insurers are obliged to pay according to the SABS. Appendix 2 of the HCAI Guideline specifies a number of goods and services that are exempt from invoicing through HCAI; these include prescription medications, supplies purchased by the claimant, attendant care, home and vehicle modifications, and vocational counselling. Another reason is that the old GAP codes do not specify whether payments for transportation or missed/cancelled appointments are related to IEs or treatment. The new GAP codes have been introduced to make this distinction; however, it will take a few years until the data matures enough to be reliable. This means that there will be some uncertainty around the thresholds where claimants in a less-severe injury group may be counted in a more-severe injury group and vice versa.

Sometimes, insurers agree on cash settlements to claimants with a severe injury, high medical/ rehabilitation expenses or a lengthy claims process. These cash settlements are not reported to HCAI and are not captured in the HCDB. For this reason, the claimant counts and insurer paid amounts may be understated in this exhibit, especially in the high expense ranges.

Over time, claimants tend to move from a low expense range to a high one due to normal claims development. Please refer to section 11 for details on this topic.

The insurer paid amounts are presented in the medical and rehabilitation expense classes as defined in section 5 above. By including the IE costs on top of the medical and rehabilitation costs, the average amount paid per claimant can well exceed the monetary limits defined by the SABS and MIG even when the claimants are subject to a monetary limit based on their injury or injuries. In this way, the statistical data shows the true insurer paid amount for the claimants within each of the expense ranges.

To demonstrate the claims distribution by medical and rehabilitation expense range and the impacts of the 2016 reform, we display the claims data arising from both accident years 2013 and 2017 in this exhibit. When comparing these two accident years' data, users are advised to consider the following:

1. There was no change in monetary limits for minor injuries before and after the 2016 reform. Therefore, the monetary limits for minor injuries – for example, $2,200 and $3,500 – remain the same after the 2016 reform so are fully comparable.
2. The monetary limit for non-catastrophic injuries changed after the 2016 reform. For accidents before June 1, 2016, the monetary limit for non-catastrophic injuries was $50,000 for medical and rehabilitation expenses only. After June 1, 2016, the limit changed to $65,000 for medical, rehabilitation and attendant care expenses combined. Since we do not have attendant care data at the claimant level, it is impossible to have a clear monetary limit to distinguish claimants with catastrophic injuries from those without for accidents after June 1, 2016, based solely on medical and rehabilitation data. To provide more detail in this grey area, we present medical and rehabilitation expense data for both $50,000 and $65,000 ranges in this exhibit.
3. There are differences in the development stages. The 2013 accident year data is developed for four years more than the 2017 data. In the future, the 2017 accident year data is expected to develop

more than the 2013 data, especially for those claimants in the high expense range; for example, non-minor injuries in the range of $3,500+.

9. Insurer Paid

The column "insurer paid" is equal to the amount paid by insurers to health care facilities for medical and rehabilitation expenses as approved on OCF-21B/Cs. The amount approved by the insurers on the OCF-21B/C is deemed equivalent to the paid amount, although the actual payment is not captured in the HCDB, and there may be a lag in time between approval and actual payment.

This amount includes HST and interest payable, but it does not include health care expenses paid for by OHIP, private insurers or extended health insurers. It also may not include expenses paid to out-of-province health care facilities or expenses that are administered outside HCAI. Expenses that may be administered outside HCAI include prescription medications, dentist's goods and services, and goods and supplies under $250. Furthermore, the insurer paid amount does not include any reserves that insurers set aside or any claims adjustment expenses incurred by the insurers. As a result, the numbers reported in this HCDB report may not be balanced with other statistical reports, such as comparable General Insurance Statistical Agency (GISA) exhibits.

10. Unallocated Amount

In the OCF21B/C, the insurer paid amount is defined as medical/rehabilitation expense minus contributions from the Ministry of Health (MOH) and other insurers, plus applicable tax and interest. However, the latter three components may not be allocated to the respective classifications in the report. For example, an OCF21B/C invoice does not provide a clear allocation of the MOH contribution between the reported treatment and examination expense.

This kind of unallocated amount is grouped together and reported separately in its own class, "Unallocated Amount," when necessary. The claimant count is not reported for this class to avoid a double count.

11. Claims Development

This HCDB report is based on data reported as of June 30, 2026, and captures all data reported to the HCAI system and subsequently transferred to the HCDB up to this date. Any medical expense payments that occurred prior to this date but were reported after it are not included in this report.

Significant time may elapse between the date of the accident and the date of the first insurer payment. As well, some claimants may recover relatively soon after the accident while maximum medical improvement may take more than 10 years for severely injured claimants. This effect is typically known as claims development.

To illustrate the effect of the claims development, here is an example: A claimant who had an accident on July 15, 2014, received the first payment of $1,570 on October 15, 2014. This claimant received a second payment of $12,930 on March 10, 2015, that results in a cumulative payment of $14,500 as of December 31, 2015. Over time, payments were made and reported at various dates and accumulated to a total of $60,000 as of June 30, 2026. In this case, the HCDB report would show the following in each reporting period for the injury incurred in the 2014 accident year:

Reporting period	Claimant count	Insurer paid ($)
As of Dec. 31, 2013	0	0
As of Dec. 31, 2014	1	1,570
As of Dec. 31, 2015	1	14,500
As of Dec. 31, 2016	1	23,400
As of Dec. 31, 2017	1	47,700
As of Dec. 31, 2018	1	49,400
As of Dec. 31, 2019	1	49,400
As of Dec. 31, 2020	1	49,400
As of Dec. 31, 2021	1	58,100
As of Dec. 31, 2022	1	60,000
As of Dec. 31, 2023	1	60,000
As of Dec. 31, 2024	1	60,000
As of Dec. 31, 2025	1	60,000
As of June 30, 2026	1	60,000

Due to the claims development effect and the nature of late reporting of claims, older accident year numbers tend to show higher claimant counts and insurer paid amounts while newer accident year numbers tend to show lower claimant counts and insurer paid amounts. The claimant count will become stable after a relatively short time while the insurer paid amount takes longer to achieve a stable level.

Readers are cautioned not to derive any trends based on the data reported here without considering the claims development effect.

12. Quality Assurance and Report Improvement

Before each HCDB report is created, a rigorous quality assurance procedure is performed for the underlying data, reported codes and classifications to ensure that the report is of the highest quality. From time to time, when the situation warrants, adjustments are made to maintain this standard. Such adjustments include efforts to reduce claimant counts in the classes “Unknown/Other,” update the reported codes to reflect health care practice changes, and enhance the classifications to meet the ongoing requirements from the users.

We have strived to improve the HCDB report to deliver a state-of-the-art and easy-to-use statistical report. Starting from 2022, the report has been changed from the previous chart format to the current data format following the best practices set by major statistical agencies, especially GISA. Also, to enable users to conduct their own analysis using available analytical tools, an Excel file of the report has been released with the PDF report.

13. Medical and Rehabilitation Expense Classes

Med/rehab expense class	Codes	Source	Description
Insurer initiated exam	I	GAP	Insurer initiated exam (sec.44)
Insurer initiated exam	R	GAP	Rebuttal exam (discontinued)
Provider initiated exam	2	CCI	Diagnostic (assessments/tests)
Provider initiated exam	3 ex 3SC10	CCI	Diagnostic (imaging) excluding 3SC10
Provider initiated exam	C	GAP	Pre-claim exam (discontinued)
Provider initiated exam	H	GAP	Provider initiated exam (sec.25)
Treatment – MIG only	M	GAP	MIG codes
Treatment – MIG only	P	GAP	Preapproved Framework (discontinued)
Treatment – MIG only	3SC10	CCI	X-ray, spinal vertebrae
Treatment – non-MIG only	1	CCI	Therapeutic (physical/physiological)
Treatment – non-MIG only	6	CCI	Therapeutic (cognitive/psychosocial/sensory)
Treatment – non-MIG only	7	CCI	Other (health care/services/support)
Treatment – non-MIG only	8	CCI	Therapeutic (immune/genetic)
Treatment – non-MIG only	S	GAP	Session codes
Treatment – MIG/non-MIG	N/A	N/A	When both MIG and non-MIG codes are reported for the same claimant
Goods and supplies	G	GAP	Goods and supplies
Missed/cancelled appointments	AXXNS/CN	GAP	Missed/cancelled appointments before 2015
Missed/cancelled appointments – IE	AXXMI	GAP	Missed/cancelled appointments due to insurer-initiated exam after 2016
Missed/cancelled appointments – treatment	AXXMT	GAP	Missed/cancelled appointments due to treatment after 2016
Transportation	AXXCT	GAP	Transportation/mileage/travel time before 2015
Transportation – IE	AXXKI/TI	GAP	Transportation/mileage/travel time due to insurer-initiated exam after 2016
Transportation – treatment	AXXKM/TT/TC	GAP	Transportation/mileage/travel time due to treatment after 2016
Other	AXXOT/TP/TR TXXTC	GAP	Translation/consultation/other

14. Health Care Professional Occupation Classes

Occupation codes	Description	Classes before 2022	Classes after 2022
DC	Chiropractor	Chiropractic	Chiropractic
MT	Massage Therapist	Massage Therapy	Massage Therapy
CR	Cardiologist	Medicine	Medicine/Surgery Other
DR	Dermatologist	Medicine	Medicine/Surgery Other
GE	Gastroenterologist	Medicine	Medicine/Surgery Other
GP	Family Practitioner/General Practitioner	Medicine	Family Practice
GS	General Surgeon	Medicine	Medicine/Surgery Other
IN	Internal Medicine Specialist	Medicine	Medicine/Surgery Other
MD	Other Medical/Surgical Practitioner	Medicine	Medicine/Surgery Other
NG	Neurologist	Medicine	Neurology
NPY	Neuropsychiatrist	Medicine	Medicine/Surgery Other
NSN	Neurosurgeon	Medicine	Medicine/Surgery Other
OH	Occupational Medicine Specialist	Medicine	Medicine/Surgery Other
OL	Otolaryngologist/Head Neck Surgeon	Medicine	Medicine/Surgery Other
OM	Ophthalmologist	Medicine	Medicine/Surgery Other
OSN	Orthopedic Surgeon	Medicine	Orthopedic Surgery
PHY	Physiatrist	Medicine	Physiatry
PSN	Plastic Surgeon	Medicine	Medicine/Surgery Other
PY	Psychiatrist	Medicine	Psychiatry
RD	Radiologist	Medicine	Medicine/Surgery Other
RSN	Rheumatologist	Medicine	Medicine/Surgery Other
UR	Urologist	Medicine	Medicine/Surgery Other
OT	Occupational Therapist	Occupational Therapy	Occupational Therapy
OTA	Occupational Therapy Assistant	Occupational Therapy	Occupational Therapy
AC	Acupuncturist	Other	Other Health Providers
ACR	Acupuncturist (Regulated)	Other	Other Health Providers
AH	Athletic Therapist	Other	Other Health Providers
AN	Assistant Nurse	Other	Other Health Providers
AT	Assistant Therapist	Other	Other Health Providers
AU	Audiologist	Other	Other Health Providers
CD	Communicative Disorders Assistant	Other	Other Health Providers
CM	Case Manager	Other	Other Health Providers
DD	Dentist	Other	Other Health Providers
DE	Denturist	Other	Other Health Providers
DH	Dental Hygienist	Other	Other Health Providers
DI	Dietitian	Other	Other Health Providers
HA	Health Care Aid	Other	Other Health Providers
HP	Homeopath	Other	Other Health Providers

KN	Kinesiologist	Other	Other Health Providers
KNR	Kinesiologist (Regulated)	Other	Other Health Providers
ML	Medical Laboratory Technologist	Other	Other Health Providers
MR	Medical Radiation Technologist	Other	Other Health Providers
NP	Nurse Practitioner	Other	Other Health Providers
NT	Naturopath	Other	Other Health Providers
NTR	Naturopath (Regulated)	Other	Other Health Providers
OC	Optician	Other	Other Health Providers
OP	Optometrist	Other	Other Health Providers
OR	Orthotist/Prosthetist	Other	Other Health Providers
OS	Osteopath	Other	Other Health Providers
OTH	Other	Other	Other Health Providers
PH	Pharmacist	Other	Other Health Providers
PO	Podiatrist/Chiropodist	Other	Other Health Providers
PR	Psychotherapist	Other	Other Health Providers
PRR	Psychotherapist (regulated)	Other	Other Health Providers
PX	Other Paramedical	Other	Other Health Providers
RH	Rehabilitation Counsellor/Therapist	Other	Rehabilitation
RN	Registered Nurse	Other	Other Health Providers
RP	Registered Practical Nurse	Other	Other Health Providers
RS	Respiratory Therapist	Other	Other Health Providers
RT	Recreation Therapist	Other	Other Health Providers
SL	Speech-Language Pathologist	Other	Other Health Providers
SS	Social Service Worker	Other	Social Work
SW	Social Worker	Other	Social Work
TCM	Traditional Chinese Medicine Practitioner	Other	Other Health Providers
VR	Vocational Rehabilitation Counsellor	Other	Other Health Providers
PHA	Physiotherapist Assistant	Physiotherapy	Physiotherapy
PT	Physiotherapist	Physiotherapy	Physiotherapy
NPS	Neuropsychologist	Psychology	Psychology
PA	Psychological Associate	Psychology	Psychology
PM	Psychometrist	Psychology	Psychology
PS	Psychologist	Psychology	Psychology

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
Female, Ages 0 - 15					
20131	533	1.96%	$5,245,942	1.84%	$9,842
20132	694	2.11%	$5,236,867	1.49%	$7,546
20141	461	1.57%	$2,995,694	0.97%	$6,498
20142	698	2.20%	$7,450,754	2.04%	$10,674
20151	539	1.71%	$3,496,183	1.03%	$6,486
20152	700	2.00%	$5,951,611	1.41%	$8,502
20161	505	1.55%	$3,719,015	0.99%	$7,364
20162	707	1.85%	$7,250,897	1.76%	$10,256
20171	547	1.63%	$3,169,046	0.93%	$5,794
20172	728	1.87%	$4,187,040	1.05%	$5,751
20181	500	1.48%	$3,261,880	0.96%	$6,524
20182	592	1.54%	$4,003,686	1.02%	$6,763
20191	491	1.44%	$3,777,934	1.09%	$7,694
20192	637	1.63%	$4,241,725	1.07%	$6,659
20201	254	1.29%	$1,870,249	0.81%	$7,363
20202	359	1.45%	$2,418,321	0.85%	$6,736
20211	244	1.32%	$1,420,353	0.70%	$5,821
20212	439	1.53%	$3,700,746	1.18%	$8,430
20221	323	1.25%	$2,211,240	0.86%	$6,846
20222	474	1.53%	$2,978,354	0.91%	$6,283
20231	419	1.41%	$1,613,111	0.57%	$3,850
20232	565	1.61%	$2,614,988	0.82%	$4,628
20241	461	1.43%	$2,118,065	0.81%	$4,595
20242	617	1.69%	$2,767,139	1.03%	$4,485
20251	465	1.42%	$1,342,518	0.69%	$2,887
20252	568	1.61%	$1,230,147	0.89%	$2,166
20261	233	1.24%	$308,217	0.99%	$1,323
Female, Ages 16 - 24					
20131	1,905	7.01%	$14,623,856	5.14%	$7,677
20132	2,447	7.44%	$20,158,620	5.74%	$8,238
20141	1,874	6.40%	$15,205,062	4.92%	$8,114
20142	2,309	7.29%	$22,436,132	6.15%	$9,717
20151	2,129	6.77%	$18,663,463	5.50%	$8,766
20152	2,548	7.27%	$25,416,322	6.04%	$9,975
20161	2,303	7.08%	$20,335,339	5.41%	$8,830
20162	2,790	7.30%	$24,893,447	6.04%	$8,922
20171	2,352	7.00%	$17,165,685	5.05%	$7,298
20172	2,814	7.22%	$22,099,088	5.56%	$7,853
20181	2,316	6.84%	$17,184,305	5.05%	$7,420
20182	2,891	7.52%	$22,633,211	5.76%	$7,829

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20191	2,263	6.63%	$16,857,291	4.85%	$7,449
20192	2,836	7.26%	$18,987,554	4.81%	$6,695
20201	1,284	6.53%	$11,798,499	5.12%	$9,189
20202	1,879	7.57%	$15,667,026	5.49%	$8,338
20211	1,320	7.13%	$10,799,264	5.34%	$8,181
20212	2,162	7.52%	$19,021,036	6.05%	$8,798
20221	1,735	6.71%	$11,962,734	4.66%	$6,895
20222	2,111	6.81%	$17,974,942	5.50%	$8,515
20231	1,924	6.47%	$14,148,344	5.00%	$7,354
20232	2,231	6.37%	$16,333,701	5.10%	$7,321
20241	1,972	6.10%	$13,160,492	5.03%	$6,674
20242	2,229	6.10%	$13,797,128	5.11%	$6,190
20251	1,811	5.52%	$8,482,814	4.37%	$4,684
20252	2,060	5.83%	$7,136,796	5.19%	$3,464
20261	995	5.29%	$1,514,539	4.84%	$1,522
Female, Ages 25 - 39					
20131	4,691	17.26%	$42,183,489	14.82%	$8,992
20132	5,597	17.01%	$48,902,058	13.93%	$8,737
20141	5,161	17.62%	$43,274,814	14.00%	$8,385
20142	5,350	16.90%	$49,488,938	13.57%	$9,250
20151	5,586	17.76%	$53,916,868	15.90%	$9,652
20152	5,860	16.72%	$60,775,218	14.44%	$10,371
20161	5,654	17.38%	$55,209,894	14.68%	$9,765
20162	6,454	16.90%	$57,501,538	13.95%	$8,909
20171	5,887	17.51%	$50,778,947	14.95%	$8,626
20172	6,748	17.32%	$62,214,399	15.66%	$9,220
20181	6,115	18.05%	$55,793,634	16.38%	$9,124
20182	6,770	17.62%	$61,034,646	15.52%	$9,015
20191	5,926	17.36%	$55,371,813	15.93%	$9,344
20192	6,882	17.62%	$60,322,669	15.28%	$8,765
20201	3,422	17.41%	$35,272,114	15.30%	$10,307
20202	4,283	17.26%	$41,776,242	14.63%	$9,754
20211	3,320	17.94%	$33,788,762	16.70%	$10,177
20212	4,918	17.10%	$44,266,416	14.09%	$9,001
20221	4,529	17.52%	$38,764,152	15.11%	$8,559
20222	5,164	16.66%	$45,354,100	13.87%	$8,783
20231	5,216	17.55%	$43,686,287	15.44%	$8,375
20232	5,889	16.81%	$47,527,289	14.85%	$8,071
20241	5,444	16.84%	$40,577,010	15.52%	$7,454
20242	6,105	16.71%	$40,262,226	14.92%	$6,595
20251	5,455	16.64%	$29,408,902	15.13%	$5,391
20252	5,833	16.50%	$20,684,180	15.04%	$3,546

