

# Ontario Health Claims Database HCDB Standard Report 2025H1

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**IBC**  
Insurance Bureau  
of Canada



## TABLE OF CONTENTS

<b>NOTES TO USERS REGARDING USE OF DATA.....</b>	<b>2</b>
BACKGROUND .....	2
DEFINITIONS .....	3
1. Accident Half Year .....	3
2. Claimant.....	3
3. Claimants by Age and Gender .....	4
4. Claimants by Region .....	4
5. Claimants by Medical and Rehabilitation Expense Class.....	4
6. Claimants by Reported Injury Grouping (RIG) .....	5
7. Claimants by Health Care Professional Occupation Class .....	7
8. Claimants by Medical and Rehabilitation Expense Range.....	8
9. Insurer Paid.....	10
10. Unallocated Amount.....	10
11. Claims Development.....	10
12. Quality Assurance and Report Improvement .....	12
13. Medical and Rehabilitation Expense Classes.....	13
14. Health Care Professional Occupation Classes .....	14
<b>CLAIMANTS BY AGE AND GENDER .....</b>	<b>16</b>
<b>CLAIMANTS BY REGION .....</b>	<b>34</b>
<b>CLAIMANTS BY MEDICAL AND REHABILITATION EXPENSE CLASS .....</b>	<b>38</b>
<b>CLAIMANTS BY REPORTED INJURY GROUPING .....</b>	<b>47</b>
<b>CLAIMANTS BY HEALTH CARE PROFESSIONAL OCCUPATION CLASS.....</b>	<b>53</b>
<b>CLAIMANTS BY MEDICAL AND REHABILITATION EXPENSE RANGE.....</b>	<b>64</b>
<b>ACKNOWLEDGEMENTS.....</b>	<b>65</b>
<b>DISCLAIMER .....</b>	<b>65</b>



# NOTES TO USERS REGARDING USE OF DATA

## BACKGROUND

Since February 1, 2011, Ontario health care facilities (including their associated health care providers) have used the Health Claims for Auto Insurance (HCAI) system to submit Ontario Claims Forms (OCFs) 18, 21 and 23 to Ontario licensed auto insurers. Insurers use the same system to communicate their decisions to health care facilities.

Insurance Bureau of Canada (IBC) has entered into an agreement with the Financial Services Regulatory Authority of Ontario (FSRA) and subsequently, with Health Claims for Auto Insurance Processing (HCAIP), which operates the HCAI system, to collect Ontario auto insurance health claims data for statistical purposes. A framework has been established to govern IBC's access to the auto insurance health claims data.

To meet the privacy protection requirements stipulated in the Personal Information Protection and Electronic Documents Act, the data transmitted from HCAIP to the Health Claims Database (HCDB) held by IBC does not include any personal identifying information such as names, addresses, postal codes and other information that might identify individual claimants. Moreover, it does not include any personal health information.

The major purpose for collecting auto insurance health claims data is to better understand the medical and rehabilitation costs involved in Ontario auto insurance health claims.

Based on consultations with the Ontario Ministry of Finance; FSRA's predecessor, the Financial Services Commission of Ontario; the Coalition Representing Health Professional Associations in Ontario Automobile Insurance Services (the Coalition) and insurance companies, IBC has created this HCDB Standard Report.

This report is designed for all stakeholders including regulators, health care provider associations and insurance companies in Ontario as well as the general public.

Readers, especially those unfamiliar with the subject matter and statistical principles used in this report, are advised to read the definitions in the following section to avoid misunderstanding and/or misinterpreting this report.



## DEFINITIONS

### 1. Accident Half Year

The HCDB Standard Report is published on an “accident half year” basis. In accident half year statistics, the experiences of all claims (= claimants) with accident dates in the same accident half year are grouped together. Accident half years are defined as calendar half years. For example, all claimants who had an accident from January 1 to June 30, 2013, are grouped in the accident half year of 20131. When looking at these figures, readers should be aware of the concept of “claims development,” which is defined in section 11.

### 2. Claimant

The statistics given in this report are on a “claimant basis.” A claimant is defined as a person who claims medical and/or rehabilitation accident benefits under a motor vehicle liability policy issued in Ontario. In the case of the same person suffering injuries from two different auto accidents, the resulting count will be two claimants.

An auto accident may result in multiple injured persons who claim accident benefits. In this case, the claimant count will be the number of injured persons. For this reason, there is no direct correlation between the number of claimants shown in this report and the number of auto accidents reported elsewhere.

A claimant will be counted in this report when an OCF-21B/C (Auto Insurance Standard Invoice) for that claimant is at least partially approved by the claimant’s insurer with a positive dollar amount. Consequently, there may be a delay between the date of the accident and the date the claimant is counted in the HCDB report. This is necessary in order to avoid possible fluctuations in the HCDB report due to claimants withdrawing claims.

The HCAI system does not collect any data on whether the injured claimant was a driver, passenger, cyclist or pedestrian at the time of the accident.

Also, the HCAI system does not collect any data concerning what kind of vehicle was involved in the accident and what kind of auto insurance policy is providing the coverage. As a result, the claims experience as shown in this report represents all vehicle types including private passenger vehicles, motorcycles and commercial vehicles.



### 3. Claimants by Age and Gender

This exhibit shows claimants by age and gender. Age is grouped into seven groups based on the claimants' age at the time of the accident. Gender is grouped into male and female.

### 4. Claimants by Region

Claimants are grouped in three regions based on the first three digits of their residential postal code (forward sortation area, also known as FSA) at the time of the accident to show the regional distribution of claimants across Ontario. Please note that the postal code of a claimant's residential address may be different from the postal code where the accident occurred. The three regions are:

Region	Code
Greater Toronto Area (GTA)	1
Non-GTA Urban	2
Rural	3

The Greater Toronto Area (GTA) region includes the City of Toronto and the Regional Municipalities of Durham, Halton, Peel and York. The Non-GTA Urban region includes cities and townships in Ontario such as Ottawa, Hamilton, London, Guelph, Kitchener-Cambridge-Waterloo, Sarnia, Windsor, St. Catharines and Niagara Falls. The Rural region is defined as all of the rural areas in Ontario that are not included in the other two identified regions.

### 5. Claimants by Medical and Rehabilitation Expense Class

The medical and rehabilitation expense class is based on the Canadian Classification of Health Interventions (CCI) and the Goods, Administration and Other (GAP) codes collected from the OCFs. Please refer to <http://home.hcaiinfo.ca> for further details on these codes. The medical and rehabilitation expense classes defined by the CCI/GAP codes are in section 13.

The Superintendent of Insurance's Minor Injury Guideline (MIG) details treatment programs. Treatment in MIG is available to claimants with injuries consistent with the definition of a minor injury as set out in the Statutory Accident Benefits Schedule, effective September 2010 (SABS).



There are three sub-classes under the treatment intervention types: Treatment – MIG only, Treatment – non-MIG only, and Treatment – MIG and non-MIG. The classification of a claimant into one of these three sub-classes is made by the presence or absence of MIG health intervention codes. A claimant who receives treatment is counted in one and only one of these three sub-classes.

Users are cautioned not to draw conclusions about the claimants' injury type or severity based on the reported treatment classifications. Claimants reported in any one of the three sub-classes may ultimately be determined to have not sustained a minor injury as defined in the SABS.

Since medical and rehabilitation expense classes are not mutually exclusive, a claimant may be counted more than once when the report shows claimant count by these classes. For example, a claimant may incur an expense in each of the classes representing examination, treatment and administration. In this case, the claimant will be counted once in each of the classes, resulting in a total claimant count of three. However, this multiple count is corrected to one when the report shows all classes totalled.

Please note that the MIG and non-MIG categorization of medical claims in this HCDB report is based on the type of treatment delivered by health care providers. It may be different from how MIG and non-MIG claims are defined in the SABS.

## 6. Claimants by Reported Injury Grouping (RIG)

The HCAI system collects the ICD-10-CA injury codes from the "Injuries and Sequelae" section in the OCFs. However, many health care facilities also report pre-existing and concurrent conditions in the same section. Furthermore, different health care facilities may report the same injury in different ways based on the educational and professional background of the health service provider. This makes it difficult to group the more than 30,000 ICD-10-CA codes.

IBC and members of the Coalition have jointly developed a robust injury classification system. This HCDB report has adopted the following eight RIGs, as recommended by this joint working group.