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20261	3,201	17.03%	$5,131,001	16.41%	$1,603
Female, Ages 40 - 54					
20131	5,078	18.68%	$51,969,271	18.26%	$10,234
20132	6,045	18.37%	$62,793,570	17.88%	$10,388
20141	5,491	18.75%	$57,620,331	18.64%	$10,494
20142	5,551	17.53%	$61,545,372	16.88%	$11,087
20151	5,654	17.97%	$64,370,507	18.99%	$11,385
20152	5,812	16.58%	$72,589,137	17.25%	$12,490
20161	5,570	17.12%	$67,342,149	17.90%	$12,090
20162	6,130	16.05%	$68,022,142	16.51%	$11,097
20171	5,530	16.45%	$60,856,283	17.91%	$11,005
20172	6,211	15.94%	$67,999,956	17.12%	$10,948
20181	5,469	16.14%	$57,217,339	16.80%	$10,462
20182	5,901	15.36%	$65,314,055	16.61%	$11,068
20191	5,417	15.87%	$60,960,137	17.54%	$11,253
20192	6,144	15.73%	$67,129,830	17.00%	$10,926
20201	2,891	14.71%	$34,561,089	14.99%	$11,955
20202	3,483	14.04%	$43,215,111	15.13%	$12,407
20211	2,484	13.42%	$30,651,528	15.15%	$12,340
20212	4,121	14.33%	$50,338,868	16.02%	$12,215
20221	3,812	14.74%	$40,396,412	15.75%	$10,597
20222	4,433	14.30%	$47,454,806	14.51%	$10,705
20231	4,361	14.67%	$42,391,159	14.98%	$9,721
20232	4,957	14.15%	$46,108,406	14.41%	$9,302
20241	4,530	14.01%	$36,426,872	13.93%	$8,041
20242	4,915	13.45%	$37,193,720	13.78%	$7,567
20251	4,464	13.62%	$27,180,071	13.99%	$6,089
20252	4,682	13.24%	$17,621,141	12.81%	$3,764
20261	2,697	14.34%	$4,167,385	13.33%	$1,545
Female, Ages 55 - 64					
20131	2,141	7.88%	$21,248,037	7.47%	$9,924
20132	2,542	7.72%	$27,467,806	7.82%	$10,806
20141	2,303	7.86%	$24,704,532	7.99%	$10,727
20142	2,413	7.62%	$24,405,581	6.69%	$10,114
20151	2,507	7.97%	$26,285,896	7.75%	$10,485
20152	2,621	7.48%	$30,092,147	7.15%	$11,481
20161	2,655	8.16%	$32,140,642	8.54%	$12,106
20162	3,054	8.00%	$32,405,469	7.86%	$10,611
20171	2,702	8.04%	$29,957,487	8.82%	$11,087
20172	3,098	7.95%	$34,767,805	8.75%	$11,223
20181	2,788	8.23%	$30,707,120	9.02%	$11,014

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20182	3,034	7.90%	$33,729,999	8.58%	$11,117
20191	2,885	8.45%	$32,211,382	9.27%	$11,165
20192	3,242	8.30%	$37,506,195	9.50%	$11,569
20201	1,605	8.17%	$19,722,907	8.56%	$12,288
20202	1,896	7.64%	$22,807,771	7.99%	$12,029
20211	1,426	7.71%	$16,596,172	8.20%	$11,638
20212	2,227	7.75%	$26,480,920	8.43%	$11,891
20221	2,041	7.89%	$22,654,522	8.83%	$11,100
20222	2,410	7.77%	$29,860,994	9.13%	$12,390
20231	2,280	7.67%	$24,050,643	8.50%	$10,549
20232	2,579	7.36%	$26,479,366	8.27%	$10,267
20241	2,566	7.94%	$21,504,395	8.22%	$8,381
20242	2,682	7.34%	$20,969,037	7.77%	$7,818
20251	2,364	7.21%	$14,755,703	7.59%	$6,242
20252	2,497	7.06%	$9,961,336	7.24%	$3,989
20261	1,272	6.77%	$2,262,822	7.24%	$1,779
Female, Ages 65 - 79					
20131	1,308	4.81%	$13,545,540	4.76%	$10,356
20132	1,465	4.45%	$14,885,011	4.24%	$10,160
20141	1,366	4.66%	$14,032,989	4.54%	$10,273
20142	1,436	4.54%	$18,185,548	4.99%	$12,664
20151	1,437	4.57%	$14,893,226	4.39%	$10,364
20152	1,708	4.87%	$17,081,840	4.06%	$10,001
20161	1,640	5.04%	$17,581,021	4.67%	$10,720
20162	1,804	4.72%	$19,948,696	4.84%	$11,058
20171	1,690	5.03%	$15,549,599	4.58%	$9,201
20172	1,956	5.02%	$18,959,697	4.77%	$9,693
20181	1,680	4.96%	$15,471,877	4.54%	$9,209
20182	1,976	5.14%	$20,372,659	5.18%	$10,310
20191	1,695	4.96%	$17,021,861	4.90%	$10,042
20192	2,047	5.24%	$20,739,201	5.25%	$10,132
20201	942	4.79%	$10,854,675	4.71%	$11,523
20202	1,258	5.07%	$14,969,205	5.24%	$11,899
20211	886	4.79%	$10,452,379	5.16%	$11,797
20212	1,423	4.95%	$15,069,374	4.80%	$10,590
20221	1,383	5.35%	$14,493,016	5.65%	$10,479
20222	1,715	5.53%	$17,578,733	5.38%	$10,250
20231	1,649	5.55%	$17,768,359	6.28%	$10,775
20232	1,977	5.64%	$17,727,614	5.54%	$8,967
20241	1,790	5.54%	$15,141,985	5.79%	$8,459
20242	1,975	5.41%	$15,717,005	5.82%	$7,958
20251	1,815	5.54%	$11,529,238	5.93%	$6,352

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20252	1,983	5.61%	$8,797,290	6.40%	$4,436
20261	1,030	5.48%	$1,917,552	6.13%	$1,862
Female, Ages 80+					
20131	231	0.85%	$2,267,909	0.80%	$9,818
20132	308	0.94%	$3,526,006	1.00%	$11,448
20141	260	0.89%	$3,013,613	0.98%	$11,591
20142	291	0.92%	$5,013,421	1.37%	$17,228
20151	251	0.80%	$3,127,742	0.92%	$12,461
20152	304	0.87%	$3,823,023	0.91%	$12,576
20161	275	0.85%	$3,697,665	0.98%	$13,446
20162	332	0.87%	$3,084,715	0.75%	$9,291
20171	324	0.96%	$4,026,212	1.19%	$12,427
20172	361	0.93%	$4,172,643	1.05%	$11,559
20181	312	0.92%	$3,261,033	0.96%	$10,452
20182	364	0.95%	$5,685,418	1.45%	$15,619
20191	307	0.90%	$3,044,341	0.88%	$9,916
20192	328	0.84%	$3,481,623	0.88%	$10,615
20201	176	0.90%	$1,950,567	0.85%	$11,083
20202	214	0.86%	$2,685,538	0.94%	$12,549
20211	140	0.76%	$1,489,764	0.74%	$10,641
20212	238	0.83%	$2,903,411	0.92%	$12,199
20221	221	0.85%	$1,904,998	0.74%	$8,620
20222	295	0.95%	$3,358,899	1.03%	$11,386
20231	308	1.04%	$3,345,083	1.18%	$10,861
20232	350	1.00%	$3,375,979	1.05%	$9,646
20241	343	1.06%	$2,818,677	1.08%	$8,218
20242	357	0.98%	$2,722,494	1.01%	$7,626
20251	295	0.90%	$2,190,854	1.13%	$7,427
20252	356	1.01%	$1,557,100	1.13%	$4,374
20261	180	0.96%	$366,052	1.17%	$2,034
Female, Ages Unknown					
20131	13	0.05%	$289,440	0.10%	$22,265
20132	19	0.06%	$43,824	0.01%	$2,307
20141	19	0.06%	$77,613	0.03%	$4,085
20142	24	0.08%	$145,613	0.04%	$6,067
20151	16	0.05%	$40,883	0.01%	$2,555
20152	23	0.07%	$113,384	0.03%	$4,930
20161	22	0.07%	$56,657	0.02%	$2,575
20162	28	0.07%	$85,856	0.02%	$3,066
20171	16	0.05%	$67,835	0.02%	$4,240
20172	29	0.07%	$75,355	0.02%	$2,598

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20181	27	0.08%	$56,662	0.02%	$2,099
20182	35	0.09%	$76,654	0.02%	$2,190
20191	13	0.04%	$25,283	0.01%	$1,945
20192	9	0.02%	$15,524	0.00%	$1,725
20201	0	0.00%	$0	0.00%	-
20202	0	0.00%	$0	0.00%	-
20211	1	0.01%	$1,878	0.00%	$1,878
20212	0	0.00%	$0	0.00%	-
20221	0	0.00%	$0	0.00%	-
20222	2	0.01%	$106,586	0.03%	$53,293
20231	0	0.00%	$0	0.00%	-
20232	1	0.00%	$3,616	0.00%	$3,616
20241	0	0.00%	$0	0.00%	-
20242	0	0.00%	$0	0.00%	-
20251	0	0.00%	$0	0.00%	-
20252	2	0.01%	$16,550	0.01%	$8,275
20261	1	0.01%	$226	0.00%	$226
Female, Ages Total					
20131	15,900	58.49%	$151,373,484	53.19%	$9,520
20132	19,117	58.09%	$183,013,762	52.12%	$9,573
20141	16,935	57.81%	$160,924,649	52.07%	$9,502
20142	18,072	57.08%	$188,671,359	51.73%	$10,440
20151	18,119	57.60%	$184,794,769	54.50%	$10,199
20152	19,576	55.84%	$215,842,681	51.30%	$11,026
20161	18,624	57.26%	$200,082,381	53.19%	$10,743
20162	21,299	55.76%	$213,192,760	51.74%	$10,010
20171	19,048	56.66%	$181,571,094	53.45%	$9,532
20172	21,945	56.33%	$214,475,983	53.99%	$9,773
20181	19,207	56.69%	$182,953,848	53.72%	$9,525
20182	21,563	56.12%	$212,850,328	54.13%	$9,871
20191	18,997	55.64%	$189,270,042	54.46%	$9,963
20192	22,125	56.64%	$212,424,321	53.80%	$9,601
20201	10,574	53.80%	$116,030,100	50.33%	$10,973
20202	13,372	53.89%	$143,539,213	50.27%	$10,734
20211	9,821	53.07%	$105,200,100	51.98%	$10,712
20212	15,528	54.00%	$161,780,771	51.49%	$10,419
20221	14,044	54.32%	$132,387,074	51.61%	$9,427
20222	16,604	53.56%	$164,667,414	50.35%	$9,917
20231	16,157	54.36%	$147,002,985	51.95%	$9,098
20232	18,549	52.94%	$160,170,958	50.05%	$8,635
20241	17,106	52.91%	$131,747,496	50.38%	$7,702
20242	18,880	51.67%	$133,428,748	49.43%	$7,067

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20251	16,669	50.84%	$94,890,100	48.83%	$5,693
20252	17,981	50.87%	$67,004,539	48.72%	$3,726
20261	9,609	51.11%	$15,667,793	50.12%	$1,631

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
Male, Ages 0 - 15					
20131	444	1.63%	$4,849,413	1.70%	$10,922
20132	549	1.67%	$4,990,121	1.42%	$9,089
20141	429	1.46%	$4,666,517	1.51%	$10,878
20142	642	2.03%	$7,008,446	1.92%	$10,917
20151	440	1.40%	$2,094,045	0.62%	$4,759
20152	569	1.62%	$5,873,141	1.40%	$10,322
20161	432	1.33%	$3,431,689	0.91%	$7,944
20162	553	1.45%	$4,629,407	1.12%	$8,371
20171	492	1.46%	$5,019,121	1.48%	$10,201
20172	530	1.36%	$5,368,193	1.35%	$10,129
20181	416	1.23%	$3,736,945	1.10%	$8,983
20182	568	1.48%	$5,521,513	1.40%	$9,721
20191	444	1.30%	$4,111,461	1.18%	$9,260
20192	537	1.37%	$4,940,850	1.25%	$9,201
20201	210	1.07%	$3,799,913	1.65%	$18,095
20202	294	1.18%	$2,832,657	0.99%	$9,635
20211	173	0.93%	$1,064,925	0.53%	$6,156
20212	401	1.39%	$3,695,184	1.18%	$9,215
20221	292	1.13%	$2,114,927	0.82%	$7,243
20222	423	1.36%	$2,976,663	0.91%	$7,037
20231	357	1.20%	$2,728,198	0.96%	$7,642
20232	490	1.40%	$4,019,247	1.26%	$8,203
20241	374	1.16%	$1,990,715	0.76%	$5,323
20242	436	1.19%	$2,273,841	0.84%	$5,215
20251	340	1.04%	$1,184,282	0.61%	$3,483
20252	438	1.24%	$1,256,822	0.91%	$2,869
20261	172	0.91%	$206,899	0.66%	$1,203
Male, Ages 16 - 24					
20131	1,325	4.87%	$16,700,969	5.87%	$12,605
20132	1,637	4.97%	$20,335,111	5.79%	$12,422
20141	1,382	4.72%	$17,884,386	5.79%	$12,941
20142	1,747	5.52%	$22,337,401	6.12%	$12,786
20151	1,561	4.96%	$18,818,624	5.55%	$12,055
20152	2,047	5.84%	$26,023,122	6.18%	$12,713
20161	1,777	5.46%	$22,549,045	5.99%	$12,689
20162	2,320	6.07%	$28,954,655	7.03%	$12,480
20171	1,862	5.54%	$18,263,046	5.38%	$9,808
20172	2,390	6.13%	$21,543,012	5.42%	$9,014
20181	1,814	5.35%	$17,135,995	5.03%	$9,447
20182	2,366	6.16%	$23,221,466	5.91%	$9,815

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20191	1,879	5.50%	$16,363,025	4.71%	$8,708
20192	2,283	5.84%	$23,422,215	5.93%	$10,259
20201	1,138	5.79%	$11,066,316	4.80%	$9,724
20202	1,684	6.79%	$18,128,491	6.35%	$10,765
20211	1,131	6.11%	$11,322,412	5.59%	$10,011
20212	1,947	6.77%	$20,847,840	6.64%	$10,708
20221	1,499	5.80%	$11,964,021	4.66%	$7,981
20222	1,970	6.35%	$19,105,675	5.84%	$9,698
20231	1,810	6.09%	$15,381,614	5.44%	$8,498
20232	2,406	6.87%	$21,019,462	6.57%	$8,736
20241	2,090	6.46%	$15,696,061	6.00%	$7,510
20242	2,685	7.35%	$18,339,838	6.79%	$6,830
20251	2,085	6.36%	$11,056,287	5.69%	$5,303
20252	2,277	6.44%	$8,622,161	6.27%	$3,787
20261	1,090	5.80%	$1,857,403	5.94%	$1,704
Male, Ages 25 - 39					
20131	3,265	12.01%	$36,171,516	12.71%	$11,079
20132	3,803	11.56%	$42,829,651	12.20%	$11,262
20141	3,545	12.10%	$40,628,605	13.15%	$11,461
20142	3,831	12.10%	$47,858,763	13.12%	$12,492
20151	3,938	12.52%	$41,529,354	12.25%	$10,546
20152	4,631	13.21%	$56,538,039	13.44%	$12,209
20161	4,240	13.04%	$51,931,870	13.81%	$12,248
20162	5,202	13.62%	$53,677,101	13.03%	$10,319
20171	4,487	13.35%	$46,726,361	13.76%	$10,414
20172	5,300	13.60%	$52,248,702	13.15%	$9,858
20181	4,579	13.52%	$45,541,390	13.37%	$9,946
20182	5,376	13.99%	$53,056,813	13.49%	$9,869
20191	4,979	14.58%	$47,454,130	13.65%	$9,531
20192	5,397	13.82%	$51,213,018	12.97%	$9,489
20201	3,002	15.27%	$35,139,095	15.24%	$11,705
20202	3,934	15.85%	$43,091,999	15.09%	$10,954
20211	2,977	16.09%	$32,043,474	15.83%	$10,764
20212	4,350	15.13%	$43,923,258	13.98%	$10,097
20221	3,968	15.35%	$37,480,112	14.61%	$9,446
20222	4,724	15.24%	$46,895,897	14.34%	$9,927
20231	4,605	15.49%	$41,532,661	14.68%	$9,019
20232	5,734	16.37%	$50,184,435	15.68%	$8,752
20241	5,370	16.61%	$42,853,876	16.39%	$7,980
20242	6,251	17.11%	$45,915,485	17.01%	$7,345
20251	6,096	18.59%	$36,386,312	18.72%	$5,969
20252	6,508	18.41%	$25,296,527	18.39%	$3,887

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20261	3,527	18.76%	$5,795,805	18.54%	$1,643
Male, Ages 40 - 54					
20131	3,403	12.52%	$40,941,678	14.39%	$12,031
20132	4,238	12.88%	$55,161,134	15.71%	$13,016
20141	3,759	12.83%	$49,009,316	15.86%	$13,038
20142	3,852	12.17%	$49,697,236	13.63%	$12,902
20151	3,867	12.29%	$48,594,847	14.33%	$12,567
20152	4,242	12.10%	$59,994,109	14.26%	$14,143
20161	3,816	11.73%	$49,619,595	13.19%	$13,003
20162	4,484	11.74%	$53,952,368	13.09%	$12,032
20171	3,894	11.58%	$43,046,313	12.67%	$11,055
20172	4,360	11.19%	$50,094,883	12.61%	$11,490
20181	3,901	11.51%	$46,617,172	13.69%	$11,950
20182	4,255	11.07%	$48,277,309	12.28%	$11,346
20191	3,813	11.17%	$43,510,195	12.52%	$11,411
20192	4,209	10.77%	$47,438,005	12.01%	$11,271
20201	2,305	11.73%	$31,376,678	13.61%	$13,612
20202	2,720	10.96%	$36,180,180	12.67%	$13,302
20211	2,124	11.48%	$24,539,631	12.13%	$11,553
20212	3,079	10.71%	$37,575,558	11.96%	$12,204
20221	2,881	11.14%	$33,223,828	12.95%	$11,532
20222	3,466	11.18%	$43,367,215	13.26%	$12,512
20231	3,276	11.02%	$35,573,268	12.57%	$10,859
20232	3,734	10.66%	$40,249,359	12.58%	$10,779
20241	3,492	10.80%	$31,395,546	12.01%	$8,991
20242	4,037	11.05%	$31,447,762	11.65%	$7,790
20251	3,804	11.60%	$23,650,228	12.17%	$6,217
20252	4,050	11.46%	$16,515,604	12.01%	$4,078
20261	2,258	12.01%	$3,949,277	12.63%	$1,749
Male, Ages 55 - 64					
20131	1,599	5.88%	$19,339,845	6.80%	$12,095
20132	2,030	6.17%	$26,095,960	7.43%	$12,855
20141	1,883	6.43%	$23,029,812	7.45%	$12,230
20142	1,995	6.30%	$27,207,368	7.46%	$13,638
20151	2,020	6.42%	$25,973,689	7.66%	$12,858
20152	2,186	6.24%	$30,062,775	7.14%	$13,752
20161	2,085	6.41%	$28,052,304	7.46%	$13,454
20162	2,516	6.59%	$32,254,467	7.83%	$12,820
20171	2,151	6.40%	$26,145,726	7.70%	$12,155
20172	2,459	6.31%	$31,398,266	7.90%	$12,769
20181	2,195	6.48%	$25,037,187	7.35%	$11,406

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20182	2,355	6.13%	$28,423,133	7.23%	$12,069
20191	2,278	6.67%	$26,641,695	7.67%	$11,695
20192	2,540	6.50%	$32,868,943	8.32%	$12,941
20201	1,377	7.01%	$19,311,974	8.38%	$14,025
20202	1,604	6.46%	$25,837,098	9.05%	$16,108
20211	1,266	6.84%	$16,196,412	8.00%	$12,793
20212	1,939	6.74%	$26,660,413	8.49%	$13,750
20221	1,776	6.87%	$22,909,142	8.93%	$12,899
20222	2,098	6.77%	$25,879,324	7.91%	$12,335
20231	1,871	6.30%	$23,373,771	8.26%	$12,493
20232	2,237	6.38%	$24,351,615	7.61%	$10,886
20241	2,063	6.38%	$20,390,477	7.80%	$9,884
20242	2,267	6.20%	$21,212,978	7.86%	$9,357
20251	2,014	6.14%	$14,473,893	7.45%	$7,187
20252	2,073	5.86%	$9,376,207	6.82%	$4,523
20261	1,095	5.82%	$1,801,259	5.76%	$1,645
Male, Ages 65 - 79					
20131	1,069	3.93%	$12,375,680	4.35%	$11,577
20132	1,287	3.91%	$16,163,256	4.60%	$12,559
20141	1,132	3.86%	$10,855,403	3.51%	$9,590
20142	1,278	4.04%	$18,640,436	5.11%	$14,586
20151	1,281	4.07%	$14,774,787	4.36%	$11,534
20152	1,493	4.26%	$22,934,521	5.45%	$15,361
20161	1,302	4.00%	$16,119,137	4.28%	$12,380
20162	1,535	4.02%	$21,306,495	5.17%	$13,880
20171	1,391	4.14%	$15,149,210	4.46%	$10,891
20172	1,652	4.24%	$18,904,359	4.76%	$11,443
20181	1,459	4.31%	$16,671,520	4.90%	$11,427
20182	1,616	4.21%	$18,013,239	4.58%	$11,147
20191	1,457	4.27%	$16,693,070	4.80%	$11,457
20192	1,697	4.34%	$19,789,971	5.01%	$11,662
20201	904	4.60%	$11,203,658	4.86%	$12,393
20202	1,014	4.09%	$13,704,275	4.80%	$13,515
20211	865	4.67%	$10,517,611	5.20%	$12,159
20212	1,298	4.51%	$16,923,128	5.39%	$13,038
20221	1,194	4.62%	$14,127,896	5.51%	$11,832
20222	1,494	4.82%	$21,448,454	6.56%	$14,356
20231	1,357	4.57%	$14,399,123	5.09%	$10,611
20232	1,613	4.60%	$17,301,212	5.41%	$10,726
20241	1,554	4.81%	$14,759,370	5.64%	$9,498
20242	1,706	4.67%	$14,811,402	5.49%	$8,682
20251	1,515	4.62%	$10,757,933	5.54%	$7,101

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20252	1,762	4.98%	$8,335,265	6.06%	$4,731
20261	869	4.62%	$1,627,058	5.20%	$1,872
Male, Ages 80+					
20131	168	0.62%	$2,783,190	0.98%	$16,567
20132	237	0.72%	$2,503,943	0.71%	$10,565
20141	214	0.73%	$2,026,995	0.66%	$9,472
20142	227	0.72%	$3,061,064	0.84%	$13,485
20151	222	0.71%	$2,423,629	0.71%	$10,917
20152	290	0.83%	$3,407,800	0.81%	$11,751
20161	228	0.70%	$4,336,994	1.15%	$19,022
20162	259	0.68%	$4,034,692	0.98%	$15,578
20171	270	0.80%	$3,478,929	1.02%	$12,885
20172	300	0.77%	$3,102,840	0.78%	$10,343
20181	296	0.87%	$2,843,821	0.84%	$9,608
20182	309	0.80%	$3,834,550	0.98%	$12,410
20191	278	0.81%	$3,463,934	1.00%	$12,460
20192	274	0.70%	$2,773,759	0.70%	$10,123
20201	143	0.73%	$2,592,769	1.12%	$18,131
20202	192	0.77%	$2,247,202	0.79%	$11,704
20211	147	0.79%	$1,264,788	0.62%	$8,604
20212	211	0.73%	$2,767,981	0.88%	$13,118
20221	199	0.77%	$2,300,164	0.90%	$11,559
20222	222	0.72%	$2,674,172	0.82%	$12,046
20231	287	0.97%	$2,996,848	1.06%	$10,442
20232	275	0.78%	$2,751,943	0.86%	$10,007
20241	283	0.88%	$2,663,018	1.02%	$9,410
20242	278	0.76%	$2,490,484	0.92%	$8,959
20251	261	0.80%	$1,921,846	0.99%	$7,363
20252	261	0.74%	$1,120,577	0.81%	$4,293
20261	181	0.96%	$354,568	1.13%	$1,959
Male, Ages Unknown					
20131	12	0.04%	$49,194	0.02%	$4,099
20132	11	0.03%	$36,038	0.01%	$3,276
20141	13	0.04%	$40,729	0.01%	$3,133
20142	18	0.06%	$226,963	0.06%	$12,609
20151	9	0.03%	$43,865	0.01%	$4,874
20152	22	0.06%	$102,704	0.02%	$4,668
20161	23	0.07%	$56,087	0.01%	$2,439
20162	30	0.08%	$80,931	0.02%	$2,698
20171	21	0.06%	$297,166	0.09%	$14,151
20172	21	0.05%	$102,245	0.03%	$4,869

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20181	12	0.04%	$31,297	0.01%	$2,608
20182	16	0.04%	$41,934	0.01%	$2,621
20191	18	0.05%	$27,546	0.01%	$1,530
20192	2	0.01%	$2,995	0.00%	$1,497
20201	2	0.01%	$3,395	0.00%	$1,698
20202	0	0.00%	$0	0.00%	-
20211	1	0.01%	$226,579	0.11%	$226,579
20212	0	0.00%	$0	0.00%	-
20221	1	0.00%	$215	0.00%	$215
20222	0	0.00%	$0	0.00%	-
20231	1	0.00%	$5,545	0.00%	$5,545
20232	0	0.00%	$0	0.00%	-
20241	1	0.00%	$16,530	0.01%	$16,530
20242	0	0.00%	$0	0.00%	-
20251	0	0.00%	$0	0.00%	-
20252	0	0.00%	$0	0.00%	-
20261	0	0.00%	$0	0.00%	-
Male, Ages Total					
20131	11,285	41.51%	$133,211,485	46.81%	$11,804
20132	13,792	41.91%	$168,115,214	47.88%	$12,189
20141	12,357	42.19%	$148,141,763	47.93%	$11,988
20142	13,590	42.92%	$176,037,677	48.27%	$12,953
20151	13,338	42.40%	$154,252,841	45.50%	$11,565
20152	15,480	44.16%	$204,936,211	48.70%	$13,239
20161	13,903	42.74%	$176,096,721	46.81%	$12,666
20162	16,899	44.24%	$198,890,115	48.26%	$11,769
20171	14,568	43.34%	$158,125,871	46.55%	$10,854
20172	17,012	43.67%	$182,762,499	46.01%	$10,743
20181	14,672	43.31%	$157,615,326	46.28%	$10,743
20182	16,861	43.88%	$180,389,958	45.87%	$10,699
20191	15,146	44.36%	$158,265,056	45.54%	$10,449
20192	16,939	43.36%	$182,449,756	46.20%	$10,771
20201	9,081	46.20%	$114,493,798	49.67%	$12,608
20202	11,442	46.11%	$142,021,903	49.73%	$12,412
20211	8,684	46.93%	$97,175,832	48.02%	$11,190
20212	13,225	46.00%	$152,393,361	48.51%	$11,523
20221	11,810	45.68%	$124,120,305	48.39%	$10,510
20222	14,397	46.44%	$162,347,400	49.65%	$11,276
20231	13,564	45.64%	$135,991,027	48.05%	$10,026
20232	16,489	47.06%	$159,877,273	49.95%	$9,696
20241	15,227	47.09%	$129,765,593	49.62%	$8,522
20242	17,660	48.33%	$136,491,791	50.57%	$7,729

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20251	16,115	49.16%	$99,430,781	51.17%	$6,170
20252	17,369	49.13%	$70,523,164	51.28%	$4,060
20261	9,192	48.89%	$15,592,269	49.88%	$1,696

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
Gender Total, Ages 0 - 15					
20131	977	3.59%	$10,095,355	3.55%	$10,333
20132	1,243	3.78%	$10,226,988	2.91%	$8,228
20141	890	3.04%	$7,662,211	2.48%	$8,609
20142	1,340	4.23%	$14,459,200	3.96%	$10,790
20151	979	3.11%	$5,590,229	1.65%	$5,710
20152	1,269	3.62%	$11,824,751	2.81%	$9,318
20161	937	2.88%	$7,150,704	1.90%	$7,631
20162	1,260	3.30%	$11,880,305	2.88%	$9,429
20171	1,039	3.09%	$8,188,167	2.41%	$7,881
20172	1,258	3.23%	$9,555,233	2.41%	$7,596
20181	916	2.70%	$6,998,825	2.06%	$7,641
20182	1,160	3.02%	$9,525,199	2.42%	$8,211
20191	935	2.74%	$7,889,395	2.27%	$8,438
20192	1,174	3.01%	$9,182,575	2.33%	$7,822
20201	464	2.36%	$5,670,162	2.46%	$12,220
20202	653	2.63%	$5,250,978	1.84%	$8,041
20211	417	2.25%	$2,485,278	1.23%	$5,960
20212	840	2.92%	$7,395,930	2.35%	$8,805
20221	615	2.38%	$4,326,167	1.69%	$7,034
20222	897	2.89%	$5,955,017	1.82%	$6,639
20231	776	2.61%	$4,341,310	1.53%	$5,594
20232	1,055	3.01%	$6,634,235	2.07%	$6,288
20241	835	2.58%	$4,108,780	1.57%	$4,921
20242	1,053	2.88%	$5,040,980	1.87%	$4,787
20251	805	2.46%	$2,526,800	1.30%	$3,139
20252	1,006	2.85%	$2,486,970	1.81%	$2,472
20261	405	2.15%	$515,116	1.65%	$1,272
Gender Total, Ages 16 - 24					
20131	3,230	11.88%	$31,324,824	11.01%	$9,698
20132	4,084	12.41%	$40,493,731	11.53%	$9,915
20141	3,256	11.12%	$33,089,448	10.71%	$10,163
20142	4,056	12.81%	$44,773,533	12.28%	$11,039
20151	3,690	11.73%	$37,482,088	11.06%	$10,158
20152	4,595	13.11%	$51,439,444	12.22%	$11,195
20161	4,080	12.54%	$42,884,384	11.40%	$10,511
20162	5,110	13.38%	$53,848,101	13.07%	$10,538
20171	4,214	12.54%	$35,428,731	10.43%	$8,407
20172	5,204	13.36%	$43,642,099	10.99%	$8,386
20181	4,130	12.19%	$34,320,299	10.08%	$8,310
20182	5,257	13.68%	$45,854,678	11.66%	$8,723

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20191	4,142	12.13%	$33,220,316	9.56%	$8,020
20192	5,119	13.10%	$42,409,769	10.74%	$8,285
20201	2,422	12.32%	$22,864,815	9.92%	$9,440
20202	3,563	14.36%	$33,795,517	11.83%	$9,485
20211	2,451	13.25%	$22,121,675	10.93%	$9,026
20212	4,109	14.29%	$39,868,876	12.69%	$9,703
20221	3,234	12.51%	$23,926,755	9.33%	$7,399
20222	4,081	13.16%	$37,080,617	11.34%	$9,086
20231	3,734	12.56%	$29,529,958	10.43%	$7,908
20232	4,637	13.23%	$37,353,163	11.67%	$8,055
20241	4,062	12.56%	$28,856,553	11.03%	$7,104
20242	4,914	13.45%	$32,136,966	11.91%	$6,540
20251	3,896	11.88%	$19,539,101	10.06%	$5,015
20252	4,337	12.27%	$15,758,957	11.46%	$3,634
20261	2,085	11.09%	$3,371,942	10.79%	$1,617
Gender Total, Ages 25 - 39					
20131	7,956	29.27%	$78,355,006	27.53%	$9,849
20132	9,400	28.56%	$91,731,709	26.12%	$9,759
20141	8,706	29.72%	$83,903,420	27.15%	$9,637
20142	9,181	29.00%	$97,347,701	26.69%	$10,603
20151	9,524	30.28%	$95,446,223	28.15%	$10,022
20152	10,491	29.93%	$117,313,257	27.88%	$11,182
20161	9,894	30.42%	$107,141,763	28.48%	$10,829
20162	11,656	30.51%	$111,178,639	26.98%	$9,538
20171	10,374	30.86%	$97,505,308	28.70%	$9,399
20172	12,048	30.93%	$114,463,101	28.81%	$9,501
20181	10,694	31.57%	$101,335,023	29.75%	$9,476
20182	12,146	31.61%	$114,091,459	29.01%	$9,393
20191	10,905	31.94%	$102,825,944	29.59%	$9,429
20192	12,279	31.43%	$111,535,686	28.25%	$9,083
20201	6,424	32.68%	$70,411,209	30.54%	$10,961
20202	8,217	33.11%	$84,868,241	29.72%	$10,328
20211	6,297	34.03%	$65,832,236	32.53%	$10,455
20212	9,268	32.23%	$88,189,673	28.07%	$9,516
20221	8,497	32.87%	$76,244,264	29.72%	$8,973
20222	9,888	31.90%	$92,249,997	28.21%	$9,329
20231	9,821	33.04%	$85,218,947	30.11%	$8,677
20232	11,623	33.17%	$97,711,723	30.53%	$8,407
20241	10,814	33.45%	$83,430,886	31.90%	$7,715
20242	12,356	33.81%	$86,177,711	31.93%	$6,975
20251	11,551	35.23%	$65,795,214	33.86%	$5,696
20252	12,341	34.91%	$45,980,706	33.43%	$3,726

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20261	6,728	35.79%	$10,926,806	34.95%	$1,624
Gender Total, Ages 40 - 54					
20131	8,481	31.20%	$92,910,949	32.65%	$10,955
20132	10,283	31.25%	$117,954,704	33.59%	$11,471
20141	9,250	31.58%	$106,629,646	34.50%	$11,528
20142	9,403	29.70%	$111,242,608	30.50%	$11,831
20151	9,521	30.27%	$112,965,354	33.32%	$11,865
20152	10,054	28.68%	$132,583,245	31.51%	$13,187
20161	9,386	28.86%	$116,961,743	31.09%	$12,461
20162	10,614	27.79%	$121,974,510	29.60%	$11,492
20171	9,424	28.03%	$103,902,595	30.59%	$11,025
20172	10,571	27.14%	$118,094,840	29.73%	$11,172
20181	9,370	27.66%	$103,834,511	30.49%	$11,082
20182	10,156	26.43%	$113,591,364	28.89%	$11,185
20191	9,230	27.03%	$104,470,331	30.06%	$11,319
20192	10,353	26.50%	$114,567,835	29.01%	$11,066
20201	5,196	26.44%	$65,937,767	28.60%	$12,690
20202	6,203	25.00%	$79,395,291	27.80%	$12,799
20211	4,608	24.90%	$55,191,159	27.27%	$11,977
20212	7,200	25.04%	$87,914,426	27.98%	$12,210
20221	6,693	25.89%	$73,620,240	28.70%	$11,000
20222	7,899	25.48%	$90,822,021	27.77%	$11,498
20231	7,637	25.70%	$77,964,426	27.55%	$10,209
20232	8,691	24.80%	$86,357,765	26.98%	$9,936
20241	8,022	24.81%	$67,822,418	25.93%	$8,455
20242	8,952	24.50%	$68,641,482	25.43%	$7,668
20251	8,268	25.22%	$50,830,299	26.16%	$6,148
20252	8,732	24.70%	$34,136,745	24.82%	$3,909
20261	4,955	26.35%	$8,116,662	25.96%	$1,638
Gender Total, Ages 55 - 64					
20131	3,740	13.76%	$40,587,882	14.26%	$10,852
20132	4,572	13.89%	$53,563,766	15.25%	$11,716
20141	4,186	14.29%	$47,734,344	15.44%	$11,403
20142	4,408	13.92%	$51,612,949	14.15%	$11,709
20151	4,527	14.39%	$52,259,585	15.41%	$11,544
20152	4,807	13.71%	$60,154,922	14.30%	$12,514
20161	4,740	14.57%	$60,192,946	16.00%	$12,699
20162	5,570	14.58%	$64,659,937	15.69%	$11,609
20171	4,853	14.44%	$56,103,213	16.52%	$11,561
20172	5,557	14.26%	$66,166,071	16.66%	$11,907
20181	4,983	14.71%	$55,744,307	16.37%	$11,187