<b>RIG code</b>	<b>RIG definition</b>	<b>RIG description</b>
A	Strains and/or Sprains	Muscle strains; and/or joint/ligament sprains; and/or whiplash associated disorder (WAD ) I/II Excludes muscle/ligament laceration and/or rupture (RIG C)
B	Injury with Peripheral Nerve Involvement	Peripheral nerve injury; and/or spinal nerve root injury; and/or injury impacting peripheral nerve; and/or WAD III; and/or intervertebral disc injury



		Excludes peripheral nerve laceration (RIG C), spinal nerve root laceration (RIG D2) and cranial nerve injury (RIG D1)
C	Fractures, Dislocations and/or Extensive Soft Tissue Injury	Bone fracture; and/or joint dislocation; and/or muscle/tendon laceration; and/or ligament rupture; and/or peripheral nerve/nerve plexus laceration; and/or skin avulsion  Excludes cranial nerve injury (RIG D1), spinal fracture and/or dislocation (RIG D2), and spinal nerve root laceration (RIG D2)
D1	Acquired Brain Injury and/or Cranial Nerve Injury	Intracranial injury (including concussion); and/or cranial nerve injury; and/or cranial blood vessel injury
D2	Spinal Injury and/or Spinal Cord Injury	Spinal fracture; and/or spinal dislocation; and/or spinal cord injury; and/or nerve root laceration
D3	Internal and/or Extensive Injuries	Injury to internal organs; and/or crush injuries; and/or traumatic amputations; and/or burns; and/or corrosive injuries
E	Multiple Major Injuries	Multiple injuries consisting of more than one injury from at least two of RIGs D1 and/or D2 and/or D3; that is, D1 + D2, or D2 + D3, or D1 + D3, or D1 + D2 + D3  For example, concussion + fracture of C5–C7 vertebra; or fracture of C5–C7 vertebra + laceration and puncture of lung; or concussion + laceration and puncture of lung; or concussion + fracture of C5–C7 vertebra + laceration and puncture of lung  Does not apply to multiple injuries from any one RIG
F	Other	Diseases, conditions and/or symptoms and injuries not specified or unspecified

The RIG classification system is based on several factors including the type of injury, the tissue involved, and the injury management and resource utilization associated with treating the injury. The classification is the means by which reported injury codes resulting from motor vehicle accidents are grouped for statistical reporting purposes and does not include any factors related to pre-existing medical conditions. This classification system does not reflect minor or catastrophic injuries as defined in the SABS because these two concepts are not based on or linked to the ICD-10-CA codes that form the basis for the RIGs. Nor does this classification of injuries for statistical purposes have a bearing on the adjudication of individual claims.

RIGs are mutually exclusive. Each claimant can be assigned to only one of eight groupings, based on the reported injury code(s) according to the highest alphanumeric identifier (RIG A to E) associated with those



codes reported over the duration of the claim. Claimant reporting codes that are not associated with a specific RIG A–E are reported under “Other” (RIG F).

All related stakeholders are urged to take the necessary steps to ensure that the reported injury codes are accurate. This HCDB report can only be as valid as the originally reported data.

## 7. Claimants by Health Care Professional Occupation Class

The occupation class is defined by grouping all of the reported occupation codes. Please refer to the classification table in section 14 for more details.

Some health care professionals provide treatments to auto insurance claimants that are fully paid by collateral sources other than auto insurers, such as workers compensation and/or employee group benefits. Such treatments are excluded from this report. Only treatments paid by auto insurers in full or in part are included in this report.

Starting from the 2022 report the occupation classification is expanded as shown in the following table:

Classes before 2022	Classes after 2022	Notes
Chiropractic	Chiropractic	No change
Massage Therapy	Massage Therapy	No change
Occupational Therapy	Occupational Therapy	No change
Physiotherapy	Physiotherapy	No change
Psychology	Psychology	No change
Medicine	Family Practice Neurology Orthopedic Surgery Physiatry Psychiatry Medicine/Surgery Other	Broken into six classes
Other	Rehabilitation Social Work Other Health Providers	Broken into three classes

This expanded occupation classification provides users with more detailed, useful information.





## 8. Claimants by Medical and Rehabilitation Expense Range

The SABS sets monetary limits on medical and rehabilitation benefits for predefined injury groups. The MIG fee schedule provides further monetary limits for claimants with minor injuries. Statistical data that offer a breakdown of the monetary ranges associated with the predefined injury groups will provide insights on how the monetary limits are working.

The expenses subject to monetary limits are the aggregation of the following expenses that are defined in this HCDB Standard Report:

- Medical/Rehabilitation Treatment (other than renovation)
- Claimant/Provider Initiated Examinations
- Goods and Supplies
- All Related Missed/Cancelled Appointments, Transportation and Other Incidental Expenses.

Insurer initiated examinations (IEs), specified in section 44 of the SABS, and all related missed/cancelled appointments and transportation expenses are *not* considered insurance benefits, nor are they subject to the monetary limits under section 18 of the SABS or under the MIG fee schedule. Therefore, they are not included in the determination of the medical and rehabilitation expense range.

The medical and rehabilitation expense range is designed to signify the monetary limits as defined by the SABS and MIG and shown in the following table:

Medical and rehabilitation expense range	Description
\$0	Claimants without medical and rehabilitation expenses but who may be subject to IE and related expenses to determine eligibility for SABS benefits
\$0+ to \$2,200	Claimants treated within the MIG block fees for up to 12 weeks of treatment
\$2,200+ to \$3,500	Claimants with minor injuries for whom treatment payments are above the MIG block fees but within the MIG limit
\$3,500+ to \$50,000	Claimants with non-minor injuries that are not catastrophic
\$50,000+ to \$65,000	Claimants with catastrophic injuries with an accident date before June 1, 2016. It is a grey area for claimants with an accident date after June 1, 2016; please refer to the explanatory notes that follow.
\$65,000+	Claimants with catastrophic injuries with an accident date before and after June 1, 2016



The statistical data in this exhibit may not fully reflect all of the payments made within corresponding injury groups. One reason for this is that HCDB data does not capture all of the medical and rehabilitation payments for which insurers are obliged to pay according to the SABS. Appendix 2 of the HCAI Guideline specifies a number of goods and services that are exempt from invoicing through HCAI; these include prescription medications, supplies purchased by the claimant, attendant care, home and vehicle modifications, and vocational counselling. Another reason is that the old GAP codes do not specify whether payments for transportation or missed/cancelled appointments are related to IEs or treatment. The new GAP codes have been introduced to make this distinction; however, it will take a few years until the data matures enough to be reliable. This means that there will be some uncertainty around the thresholds where claimants in a less-severe injury group may be counted in a more-severe injury group and vice versa.

Sometimes, insurers agree on cash settlements to claimants with a severe injury, high medical/rehabilitation expenses or a lengthy claims process. These cash settlements are not reported to HCAI and are not captured in the HCDB. For this reason, the claimant counts and insurer paid amounts may be understated in this exhibit, especially in the high expense ranges.

Over time, claimants tend to move from a low expense range to a high one due to normal claims development. Please refer to section 11 for details on this topic.

The insurer paid amounts are presented in the medical and rehabilitation expense classes as defined in section 5 above. By including the IE costs on top of the medical and rehabilitation costs, the average amount paid per claimant can well exceed the monetary limits defined by the SABS and MIG even when the claimants are subject to a monetary limit based on their injury or injuries. In this way, the statistical data shows the true insurer paid amount for the claimants within each of the expense ranges.

To demonstrate the claims distribution by medical and rehabilitation expense range and the impacts of the 2016 reform, we display the claims data arising from both accident years 2013 and 2017 in this exhibit. When comparing these two accident years' data, users are advised to consider the following:

1. There was no change in monetary limits for minor injuries before and after the 2016 reform. Therefore, the monetary limits for minor injuries – for example, \$2,200 and \$3,500 – remain the same after the 2016 reform so are fully comparable.
2. The monetary limit for non-catastrophic injuries changed after the 2016 reform. For accidents before June 1, 2016, the monetary limit for non-catastrophic injuries was \$50,000 for medical and rehabilitation expenses only. After June 1, 2016, the limit changed to \$65,000 for medical, rehabilitation and attendant care expenses combined. Since we do not have attendant care data at the claimant level, it is impossible to have a clear monetary limit to distinguish claimants with catastrophic injuries from those without for accidents after June 1, 2016, based solely on medical and rehabilitation data. To provide more detail in this grey area, we present medical and rehabilitation expense data for both \$50,000 and \$65,000 ranges in this exhibit.
3. There are differences in the development stages. The 2013 accident year data is developed for four years more than the 2017 data. In the future, the 2017 accident year data is expected to develop



more than the 2013 data, especially for those claimants in the high expense range; for example, non-minor injuries in the range of \$3,500+.

## 9. Insurer Paid

The column “insurer paid” is equal to the amount paid by insurers to health care facilities for medical and rehabilitation expenses as approved on OCF-21B/Cs. The amount approved by the insurers on the OCF-21B/C is deemed equivalent to the paid amount, although the actual payment is not captured in the HCDB, and there may be a lag in time between approval and actual payment.

This amount includes HST and interest payable, but it does not include health care expenses paid for by OHIP, private insurers or extended health insurers. It also may not include expenses paid to out-of-province health care facilities or expenses that are administered outside HCAI. Expenses that may be administered outside HCAI include prescription medications, dentist’s goods and services, and goods and supplies under \$250. Furthermore, the insurer paid amount does not include any reserves that insurers set aside or any claims adjustment expenses incurred by the insurers. As a result, the numbers reported in this HCDB report may not be balanced with other statistical reports, such as comparable General Insurance Statistical Agency (GISA) exhibits.

## 10. Unallocated Amount

In the OCF21B/C, the insurer paid amount is defined as medical/rehabilitation expense minus contributions from the Ministry of Health (MOH) and other insurers, plus applicable tax and interest. However, the latter three components may not be allocated to the respective classifications in the report. For example, an OCF21B/C invoice does not provide a clear allocation of the MOH contribution between the reported treatment and examination expense.

This kind of unallocated amount is grouped together and reported separately in its own class, “Unallocated Amount,” when necessary. The claimant count is not reported for this class to avoid a double count.

## 11. Claims Development

This HCDB report is based on data reported as of June 30, 2025, and captures all data reported to the HCAI system and subsequently transferred to the HCDB up to this date. Any medical expense payments that occurred prior to this date but were reported after it are not included in this report.

Significant time may elapse between the date of the accident and the date of the first insurer payment. As well, some claimants may recover relatively soon after the accident while maximum medical improvement



may take more than 10 years for severely injured claimants. This effect is typically known as claims development.

To illustrate the effect of the claims development, here is an example: A claimant who had an accident on July 15, 2014, received the first payment of \$1,570 on October 15, 2014. This claimant received a second payment of \$12,930 on March 10, 2015, that results in a cumulative payment of \$14,500 as of December 31, 2015. Over time, payments were made and reported at various dates and accumulated to a total of \$60,000 as of June 30, 2025. In this case, the HCDB report would show the following in each reporting period for the injury incurred in the 2014 accident year:

<b>Reporting period</b>	<b>Claimant count</b>	<b>Insurer paid (\$)</b>
As of Dec. 31, 2013	0	0
As of Dec. 31, 2014	1	1,570
As of Dec. 31, 2015	1	14,500
As of Dec. 31, 2016	1	23,400
As of Dec. 31, 2017	1	47,700
As of Dec. 31, 2018	1	49,400
As of Dec. 31, 2019	1	49,400
As of Dec. 31, 2020	1	49,400
As of Dec. 31, 2021	1	58,100
As of Dec. 31, 2022	1	60,000
As of Dec. 31, 2023	1	60,000
As of Dec. 31, 2024	1	60,000
As of June 30, 2025	1	60,000

Due to the claims development effect and the nature of late reporting of claims, older accident year numbers tend to show higher claimant counts and insurer paid amounts while newer accident year numbers tend to show lower claimant counts and insurer paid amounts. The claimant count will become stable after a relatively short time while the insurer paid amount takes longer to achieve a stable level.

Readers are cautioned not to derive any trends based on the data reported here without considering the claims development effect. Since this report shows only twelve and a half years of data, both claimant counts and insurer paid amounts may experience further development over the next few years.



## 12. Quality Assurance and Report Improvement

Before each HCDB report is created, a rigorous quality assurance procedure is performed for the underlying data, reported codes and classifications to ensure that the report is of the highest quality. From time to time, when the situation warrants, adjustments are made to maintain this standard. Such adjustments include efforts to reduce claimant counts in the classes “Unknown/Other,” update the reported codes to reflect health care practice changes, and enhance the classifications to meet the ongoing requirements from the users.

We have strived to improve the HCDB report to deliver a state-of-the-art and easy-to-use statistical report. Starting from 2022, the report has been changed from the previous chart format to the current data format following the best practices set by major statistical agencies, especially GISA. Also, to enable users to conduct their own analysis using available analytical tools, an Excel file of the report has been released with the PDF report.



### 13. Medical and Rehabilitation Expense Classes

Med/rehab expense class	Codes	Source	Description
Insurer initiated exam	I	GAP	Insurer initiated exam (sec.44)
Insurer initiated exam	R	GAP	Rebuttal exam (discontinued)
Provider initiated exam	2	CCI	Diagnostic (assessments/tests)
Provider initiated exam	3 ex 3SC10	CCI	Diagnostic (imaging) excluding 3SC10
Provider initiated exam	C	GAP	Pre-claim exam (discontinued)
Provider initiated exam	H	GAP	Provider initiated exam (sec.25)
Treatment – MIG only	M	GAP	MIG codes
Treatment – MIG only	P	GAP	Preapproved Framework (discontinued)
Treatment – MIG only	3SC10	CCI	X-ray, spinal vertebrae
Treatment – non-MIG only	1	CCI	Therapeutic (physical/physiological)
Treatment – non-MIG only	6	CCI	Therapeutic (cognitive/psychosocial/sensory)
Treatment – non-MIG only	7	CCI	Other (health care/services/support)
Treatment – non-MIG only	8	CCI	Therapeutic (immune/genetic)
Treatment – non-MIG only	S	GAP	Session codes
Treatment – MIG/non-MIG	N/A	N/A	When both MIG and non-MIG codes are reported for the same claimant
Goods and supplies	G	GAP	Goods and supplies
Missed/cancelled appointments	AXXNS/CN	GAP	Missed/cancelled appointments before 2015
Missed/cancelled appointments – IE	AXXMI	GAP	Missed/cancelled appointments due to insurer-initiated exam after 2016
Missed/cancelled appointments – treatment	AXXMT	GAP	Missed/cancelled appointments due to treatment after 2016
Transportation	AXXCT	GAP	Transportation/mileage/travel time before 2015
Transportation – IE	AXXKI/TI	GAP	Transportation/mileage/travel time due to insurer-initiated exam after 2016
Transportation – treatment	AXXKM/TT/TC	GAP	Transportation/mileage/travel time due to treatment after 2016
Other	AXXOT/TP/TR TXXTC	GAP	Translation/consultation/other



## 14. Health Care Professional Occupation Classes

Occupation codes	Description	Classes before 2022	Classes after 2022
DC	Chiropractor	Chiropractic	Chiropractic
MT	Massage Therapist	Massage Therapy	Massage Therapy
CR	Cardiologist	Medicine	Medicine/Surgery Other
DR	Dermatologist	Medicine	Medicine/Surgery Other
GE	Gastroenterologist	Medicine	Medicine/Surgery Other
GP	Family Practitioner/General Practitioner	Medicine	Family Practice
GS	General Surgeon	Medicine	Medicine/Surgery Other
IN	Internal Medicine Specialist	Medicine	Medicine/Surgery Other
MD	Other Medical/Surgical Practitioner	Medicine	Medicine/Surgery Other
NG	Neurologist	Medicine	Neurology
NPY	Neuropsychiatrist	Medicine	Medicine/Surgery Other
NSN	Neurosurgeon	Medicine	Medicine/Surgery Other
OH	Occupational Medicine Specialist	Medicine	Medicine/Surgery Other
OL	Otolaryngologist/Head Neck Surgeon	Medicine	Medicine/Surgery Other
OM	Ophthalmologist	Medicine	Medicine/Surgery Other
OSN	Orthopedic Surgeon	Medicine	Orthopedic Surgery
PHY	Physiatrist	Medicine	Physiatry
PSN	Plastic Surgeon	Medicine	Medicine/Surgery Other
PY	Psychiatrist	Medicine	Psychiatry
RD	Radiologist	Medicine	Medicine/Surgery Other
RSN	Rheumatologist	Medicine	Medicine/Surgery Other
UR	Urologist	Medicine	Medicine/Surgery Other
OT	Occupational Therapist	Occupational Therapy	Occupational Therapy
OTA	Occupational Therapy Assistant	Occupational Therapy	Occupational Therapy
AC	Acupuncturist	Other	Other Health Providers
ACR	Acupuncturist (Regulated)	Other	Other Health Providers
AH	Athletic Therapist	Other	Other Health Providers
AN	Assistant Nurse	Other	Other Health Providers
AT	Assistant Therapist	Other	Other Health Providers
AU	Audiologist	Other	Other Health Providers
CD	Communicative Disorders Assistant	Other	Other Health Providers
CM	Case Manager	Other	Other Health Providers
DD	Dentist	Other	Other Health Providers
DE	Denturist	Other	Other Health Providers
DH	Dental Hygienist	Other	Other Health Providers
DI	Dietitian	Other	Other Health Providers
HA	Health Care Aid	Other	Other Health Providers
HP	Homeopath	Other	Other Health Providers