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20182	5,389	14.03%	$62,153,132	15.81%	$11,533
20191	5,163	15.12%	$58,853,077	16.93%	$11,399
20192	5,782	14.80%	$70,375,137	17.82%	$12,171
20201	2,982	15.17%	$39,034,881	16.93%	$13,090
20202	3,500	14.10%	$48,644,869	17.03%	$13,899
20211	2,692	14.55%	$32,792,584	16.20%	$12,181
20212	4,166	14.49%	$53,141,333	16.91%	$12,756
20221	3,817	14.76%	$45,563,664	17.76%	$11,937
20222	4,508	14.54%	$55,740,318	17.05%	$12,365
20231	4,151	13.97%	$47,424,413	16.76%	$11,425
20232	4,816	13.75%	$50,830,981	15.88%	$10,555
20241	4,629	14.32%	$41,894,872	16.02%	$9,051
20242	4,949	13.54%	$42,182,015	15.63%	$8,523
20251	4,378	13.35%	$29,229,596	15.04%	$6,676
20252	4,570	12.93%	$19,337,543	14.06%	$4,231
20261	2,367	12.59%	$4,064,081	13.00%	$1,717
Gender Total, Ages 65 - 79					
20131	2,377	8.74%	$25,921,221	9.11%	$10,905
20132	2,752	8.36%	$31,048,267	8.84%	$11,282
20141	2,498	8.53%	$24,888,392	8.05%	$9,963
20142	2,714	8.57%	$36,825,984	10.10%	$13,569
20151	2,718	8.64%	$29,668,014	8.75%	$10,915
20152	3,201	9.13%	$40,016,362	9.51%	$12,501
20161	2,942	9.04%	$33,700,158	8.96%	$11,455
20162	3,339	8.74%	$41,255,190	10.01%	$12,356
20171	3,081	9.17%	$30,698,809	9.04%	$9,964
20172	3,608	9.26%	$37,864,055	9.53%	$10,494
20181	3,139	9.27%	$32,143,396	9.44%	$10,240
20182	3,592	9.35%	$38,385,898	9.76%	$10,686
20191	3,152	9.23%	$33,714,931	9.70%	$10,696
20192	3,744	9.58%	$40,529,173	10.26%	$10,825
20201	1,846	9.39%	$22,058,333	9.57%	$11,949
20202	2,272	9.16%	$28,673,480	10.04%	$12,620
20211	1,751	9.46%	$20,969,990	10.36%	$11,976
20212	2,721	9.46%	$31,992,502	10.18%	$11,758
20221	2,577	9.97%	$28,620,912	11.16%	$11,106
20222	3,209	10.35%	$39,027,187	11.93%	$12,162
20231	3,006	10.11%	$32,167,481	11.37%	$10,701
20232	3,590	10.25%	$35,028,826	10.94%	$9,757
20241	3,344	10.34%	$29,901,355	11.43%	$8,942
20242	3,681	10.07%	$30,528,407	11.31%	$8,294
20251	3,330	10.16%	$22,287,171	11.47%	$6,693

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20252	3,745	10.59%	$17,132,555	12.46%	$4,575
20261	1,899	10.10%	$3,544,609	11.34%	$1,867
Gender Total, Ages 80+					
20131	399	1.47%	$5,051,098	1.77%	$12,659
20132	545	1.66%	$6,029,949	1.72%	$11,064
20141	474	1.62%	$5,040,608	1.63%	$10,634
20142	518	1.64%	$8,074,485	2.21%	$15,588
20151	473	1.50%	$5,551,371	1.64%	$11,737
20152	594	1.69%	$7,230,822	1.72%	$12,173
20161	503	1.55%	$8,034,659	2.14%	$15,973
20162	591	1.55%	$7,119,407	1.73%	$12,046
20171	594	1.77%	$7,505,142	2.21%	$12,635
20172	661	1.70%	$7,275,483	1.83%	$11,007
20181	608	1.79%	$6,104,854	1.79%	$10,041
20182	673	1.75%	$9,519,968	2.42%	$14,146
20191	585	1.71%	$6,508,275	1.87%	$11,125
20192	602	1.54%	$6,255,383	1.58%	$10,391
20201	319	1.62%	$4,543,337	1.97%	$14,242
20202	406	1.64%	$4,932,740	1.73%	$12,150
20211	287	1.55%	$2,754,552	1.36%	$9,598
20212	449	1.56%	$5,671,392	1.81%	$12,631
20221	420	1.62%	$4,205,162	1.64%	$10,012
20222	517	1.67%	$6,033,071	1.84%	$11,669
20231	595	2.00%	$6,341,931	2.24%	$10,659
20232	625	1.78%	$6,127,922	1.91%	$9,805
20241	626	1.94%	$5,481,695	2.10%	$8,757
20242	635	1.74%	$5,212,978	1.93%	$8,209
20251	556	1.70%	$4,112,700	2.12%	$7,397
20252	617	1.75%	$2,677,678	1.95%	$4,340
20261	361	1.92%	$720,620	2.31%	$1,996
Gender Total, Ages Unknown					
20131	25	0.09%	$338,634	0.12%	$13,545
20132	30	0.09%	$79,862	0.02%	$2,662
20141	32	0.11%	$118,343	0.04%	$3,698
20142	42	0.13%	$372,576	0.10%	$8,871
20151	25	0.08%	$84,747	0.02%	$3,390
20152	45	0.13%	$216,088	0.05%	$4,802
20161	45	0.14%	$112,744	0.03%	$2,505
20162	58	0.15%	$166,786	0.04%	$2,876
20171	37	0.11%	$365,000	0.11%	$9,865
20172	50	0.13%	$177,600	0.04%	$3,552

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20181	39	0.12%	$87,958	0.03%	$2,255
20182	51	0.13%	$118,588	0.03%	$2,325
20191	31	0.09%	$52,829	0.02%	$1,704
20192	11	0.03%	$18,519	0.00%	$1,684
20201	2	0.01%	$3,395	0.00%	$1,698
20202	0	0.00%	$0	0.00%	-
20211	2	0.01%	$228,457	0.11%	$114,228
20212	0	0.00%	$0	0.00%	-
20221	1	0.00%	$215	0.00%	$215
20222	2	0.01%	$106,586	0.03%	$53,293
20231	1	0.00%	$5,545	0.00%	$5,545
20232	1	0.00%	$3,616	0.00%	$3,616
20241	1	0.00%	$16,530	0.01%	$16,530
20242	0	0.00%	$0	0.00%	-
20251	0	0.00%	$0	0.00%	-
20252	2	0.01%	$16,550	0.01%	$8,275
20261	1	0.01%	$226	0.00%	$226
Gender Total, Ages Total					
20131	27,185	100.00%	$284,584,969	100.00%	$10,468
20132	32,909	100.00%	$351,128,976	100.00%	$10,670
20141	29,292	100.00%	$309,066,412	100.00%	$10,551
20142	31,662	100.00%	$364,709,036	100.00%	$11,519
20151	31,457	100.00%	$339,047,610	100.00%	$10,778
20152	35,056	100.00%	$420,778,893	100.00%	$12,003
20161	32,527	100.00%	$376,179,102	100.00%	$11,565
20162	38,198	100.00%	$412,082,876	100.00%	$10,788
20171	33,616	100.00%	$339,696,965	100.00%	$10,105
20172	38,957	100.00%	$397,238,482	100.00%	$10,197
20181	33,879	100.00%	$340,569,174	100.00%	$10,053
20182	38,424	100.00%	$393,240,286	100.00%	$10,234
20191	34,143	100.00%	$347,535,097	100.00%	$10,179
20192	39,064	100.00%	$394,874,077	100.00%	$10,108
20201	19,655	100.00%	$230,523,898	100.00%	$11,729
20202	24,814	100.00%	$285,561,116	100.00%	$11,508
20211	18,505	100.00%	$202,375,931	100.00%	$10,936
20212	28,753	100.00%	$314,174,131	100.00%	$10,927
20221	25,854	100.00%	$256,507,379	100.00%	$9,921
20222	31,001	100.00%	$327,014,815	100.00%	$10,549
20231	29,721	100.00%	$282,994,011	100.00%	$9,522
20232	35,038	100.00%	$320,048,231	100.00%	$9,134
20241	32,333	100.00%	$261,513,088	100.00%	$8,088
20242	36,540	100.00%	$269,920,539	100.00%	$7,387

Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20251	32,784	100.00%	$194,320,881	100.00%	$5,927
20252	35,350	100.00%	$137,527,703	100.00%	$3,890
20261	18,801	100.00%	$31,260,062	100.00%	$1,663

Claimants by Region

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
Greater Toronto Area (GTA)					
20131	12,796	47.07%	$132,139,320	46.43%	$10,327
20132	15,979	48.56%	$163,534,089	46.57%	$10,234
20141	13,783	47.05%	$141,108,388	45.66%	$10,238
20142	15,242	48.14%	$169,414,810	46.45%	$11,115
20151	14,954	47.54%	$160,337,836	47.29%	$10,722
20152	17,074	48.70%	$201,583,951	47.91%	$11,806
20161	15,543	47.78%	$183,545,865	48.79%	$11,809
20162	18,475	48.37%	$197,556,739	47.94%	$10,693
20171	16,379	48.72%	$167,818,129	49.40%	$10,246
20172	18,505	47.50%	$186,465,944	46.94%	$10,077
20181	16,140	47.64%	$164,970,814	48.44%	$10,221
20182	18,310	47.65%	$188,292,587	47.88%	$10,284
20191	15,814	46.32%	$165,320,928	47.57%	$10,454
20192	17,976	46.02%	$184,893,153	46.82%	$10,286
20201	8,751	44.52%	$105,837,328	45.91%	$12,094
20202	10,550	42.52%	$131,072,004	45.90%	$12,424
20211	7,751	41.89%	$88,550,184	43.76%	$11,424
20212	12,657	44.02%	$143,159,791	45.57%	$11,311
20221	11,397	44.08%	$119,561,602	46.61%	$10,491
20222	13,834	44.62%	$154,487,216	47.24%	$11,167
20231	13,523	45.50%	$136,342,109	48.18%	$10,082
20232	15,935	45.48%	$154,395,481	48.24%	$9,689
20241	14,651	45.31%	$130,335,247	49.84%	$8,896
20242	16,459	45.04%	$135,559,390	50.22%	$8,236
20251	14,491	44.20%	$96,357,437	49.59%	$6,649
20252	15,784	44.65%	$69,392,241	50.46%	$4,396
20261	8,295	44.12%	$15,209,509	48.65%	$1,834
Non-GTA Urban					
20131	9,581	35.24%	$95,307,989	33.49%	$9,948
20132	11,270	34.25%	$117,662,829	33.51%	$10,440
20141	10,388	35.46%	$107,720,036	34.85%	$10,370
20142	11,063	34.94%	$127,206,146	34.88%	$11,498
20151	11,131	35.38%	$117,166,256	34.56%	$10,526
20152	12,151	34.66%	$137,670,601	32.72%	$11,330
20161	11,463	35.24%	$124,971,352	33.22%	$10,902
20162	13,387	35.05%	$139,616,230	33.88%	$10,429
20171	11,743	34.93%	$114,229,794	33.63%	$9,727
20172	13,664	35.07%	$135,637,155	34.15%	$9,927
20181	12,037	35.53%	$116,991,551	34.35%	$9,719
20182	13,809	35.94%	$134,264,770	34.14%	$9,723

Claimants by Region

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20191	12,573	36.82%	$120,864,711	34.78%	$9,613
20192	14,385	36.82%	$136,047,167	34.45%	$9,458
20201	7,264	36.96%	$76,883,555	33.35%	$10,584
20202	9,350	37.68%	$97,566,460	34.17%	$10,435
20211	7,017	37.92%	$74,158,624	36.64%	$10,568
20212	10,819	37.63%	$111,844,189	35.60%	$10,338
20221	9,780	37.83%	$90,336,016	35.22%	$9,237
20222	11,538	37.22%	$113,804,128	34.80%	$9,863
20231	11,061	37.22%	$99,978,390	35.33%	$9,039
20232	12,985	37.06%	$111,092,280	34.71%	$8,555
20241	12,208	37.76%	$91,572,562	35.02%	$7,501
20242	13,935	38.14%	$92,930,231	34.43%	$6,669
20251	12,442	37.95%	$67,744,580	34.86%	$5,445
20252	13,435	38.01%	$47,694,607	34.68%	$3,550
20261	7,217	38.39%	$11,071,649	35.42%	$1,534
Rural					
20131	4,706	17.31%	$55,993,509	19.68%	$11,898
20132	5,560	16.90%	$69,211,163	19.71%	$12,448
20141	5,029	17.17%	$58,755,344	19.01%	$11,683
20142	5,265	16.63%	$66,506,023	18.24%	$12,632
20151	5,276	16.77%	$60,508,575	17.85%	$11,469
20152	5,709	16.29%	$79,433,463	18.88%	$13,914
20161	5,386	16.56%	$65,974,153	17.54%	$12,249
20162	6,206	16.25%	$73,183,369	17.76%	$11,792
20171	5,362	15.95%	$56,453,843	16.62%	$10,529
20172	6,614	16.98%	$73,680,050	18.55%	$11,140
20181	5,574	16.45%	$57,299,181	16.82%	$10,280
20182	6,190	16.11%	$69,225,898	17.60%	$11,184
20191	5,628	16.48%	$59,713,972	17.18%	$10,610
20192	6,578	16.84%	$72,036,494	18.24%	$10,951
20201	3,578	18.20%	$46,757,537	20.28%	$13,068
20202	4,840	19.51%	$55,861,316	19.56%	$11,542
20211	3,695	19.97%	$39,268,566	19.40%	$10,627
20212	5,192	18.06%	$58,152,913	18.51%	$11,200
20221	4,619	17.87%	$46,033,370	17.95%	$9,966
20222	5,567	17.96%	$58,114,931	17.77%	$10,439
20231	5,039	16.95%	$45,753,430	16.17%	$9,080
20232	6,019	17.18%	$53,558,897	16.73%	$8,898
20241	5,403	16.71%	$39,034,758	14.93%	$7,225
20242	6,073	16.62%	$41,048,402	15.21%	$6,759
20251	5,787	17.65%	$29,902,908	15.39%	$5,167
20252	6,072	17.18%	$20,283,745	14.75%	$3,341

Claimants by Region

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20261	3,271	17.40%	$4,954,869	15.85%	$1,515
Unknown					
20131	102	0.38%	$1,144,151	0.40%	$11,217
20132	100	0.30%	$720,895	0.21%	$7,209
20141	92	0.31%	$1,482,644	0.48%	$16,116
20142	92	0.29%	$1,582,057	0.43%	$17,196
20151	96	0.31%	$1,034,944	0.31%	$10,781
20152	122	0.35%	$2,090,878	0.50%	$17,138
20161	135	0.42%	$1,687,733	0.45%	$12,502
20162	130	0.34%	$1,726,537	0.42%	$13,281
20171	132	0.39%	$1,195,199	0.35%	$9,055
20172	174	0.45%	$1,455,333	0.37%	$8,364
20181	128	0.38%	$1,307,629	0.38%	$10,216
20182	115	0.30%	$1,457,031	0.37%	$12,670
20191	128	0.37%	$1,635,487	0.47%	$12,777
20192	125	0.32%	$1,897,263	0.48%	$15,178
20201	62	0.32%	$1,045,478	0.45%	$16,863
20202	74	0.30%	$1,061,336	0.37%	$14,342
20211	42	0.23%	$398,556	0.20%	$9,489
20212	85	0.30%	$1,017,238	0.32%	$11,968
20221	58	0.22%	$576,391	0.22%	$9,938
20222	62	0.20%	$608,539	0.19%	$9,815
20231	98	0.33%	$920,082	0.33%	$9,389
20232	99	0.28%	$1,001,573	0.31%	$10,117
20241	71	0.22%	$570,521	0.22%	$8,036
20242	73	0.20%	$382,516	0.14%	$5,240
20251	64	0.20%	$315,957	0.16%	$4,937
20252	59	0.17%	$157,110	0.11%	$2,663
20261	18	0.10%	$24,035	0.08%	$1,335
All Regions					
20131	27,185	100.00%	$284,584,969	100.00%	$10,468
20132	32,909	100.00%	$351,128,976	100.00%	$10,670
20141	29,292	100.00%	$309,066,412	100.00%	$10,551
20142	31,662	100.00%	$364,709,036	100.00%	$11,519
20151	31,457	100.00%	$339,047,610	100.00%	$10,778
20152	35,056	100.00%	$420,778,893	100.00%	$12,003
20161	32,527	100.00%	$376,179,102	100.00%	$11,565
20162	38,198	100.00%	$412,082,876	100.00%	$10,788
20171	33,616	100.00%	$339,696,965	100.00%	$10,105
20172	38,957	100.00%	$397,238,482	100.00%	$10,197
20181	33,879	100.00%	$340,569,174	100.00%	$10,053

Claimants by Region

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20182	38,424	100.00%	$393,240,286	100.00%	$10,234
20191	34,143	100.00%	$347,535,097	100.00%	$10,179
20192	39,064	100.00%	$394,874,077	100.00%	$10,108
20201	19,655	100.00%	$230,523,898	100.00%	$11,729
20202	24,814	100.00%	$285,561,116	100.00%	$11,508
20211	18,505	100.00%	$202,375,931	100.00%	$10,936
20212	28,753	100.00%	$314,174,131	100.00%	$10,927
20221	25,854	100.00%	$256,507,379	100.00%	$9,921
20222	31,001	100.00%	$327,014,815	100.00%	$10,549
20231	29,721	100.00%	$282,994,011	100.00%	$9,522
20232	35,038	100.00%	$320,048,231	100.00%	$9,134
20241	32,333	100.00%	$261,513,088	100.00%	$8,088
20242	36,540	100.00%	$269,920,539	100.00%	$7,387
20251	32,784	100.00%	$194,320,881	100.00%	$5,927
20252	35,350	100.00%	$137,527,703	100.00%	$3,890
20261	18,801	100.00%	$31,260,062	100.00%	$1,663

Claimants by Medical and Rehabilitation Expense Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
Treatment – MIG Only					
20131	6,451	23.73%	$9,668,190	3.40%	$1,499
20132	7,703	23.41%	$11,467,446	3.27%	$1,489
20141	6,686	22.83%	$9,876,772	3.20%	$1,477
20142	6,933	21.90%	$9,997,416	2.74%	$1,442
20151	6,946	22.08%	$9,914,461	2.92%	$1,427
20152	7,465	21.29%	$10,605,640	2.52%	$1,421
20161	6,934	21.32%	$9,898,536	2.63%	$1,428
20162	8,451	22.12%	$11,896,249	2.89%	$1,408
20171	7,605	22.62%	$10,601,661	3.12%	$1,394
20172	9,074	23.29%	$12,574,256	3.17%	$1,386
20181	7,797	23.01%	$10,584,136	3.11%	$1,357
20182	9,076	23.62%	$12,269,203	3.12%	$1,352
20191	8,038	23.54%	$10,765,236	3.10%	$1,339
20192	10,262	26.27%	$13,490,719	3.42%	$1,315
20201	4,889	24.87%	$5,792,460	2.51%	$1,185
20202	5,615	22.63%	$7,294,602	2.55%	$1,299
20211	4,355	23.53%	$5,697,133	2.82%	$1,308
20212	6,975	24.26%	$8,914,524	2.84%	$1,278
20221	6,428	24.86%	$8,052,757	3.14%	$1,253
20222	7,471	24.10%	$9,634,253	2.95%	$1,290
20231	7,006	23.57%	$9,074,232	3.21%	$1,295
20232	8,548	24.40%	$11,136,259	3.48%	$1,303
20241	8,017	24.80%	$10,215,518	3.91%	$1,274
20242	9,148	25.04%	$11,799,527	4.37%	$1,290
20251	8,298	25.31%	$10,784,275	5.55%	$1,300
20252	11,267	31.87%	$15,376,065	11.18%	$1,365
20261	9,850	52.39%	$12,366,375	39.56%	$1,255
Treatment – Non-MIG					
20131	4,784	17.60%	$68,829,847	24.19%	$14,388
20132	6,099	18.53%	$90,321,191	25.72%	$14,809
20141	4,864	16.61%	$76,550,826	24.77%	$15,738
20142	5,953	18.80%	$100,897,584	27.67%	$16,949
20151	5,342	16.98%	$81,173,254	23.94%	$15,195
20152	6,693	19.09%	$109,251,199	25.96%	$16,323
20161	5,883	18.09%	$93,807,278	24.94%	$15,945
20162	6,813	17.84%	$103,130,963	25.03%	$15,137
20171	5,213	15.51%	$75,875,879	22.34%	$14,555
20172	6,139	15.76%	$88,887,768	22.38%	$14,479
20181	4,983	14.71%	$72,660,438	21.34%	$14,582

Claimants by Medical and Rehabilitation Expense Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20182	5,997	15.61%	$90,674,730	23.06%	$15,120
20191	5,079	14.88%	$76,767,892	22.09%	$15,115
20192	5,784	14.81%	$89,859,288	22.76%	$15,536
20201	3,324	16.91%	$58,735,836	25.48%	$17,670
20202	4,369	17.61%	$71,308,707	24.97%	$16,322
20211	3,060	16.54%	$48,193,759	23.81%	$15,750
20212	4,742	16.49%	$77,271,736	24.60%	$16,295
20221	3,827	14.80%	$53,842,289	20.99%	$14,069
20222	4,964	16.01%	$76,441,592	23.38%	$15,399
20231	4,516	15.19%	$60,878,505	21.51%	$13,481
20232	5,289	15.10%	$68,311,517	21.34%	$12,916
20241	4,356	13.47%	$50,523,456	19.32%	$11,599
20242	5,051	13.82%	$53,051,715	19.65%	$10,503
20251	4,014	12.24%	$31,501,785	16.21%	$7,848
20252	4,717	13.34%	$24,110,067	17.53%	$5,111
20261	2,638	14.03%	$3,804,956	12.17%	$1,442
Treatment – MIG and Non-MIG					
20131	15,228	56.02%	$77,641,797	27.28%	$5,099
20132	18,255	55.47%	$92,408,142	26.32%	$5,062
20141	17,075	58.29%	$88,573,463	28.66%	$5,187
20142	18,048	57.00%	$98,142,456	26.91%	$5,438
20151	18,485	58.76%	$105,095,954	31.00%	$5,685
20152	20,199	57.62%	$125,488,993	29.82%	$6,213
20161	19,101	58.72%	$117,412,809	31.21%	$6,147
20162	22,163	58.02%	$127,120,326	30.85%	$5,736
20171	20,141	59.91%	$114,684,664	33.76%	$5,694
20172	23,156	59.44%	$137,092,869	34.51%	$5,920
20181	20,655	60.97%	$122,489,926	35.97%	$5,930
20182	22,813	59.37%	$134,808,701	34.28%	$5,909
20191	20,635	60.44%	$123,975,726	35.67%	$6,008
20192	22,593	57.84%	$138,338,168	35.03%	$6,123
20201	11,219	57.08%	$73,747,074	31.99%	$6,573
20202	14,576	58.74%	$93,605,039	32.78%	$6,422
20211	10,898	58.89%	$67,131,624	33.17%	$6,160
20212	16,699	58.08%	$101,461,838	32.29%	$6,076
20221	15,297	59.17%	$92,082,569	35.90%	$6,020
20222	18,233	58.81%	$109,513,044	33.49%	$6,006
20231	17,935	60.34%	$103,912,977	36.72%	$5,794
20232	20,877	59.58%	$120,384,933	37.61%	$5,766
20241	19,702	60.93%	$107,488,682	41.10%	$5,456
20242	22,061	60.37%	$112,315,871	41.61%	$5,091

Claimants by Medical and Rehabilitation Expense Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20251	20,225	61.69%	$90,191,654	46.41%	$4,459
20252	19,056	53.91%	$65,183,780	47.40%	$3,421
20261	5,883	31.29%	$13,134,416	42.02%	$2,233
Treatment – Subtotal					
20131	26,463	97.34%	$156,139,834	54.87%	$5,900
20132	32,057	97.41%	$194,196,779	55.31%	$6,058
20141	28,625	97.72%	$175,001,061	56.62%	$6,114
20142	30,934	97.70%	$209,037,457	57.32%	$6,758
20151	30,773	97.83%	$196,183,668	57.86%	$6,375
20152	34,357	98.01%	$245,345,832	58.31%	$7,141
20161	31,918	98.13%	$221,118,622	58.78%	$6,928
20162	37,427	97.98%	$242,147,538	58.76%	$6,470
20171	32,959	98.05%	$201,162,205	59.22%	$6,103
20172	38,369	98.49%	$238,554,893	60.05%	$6,217
20181	33,435	98.69%	$205,734,501	60.41%	$6,153
20182	37,886	98.60%	$237,752,634	60.46%	$6,275
20191	33,752	98.85%	$211,508,855	60.86%	$6,267
20192	38,639	98.91%	$241,688,176	61.21%	$6,255
20201	19,432	98.87%	$138,275,370	59.98%	$7,116
20202	24,560	98.98%	$172,208,348	60.31%	$7,012
20211	18,313	98.96%	$121,022,517	59.80%	$6,609
20212	28,416	98.83%	$187,648,098	59.73%	$6,604
20221	25,552	98.83%	$153,977,616	60.03%	$6,026
20222	30,668	98.93%	$195,588,889	59.81%	$6,378
20231	29,457	99.11%	$173,865,714	61.44%	$5,902
20232	34,714	99.08%	$199,832,709	62.44%	$5,757
20241	32,075	99.20%	$168,227,656	64.33%	$5,245
20242	36,260	99.23%	$177,167,113	65.64%	$4,886
20251	32,537	99.25%	$132,477,714	68.17%	$4,072
20252	35,040	99.12%	$104,669,912	76.11%	$2,987
20261	18,371	97.71%	$29,305,747	93.75%	$1,595
Insurer Initiated Exam					
20131	11,450	42.12%	$74,017,914	26.01%	$6,464
20132	14,105	42.86%	$91,028,201	25.92%	$6,454
20141	12,300	41.99%	$77,588,369	25.10%	$6,308
20142	13,660	43.14%	$88,499,483	24.27%	$6,479
20151	13,350	42.44%	$85,990,428	25.36%	$6,441
20152	15,104	43.09%	$100,161,350	23.80%	$6,631
20161	13,641	41.94%	$89,224,671	23.72%	$6,541
20162	15,852	41.50%	$100,323,592	24.35%	$6,329

Claimants by Medical and Rehabilitation Expense Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20171	13,416	39.91%	$82,999,571	24.43%	$6,187
20172	14,511	37.25%	$91,586,722	23.06%	$6,312
20181	12,015	35.46%	$77,501,286	22.76%	$6,450
20182	13,394	34.86%	$86,263,565	21.94%	$6,440
20191	11,478	33.62%	$77,083,809	22.18%	$6,716
20192	12,759	32.66%	$84,418,183	21.38%	$6,616
20201	6,959	35.41%	$48,776,281	21.16%	$7,009
20202	8,889	35.82%	$60,444,383	21.17%	$6,800
20211	6,450	34.86%	$43,897,101	21.69%	$6,806
20212	10,094	35.11%	$66,290,198	21.10%	$6,567
20221	8,856	34.25%	$56,428,240	22.00%	$6,372
20222	10,896	35.15%	$70,021,592	21.41%	$6,426
20231	10,238	34.45%	$60,023,302	21.21%	$5,863
20232	11,923	34.03%	$66,442,837	20.76%	$5,573
20241	10,514	32.52%	$52,505,476	20.08%	$4,994
20242	11,310	30.95%	$52,841,992	19.58%	$4,672
20251	8,668	26.44%	$36,304,559	18.68%	$4,188
20252	5,231	14.80%	$18,504,655	13.46%	$3,537
20261	486	2.58%	$1,136,281	3.63%	$2,338
Provider Initiated Exam					
20131	11,253	41.39%	$17,070,119	6.00%	$1,517
20132	13,722	41.70%	$21,371,868	6.09%	$1,557
20141	12,092	41.28%	$17,585,879	5.69%	$1,454
20142	13,038	41.18%	$19,695,338	5.40%	$1,511
20151	12,447	39.57%	$17,134,862	5.05%	$1,377
20152	14,650	41.79%	$21,623,913	5.14%	$1,476
20161	13,570	41.72%	$19,717,446	5.24%	$1,453
20162	15,743	41.21%	$21,807,109	5.29%	$1,385
20171	13,159	39.15%	$18,821,262	5.54%	$1,430
20172	15,143	38.87%	$23,599,087	5.94%	$1,558
20181	13,059	38.55%	$20,825,525	6.11%	$1,595
20182	14,878	38.72%	$25,157,236	6.40%	$1,691
20191	13,212	38.70%	$22,618,848	6.51%	$1,712
20192	14,638	37.47%	$25,948,033	6.57%	$1,773
20201	7,893	40.16%	$15,306,904	6.64%	$1,939
20202	10,056	40.53%	$19,029,474	6.66%	$1,892
20211	7,276	39.32%	$13,711,614	6.78%	$1,884
20212	11,440	39.79%	$21,642,443	6.89%	$1,892
20221	9,958	38.52%	$17,594,000	6.86%	$1,767
20222	12,456	40.18%	$23,745,426	7.26%	$1,906
20231	11,665	39.25%	$19,552,475	6.91%	$1,676

Claimants by Medical and Rehabilitation Expense Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20232	13,413	38.28%	$20,862,939	6.52%	$1,555
20241	12,234	37.84%	$15,684,366	6.00%	$1,282
20242	13,706	37.51%	$16,443,675	6.09%	$1,200
20251	11,574	35.30%	$11,547,705	5.94%	$998
20252	10,672	30.19%	$7,996,792	5.81%	$749
20261	3,198	17.01%	$1,649,270	5.28%	$516
Goods and Supplies					
20131	4,635	17.05%	$6,352,514	2.23%	$1,371
20132	5,977	18.16%	$7,457,369	2.12%	$1,248
20141	5,294	18.07%	$6,836,412	2.21%	$1,291
20142	6,177	19.51%	$9,536,207	2.61%	$1,544
20151	6,284	19.98%	$8,689,483	2.56%	$1,383
20152	7,811	22.28%	$12,258,512	2.91%	$1,569
20161	7,299	22.44%	$10,734,605	2.85%	$1,471
20162	8,450	22.12%	$12,305,902	2.99%	$1,456
20171	7,014	20.87%	$9,058,052	2.67%	$1,291
20172	8,245	21.16%	$12,155,651	3.06%	$1,474
20181	7,147	21.10%	$10,795,711	3.17%	$1,511
20182	8,197	21.33%	$12,732,528	3.24%	$1,553
20191	7,219	21.14%	$10,922,829	3.14%	$1,513
20192	8,510	21.78%	$13,968,325	3.54%	$1,641
20201	4,922	25.04%	$8,548,064	3.71%	$1,737
20202	6,400	25.79%	$10,745,586	3.76%	$1,679
20211	4,540	24.53%	$7,195,456	3.56%	$1,585
20212	6,735	23.42%	$12,178,291	3.88%	$1,808
20221	5,706	22.07%	$8,173,797	3.19%	$1,432
20222	7,235	23.34%	$12,119,023	3.71%	$1,675
20231	6,630	22.31%	$9,123,147	3.22%	$1,376
20232	7,880	22.49%	$10,966,052	3.43%	$1,392
20241	7,155	22.13%	$8,888,096	3.40%	$1,242
20242	8,018	21.94%	$9,084,488	3.37%	$1,133
20251	6,447	19.67%	$5,581,559	2.87%	$866
20252	5,802	16.41%	$4,625,692	3.36%	$797
20261	1,202	6.39%	$802,027	2.57%	$667
Missed/Cancelled Appointments					
20131	5,437	20.00%	$7,644,166	2.69%	$1,406
20132	6,664	20.25%	$9,147,733	2.61%	$1,373
20141	5,798	19.79%	$7,697,630	2.49%	$1,328
20142	6,478	20.46%	$8,527,760	2.34%	$1,316
20151	6,303	20.04%	$8,331,644	2.46%	$1,322

Claimants by Medical and Rehabilitation Expense Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20152	7,141	20.37%	$9,238,206	2.20%	$1,294
Missed/Cancelled Appointments – IE					
20161	6,523	20.05%	$8,626,396	2.29%	$1,322
20162	7,314	19.15%	$9,663,495	2.35%	$1,321
20171	6,232	18.54%	$8,053,462	2.37%	$1,292
20172	6,849	17.58%	$8,816,172	2.22%	$1,287
20181	5,720	16.88%	$7,584,550	2.23%	$1,326
20182	6,588	17.15%	$8,476,498	2.16%	$1,287
20191	5,857	17.15%	$7,713,543	2.22%	$1,317
20192	6,551	16.77%	$8,657,572	2.19%	$1,322
20201	3,608	18.36%	$4,907,011	2.13%	$1,360
20202	4,465	17.99%	$5,957,039	2.09%	$1,334
20211	3,347	18.09%	$4,501,134	2.22%	$1,345
20212	5,118	17.80%	$6,588,755	2.10%	$1,287
20221	4,581	17.72%	$5,933,669	2.31%	$1,295
20222	5,393	17.40%	$6,853,984	2.10%	$1,271
20231	5,173	17.41%	$6,529,339	2.31%	$1,262
20232	5,820	16.61%	$6,947,473	2.17%	$1,194
20241	5,170	15.99%	$5,983,511	2.29%	$1,157
20242	5,193	14.21%	$5,908,007	2.19%	$1,138
20251	4,132	12.60%	$4,276,662	2.20%	$1,035
20252	2,674	7.56%	$2,397,431	1.74%	$897
20261	409	2.18%	$300,300	0.96%	$734
Missed/Cancelled Appointments – Treatment					
20161	92	0.28%	$65,599	0.02%	$713
20162	120	0.31%	$89,787	0.02%	$748
20171	85	0.25%	$55,600	0.02%	$654
20172	96	0.25%	$54,100	0.01%	$564
20181	71	0.21%	$26,751	0.01%	$377
20182	86	0.22%	$35,227	0.01%	$410
20191	68	0.20%	$30,459	0.01%	$448
20192	84	0.22%	$32,537	0.01%	$387
20201	49	0.25%	$19,382	0.01%	$396
20202	49	0.20%	$12,634	0.00%	$258
20211	43	0.23%	$18,164	0.01%	$422
20212	63	0.22%	$18,043	0.01%	$286
20221	50	0.19%	$12,827	0.01%	$257
20222	44	0.14%	$14,637	0.00%	$333
20231	56	0.19%	$14,801	0.01%	$264
20232	73	0.21%	$27,016	0.01%	$370

Claimants by Medical and Rehabilitation Expense Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20241	28	0.09%	$11,857	0.00%	$423
20242	40	0.11%	$16,795	0.01%	$420
20251	29	0.09%	$12,516	0.01%	$432
20252	18	0.05%	$5,729	0.00%	$318
20261	2	0.01%	$770	0.00%	$385
Transportation					
20131	4,291	15.78%	$14,909,071	5.24%	$3,474
20132	5,360	16.29%	$17,793,658	5.07%	$3,320
20141	4,639	15.84%	$15,407,367	4.99%	$3,321
20142	5,423	17.13%	$18,774,069	5.15%	$3,462
20151	5,037	16.01%	$14,301,972	4.22%	$2,839
20152	6,248	17.82%	$20,311,223	4.83%	$3,251
Transportation – IE					
20161	1,928	5.93%	$1,017,887	0.27%	$528
20162	2,460	6.44%	$1,265,494	0.31%	$514
20171	2,046	6.09%	$1,015,962	0.30%	$497
20172	1,982	5.09%	$1,005,430	0.25%	$507
20181	1,550	4.58%	$819,058	0.24%	$528
20182	1,752	4.56%	$880,704	0.22%	$503
20191	1,422	4.16%	$828,927	0.24%	$583
20192	1,576	4.03%	$798,773	0.20%	$507
20201	860	4.38%	$518,946	0.23%	$603
20202	1,083	4.36%	$643,504	0.23%	$594
20211	890	4.81%	$519,738	0.26%	$584
20212	1,539	5.35%	$899,775	0.29%	$585
20221	1,287	4.98%	$768,746	0.30%	$597
20222	1,629	5.25%	$952,983	0.29%	$585
20231	1,414	4.76%	$785,043	0.28%	$555
20232	1,643	4.69%	$853,897	0.27%	$520
20241	1,377	4.26%	$627,088	0.24%	$455
20242	1,505	4.12%	$654,204	0.24%	$435
20251	1,125	3.43%	$467,835	0.24%	$416
20252	923	2.61%	$286,767	0.21%	$311
20261	104	0.55%	$24,160	0.08%	$232
Transportation – Treatment					
20161	4,181	12.85%	$15,746,808	4.19%	$3,766
20162	4,648	12.17%	$15,167,440	3.68%	$3,263
20171	3,754	11.17%	$10,973,415	3.23%	$2,923
20172	4,553	11.69%	$13,798,252	3.47%	$3,031