KN	Kinesiologist	Other	Other Health Providers
KNR	Kinesiologist (Regulated)	Other	Other Health Providers
ML	Medical Laboratory Technologist	Other	Other Health Providers
MR	Medical Radiation Technologist	Other	Other Health Providers
NP	Nurse Practitioner	Other	Other Health Providers
NT	Naturopath	Other	Other Health Providers
NTR	Naturopath (Regulated)	Other	Other Health Providers
OC	Optician	Other	Other Health Providers
OP	Optometrist	Other	Other Health Providers
OR	Orthotist/Prosthetist	Other	Other Health Providers
OS	Osteopath	Other	Other Health Providers
OTH	Other	Other	Other Health Providers
PH	Pharmacist	Other	Other Health Providers
PO	Podiatrist/Chiropodist	Other	Other Health Providers
PR	Psychotherapist	Other	Other Health Providers
PRR	Psychotherapist (regulated)	Other	Other Health Providers
PX	Other Paramedical	Other	Other Health Providers
RH	Rehabilitation Counsellor/Therapist	Other	Rehabilitation
RN	Registered Nurse	Other	Other Health Providers
RP	Registered Practical Nurse	Other	Other Health Providers
RS	Respiratory Therapist	Other	Other Health Providers
RT	Recreation Therapist	Other	Other Health Providers
SL	Speech-Language Pathologist	Other	Other Health Providers
SS	Social Service Worker	Other	Social Work
SW	Social Worker	Other	Social Work
TCM	Traditional Chinese Medicine Practitioner	Other	Other Health Providers
VR	Vocational Rehabilitation Counsellor	Other	Other Health Providers
PHA	Physiotherapist Assistant	Physiotherapy	Physiotherapy
PT	Physiotherapist	Physiotherapy	Physiotherapy
NPS	Neuropsychologist	Psychology	Psychology
PA	Psychological Associate	Psychology	Psychology
PM	Psychometrist	Psychology	Psychology
PS	Psychologist	Psychology	Psychology





## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
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### Female, Ages 0 - 15

20131	533	1.96%	\$5,084,424	1.79%	\$9,539
20132	694	2.11%	\$5,176,395	1.48%	\$7,459
20141	462	1.58%	\$2,977,055	0.97%	\$6,444
20142	698	2.20%	\$7,378,690	2.03%	\$10,571
20151	539	1.71%	\$3,451,637	1.02%	\$6,404
20152	699	1.99%	\$5,816,985	1.39%	\$8,322
20161	504	1.55%	\$3,689,754	0.99%	\$7,321
20162	705	1.85%	\$7,030,959	1.71%	\$9,973
20171	547	1.63%	\$3,128,401	0.93%	\$5,719
20172	728	1.87%	\$4,120,465	1.04%	\$5,660
20181	500	1.48%	\$3,144,676	0.93%	\$6,289
20182	592	1.54%	\$3,827,985	0.98%	\$6,466
20191	492	1.44%	\$3,625,366	1.05%	\$7,369
20192	637	1.63%	\$3,917,350	1.01%	\$6,150
20201	253	1.29%	\$1,722,514	0.77%	\$6,808
20202	358	1.44%	\$2,312,433	0.83%	\$6,459
20211	242	1.31%	\$1,260,257	0.65%	\$5,208
20212	437	1.52%	\$3,262,319	1.11%	\$7,465
20221	323	1.25%	\$1,876,397	0.80%	\$5,809
20222	475	1.54%	\$2,753,686	0.96%	\$5,797
20231	415	1.40%	\$1,427,976	0.60%	\$3,441
20232	556	1.60%	\$1,967,022	0.78%	\$3,538
20241	454	1.43%	\$1,550,111	0.84%	\$3,414
20242	564	1.64%	\$1,388,243	1.07%	\$2,461
20251	206	1.22%	\$226,208	0.83%	\$1,098

### Female, Ages 16 - 24

20131	1,905	7.01%	\$14,624,472	5.15%	\$7,677
20132	2,447	7.44%	\$20,156,134	5.75%	\$8,237
20141	1,874	6.40%	\$15,111,495	4.90%	\$8,064
20142	2,309	7.29%	\$22,436,132	6.16%	\$9,717
20151	2,129	6.77%	\$18,548,925	5.49%	\$8,713
20152	2,548	7.27%	\$25,231,022	6.02%	\$9,902
20161	2,303	7.08%	\$20,272,388	5.41%	\$8,803
20162	2,790	7.30%	\$24,773,306	6.04%	\$8,879
20171	2,352	7.00%	\$17,116,810	5.06%	\$7,278
20172	2,814	7.22%	\$21,944,117	5.56%	\$7,798
20181	2,316	6.84%	\$17,101,667	5.05%	\$7,384
20182	2,891	7.52%	\$22,496,093	5.78%	\$7,781
20191	2,263	6.63%	\$16,640,088	4.83%	\$7,353
20192	2,836	7.26%	\$18,851,635	4.85%	\$6,647



## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20201	1,282	6.52%	\$11,463,464	5.09%	\$8,942
20202	1,879	7.57%	\$15,313,024	5.52%	\$8,150
20211	1,320	7.14%	\$10,482,979	5.43%	\$7,942
20212	2,160	7.52%	\$17,641,416	6.00%	\$8,167
20221	1,731	6.71%	\$11,393,444	4.86%	\$6,582
20222	2,107	6.81%	\$16,075,948	5.60%	\$7,630
20231	1,913	6.47%	\$12,424,865	5.23%	\$6,495
20232	2,217	6.39%	\$13,194,924	5.20%	\$5,952
20241	1,930	6.07%	\$9,286,942	5.06%	\$4,812
20242	2,096	6.08%	\$7,093,221	5.45%	\$3,384
20251	899	5.31%	\$1,323,605	4.87%	\$1,472

### Female, Ages 25 - 39

20131	4,691	17.26%	\$42,038,647	14.81%	\$8,962
20132	5,597	17.01%	\$48,807,167	13.92%	\$8,720
20141	5,161	17.62%	\$43,243,316	14.03%	\$8,379
20142	5,352	16.90%	\$49,401,798	13.57%	\$9,231
20151	5,586	17.76%	\$53,740,959	15.90%	\$9,621
20152	5,860	16.72%	\$60,604,353	14.46%	\$10,342
20161	5,654	17.38%	\$54,964,766	14.68%	\$9,721
20162	6,454	16.90%	\$57,203,610	13.94%	\$8,863
20171	5,887	17.51%	\$50,563,360	14.96%	\$8,589
20172	6,748	17.32%	\$61,820,827	15.65%	\$9,161
20181	6,114	18.05%	\$55,396,615	16.37%	\$9,061
20182	6,770	17.62%	\$60,521,250	15.54%	\$8,940
20191	5,926	17.36%	\$54,919,779	15.96%	\$9,268
20192	6,882	17.62%	\$59,710,241	15.36%	\$8,676
20201	3,422	17.42%	\$34,717,686	15.43%	\$10,145
20202	4,282	17.26%	\$40,432,958	14.57%	\$9,443
20211	3,319	17.94%	\$32,051,929	16.59%	\$9,657
20212	4,916	17.11%	\$41,589,049	14.14%	\$8,460
20221	4,524	17.52%	\$35,883,212	15.29%	\$7,932
20222	5,149	16.65%	\$40,356,016	14.06%	\$7,838
20231	5,179	17.51%	\$37,001,218	15.57%	\$7,144
20232	5,838	16.81%	\$38,325,749	15.11%	\$6,565
20241	5,358	16.86%	\$28,877,695	15.73%	\$5,390
20242	5,782	16.77%	\$19,365,800	14.88%	\$3,349
20251	2,948	17.41%	\$4,366,582	16.08%	\$1,481

### Female, Ages 40 - 54

20131	5,077	18.68%	\$51,923,930	18.29%	\$10,227
20132	6,045	18.37%	\$62,729,731	17.90%	\$10,377
20141	5,491	18.75%	\$57,570,399	18.67%	\$10,485



## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20142	5,551	17.53%	\$61,426,628	16.87%	\$11,066
20151	5,654	17.97%	\$64,005,993	18.93%	\$11,320
20152	5,812	16.58%	\$72,230,838	17.24%	\$12,428
20161	5,570	17.13%	\$67,095,006	17.91%	\$12,046
20162	6,130	16.05%	\$67,773,853	16.52%	\$11,056
20171	5,529	16.45%	\$60,554,260	17.91%	\$10,952
20172	6,211	15.94%	\$67,631,666	17.12%	\$10,889
20181	5,469	16.14%	\$56,918,147	16.82%	\$10,407
20182	5,900	15.36%	\$64,503,104	16.56%	\$10,933
20191	5,416	15.86%	\$60,103,008	17.46%	\$11,097
20192	6,144	15.73%	\$66,228,270	17.03%	\$10,779
20201	2,891	14.71%	\$33,769,678	15.00%	\$11,681
20202	3,482	14.04%	\$42,051,001	15.15%	\$12,077
20211	2,484	13.43%	\$29,394,053	15.21%	\$11,833
20212	4,117	14.33%	\$46,834,958	15.92%	\$11,376
20221	3,806	14.74%	\$36,784,180	15.68%	\$9,665
20222	4,431	14.33%	\$41,820,142	14.57%	\$9,438
20231	4,341	14.68%	\$35,096,613	14.77%	\$8,085
20232	4,925	14.18%	\$35,299,235	13.92%	\$7,167
20241	4,460	14.04%	\$25,076,077	13.66%	\$5,622
20242	4,652	13.49%	\$17,003,441	13.06%	\$3,655
20251	2,377	14.04%	\$3,672,133	13.52%	\$1,545