Claimants by Medical and Rehabilitation Expense Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20181	3,736	11.03%	$10,620,256	3.12%	$2,843
20182	4,410	11.48%	$13,610,066	3.46%	$3,086
20191	3,592	10.52%	$10,266,631	2.95%	$2,858
20192	3,961	10.14%	$12,558,589	3.18%	$3,171
20201	2,237	11.38%	$8,593,961	3.73%	$3,842
20202	2,901	11.69%	$10,266,694	3.60%	$3,539
20211	2,147	11.60%	$6,719,391	3.32%	$3,130
20212	3,349	11.65%	$12,287,216	3.91%	$3,669
20221	2,732	10.57%	$8,106,617	3.16%	$2,967
20222	3,561	11.49%	$11,426,304	3.49%	$3,209
20231	3,167	10.66%	$8,122,310	2.87%	$2,565
20232	3,750	10.70%	$9,417,842	2.94%	$2,511
20241	3,091	9.56%	$6,639,466	2.54%	$2,148
20242	3,465	9.48%	$6,497,451	2.41%	$1,875
20251	2,471	7.54%	$3,771,135	1.94%	$1,526
20252	2,328	6.59%	$2,694,085	1.96%	$1,157
20261	554	2.95%	$341,149	1.09%	$616
Other					
20131	1,684	6.19%	$1,639,332	0.58%	$973
20132	2,080	6.32%	$2,048,878	0.58%	$985
20141	1,854	6.33%	$1,553,002	0.50%	$838
20142	2,039	6.44%	$2,060,310	0.56%	$1,010
20151	1,930	6.14%	$1,807,758	0.53%	$937
20152	2,352	6.71%	$2,543,509	0.60%	$1,081
20161	2,142	6.59%	$2,394,136	0.64%	$1,118
20162	2,319	6.07%	$2,139,367	0.52%	$923
20171	1,896	5.64%	$2,082,660	0.61%	$1,098
20172	2,372	6.09%	$2,625,795	0.66%	$1,107
20181	2,004	5.92%	$2,244,569	0.66%	$1,120
20182	2,368	6.16%	$3,926,111	1.00%	$1,658
20191	2,249	6.59%	$2,585,925	0.74%	$1,150
20192	2,635	6.75%	$3,095,760	0.78%	$1,175
20201	1,519	7.73%	$1,631,623	0.71%	$1,074
20202	1,853	7.47%	$2,250,724	0.79%	$1,215
20211	1,316	7.11%	$1,271,024	0.63%	$966
20212	2,012	7.00%	$2,075,083	0.66%	$1,031
20221	1,671	6.46%	$1,620,481	0.63%	$970
20222	2,211	7.13%	$2,296,495	0.70%	$1,039
20231	2,116	7.12%	$2,243,318	0.79%	$1,060
20232	2,570	7.33%	$2,932,815	0.92%	$1,141
20241	2,309	7.14%	$2,342,827	0.90%	$1,015

Claimants by Medical and Rehabilitation Expense Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20242	2,499	6.84%	$2,299,220	0.85%	$920
20251	1,886	5.75%	$1,532,327	0.79%	$812
20252	1,574	4.45%	$1,090,593	0.79%	$693
20261	319	1.70%	$124,949	0.40%	$392
Unallocated Amount					
20131			$6,812,021	2.39%	
20132			$8,084,491	2.30%	
20141			$7,396,692	2.39%	
20142			$8,578,411	2.35%	
20151			$6,607,796	1.95%	
20152			$9,296,348	2.21%	
20161			$7,532,932	2.00%	
20162			$7,173,151	1.74%	
20171			$5,474,775	1.61%	
20172			$5,042,379	1.27%	
20181			$4,416,967	1.30%	
20182			$4,405,717	1.12%	
20191			$3,975,271	1.14%	
20192			$3,708,129	0.94%	
20201			$3,946,356	1.71%	
20202			$4,002,731	1.40%	
20211			$3,519,792	1.74%	
20212			$4,546,229	1.45%	
20221			$3,891,388	1.52%	
20222			$3,995,482	1.22%	
20231			$2,734,563	0.97%	
20232			$1,764,651	0.55%	
20241			$602,745	0.23%	
20242			-$992,406	-0.37%	
20251			-$1,651,129	-0.85%	
20252			-$4,743,951	-3.45%	
20261			-$2,424,590	-7.76%	
All Classes					
20131	27,185		$284,584,969	100.00%	$10,468
20132	32,909		$351,128,976	100.00%	$10,670
20141	29,292		$309,066,412	100.00%	$10,551
20142	31,662		$364,709,036	100.00%	$11,519
20151	31,457		$339,047,610	100.00%	$10,778
20152	35,056		$420,778,893	100.00%	$12,003
20161	32,527		$376,179,102	100.00%	$11,565

Claimants by Medical and Rehabilitation Expense Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20162	38,198		$412,082,876	100.00%	$10,788
20171	33,616		$339,696,965	100.00%	$10,105
20172	38,957		$397,238,482	100.00%	$10,197
20181	33,879		$340,569,174	100.00%	$10,053
20182	38,424		$393,240,286	100.00%	$10,234
20191	34,143		$347,535,097	100.00%	$10,179
20192	39,064		$394,874,077	100.00%	$10,108
20201	19,655		$230,523,898	100.00%	$11,729
20202	24,814		$285,561,116	100.00%	$11,508
20211	18,505		$202,375,931	100.00%	$10,936
20212	28,753		$314,174,131	100.00%	$10,927
20221	25,854		$256,507,379	100.00%	$9,921
20222	31,001		$327,014,815	100.00%	$10,549
20231	29,721		$282,994,011	100.00%	$9,522
20232	35,038		$320,048,231	100.00%	$9,134
20241	32,333		$261,513,088	100.00%	$8,088
20242	36,540		$269,920,539	100.00%	$7,387
20251	32,784		$194,320,881	100.00%	$5,927
20252	35,350		$137,527,703	100.00%	$3,890
20261	18,801		$31,260,062	100.00%	$1,663

Claimants by Reported Injury Grouping

Only treatment expense as defined in the expense class exhibit is included in this report.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
Strains and/or Sprains					
20131	19,033	71.92%	$63,851,524	40.89%	$3,355
20132	22,863	71.32%	$75,757,024	39.01%	$3,314
20141	20,630	72.07%	$70,812,654	40.46%	$3,433
20142	21,686	70.10%	$78,737,796	37.67%	$3,631
20151	21,877	71.09%	$81,511,456	41.55%	$3,726
20152	23,645	68.82%	$91,356,719	37.24%	$3,864
20161	22,160	69.43%	$86,602,040	39.17%	$3,908
20162	25,779	68.88%	$97,017,533	40.07%	$3,763
20171	23,167	70.29%	$86,718,344	43.11%	$3,743
20172	26,894	70.09%	$100,206,710	42.01%	$3,726
20181	23,654	70.75%	$88,994,902	43.26%	$3,762
20182	26,429	69.76%	$98,316,874	41.35%	$3,720
20191	23,632	70.02%	$89,795,587	42.45%	$3,800
20192	26,919	69.67%	$97,778,181	40.46%	$3,632
20201	13,044	67.13%	$50,363,232	36.42%	$3,861
20202	16,318	66.44%	$64,454,237	37.43%	$3,950
20211	12,252	66.90%	$46,601,799	38.51%	$3,804
20212	19,047	67.03%	$71,253,228	37.97%	$3,741
20221	17,324	67.80%	$64,741,579	42.05%	$3,737
20222	20,431	66.62%	$76,239,057	38.98%	$3,732
20231	19,635	66.66%	$73,309,338	42.16%	$3,734
20232	23,006	66.27%	$84,059,028	42.06%	$3,654
20241	21,538	67.15%	$76,328,031	45.37%	$3,544
20242	24,258	66.90%	$82,538,601	46.59%	$3,403
20251	22,224	68.30%	$69,675,476	52.59%	$3,135
20252	24,025	68.56%	$58,640,244	56.02%	$2,441
20261	13,232	72.03%	$20,004,299	68.26%	$1,512
Injury with Peripheral Nerve Involvement					
20131	1,570	5.93%	$10,217,965	6.54%	$6,508
20132	1,948	6.08%	$13,131,258	6.76%	$6,741
20141	1,760	6.15%	$12,649,843	7.23%	$7,187
20142	1,894	6.12%	$13,077,012	6.26%	$6,904
20151	1,977	6.42%	$15,008,066	7.65%	$7,591
20152	2,248	6.54%	$16,254,311	6.63%	$7,231
20161	2,141	6.71%	$15,466,180	6.99%	$7,224
20162	2,312	6.18%	$15,455,581	6.38%	$6,685
20171	1,953	5.93%	$12,092,409	6.01%	$6,192
20172	1,971	5.14%	$12,923,917	5.42%	$6,557
20181	1,759	5.26%	$11,752,585	5.71%	$6,681
20182	1,935	5.11%	$13,423,747	5.65%	$6,937
20191	1,691	5.01%	$11,475,579	5.43%	$6,786

Claimants by Reported Injury Grouping

Only treatment expense as defined in the expense class exhibit is included in this report.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20192	1,728	4.47%	$11,477,821	4.75%	$6,642
20201	886	4.56%	$6,143,088	4.44%	$6,934
20202	1,145	4.66%	$7,599,260	4.41%	$6,637
20211	845	4.61%	$5,793,150	4.79%	$6,856
20212	1,342	4.72%	$8,550,349	4.56%	$6,371
20221	1,268	4.96%	$7,588,134	4.93%	$5,984
20222	1,571	5.12%	$9,639,235	4.93%	$6,136
20231	1,602	5.44%	$9,985,617	5.74%	$6,233
20232	1,880	5.42%	$10,733,127	5.37%	$5,709
20241	1,725	5.38%	$9,522,241	5.66%	$5,520
20242	1,837	5.07%	$8,888,413	5.02%	$4,839
20251	1,600	4.92%	$6,980,148	5.27%	$4,363
20252	1,551	4.43%	$4,639,125	4.43%	$2,991
20261	741	4.03%	$1,210,473	4.13%	$1,634
Fractures, Dislocations and/or Extensive Soft Tissue Injury					
20131	1,804	6.82%	$15,343,174	9.83%	$8,505
20132	2,226	6.94%	$20,385,115	10.50%	$9,158
20141	1,833	6.40%	$16,280,896	9.30%	$8,882
20142	2,052	6.63%	$19,285,876	9.23%	$9,399
20151	1,940	6.30%	$18,100,051	9.23%	$9,330
20152	2,310	6.72%	$23,249,760	9.48%	$10,065
20161	1,944	6.09%	$18,602,288	8.41%	$9,569
20162	2,425	6.48%	$23,583,244	9.74%	$9,725
20171	2,009	6.10%	$19,101,577	9.50%	$9,508
20172	2,319	6.04%	$21,743,276	9.11%	$9,376
20181	1,874	5.60%	$18,466,383	8.98%	$9,854
20182	2,256	5.95%	$21,242,634	8.93%	$9,416
20191	1,857	5.50%	$17,786,932	8.41%	$9,578
20192	2,152	5.57%	$20,886,134	8.64%	$9,705
20201	1,208	6.22%	$12,364,691	8.94%	$10,236
20202	1,634	6.65%	$17,211,630	9.99%	$10,533
20211	1,157	6.32%	$10,749,925	8.88%	$9,291
20212	1,723	6.06%	$16,878,328	8.99%	$9,796
20221	1,547	6.05%	$14,409,099	9.36%	$9,314
20222	1,873	6.11%	$17,891,294	9.15%	$9,552
20231	1,825	6.20%	$17,203,077	9.89%	$9,426
20232	2,085	6.01%	$19,593,995	9.81%	$9,398
20241	1,832	5.71%	$15,529,673	9.23%	$8,477
20242	2,195	6.05%	$17,906,641	10.11%	$8,158
20251	1,782	5.48%	$12,274,013	9.26%	$6,888
20252	2,029	5.79%	$9,602,147	9.17%	$4,732
20261	817	4.45%	$1,598,102	5.45%	$1,956

Claimants by Reported Injury Grouping

Only treatment expense as defined in the expense class exhibit is included in this report.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
Acquired Brain Injury and/or Cranial Nerve Injury					
20131	1,806	6.82%	$29,521,486	18.91%	$16,346
20132	2,290	7.14%	$37,194,403	19.15%	$16,242
20141	2,122	7.41%	$33,295,511	19.03%	$15,691
20142	2,636	8.52%	$44,584,200	21.33%	$16,914
20151	2,609	8.48%	$40,848,186	20.82%	$15,657
20152	3,191	9.29%	$57,202,866	23.32%	$17,926
20161	3,097	9.70%	$49,103,589	22.21%	$15,855
20162	3,800	10.15%	$53,486,111	22.09%	$14,075
20171	3,422	10.38%	$46,279,846	23.01%	$13,524
20172	4,320	11.26%	$56,045,634	23.49%	$12,974
20181	3,792	11.34%	$49,080,642	23.86%	$12,943
20182	4,499	11.88%	$57,969,169	24.38%	$12,885
20191	4,251	12.59%	$54,670,124	25.85%	$12,861
20192	5,064	13.11%	$63,816,674	26.40%	$12,602
20201	2,618	13.47%	$37,006,329	26.76%	$14,135
20202	3,372	13.73%	$43,944,082	25.52%	$13,032
20211	2,544	13.89%	$32,106,991	26.53%	$12,621
20212	3,941	13.87%	$47,656,761	25.40%	$12,093
20221	3,556	13.92%	$38,704,910	25.14%	$10,884
20222	4,276	13.94%	$47,799,545	24.44%	$11,179
20231	4,253	14.44%	$42,584,394	24.49%	$10,013
20232	5,108	14.71%	$50,518,423	25.28%	$9,890
20241	4,787	14.92%	$41,346,673	24.58%	$8,637
20242	5,414	14.93%	$41,704,983	23.54%	$7,703
20251	4,960	15.24%	$29,334,083	22.14%	$5,914
20252	5,137	14.66%	$20,253,721	19.35%	$3,943
20261	2,684	14.61%	$4,852,592	16.56%	$1,808
Spinal Injury and/or Spinal Cord Injury					
20131	404	1.53%	$5,013,776	3.21%	$12,410
20132	490	1.53%	$5,919,036	3.05%	$12,080
20141	435	1.52%	$5,739,079	3.28%	$13,193
20142	478	1.55%	$5,841,540	2.79%	$12,221
20151	456	1.48%	$6,084,754	3.10%	$13,344
20152	645	1.88%	$7,865,974	3.21%	$12,195
20161	565	1.77%	$7,826,095	3.54%	$13,851
20162	649	1.73%	$6,914,842	2.86%	$10,655
20171	480	1.46%	$5,020,316	2.50%	$10,459
20172	594	1.55%	$6,606,702	2.77%	$11,122
20181	468	1.40%	$5,372,923	2.61%	$11,481
20182	521	1.38%	$5,758,108	2.42%	$11,052
20191	422	1.25%	$4,998,991	2.36%	$11,846
20192	563	1.46%	$6,825,117	2.82%	$12,123

Claimants by Reported Injury Grouping

Only treatment expense as defined in the expense class exhibit is included in this report.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20201	295	1.52%	$3,778,824	2.73%	$12,810
20202	378	1.54%	$5,024,983	2.92%	$13,294
20211	311	1.70%	$3,834,884	3.17%	$12,331
20212	440	1.55%	$4,947,485	2.64%	$11,244
20221	350	1.37%	$4,090,247	2.66%	$11,686
20222	522	1.70%	$6,098,945	3.12%	$11,684
20231	416	1.41%	$4,817,600	2.77%	$11,581
20232	487	1.40%	$5,467,519	2.74%	$11,227
20241	391	1.22%	$4,213,536	2.50%	$10,776
20242	491	1.35%	$4,646,624	2.62%	$9,464
20251	394	1.21%	$2,792,999	2.11%	$7,089
20252	455	1.30%	$2,458,611	2.35%	$5,404
20261	192	1.05%	$375,027	1.28%	$1,953
Internal and/or Extensive Injuries					
20131	334	1.26%	$3,460,086	2.22%	$10,360
20132	459	1.43%	$5,172,529	2.66%	$11,269
20141	298	1.04%	$3,345,019	1.91%	$11,225
20142	353	1.14%	$3,499,310	1.67%	$9,913
20151	348	1.13%	$4,134,894	2.11%	$11,882
20152	433	1.26%	$5,591,302	2.28%	$12,913
20161	352	1.10%	$4,437,144	2.01%	$12,606
20162	436	1.16%	$5,594,042	2.31%	$12,830
20171	356	1.08%	$4,109,973	2.04%	$11,545
20172	433	1.13%	$6,265,022	2.63%	$14,469
20181	352	1.05%	$4,313,759	2.10%	$12,255
20182	409	1.08%	$5,997,100	2.52%	$14,663
20191	290	0.86%	$3,605,834	1.70%	$12,434
20192	344	0.89%	$3,888,758	1.61%	$11,305
20201	204	1.05%	$3,400,668	2.46%	$16,670
20202	284	1.16%	$4,126,854	2.40%	$14,531
20211	202	1.10%	$2,567,815	2.12%	$12,712
20212	317	1.12%	$3,838,199	2.05%	$12,108
20221	265	1.04%	$3,364,231	2.18%	$12,695
20222	362	1.18%	$4,528,099	2.32%	$12,509
20231	313	1.06%	$3,540,258	2.04%	$11,311
20232	375	1.08%	$3,991,510	2.00%	$10,644
20241	315	0.98%	$3,432,883	2.04%	$10,898
20242	394	1.09%	$3,726,859	2.10%	$9,459
20251	275	0.85%	$1,966,965	1.48%	$7,153
20252	388	1.11%	$2,210,358	2.11%	$5,697
20261	157	0.85%	$299,963	1.02%	$1,911
Multiple Major Injuries					

Claimants by Reported Injury Grouping

Only treatment expense as defined in the expense class exhibit is included in this report.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20131	460	1.74%	$25,545,893	16.36%	$55,535
20132	563	1.76%	$32,686,784	16.83%	$58,058
20141	480	1.68%	$29,277,037	16.73%	$60,994
20142	661	2.14%	$39,639,975	18.96%	$59,970
20151	536	1.74%	$27,121,785	13.82%	$50,600
20152	739	2.15%	$39,170,906	15.97%	$53,005
20161	631	1.98%	$34,946,262	15.80%	$55,382
20162	745	1.99%	$35,224,504	14.55%	$47,281
20171	588	1.78%	$24,070,368	11.97%	$40,936
20172	773	2.01%	$30,909,183	12.96%	$39,986
20181	642	1.92%	$24,149,460	11.74%	$37,616
20182	764	2.02%	$30,897,728	13.00%	$40,442
20191	670	1.99%	$25,933,157	12.26%	$38,706
20192	845	2.19%	$32,962,348	13.64%	$39,009
20201	541	2.78%	$22,644,591	16.38%	$41,857
20202	674	2.74%	$26,907,002	15.62%	$39,921
20211	489	2.67%	$17,309,958	14.30%	$35,399
20212	808	2.84%	$31,524,172	16.80%	$39,015
20221	563	2.20%	$18,699,362	12.14%	$33,214
20222	885	2.89%	$30,684,154	15.69%	$34,671
20231	705	2.39%	$20,220,490	11.63%	$28,682
20232	864	2.49%	$22,834,509	11.43%	$26,429
20241	710	2.21%	$15,490,014	9.21%	$21,817
20242	834	2.30%	$15,470,059	8.73%	$18,549
20251	594	1.83%	$7,860,471	5.93%	$13,233
20252	691	1.97%	$5,457,298	5.21%	$7,898
20261	229	1.25%	$569,386	1.94%	$2,486
Other					
20131	1,052	3.98%	$3,185,931	2.04%	$3,028
20132	1,218	3.80%	$3,950,631	2.03%	$3,244
20141	1,067	3.73%	$3,601,022	2.06%	$3,375
20142	1,174	3.80%	$4,371,749	2.09%	$3,724
20151	1,030	3.35%	$3,374,476	1.72%	$3,276
20152	1,146	3.34%	$4,653,994	1.90%	$4,061
20161	1,028	3.22%	$4,135,024	1.87%	$4,022
20162	1,281	3.42%	$4,871,681	2.01%	$3,803
20171	984	2.99%	$3,769,371	1.87%	$3,831
20172	1,065	2.78%	$3,854,450	1.62%	$3,619
20181	894	2.67%	$3,603,847	1.75%	$4,031
20182	1,073	2.83%	$4,147,274	1.74%	$3,865
20191	939	2.78%	$3,242,651	1.53%	$3,453
20192	1,024	2.65%	$4,053,143	1.68%	$3,958
20201	636	3.27%	$2,573,948	1.86%	$4,047

Claimants by Reported Injury Grouping

Only treatment expense as defined in the expense class exhibit is included in this report.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20202	755	3.07%	$2,940,301	1.71%	$3,894
20211	513	2.80%	$2,057,995	1.70%	$4,012
20212	798	2.81%	$2,999,577	1.60%	$3,759
20221	679	2.66%	$2,380,052	1.55%	$3,505
20222	748	2.44%	$2,708,561	1.38%	$3,621
20231	708	2.40%	$2,204,939	1.27%	$3,114
20232	909	2.62%	$2,634,598	1.32%	$2,898
20241	777	2.42%	$2,364,604	1.41%	$3,043
20242	837	2.31%	$2,284,932	1.29%	$2,730
20251	708	2.18%	$1,593,558	1.20%	$2,251
20252	764	2.18%	$1,408,408	1.35%	$1,843
20261	319	1.74%	$395,904	1.35%	$1,241
All Groupings					
20131	26,463	100.00%	$156,139,834	100.00%	$5,900
20132	32,057	100.00%	$194,196,779	100.00%	$6,058
20141	28,625	100.00%	$175,001,061	100.00%	$6,114
20142	30,934	100.00%	$209,037,457	100.00%	$6,758
20151	30,773	100.00%	$196,183,668	100.00%	$6,375
20152	34,357	100.00%	$245,345,832	100.00%	$7,141
20161	31,918	100.00%	$221,118,622	100.00%	$6,928
20162	37,427	100.00%	$242,147,538	100.00%	$6,470
20171	32,959	100.00%	$201,162,205	100.00%	$6,103
20172	38,369	100.00%	$238,554,893	100.00%	$6,217
20181	33,435	100.00%	$205,734,501	100.00%	$6,153
20182	37,886	100.00%	$237,752,634	100.00%	$6,275
20191	33,752	100.00%	$211,508,855	100.00%	$6,267
20192	38,639	100.00%	$241,688,176	100.00%	$6,255
20201	19,432	100.00%	$138,275,370	100.00%	$7,116
20202	24,560	100.00%	$172,208,348	100.00%	$7,012
20211	18,313	100.00%	$121,022,517	100.00%	$6,609
20212	28,416	100.00%	$187,648,098	100.00%	$6,604
20221	25,552	100.00%	$153,977,616	100.00%	$6,026
20222	30,668	100.00%	$195,588,889	100.00%	$6,378
20231	29,457	100.00%	$173,865,714	100.00%	$5,902
20232	34,714	100.00%	$199,832,709	100.00%	$5,757
20241	32,075	100.00%	$168,227,656	100.00%	$5,245
20242	36,260	100.00%	$177,167,113	100.00%	$4,886
20251	32,537	100.00%	$132,477,714	100.00%	$4,072
20252	35,040	100.00%	$104,669,912	100.00%	$2,987
20261	18,371	100.00%	$29,305,747	100.00%	$1,595

Claimants by Health Care Provider Occupation Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
Chiropractic					
20131	15,395	56.63%	$48,600,165	17.08%	$3,157
20132	18,805	57.14%	$59,519,177	16.95%	$3,165
20141	16,799	57.35%	$52,358,512	16.94%	$3,117
20142	18,054	57.02%	$59,007,875	16.18%	$3,268
20151	17,724	56.34%	$58,959,017	17.39%	$3,327
20152	19,991	57.03%	$70,138,507	16.67%	$3,509
20161	18,641	57.31%	$63,997,728	17.01%	$3,433
20162	21,535	56.38%	$71,550,087	17.36%	$3,323
20171	18,994	56.50%	$60,984,698	17.95%	$3,211
20172	21,447	55.05%	$69,299,772	17.45%	$3,231
20181	18,786	55.45%	$62,098,539	18.23%	$3,306
20182	21,234	55.26%	$68,649,166	17.46%	$3,233
20191	18,924	55.43%	$60,858,424	17.51%	$3,216
20192	21,046	53.88%	$66,623,962	16.87%	$3,166
20201	10,508	53.46%	$35,842,483	15.55%	$3,411
20202	12,993	52.36%	$46,091,799	16.14%	$3,547
20211	9,402	50.81%	$31,378,434	15.51%	$3,337
20212	14,986	52.12%	$48,980,704	15.59%	$3,268
20221	13,316	51.50%	$42,947,767	16.74%	$3,225
20222	16,186	52.21%	$53,332,456	16.31%	$3,295
20231	15,598	52.48%	$49,838,176	17.61%	$3,195
20232	17,695	50.50%	$58,016,895	18.13%	$3,279
20241	16,351	50.57%	$51,249,821	19.60%	$3,134
20242	18,383	50.31%	$54,621,611	20.24%	$2,971
20251	16,110	49.14%	$43,743,814	22.51%	$2,715
20252	15,975	45.19%	$34,764,392	25.28%	$2,176
20261	7,623	40.55%	$10,415,479	33.32%	$1,366
Family Practice					
20131	4,861	17.88%	$10,345,274	3.64%	$2,128
20132	6,067	18.44%	$12,747,742	3.63%	$2,101
20141	5,217	17.81%	$10,527,636	3.41%	$2,018
20142	5,766	18.21%	$11,671,747	3.20%	$2,024
20151	5,753	18.29%	$11,789,936	3.48%	$2,049
20152	6,485	18.50%	$13,173,101	3.13%	$2,031
20161	6,160	18.94%	$12,972,418	3.45%	$2,106
20162	7,038	18.43%	$14,517,574	3.52%	$2,063
20171	6,123	18.21%	$12,596,764	3.71%	$2,057
20172	6,583	16.90%	$13,746,296	3.46%	$2,088
20181	5,645	16.66%	$12,030,664	3.53%	$2,131
20182	6,296	16.39%	$13,362,680	3.40%	$2,122

Claimants by Health Care Provider Occupation Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20191	5,465	16.01%	$11,792,454	3.39%	$2,158
20192	5,945	15.22%	$12,916,122	3.27%	$2,173
20201	3,214	16.35%	$7,148,146	3.10%	$2,224
20202	4,110	16.56%	$9,232,171	3.23%	$2,246
20211	3,186	17.22%	$6,999,269	3.46%	$2,197
20212	5,116	17.79%	$10,827,551	3.45%	$2,116
20221	4,642	17.95%	$9,974,319	3.89%	$2,149
20222	5,696	18.37%	$12,360,575	3.78%	$2,170
20231	5,414	18.22%	$11,320,812	4.00%	$2,091
20232	6,558	18.72%	$13,534,638	4.23%	$2,064
20241	5,787	17.90%	$11,522,978	4.41%	$1,991
20242	6,409	17.54%	$12,171,482	4.51%	$1,899
20251	5,157	15.73%	$8,686,649	4.47%	$1,684
20252	3,384	9.57%	$4,765,776	3.47%	$1,408
20261	411	2.19%	$396,045	1.27%	$964
Massage Therapy					
20131	11,600	42.67%	$10,941,449	3.84%	$943
20132	14,091	42.82%	$13,151,182	3.75%	$933
20141	12,934	44.16%	$11,830,853	3.83%	$915
20142	14,172	44.76%	$12,868,381	3.53%	$908
20151	14,555	46.27%	$13,197,011	3.89%	$907
20152	16,017	45.69%	$15,152,139	3.60%	$946
20161	15,271	46.95%	$13,640,228	3.63%	$893
20162	17,626	46.14%	$15,112,682	3.67%	$857
20171	15,475	46.03%	$12,305,873	3.62%	$795
20172	18,010	46.23%	$14,436,941	3.63%	$802
20181	15,616	46.09%	$12,009,379	3.53%	$769
20182	17,443	45.40%	$13,150,622	3.34%	$754
20191	15,158	44.40%	$11,258,634	3.24%	$743
20192	16,431	42.06%	$11,895,859	3.01%	$724
20201	7,277	37.02%	$6,293,133	2.73%	$865
20202	9,858	39.73%	$8,116,561	2.84%	$823
20211	7,324	39.58%	$5,346,110	2.64%	$730
20212	11,045	38.41%	$8,474,834	2.70%	$767
20221	9,635	37.27%	$6,916,048	2.70%	$718
20222	11,142	35.94%	$8,489,541	2.60%	$762
20231	10,413	35.04%	$7,199,031	2.54%	$691
20232	11,772	33.60%	$7,943,065	2.48%	$675
20241	10,604	32.80%	$6,588,546	2.52%	$621
20242	11,515	31.51%	$6,578,234	2.44%	$571
20251	10,155	30.98%	$5,088,724	2.62%	$501
20252	9,148	25.88%	$3,689,346	2.68%	$403

Claimants by Health Care Provider Occupation Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20261	2,615	13.91%	$870,785	2.79%	$333
Medicine/Surgery Other					
20131	4,256	15.66%	$13,001,554	4.57%	$3,055
20132	4,797	14.58%	$14,270,837	4.06%	$2,975
20141	3,749	12.80%	$10,940,024	3.54%	$2,918
20142	3,880	12.25%	$11,169,799	3.06%	$2,879
20151	3,662	11.64%	$10,393,560	3.07%	$2,838
20152	4,091	11.67%	$11,389,219	2.71%	$2,784
20161	3,497	10.75%	$9,633,296	2.56%	$2,755
20162	3,801	9.95%	$10,486,296	2.54%	$2,759
20171	3,139	9.34%	$8,143,352	2.40%	$2,594
20172	3,287	8.44%	$8,627,992	2.17%	$2,625
20181	2,650	7.82%	$7,156,641	2.10%	$2,701
20182	2,945	7.66%	$7,885,171	2.01%	$2,677
20191	2,414	7.07%	$7,102,657	2.04%	$2,942
20192	2,589	6.63%	$7,555,656	1.91%	$2,918
20201	1,384	7.04%	$4,141,713	1.80%	$2,993
20202	1,691	6.81%	$5,204,583	1.82%	$3,078
20211	1,233	6.66%	$3,868,408	1.91%	$3,137
20212	1,809	6.29%	$5,724,484	1.82%	$3,164
20221	1,476	5.71%	$4,609,953	1.80%	$3,123
20222	1,855	5.98%	$5,887,468	1.80%	$3,174
20231	1,643	5.53%	$4,813,887	1.70%	$2,930
20232	1,783	5.09%	$5,036,520	1.57%	$2,825
20241	1,441	4.46%	$3,482,094	1.33%	$2,416
20242	1,438	3.94%	$3,349,906	1.24%	$2,330
20251	959	2.93%	$2,113,345	1.09%	$2,204
20252	522	1.48%	$1,021,071	0.74%	$1,956
20261	43	0.23%	$67,656	0.22%	$1,573
Neurology					
20131	1,409	5.18%	$3,167,814	1.11%	$2,248
20132	1,930	5.86%	$4,421,492	1.26%	$2,291
20141	1,814	6.19%	$4,162,228	1.35%	$2,295
20142	2,424	7.66%	$5,603,943	1.54%	$2,312
20151	2,428	7.72%	$5,582,443	1.65%	$2,299
20152	2,944	8.40%	$7,040,002	1.67%	$2,391
20161	2,655	8.16%	$6,415,070	1.71%	$2,416
20162	3,000	7.85%	$7,267,448	1.76%	$2,422
20171	2,411	7.17%	$5,971,984	1.76%	$2,477
20172	2,841	7.29%	$7,186,597	1.81%	$2,530
20181	2,524	7.45%	$6,638,777	1.95%	$2,630

Claimants by Health Care Provider Occupation Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20182	2,854	7.43%	$7,633,638	1.94%	$2,675
20191	2,606	7.63%	$7,268,615	2.09%	$2,789
20192	3,010	7.71%	$8,114,689	2.06%	$2,696
20201	1,778	9.05%	$4,900,636	2.13%	$2,756
20202	2,248	9.06%	$6,175,538	2.16%	$2,747
20211	1,739	9.40%	$4,911,990	2.43%	$2,825
20212	2,576	8.96%	$7,143,023	2.27%	$2,773
20221	2,235	8.64%	$6,031,479	2.35%	$2,699
20222	2,981	9.62%	$8,029,606	2.46%	$2,694
20231	2,733	9.20%	$6,859,413	2.42%	$2,510
20232	3,092	8.82%	$7,539,944	2.36%	$2,439
20241	2,611	8.08%	$6,065,075	2.32%	$2,323
20242	2,672	7.31%	$5,965,580	2.21%	$2,233
20251	2,075	6.33%	$4,220,353	2.17%	$2,034
20252	1,212	3.43%	$2,187,699	1.59%	$1,805
20261	131	0.70%	$138,596	0.44%	$1,058
Occupational Therapy					
20131	6,384	23.48%	$34,128,136	11.99%	$5,346
20132	7,519	22.85%	$43,085,228	12.27%	$5,730
20141	6,446	22.01%	$36,829,962	11.92%	$5,714
20142	7,543	23.82%	$46,844,553	12.84%	$6,210
20151	7,342	23.34%	$40,997,053	12.09%	$5,584
20152	8,955	25.54%	$55,136,354	13.10%	$6,157
20161	8,531	26.23%	$48,500,080	12.89%	$5,685
20162	10,010	26.21%	$51,544,890	12.51%	$5,149
20171	8,622	25.65%	$42,266,663	12.44%	$4,902
20172	9,951	25.54%	$53,511,173	13.47%	$5,377
20181	8,434	24.89%	$44,303,455	13.01%	$5,253
20182	9,362	24.36%	$54,509,960	13.86%	$5,822
20191	8,347	24.45%	$46,892,864	13.49%	$5,618
20192	9,400	24.06%	$54,338,100	13.76%	$5,781
20201	5,271	26.82%	$33,793,275	14.66%	$6,411
20202	6,698	26.99%	$42,034,361	14.72%	$6,276
20211	4,964	26.83%	$29,301,726	14.48%	$5,903
20212	7,817	27.19%	$46,944,005	14.94%	$6,005
20221	6,508	25.17%	$34,377,329	13.40%	$5,282
20222	8,302	26.78%	$46,267,372	14.15%	$5,573
20231	7,523	25.31%	$36,959,698	13.06%	$4,913
20232	8,527	24.34%	$40,634,859	12.70%	$4,765
20241	7,578	23.44%	$30,653,552	11.72%	$4,045
20242	8,592	23.51%	$31,983,937	11.85%	$3,723
20251	7,019	21.41%	$20,508,138	10.55%	$2,922

Claimants by Health Care Provider Occupation Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20252	6,258	17.70%	$15,142,620	11.01%	$2,420
20261	1,929	10.26%	$2,546,492	8.15%	$1,320
Orthopedic Surgery					
20131	4,044	14.88%	$9,526,958	3.35%	$2,356
20132	5,339	16.22%	$12,933,185	3.68%	$2,422
20141	4,735	16.16%	$11,265,916	3.65%	$2,379
20142	5,342	16.87%	$12,984,248	3.56%	$2,431
20151	5,141	16.34%	$12,590,535	3.71%	$2,449
20152	5,685	16.22%	$14,167,649	3.37%	$2,492
20161	4,715	14.50%	$12,054,363	3.20%	$2,557
20162	4,999	13.09%	$12,802,375	3.11%	$2,561
20171	4,014	11.94%	$10,354,750	3.05%	$2,580
20172	4,268	10.96%	$11,492,524	2.89%	$2,693
20181	3,360	9.92%	$9,308,550	2.73%	$2,770
20182	3,790	9.86%	$10,311,751	2.62%	$2,721
20191	3,073	9.00%	$8,440,687	2.43%	$2,747
20192	3,421	8.76%	$9,627,187	2.44%	$2,814
20201	2,030	10.33%	$5,955,324	2.58%	$2,934
20202	2,574	10.37%	$7,399,126	2.59%	$2,875
20211	1,818	9.82%	$5,378,716	2.66%	$2,959
20212	2,604	9.06%	$7,778,112	2.48%	$2,987
20221	2,220	8.59%	$6,263,596	2.44%	$2,821
20222	2,727	8.80%	$7,977,058	2.44%	$2,925
20231	2,348	7.90%	$6,369,341	2.25%	$2,713
20232	2,586	7.38%	$6,593,770	2.06%	$2,550
20241	1,967	6.08%	$4,558,980	1.74%	$2,318
20242	2,088	5.71%	$4,636,802	1.72%	$2,221
20251	1,340	4.09%	$2,700,438	1.39%	$2,015
20252	724	2.05%	$1,359,196	0.99%	$1,877
20261	60	0.32%	$146,877	0.47%	$2,448
Physiatry					
20131	3,019	11.11%	$8,171,160	2.87%	$2,707
20132	3,896	11.84%	$10,531,094	3.00%	$2,703
20141	3,670	12.53%	$9,642,393	3.12%	$2,627
20142	4,461	14.09%	$11,633,466	3.19%	$2,608
20151	4,453	14.16%	$11,971,315	3.53%	$2,688
20152	5,394	15.39%	$14,635,401	3.48%	$2,713
20161	4,911	15.10%	$13,351,240	3.55%	$2,719
20162	5,739	15.02%	$15,120,806	3.67%	$2,635
20171	4,837	14.39%	$12,827,155	3.78%	$2,652
20172	5,587	14.34%	$14,765,679	3.72%	$2,643