### Female, Ages 55 - 64

20131	2,141	7.88%	\$21,287,381	7.50%	\$9,943
20132	2,542	7.72%	\$27,467,806	7.84%	\$10,806
20141	2,303	7.86%	\$24,704,532	8.01%	\$10,727
20142	2,413	7.62%	\$24,397,942	6.70%	\$10,111
20151	2,507	7.97%	\$26,285,896	7.78%	\$10,485
20152	2,621	7.48%	\$30,070,577	7.18%	\$11,473
20161	2,655	8.16%	\$32,100,585	8.57%	\$12,091
20162	3,054	8.00%	\$32,328,997	7.88%	\$10,586
20171	2,703	8.04%	\$29,899,010	8.84%	\$11,061
20172	3,098	7.95%	\$34,632,773	8.77%	\$11,179
20181	2,788	8.23%	\$30,537,344	9.02%	\$10,953
20182	3,034	7.90%	\$33,452,228	8.59%	\$11,026
20191	2,885	8.45%	\$31,984,392	9.29%	\$11,086
20192	3,243	8.30%	\$36,657,936	9.43%	\$11,304
20201	1,605	8.17%	\$19,437,382	8.64%	\$12,111
20202	1,896	7.64%	\$22,167,134	7.99%	\$11,692
20211	1,426	7.71%	\$16,024,534	8.29%	\$11,237
20212	2,228	7.76%	\$25,004,202	8.50%	\$11,223
20221	2,038	7.89%	\$20,705,362	8.82%	\$10,160



## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20222	2,404	7.77%	\$25,557,375	8.91%	\$10,631
20231	2,268	7.67%	\$19,883,742	8.37%	\$8,767
20232	2,557	7.36%	\$20,617,216	8.13%	\$8,063
20241	2,529	7.96%	\$15,068,553	8.21%	\$5,958
20242	2,541	7.37%	\$9,815,274	7.54%	\$3,863
20251	1,203	7.10%	\$2,023,583	7.45%	\$1,682

### Female, Ages 65 - 79

20131	1,307	4.81%	\$13,415,203	4.72%	\$10,264
20132	1,465	4.45%	\$14,885,011	4.25%	\$10,160
20141	1,366	4.66%	\$14,027,958	4.55%	\$10,269
20142	1,436	4.54%	\$18,060,658	4.96%	\$12,577
20151	1,437	4.57%	\$14,893,226	4.41%	\$10,364
20152	1,708	4.87%	\$16,998,110	4.06%	\$9,952
20161	1,640	5.04%	\$17,553,539	4.69%	\$10,703
20162	1,804	4.72%	\$19,877,034	4.84%	\$11,018
20171	1,689	5.02%	\$15,542,829	4.60%	\$9,202
20172	1,956	5.02%	\$18,875,497	4.78%	\$9,650
20181	1,680	4.96%	\$15,396,972	4.55%	\$9,165
20182	1,976	5.14%	\$20,142,869	5.17%	\$10,194
20191	1,695	4.96%	\$16,930,924	4.92%	\$9,989
20192	2,047	5.24%	\$20,352,125	5.23%	\$9,942
20201	942	4.79%	\$10,711,673	4.76%	\$11,371
20202	1,258	5.07%	\$14,421,731	5.20%	\$11,464
20211	886	4.79%	\$9,965,360	5.16%	\$11,248
20212	1,422	4.95%	\$13,867,789	4.71%	\$9,752
20221	1,382	5.35%	\$13,129,667	5.60%	\$9,500
20222	1,714	5.54%	\$15,794,202	5.50%	\$9,215
20231	1,641	5.55%	\$15,195,432	6.39%	\$9,260
20232	1,965	5.66%	\$14,745,186	5.81%	\$7,504
20241	1,766	5.56%	\$11,164,753	6.08%	\$6,322
20242	1,855	5.38%	\$7,630,656	5.86%	\$4,114
20251	922	5.44%	\$1,658,719	6.11%	\$1,799

### Female, Ages 80+

20131	231	0.85%	\$2,267,909	0.80%	\$9,818
20132	308	0.94%	\$3,503,613	1.00%	\$11,375
20141	260	0.89%	\$3,013,613	0.98%	\$11,591
20142	290	0.92%	\$4,986,162	1.37%	\$17,194
20151	251	0.80%	\$3,051,651	0.90%	\$12,158
20152	304	0.87%	\$3,823,023	0.91%	\$12,576
20161	275	0.85%	\$3,682,365	0.98%	\$13,390
20162	332	0.87%	\$3,084,715	0.75%	\$9,291



## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20171	324	0.96%	\$3,843,491	1.14%	\$11,863
20172	361	0.93%	\$4,122,215	1.04%	\$11,419
20181	312	0.92%	\$3,254,625	0.96%	\$10,431
20182	364	0.95%	\$5,674,383	1.46%	\$15,589
20191	307	0.90%	\$2,964,652	0.86%	\$9,657
20192	328	0.84%	\$3,357,046	0.86%	\$10,235
20201	176	0.90%	\$1,892,646	0.84%	\$10,754
20202	214	0.86%	\$2,663,668	0.96%	\$12,447
20211	140	0.76%	\$1,369,001	0.71%	\$9,779
20212	238	0.83%	\$2,635,674	0.90%	\$11,074
20221	221	0.86%	\$1,822,439	0.78%	\$8,246
20222	295	0.95%	\$3,037,175	1.06%	\$10,296
20231	304	1.03%	\$2,685,825	1.13%	\$8,835
20232	349	1.01%	\$2,848,419	1.12%	\$8,162
20241	336	1.06%	\$2,069,222	1.13%	\$6,158
20242	341	0.99%	\$1,470,303	1.13%	\$4,312
20251	138	0.81%	\$300,518	1.11%	\$2,178
<b>Female, Ages Unknown</b>					
20131	13	0.05%	\$195,091	0.07%	\$15,007
20132	19	0.06%	\$43,824	0.01%	\$2,307
20141	19	0.06%	\$77,613	0.03%	\$4,085
20142	25	0.08%	\$592,084	0.16%	\$23,683
20151	16	0.05%	\$40,883	0.01%	\$2,555
20152	23	0.07%	\$113,384	0.03%	\$4,930
20161	22	0.07%	\$56,657	0.02%	\$2,575
20162	28	0.07%	\$85,856	0.02%	\$3,066
20171	16	0.05%	\$67,835	0.02%	\$4,240
20172	29	0.07%	\$75,355	0.02%	\$2,598
20181	27	0.08%	\$56,662	0.02%	\$2,099
20182	35	0.09%	\$76,654	0.02%	\$2,190
20191	13	0.04%	\$25,283	0.01%	\$1,945
20192	9	0.02%	\$15,524	0.00%	\$1,725
20201	0	0.00%	\$0	0.00%	-
20202	0	0.00%	\$0	0.00%	-
20211	1	0.01%	\$1,878	0.00%	\$1,878
20212	0	0.00%	\$0	0.00%	-
20221	0	0.00%	\$0	0.00%	-
20222	2	0.01%	\$62,473	0.02%	\$31,237
20231	0	0.00%	\$0	0.00%	-
20232	1	0.00%	\$3,616	0.00%	\$3,616
20241	0	0.00%	\$0	0.00%	-
20242	0	0.00%	\$0	0.00%	-



## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20251	0	0.00%	\$0	0.00%	-

### Female, Ages Total

20131	15,898	58.49%	\$150,837,057	53.12%	\$9,488
20132	19,117	58.09%	\$182,769,681	52.14%	\$9,561
20141	16,936	57.82%	\$160,725,982	52.13%	\$9,490
20142	18,074	57.08%	\$188,680,096	51.83%	\$10,439
20151	18,119	57.60%	\$184,019,169	54.44%	\$10,156
20152	19,575	55.84%	\$214,888,291	51.28%	\$10,978
20161	18,623	57.26%	\$199,415,059	53.24%	\$10,708
20162	21,297	55.76%	\$212,158,330	51.71%	\$9,962
20171	19,047	56.67%	\$180,715,996	53.46%	\$9,488
20172	21,945	56.33%	\$213,222,915	53.99%	\$9,716
20181	19,206	56.69%	\$181,806,708	53.73%	\$9,466
20182	21,562	56.12%	\$210,694,565	54.10%	\$9,772
20191	18,997	55.64%	\$187,193,493	54.39%	\$9,854
20192	22,126	56.64%	\$209,090,128	53.77%	\$9,450
20201	10,571	53.80%	\$113,715,044	50.53%	\$10,757
20202	13,369	53.89%	\$139,361,950	50.23%	\$10,424
20211	9,818	53.08%	\$100,549,990	52.05%	\$10,241
20212	15,518	54.02%	\$150,835,407	51.27%	\$9,720
20221	14,025	54.33%	\$121,594,701	51.83%	\$8,670
20222	16,577	53.61%	\$145,457,018	50.69%	\$8,775
20231	16,061	54.32%	\$123,715,669	52.07%	\$7,703
20232	18,408	53.02%	\$127,001,367	50.08%	\$6,899
20241	16,833	52.98%	\$93,093,354	50.69%	\$5,530
20242	17,831	51.72%	\$63,766,937	48.99%	\$3,576
20251	8,693	51.33%	\$13,571,349	49.98%	\$1,561



## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
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### Male, Ages 0 - 15

20131	444	1.63%	\$4,831,071	1.70%	\$10,881
20132	549	1.67%	\$4,773,337	1.36%	\$8,695
20141	428	1.46%	\$4,604,845	1.49%	\$10,759
20142	641	2.02%	\$6,889,876	1.89%	\$10,749
20151	440	1.40%	\$2,078,250	0.61%	\$4,723
20152	568	1.62%	\$5,708,827	1.36%	\$10,051
20161	432	1.33%	\$3,324,622	0.89%	\$7,696
20162	554	1.45%	\$4,626,213	1.13%	\$8,351
20171	491	1.46%	\$4,822,629	1.43%	\$9,822
20172	530	1.36%	\$5,100,438	1.29%	\$9,623
20181	415	1.23%	\$3,556,209	1.05%	\$8,569
20182	568	1.48%	\$5,228,575	1.34%	\$9,205
20191	444	1.30%	\$3,969,223	1.15%	\$8,940
20192	536	1.37%	\$4,645,020	1.19%	\$8,666
20201	210	1.07%	\$3,444,529	1.53%	\$16,403
20202	294	1.19%	\$2,730,558	0.98%	\$9,288
20211	174	0.94%	\$961,631	0.50%	\$5,527
20212	399	1.39%	\$3,256,734	1.11%	\$8,162
20221	292	1.13%	\$1,773,307	0.76%	\$6,073
20222	420	1.36%	\$2,514,398	0.88%	\$5,987
20231	350	1.18%	\$2,187,985	0.92%	\$6,251
20232	476	1.37%	\$2,907,771	1.15%	\$6,109
20241	361	1.14%	\$1,207,299	0.66%	\$3,344
20242	399	1.16%	\$1,086,320	0.83%	\$2,723
20251	130	0.77%	\$168,772	0.62%	\$1,298

### Male, Ages 16 - 24

20131	1,325	4.87%	\$16,700,909	5.88%	\$12,604
20132	1,637	4.97%	\$20,335,111	5.80%	\$12,422
20141	1,382	4.72%	\$17,843,030	5.79%	\$12,911
20142	1,747	5.52%	\$22,163,193	6.09%	\$12,686
20151	1,561	4.96%	\$18,788,253	5.56%	\$12,036
20152	2,047	5.84%	\$25,910,397	6.18%	\$12,658
20161	1,777	5.46%	\$22,499,374	6.01%	\$12,661
20162	2,320	6.07%	\$28,699,537	6.99%	\$12,370
20171	1,862	5.54%	\$18,168,781	5.37%	\$9,758
20172	2,390	6.13%	\$21,478,267	5.44%	\$8,987
20181	1,815	5.36%	\$17,082,884	5.05%	\$9,412
20182	2,366	6.16%	\$23,131,437	5.94%	\$9,777
20191	1,879	5.50%	\$16,242,916	4.72%	\$8,644
20192	2,283	5.84%	\$23,186,000	5.96%	\$10,156



## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20201	1,137	5.79%	\$10,738,206	4.77%	\$9,444
20202	1,684	6.79%	\$17,436,319	6.28%	\$10,354
20211	1,130	6.11%	\$10,570,672	5.47%	\$9,355
20212	1,947	6.78%	\$19,012,317	6.46%	\$9,765
20221	1,493	5.78%	\$11,025,224	4.70%	\$7,385
20222	1,961	6.34%	\$16,551,532	5.77%	\$8,440
20231	1,799	6.08%	\$13,090,964	5.51%	\$7,277
20232	2,370	6.83%	\$16,904,669	6.67%	\$7,133
20241	2,049	6.45%	\$11,499,471	6.26%	\$5,612
20242	2,536	7.36%	\$9,746,813	7.49%	\$3,843
20251	1,048	6.19%	\$1,541,498	5.68%	\$1,471

### Male, Ages 25 - 39

20131	3,265	12.01%	\$36,203,095	12.75%	\$11,088
20132	3,803	11.56%	\$42,747,542	12.20%	\$11,240
20141	3,545	12.10%	\$40,295,657	13.07%	\$11,367
20142	3,831	12.10%	\$47,780,965	13.13%	\$12,472
20151	3,938	12.52%	\$41,486,739	12.27%	\$10,535
20152	4,631	13.21%	\$56,465,024	13.48%	\$12,193
20161	4,240	13.04%	\$51,645,875	13.79%	\$12,181
20162	5,202	13.62%	\$53,593,764	13.06%	\$10,303
20171	4,487	13.35%	\$46,535,922	13.77%	\$10,371
20172	5,300	13.60%	\$51,992,409	13.16%	\$9,810
20181	4,580	13.52%	\$45,153,423	13.34%	\$9,859
20182	5,376	13.99%	\$52,561,622	13.50%	\$9,777
20191	4,979	14.58%	\$47,116,550	13.69%	\$9,463
20192	5,396	13.81%	\$50,621,779	13.02%	\$9,381
20201	3,001	15.27%	\$34,181,831	15.19%	\$11,390
20202	3,931	15.85%	\$41,956,124	15.12%	\$10,673
20211	2,973	16.07%	\$30,529,664	15.80%	\$10,269
20212	4,345	15.12%	\$41,937,929	14.26%	\$9,652
20221	3,966	15.36%	\$34,390,356	14.66%	\$8,671
20222	4,714	15.24%	\$41,572,939	14.49%	\$8,819
20231	4,586	15.51%	\$35,565,015	14.97%	\$7,755
20232	5,695	16.40%	\$40,688,020	16.04%	\$7,145
20241	5,279	16.61%	\$30,421,785	16.57%	\$5,763
20242	5,920	17.17%	\$22,647,599	17.40%	\$3,826
20251	3,209	18.95%	\$5,199,443	19.15%	\$1,620

### Male, Ages 40 - 54

20131	3,403	12.52%	\$40,937,030	14.42%	\$12,030
20132	4,238	12.88%	\$55,106,431	15.72%	\$13,003
20141	3,759	12.83%	\$48,909,341	15.86%	\$13,011





## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20142	3,852	12.17%	\$49,615,943	13.63%	\$12,881
20151	3,867	12.29%	\$48,501,906	14.35%	\$12,543
20152	4,242	12.10%	\$59,867,095	14.29%	\$14,113
20161	3,816	11.73%	\$49,377,342	13.18%	\$12,940
20162	4,483	11.74%	\$53,692,139	13.09%	\$11,977
20171	3,894	11.58%	\$42,993,751	12.72%	\$11,041
20172	4,360	11.19%	\$49,827,259	12.62%	\$11,428
20181	3,900	11.51%	\$46,444,651	13.72%	\$11,909
20182	4,255	11.07%	\$47,917,580	12.30%	\$11,261
20191	3,813	11.17%	\$43,195,881	12.55%	\$11,329
20192	4,209	10.78%	\$46,794,218	12.03%	\$11,118
20201	2,304	11.73%	\$30,523,731	13.56%	\$13,248
20202	2,719	10.96%	\$35,447,332	12.78%	\$13,037
20211	2,122	11.47%	\$23,500,009	12.16%	\$11,074
20212	3,076	10.71%	\$35,375,499	12.03%	\$11,500
20221	2,876	11.14%	\$30,293,173	12.91%	\$10,533
20222	3,451	11.16%	\$37,077,141	12.92%	\$10,744
20231	3,266	11.04%	\$29,027,368	12.22%	\$8,888
20232	3,689	10.62%	\$31,134,299	12.28%	\$8,440
20241	3,423	10.77%	\$21,210,935	11.55%	\$6,197
20242	3,820	11.08%	\$14,651,819	11.26%	\$3,836
20251	1,991	11.76%	\$3,203,674	11.80%	\$1,609

### Male, Ages 55 - 64

20131	1,599	5.88%	\$19,345,234	6.81%	\$12,098
20132	2,030	6.17%	\$26,090,662	7.44%	\$12,853
20141	1,883	6.43%	\$23,016,679	7.47%	\$12,223
20142	1,995	6.30%	\$27,037,314	7.43%	\$13,553
20151	2,020	6.42%	\$25,915,048	7.67%	\$12,829
20152	2,186	6.24%	\$29,999,460	7.16%	\$13,723
20161	2,084	6.41%	\$28,000,276	7.48%	\$13,436
20162	2,516	6.59%	\$32,213,819	7.85%	\$12,804
20171	2,150	6.40%	\$26,028,643	7.70%	\$12,106
20172	2,459	6.31%	\$31,344,259	7.94%	\$12,747
20181	2,194	6.48%	\$24,852,440	7.34%	\$11,327
20182	2,355	6.13%	\$28,276,683	7.26%	\$12,007
20191	2,277	6.67%	\$26,523,508	7.71%	\$11,648
20192	2,539	6.50%	\$32,380,160	8.33%	\$12,753
20201	1,377	7.01%	\$19,026,656	8.45%	\$13,817
20202	1,604	6.47%	\$25,149,760	9.06%	\$15,679
20211	1,266	6.84%	\$15,570,633	8.06%	\$12,299
20212	1,936	6.74%	\$25,290,372	8.60%	\$13,063
20221	1,772	6.86%	\$20,585,029	8.77%	\$11,617



## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20222	2,090	6.76%	\$22,804,403	7.95%	\$10,911
20231	1,865	6.31%	\$19,089,710	8.03%	\$10,236
20232	2,210	6.37%	\$18,883,619	7.45%	\$8,545
20241	2,014	6.34%	\$13,723,050	7.47%	\$6,814
20242	2,117	6.14%	\$9,753,451	7.49%	\$4,607
20251	1,007	5.95%	\$1,732,144	6.38%	\$1,720

### Male, Ages 65 - 79

20131	1,069	3.93%	\$12,329,936	4.34%	\$11,534
20132	1,287	3.91%	\$16,142,306	4.61%	\$12,543
20141	1,132	3.86%	\$10,855,403	3.52%	\$9,590
20142	1,277	4.03%	\$18,556,483	5.10%	\$14,531
20151	1,281	4.07%	\$14,774,787	4.37%	\$11,534
20152	1,493	4.26%	\$22,662,814	5.41%	\$15,179
20161	1,302	4.00%	\$16,041,924	4.28%	\$12,321
20162	1,535	4.02%	\$21,217,276	5.17%	\$13,822
20171	1,391	4.14%	\$15,086,405	4.46%	\$10,846
20172	1,652	4.24%	\$18,803,156	4.76%	\$11,382
20181	1,459	4.31%	\$16,657,293	4.92%	\$11,417
20182	1,616	4.21%	\$17,864,576	4.59%	\$11,055
20191	1,457	4.27%	\$16,539,079	4.81%	\$11,351
20192	1,697	4.34%	\$19,383,868	4.99%	\$11,422
20201	904	4.60%	\$10,836,299	4.81%	\$11,987
20202	1,013	4.08%	\$13,198,415	4.76%	\$13,029
20211	865	4.68%	\$10,143,613	5.25%	\$11,727
20212	1,297	4.51%	\$15,889,890	5.40%	\$12,251
20221	1,192	4.62%	\$12,929,366	5.51%	\$10,847
20222	1,488	4.81%	\$18,453,094	6.43%	\$12,401
20231	1,355	4.58%	\$12,253,911	5.16%	\$9,043
20232	1,598	4.60%	\$13,786,202	5.44%	\$8,627
20241	1,533	4.82%	\$10,498,397	5.72%	\$6,848
20242	1,597	4.63%	\$7,252,525	5.57%	\$4,541
20251	732	4.32%	\$1,458,848	5.37%	\$1,993

### Male, Ages 80+

20131	168	0.62%	\$2,710,677	0.95%	\$16,135
20132	237	0.72%	\$2,503,943	0.71%	\$10,565
20141	214	0.73%	\$2,026,995	0.66%	\$9,472
20142	227	0.72%	\$3,061,064	0.84%	\$13,485
20151	222	0.71%	\$2,423,629	0.72%	\$10,917
20152	290	0.83%	\$3,407,800	0.81%	\$11,751
20161	228	0.70%	\$4,184,212	1.12%	\$18,352
20162	259	0.68%	\$4,034,692	0.98%	\$15,578



## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20171	270	0.80%	\$3,471,398	1.03%	\$12,857
20172	300	0.77%	\$3,078,000	0.78%	\$10,260
20181	296	0.87%	\$2,812,637	0.83%	\$9,502
20182	309	0.80%	\$3,703,097	0.95%	\$11,984
20191	278	0.81%	\$3,377,689	0.98%	\$12,150
20192	274	0.70%	\$2,724,590	0.70%	\$9,944
20201	143	0.73%	\$2,589,610	1.15%	\$18,109
20202	192	0.77%	\$2,192,461	0.79%	\$11,419
20211	147	0.79%	\$1,242,707	0.64%	\$8,454
20212	211	0.73%	\$2,577,381	0.88%	\$12,215
20221	199	0.77%	\$2,032,018	0.87%	\$10,211
20222	221	0.71%	\$2,535,172	0.88%	\$11,471
20231	288	0.97%	\$2,686,883	1.13%	\$9,329
20232	275	0.79%	\$2,286,199	0.90%	\$8,313
20241	281	0.88%	\$1,972,999	1.07%	\$7,021
20242	259	0.75%	\$1,265,007	0.97%	\$4,884
20251	124	0.73%	\$276,342	1.02%	\$2,229
<b>Male, Ages Unknown</b>					
20131	12	0.04%	\$49,194	0.02%	\$4,099
20132	11	0.03%	\$36,038	0.01%	\$3,276
20141	13	0.04%	\$40,729	0.01%	\$3,133
20142	18	0.06%	\$225,579	0.06%	\$12,532
20151	9	0.03%	\$43,865	0.01%	\$4,874
20152	22	0.06%	\$102,704	0.02%	\$4,668
20161	23	0.07%	\$56,087	0.01%	\$2,439
20162	30	0.08%	\$80,931	0.02%	\$2,698
20171	21	0.06%	\$235,470	0.07%	\$11,213
20172	21	0.05%	\$84,270	0.02%	\$4,013
20181	12	0.04%	\$31,297	0.01%	\$2,608
20182	16	0.04%	\$41,934	0.01%	\$2,621
20191	18	0.05%	\$27,546	0.01%	\$1,530
20192	2	0.01%	\$2,995	0.00%	\$1,497
20201	2	0.01%	\$3,395	0.00%	\$1,698
20202	0	0.00%	\$0	0.00%	-
20211	1	0.01%	\$122,490	0.06%	\$122,490
20212	0	0.00%	\$0	0.00%	-
20221	1	0.00%	\$215	0.00%	\$215
20222	0	0.00%	\$0	0.00%	-
20231	0	0.00%	\$0	0.00%	-
20232	0	0.00%	\$0	0.00%	-
20241	1	0.00%	\$11,669	0.01%	\$11,669
20242	0	0.00%	\$0	0.00%	-



## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20251	0	0.00%	\$0	0.00%	-

### Male, Ages Total

20131	11,285	41.51%	\$133,107,145	46.88%	\$11,795
20132	13,792	41.91%	\$167,735,370	47.86%	\$12,162
20141	12,356	42.18%	\$147,592,681	47.87%	\$11,945
20142	13,588	42.92%	\$175,330,417	48.17%	\$12,903
20151	13,338	42.40%	\$154,012,477	45.56%	\$11,547
20152	15,479	44.16%	\$204,124,121	48.72%	\$13,187
20161	13,902	42.74%	\$175,129,714	46.76%	\$12,597
20162	16,899	44.24%	\$198,158,371	48.29%	\$11,726
20171	14,566	43.33%	\$157,343,000	46.54%	\$10,802
20172	17,012	43.67%	\$181,708,058	46.01%	\$10,681
20181	14,671	43.31%	\$156,590,834	46.27%	\$10,673
20182	16,861	43.88%	\$178,725,505	45.90%	\$10,600
20191	15,145	44.36%	\$156,992,393	45.61%	\$10,366
20192	16,936	43.36%	\$179,738,630	46.23%	\$10,613
20201	9,078	46.20%	\$111,344,256	49.47%	\$12,265
20202	11,437	46.11%	\$138,110,969	49.77%	\$12,076
20211	8,678	46.92%	\$92,641,418	47.95%	\$10,675
20212	13,211	45.98%	\$143,340,122	48.73%	\$10,850
20221	11,791	45.67%	\$113,028,688	48.17%	\$9,586
20222	14,345	46.39%	\$141,508,678	49.31%	\$9,865
20231	13,509	45.68%	\$113,901,837	47.93%	\$8,432
20232	16,313	46.98%	\$126,590,780	49.92%	\$7,760
20241	14,941	47.02%	\$90,545,605	49.31%	\$6,060
20242	16,648	48.28%	\$66,403,536	51.01%	\$3,989
20251	8,241	48.67%	\$13,580,721	50.02%	\$1,648



## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
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### Gender Total, Ages 0 - 15

20131	977	3.59%	\$9,915,494	3.49%	\$10,149
20132	1,243	3.78%	\$9,949,732	2.84%	\$8,005
20141	890	3.04%	\$7,581,900	2.46%	\$8,519
20142	1,339	4.23%	\$14,268,566	3.92%	\$10,656
20151	979	3.11%	\$5,529,887	1.64%	\$5,649
20152	1,267	3.61%	\$11,525,812	2.75%	\$9,097
20161	936	2.88%	\$7,014,376	1.87%	\$7,494
20162	1,259	3.30%	\$11,657,172	2.84%	\$9,259
20171	1,038	3.09%	\$7,951,030	2.35%	\$7,660
20172	1,258	3.23%	\$9,220,903	2.33%	\$7,330
20181	915	2.70%	\$6,700,886	1.98%	\$7,323
20182	1,160	3.02%	\$9,056,560	2.33%	\$7,807
20191	936	2.74%	\$7,594,589	2.21%	\$8,114
20192	1,173	3.00%	\$8,562,370	2.20%	\$7,300
20201	463	2.36%	\$5,167,042	2.30%	\$11,160
20202	652	2.63%	\$5,042,991	1.82%	\$7,735
20211	416	2.25%	\$2,221,887	1.15%	\$5,341
20212	836	2.91%	\$6,519,054	2.22%	\$7,798
20221	615	2.38%	\$3,649,704	1.56%	\$5,934
20222	895	2.89%	\$5,268,084	1.84%	\$5,886
20231	765	2.59%	\$3,615,961	1.52%	\$4,727
20232	1,032	2.97%	\$4,874,793	1.92%	\$4,724
20241	815	2.56%	\$2,757,410	1.50%	\$3,383
20242	963	2.79%	\$2,474,563	1.90%	\$2,570
20251	336	1.98%	\$394,980	1.45%	\$1,176