Claimants by Health Care Provider Occupation Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20181	4,752	14.03%	$12,789,467	3.76%	$2,691
20182	5,399	14.05%	$14,459,329	3.68%	$2,678
20191	4,949	14.49%	$13,326,784	3.83%	$2,693
20192	5,696	14.58%	$14,945,455	3.78%	$2,624
20201	3,064	15.59%	$8,463,078	3.67%	$2,762
20202	3,779	15.23%	$10,234,577	3.58%	$2,708
20211	2,606	14.08%	$6,953,476	3.44%	$2,668
20212	4,099	14.26%	$11,057,184	3.52%	$2,698
20221	3,545	13.71%	$9,494,359	3.70%	$2,678
20222	4,328	13.96%	$11,727,878	3.59%	$2,710
20231	3,939	13.25%	$9,921,555	3.51%	$2,519
20232	4,347	12.41%	$10,674,902	3.34%	$2,456
20241	3,769	11.66%	$8,829,383	3.38%	$2,343
20242	3,683	10.08%	$8,252,207	3.06%	$2,241
20251	2,724	8.31%	$5,706,130	2.94%	$2,095
20252	1,394	3.94%	$2,556,189	1.86%	$1,834
20261	118	0.63%	$167,483	0.54%	$1,419
Physiotherapy					
20131	15,759	57.97%	$49,315,118	17.33%	$3,129
20132	19,529	59.34%	$60,228,074	17.15%	$3,084
20141	17,600	60.08%	$54,239,540	17.55%	$3,082
20142	19,282	60.90%	$60,854,704	16.69%	$3,156
20151	19,851	63.11%	$60,328,235	17.79%	$3,039
20152	22,281	63.56%	$71,016,606	16.88%	$3,187
20161	20,526	63.10%	$65,214,500	17.34%	$3,177
20162	24,397	63.87%	$75,050,306	18.21%	$3,076
20171	21,679	64.49%	$63,929,690	18.82%	$2,949
20172	25,902	66.49%	$76,245,344	19.19%	$2,944
20181	22,713	67.04%	$64,686,178	18.99%	$2,848
20182	25,769	67.06%	$74,304,305	18.90%	$2,883
20191	22,886	67.03%	$65,390,263	18.82%	$2,857
20192	26,753	68.49%	$75,559,986	19.14%	$2,824
20201	13,503	68.70%	$43,358,126	18.81%	$3,211
20202	17,195	69.30%	$55,694,574	19.50%	$3,239
20211	13,096	70.77%	$40,883,274	20.20%	$3,122
20212	20,100	69.91%	$61,475,402	19.57%	$3,058
20221	18,122	70.09%	$52,292,844	20.39%	$2,886
20222	21,867	70.54%	$65,982,980	20.18%	$3,017
20231	20,763	69.86%	$60,847,981	21.50%	$2,931
20232	24,843	70.90%	$71,804,952	22.44%	$2,890
20241	22,970	71.04%	$62,308,925	23.83%	$2,713
20242	26,436	72.35%	$69,482,938	25.74%	$2,628

Claimants by Health Care Provider Occupation Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20251	23,622	72.05%	$56,625,837	29.14%	$2,397
20252	25,526	72.21%	$51,613,254	37.53%	$2,022
20261	12,825	68.21%	$16,621,973	53.17%	$1,296
Psychiatry					
20131	1,984	7.30%	$6,669,706	2.34%	$3,362
20132	2,382	7.24%	$7,879,065	2.24%	$3,308
20141	1,978	6.75%	$6,565,706	2.12%	$3,319
20142	2,188	6.91%	$6,750,350	1.85%	$3,085
20151	2,158	6.86%	$6,854,997	2.02%	$3,177
20152	2,445	6.97%	$7,988,981	1.90%	$3,267
20161	2,251	6.92%	$6,962,063	1.85%	$3,093
20162	2,473	6.47%	$7,518,066	1.82%	$3,040
20171	1,930	5.74%	$6,106,629	1.80%	$3,164
20172	2,136	5.48%	$6,837,865	1.72%	$3,201
20181	1,851	5.46%	$6,130,569	1.80%	$3,312
20182	2,019	5.25%	$6,570,599	1.67%	$3,254
20191	1,819	5.33%	$6,067,155	1.75%	$3,335
20192	2,116	5.42%	$7,071,453	1.79%	$3,342
20201	1,226	6.24%	$4,233,900	1.84%	$3,453
20202	1,438	5.80%	$4,873,374	1.71%	$3,389
20211	1,076	5.81%	$3,772,036	1.86%	$3,506
20212	1,638	5.70%	$5,804,003	1.85%	$3,543
20221	1,443	5.58%	$4,801,621	1.87%	$3,328
20222	1,848	5.96%	$6,150,630	1.88%	$3,328
20231	1,491	5.02%	$4,328,073	1.53%	$2,903
20232	1,478	4.22%	$3,916,898	1.22%	$2,650
20241	1,033	3.19%	$2,444,394	0.93%	$2,366
20242	1,070	2.93%	$2,378,440	0.88%	$2,223
20251	734	2.24%	$1,564,138	0.80%	$2,131
20252	341	0.96%	$679,418	0.49%	$1,992
20261	27	0.14%	$36,136	0.12%	$1,338
Psychology					
20131	6,913	25.43%	$38,554,484	13.55%	$5,577
20132	8,951	27.20%	$48,780,139	13.89%	$5,450
20141	8,148	27.82%	$44,009,946	14.24%	$5,401
20142	9,706	30.66%	$53,064,955	14.55%	$5,467
20151	9,535	30.31%	$51,729,751	15.26%	$5,425
20152	11,172	31.87%	$63,455,941	15.08%	$5,680
20161	10,131	31.15%	$57,555,687	15.30%	$5,681
20162	11,913	31.19%	$65,031,046	15.78%	$5,459
20171	10,040	29.87%	$53,508,575	15.75%	$5,330

Claimants by Health Care Provider Occupation Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20172	11,110	28.52%	$61,302,027	15.43%	$5,518
20181	9,273	27.37%	$51,936,516	15.25%	$5,601
20182	10,520	27.38%	$58,681,354	14.92%	$5,578
20191	9,207	26.97%	$52,802,872	15.19%	$5,735
20192	10,277	26.31%	$59,403,790	15.04%	$5,780
20201	5,636	28.67%	$32,460,426	14.08%	$5,759
20202	7,230	29.14%	$39,516,450	13.84%	$5,466
20211	5,337	28.84%	$27,774,090	13.72%	$5,204
20212	8,409	29.25%	$42,821,990	13.63%	$5,092
20221	7,390	28.58%	$37,007,400	14.43%	$5,008
20222	9,215	29.72%	$45,014,088	13.77%	$4,885
20231	8,856	29.80%	$41,316,359	14.60%	$4,665
20232	10,576	30.18%	$47,264,548	14.77%	$4,469
20241	9,268	28.66%	$39,544,916	15.12%	$4,267
20242	10,293	28.17%	$40,290,360	14.93%	$3,914
20251	8,297	25.31%	$27,951,920	14.38%	$3,369
20252	5,837	16.51%	$14,899,440	10.83%	$2,553
20261	719	3.82%	$1,189,723	3.81%	$1,655
Rehabilitation					
20131	392	1.44%	$10,773,260	3.79%	$27,483
20132	534	1.62%	$14,669,682	4.18%	$27,471
20141	458	1.56%	$11,670,671	3.78%	$25,482
20142	537	1.70%	$16,155,060	4.43%	$30,084
20151	414	1.32%	$11,344,628	3.35%	$27,402
20152	609	1.74%	$14,839,929	3.53%	$24,368
20161	504	1.55%	$12,450,519	3.31%	$24,703
20162	534	1.40%	$13,622,755	3.31%	$25,511
20171	472	1.40%	$7,146,242	2.10%	$15,140
20172	563	1.45%	$8,445,803	2.13%	$15,001
20181	428	1.26%	$7,085,608	2.08%	$16,555
20182	584	1.52%	$9,689,330	2.46%	$16,591
20191	399	1.17%	$6,991,931	2.01%	$17,524
20192	455	1.16%	$9,251,287	2.34%	$20,332
20201	300	1.53%	$5,830,291	2.53%	$19,434
20202	339	1.37%	$5,924,867	2.07%	$17,477
20211	220	1.19%	$3,557,554	1.76%	$16,171
20212	346	1.20%	$6,464,808	2.06%	$18,684
20221	218	0.84%	$3,233,455	1.26%	$14,832
20222	352	1.14%	$6,091,862	1.86%	$17,306
20231	243	0.82%	$2,760,774	0.98%	$11,361
20232	245	0.70%	$2,796,480	0.87%	$11,414
20241	194	0.60%	$1,979,248	0.76%	$10,202

Claimants by Health Care Provider Occupation Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20242	194	0.53%	$1,666,320	0.62%	$8,589
20251	121	0.37%	$537,677	0.28%	$4,444
20252	88	0.25%	$271,392	0.20%	$3,084
20261	12	0.06%	$12,525	0.04%	$1,044
Social Work					
20131	648	2.38%	$6,058,881	2.13%	$9,350
20132	821	2.49%	$7,301,596	2.08%	$8,894
20141	817	2.79%	$7,048,572	2.28%	$8,627
20142	988	3.12%	$9,546,994	2.62%	$9,663
20151	918	2.92%	$7,464,890	2.20%	$8,132
20152	1,247	3.56%	$11,321,680	2.69%	$9,079
20161	1,136	3.49%	$8,943,384	2.38%	$7,873
20162	1,243	3.25%	$8,523,896	2.07%	$6,858
20171	1,070	3.18%	$7,454,012	2.19%	$6,966
20172	1,474	3.78%	$9,884,095	2.49%	$6,706
20181	1,466	4.33%	$8,358,769	2.45%	$5,702
20182	1,775	4.62%	$10,468,677	2.66%	$5,898
20191	1,772	5.19%	$10,188,459	2.93%	$5,750
20192	2,169	5.55%	$12,751,736	3.23%	$5,879
20201	1,341	6.82%	$8,111,042	3.52%	$6,049
20202	1,761	7.10%	$9,580,892	3.36%	$5,441
20211	1,287	6.95%	$7,167,818	3.54%	$5,569
20212	1,948	6.77%	$11,357,418	3.62%	$5,830
20221	1,591	6.15%	$8,120,589	3.17%	$5,104
20222	2,074	6.69%	$10,420,148	3.19%	$5,024
20231	1,827	6.15%	$8,283,153	2.93%	$4,534
20232	2,136	6.10%	$8,920,143	2.79%	$4,176
20241	1,760	5.44%	$6,546,742	2.50%	$3,720
20242	2,052	5.62%	$6,652,063	2.46%	$3,242
20251	1,398	4.26%	$3,417,234	1.76%	$2,444
20252	1,007	2.85%	$1,723,224	1.25%	$1,711
20261	161	0.86%	$129,248	0.41%	$803
Other Health Providers					
20131	5,985	22.02%	$28,518,989	10.02%	$4,765
20132	7,188	21.84%	$33,525,993	9.55%	$4,664
20141	6,267	21.39%	$30,577,761	9.89%	$4,879
20142	7,064	22.31%	$37,974,551	10.41%	$5,376
20151	6,842	21.75%	$29,236,444	8.62%	$4,273
20152	8,299	23.67%	$42,027,037	9.99%	$5,064
20161	7,485	23.01%	$36,955,595	9.82%	$4,937
20162	8,804	23.05%	$36,761,498	8.92%	$4,176

Claimants by Health Care Provider Occupation Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20171	7,593	22.59%	$30,625,804	9.02%	$4,033
20172	8,585	22.04%	$36,413,996	9.17%	$4,242
20181	7,501	22.14%	$31,619,097	9.28%	$4,215
20182	8,748	22.77%	$39,157,989	9.96%	$4,476
20191	7,912	23.17%	$35,178,028	10.12%	$4,446
20192	8,753	22.41%	$41,110,667	10.41%	$4,697
20201	4,819	24.52%	$26,045,969	11.30%	$5,405
20202	6,180	24.91%	$31,479,511	11.02%	$5,094
20211	4,442	24.00%	$21,563,238	10.66%	$4,854
20212	6,810	23.68%	$34,774,383	11.07%	$5,106
20221	6,062	23.45%	$26,545,232	10.35%	$4,379
20222	7,494	24.17%	$35,287,671	10.79%	$4,709
20231	6,946	23.37%	$29,441,196	10.40%	$4,239
20232	8,293	23.67%	$33,605,966	10.50%	$4,052
20241	7,165	22.16%	$25,135,688	9.61%	$3,508
20242	7,804	21.36%	$22,883,065	8.48%	$2,932
20251	6,116	18.66%	$13,107,613	6.75%	$2,143
20252	4,841	13.69%	$7,598,639	5.53%	$1,570
20261	1,157	6.15%	$945,636	3.03%	$817
Unallocated Amount					
20131			$6,812,021	2.39%	
20132			$8,084,491	2.30%	
20141			$7,396,692	2.39%	
20142			$8,578,411	2.35%	
20151			$6,607,796	1.95%	
20152			$9,296,348	2.21%	
20161			$7,532,932	2.00%	
20162			$7,173,151	1.74%	
20171			$5,474,775	1.61%	
20172			$5,042,379	1.27%	
20181			$4,416,967	1.30%	
20182			$4,405,717	1.12%	
20191			$3,975,271	1.14%	
20192			$3,708,129	0.94%	
20201			$3,946,356	1.71%	
20202			$4,002,731	1.40%	
20211			$3,519,792	1.74%	
20212			$4,546,229	1.45%	
20221			$3,891,388	1.52%	
20222			$3,995,482	1.22%	
20231			$2,734,563	0.97%	
20232			$1,764,651	0.55%	

Claimants by Health Care Provider Occupation Class

Claimants may be counted multiple times because the classes are not mutually exclusive.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20241			$602,745	0.23%	
20242			-$992,406	-0.37%	
20251			-$1,651,129	-0.85%	
20252			-$4,743,951	-3.45%	
20261			-$2,424,590	-7.76%	
All Classes					
20131	27,185		$284,584,969	100.00%	$10,468
20132	32,909		$351,128,976	100.00%	$10,670
20141	29,292		$309,066,412	100.00%	$10,551
20142	31,662		$364,709,036	100.00%	$11,519
20151	31,457		$339,047,610	100.00%	$10,778
20152	35,056		$420,778,893	100.00%	$12,003
20161	32,527		$376,179,102	100.00%	$11,565
20162	38,198		$412,082,876	100.00%	$10,788
20171	33,616		$339,696,965	100.00%	$10,105
20172	38,957		$397,238,482	100.00%	$10,197
20181	33,879		$340,569,174	100.00%	$10,053
20182	38,424		$393,240,286	100.00%	$10,234
20191	34,143		$347,535,097	100.00%	$10,179
20192	39,064		$394,874,077	100.00%	$10,108
20201	19,655		$230,523,898	100.00%	$11,729
20202	24,814		$285,561,116	100.00%	$11,508
20211	18,505		$202,375,931	100.00%	$10,936
20212	28,753		$314,174,131	100.00%	$10,927
20221	25,854		$256,507,379	100.00%	$9,921
20222	31,001		$327,014,815	100.00%	$10,549
20231	29,721		$282,994,011	100.00%	$9,522
20232	35,038		$320,048,231	100.00%	$9,134
20241	32,333		$261,513,088	100.00%	$8,088
20242	36,540		$269,920,539	100.00%	$7,387
20251	32,784		$194,320,881	100.00%	$5,927
20252	35,350		$137,527,703	100.00%	$3,890
20261	18,801		$31,260,062	100.00%	$1,663

Claimants by Medical and Rehabilitation Expense Range

Medical and Rehabilitation Expense Range	Accident Year	Claimant Count	Share on Claimant Count	Treatment	Insurer Initiated Exam	Provider Initiated Exam	Goods and Supplies	Missed/Cancelled Appointment	Transportation	Other	Unallocated Amount	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
$0	2013	630	1.05%	$0	$1,933,461	$0	$0	$0	$0	$0	$248,421	$2,181,883	0.34%	$3,463
$0+ to $2,200	2013	19,829	33.00%	$25,739,409	$9,543,212	$519,376	$64,077	$894,299	$158,898	$46,891	-$1,782,248	$35,183,915	5.53%	$1,774
$2,200+ to $3,500	2013	16,168	26.90%	$45,790,524	$17,545,144	$1,235,148	$282,112	$1,170,454	$181,043	$72,112	-$913,274	$65,363,264	10.28%	$4,043
$3,500+ to $50,000	2013	22,555	37.53%	$179,260,456	$118,359,470	$28,664,352	$5,828,641	$13,712,871	$9,680,807	$1,872,534	$11,022,292	$368,401,423	57.95%	$16,333
$50,000+ to $65,000	2013	257	0.43%	$9,686,519	$5,882,022	$2,177,749	$524,179	$340,574	$1,416,527	$138,285	$744,329	$20,910,186	3.29%	$81,363
$65,000+	2013	655	1.09%	$89,859,705	$11,782,805	$5,845,361	$7,110,874	$673,701	$21,265,453	$1,558,386	$5,576,990	$143,673,275	22.60%	$219,349
Total	2013	60,094	100.00%	$350,336,613	$165,046,115	$38,441,987	$13,809,883	$16,791,899	$32,702,729	$3,688,209	$14,896,512	$635,713,946	100.00%	$10,579
$0	2017	469	0.65%	$0	$1,464,059	$0	$0	$0	$0	$0	$182,194	$1,646,252	0.22%	$3,510
$0+ to $2,200	2017	23,160	31.91%	$29,757,369	$6,429,119	$469,045	$81,255	$690,671	$126,826	$34,544	-$2,867,040	$34,721,789	4.71%	$1,499
$2,200+ to $3,500	2017	20,035	27.61%	$57,652,310	$16,072,548	$1,316,964	$478,786	$975,233	$220,585	$60,418	-$1,922,985	$74,853,859	10.16%	$3,736
$3,500+ to $50,000	2017	27,454	37.83%	$248,473,145	$123,274,490	$26,852,476	$10,833,047	$13,524,924	$9,905,314	$2,638,657	$8,070,604	$443,572,656	60.19%	$16,157
$50,000+ to $65,000	2017	659	0.91%	$25,460,500	$12,131,727	$5,832,409	$2,006,741	$806,580	$2,966,173	$360,288	$1,860,411	$51,424,829	6.98%	$78,035
$65,000+	2017	796	1.10%	$78,373,773	$15,214,352	$7,949,455	$7,813,875	$981,926	$13,574,162	$1,614,548	$5,193,971	$130,716,062	17.74%	$164,216
Total	2017	72,573	100.00%	$439,717,098	$174,586,293	$42,420,350	$21,213,703	$16,979,334	$26,793,060	$4,708,455	$10,517,154	$736,935,447	100.00%	$10,154

ACKNOWLEDGEMENTS

We appreciate the help of HCAI Processing in providing IBC with depersonalized HCAI data. We also appreciate the guidance and support we have received from the joint working group with the Ministry of Finance, and the Financial Services Regulatory Authority of Ontario (FSRA), as well as members and representatives of the Health Profession Regulators of Ontario, the Ontario Rehab Alliance, and the Coalition Representing Health Professional Associations in Ontario Automobile Insurance Services, in the process of creating this HCDB standard report and defining the various reporting dimensions.

This report and any updates are posted on the IBC website: www.ibc.ca.

DISCLAIMER

IBC has performed thorough due diligence to check, verify and eventually exclude some data before generating this report to ensure its accuracy and completeness. However, an independent data audit is not currently mandated or performed. For this reason, the responsibility for any errors or omissions in the original data provided to IBC and shown in this report remains with the reporting health care facilities and the approving insurers.

If you have any questions concerning this report, please contact: HCDB-Inquiries@ibc.ca.

END OF DOCUMENT

ibc.ca