### Gender Total, Ages 16 - 24

20131	3,230	11.88%	\$31,325,381	11.03%	\$9,698
20132	4,084	12.41%	\$40,491,245	11.55%	\$9,915
20141	3,256	11.12%	\$32,954,525	10.69%	\$10,121
20142	4,056	12.81%	\$44,599,325	12.25%	\$10,996
20151	3,690	11.73%	\$37,337,178	11.05%	\$10,118
20152	4,595	13.11%	\$51,141,419	12.21%	\$11,130
20161	4,080	12.54%	\$42,771,763	11.42%	\$10,483
20162	5,110	13.38%	\$53,472,843	13.03%	\$10,464
20171	4,214	12.54%	\$35,285,591	10.44%	\$8,373
20172	5,204	13.36%	\$43,422,385	10.99%	\$8,344
20181	4,131	12.19%	\$34,184,551	10.10%	\$8,275
20182	5,257	13.68%	\$45,627,530	11.72%	\$8,679
20191	4,142	12.13%	\$32,883,003	9.55%	\$7,939
20192	5,119	13.10%	\$42,037,635	10.81%	\$8,212



## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20201	2,419	12.31%	\$22,201,670	9.86%	\$9,178
20202	3,563	14.36%	\$32,749,343	11.80%	\$9,192
20211	2,450	13.25%	\$21,053,651	10.90%	\$8,593
20212	4,107	14.30%	\$36,653,732	12.46%	\$8,925
20221	3,224	12.49%	\$22,418,667	9.56%	\$6,954
20222	4,068	13.16%	\$32,627,480	11.37%	\$8,021
20231	3,712	12.55%	\$25,515,829	10.74%	\$6,874
20232	4,587	13.21%	\$30,099,593	11.87%	\$6,562
20241	3,979	12.52%	\$20,786,414	11.32%	\$5,224
20242	4,632	13.43%	\$16,840,034	12.94%	\$3,636
20251	1,947	11.50%	\$2,865,103	10.55%	\$1,472

### Gender Total, Ages 25 - 39

20131	7,956	29.27%	\$78,241,742	27.56%	\$9,834
20132	9,400	28.56%	\$91,554,709	26.12%	\$9,740
20141	8,706	29.72%	\$83,538,973	27.10%	\$9,596
20142	9,183	29.00%	\$97,182,764	26.70%	\$10,583
20151	9,524	30.28%	\$95,227,699	28.17%	\$9,999
20152	10,491	29.93%	\$117,069,377	27.94%	\$11,159
20161	9,894	30.42%	\$106,610,641	28.46%	\$10,775
20162	11,656	30.52%	\$110,797,375	27.00%	\$9,506
20171	10,374	30.86%	\$97,099,281	28.72%	\$9,360
20172	12,048	30.93%	\$113,813,236	28.82%	\$9,447
20181	10,694	31.57%	\$100,550,038	29.71%	\$9,402
20182	12,146	31.61%	\$113,082,872	29.04%	\$9,310
20191	10,905	31.94%	\$102,036,329	29.65%	\$9,357
20192	12,278	31.43%	\$110,332,020	28.38%	\$8,986
20201	6,423	32.69%	\$68,899,517	30.61%	\$10,727
20202	8,213	33.11%	\$82,389,082	29.69%	\$10,032
20211	6,292	34.02%	\$62,581,593	32.39%	\$9,946
20212	9,261	32.24%	\$83,526,978	28.39%	\$9,019
20221	8,490	32.89%	\$70,273,568	29.95%	\$8,277
20222	9,863	31.90%	\$81,928,955	28.55%	\$8,307
20231	9,765	33.02%	\$72,566,233	30.54%	\$7,431
20232	11,533	33.22%	\$79,013,770	31.16%	\$6,851
20241	10,637	33.48%	\$59,299,480	32.29%	\$5,575
20242	11,702	33.94%	\$42,013,399	32.28%	\$3,590
20251	6,157	36.36%	\$9,566,025	35.23%	\$1,554

### Gender Total, Ages 40 - 54

20131	8,480	31.20%	\$92,860,960	32.70%	\$10,951
20132	10,283	31.25%	\$117,836,163	33.62%	\$11,459
20141	9,250	31.58%	\$106,479,739	34.54%	\$11,511



## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20142	9,403	29.70%	\$111,042,571	30.51%	\$11,809
20151	9,521	30.27%	\$112,507,899	33.28%	\$11,817
20152	10,054	28.68%	\$132,097,933	31.53%	\$13,139
20161	9,386	28.86%	\$116,472,347	31.10%	\$12,409
20162	10,613	27.79%	\$121,465,992	29.60%	\$11,445
20171	9,423	28.03%	\$103,548,012	30.63%	\$10,989
20172	10,571	27.14%	\$117,458,925	29.74%	\$11,111
20181	9,369	27.66%	\$103,362,798	30.54%	\$11,032
20182	10,155	26.43%	\$112,420,684	28.87%	\$11,070
20191	9,229	27.03%	\$103,298,890	30.01%	\$11,193
20192	10,353	26.50%	\$113,022,488	29.07%	\$10,917
20201	5,195	26.44%	\$64,293,409	28.57%	\$12,376
20202	6,201	25.00%	\$77,498,333	27.93%	\$12,498
20211	4,606	24.90%	\$52,894,062	27.38%	\$11,484
20212	7,193	25.04%	\$82,210,457	27.95%	\$11,429
20221	6,682	25.88%	\$67,077,354	28.59%	\$10,039
20222	7,882	25.49%	\$78,897,284	27.49%	\$10,010
20231	7,607	25.73%	\$64,123,981	26.99%	\$8,430
20232	8,614	24.81%	\$66,433,534	26.20%	\$7,712
20241	7,883	24.81%	\$46,287,012	25.21%	\$5,872
20242	8,472	24.57%	\$31,655,260	24.32%	\$3,736
20251	4,368	25.79%	\$6,875,807	25.32%	\$1,574

### Gender Total, Ages 55 - 64

20131	3,740	13.76%	\$40,632,615	14.31%	\$10,864
20132	4,572	13.89%	\$53,558,468	15.28%	\$11,714
20141	4,186	14.29%	\$47,721,212	15.48%	\$11,400
20142	4,408	13.92%	\$51,435,256	14.13%	\$11,669
20151	4,527	14.39%	\$52,200,944	15.44%	\$11,531
20152	4,807	13.71%	\$60,070,036	14.34%	\$12,496
20161	4,739	14.57%	\$60,100,861	16.05%	\$12,682
20162	5,570	14.58%	\$64,542,816	15.73%	\$11,588
20171	4,853	14.44%	\$55,927,653	16.54%	\$11,524
20172	5,557	14.26%	\$65,977,032	16.71%	\$11,873
20181	4,982	14.71%	\$55,389,785	16.37%	\$11,118
20182	5,389	14.03%	\$61,728,911	15.85%	\$11,455
20191	5,162	15.12%	\$58,507,900	17.00%	\$11,334
20192	5,782	14.80%	\$69,038,096	17.76%	\$11,940
20201	2,982	15.18%	\$38,464,037	17.09%	\$12,899
20202	3,500	14.11%	\$47,316,894	17.05%	\$13,519
20211	2,692	14.55%	\$31,595,167	16.35%	\$11,737
20212	4,164	14.49%	\$50,294,574	17.10%	\$12,078
20221	3,810	14.76%	\$41,290,391	17.60%	\$10,837



## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20222	4,494	14.53%	\$48,361,778	16.85%	\$10,761
20231	4,133	13.98%	\$38,973,452	16.40%	\$9,430
20232	4,767	13.73%	\$39,500,835	15.58%	\$8,286
20241	4,543	14.30%	\$28,791,603	15.68%	\$6,338
20242	4,658	13.51%	\$19,568,725	15.03%	\$4,201
20251	2,210	13.05%	\$3,755,727	13.83%	\$1,699

### Gender Total, Ages 65 - 79

20131	2,376	8.74%	\$25,745,139	9.07%	\$10,835
20132	2,752	8.36%	\$31,027,317	8.85%	\$11,274
20141	2,498	8.53%	\$24,883,361	8.07%	\$9,961
20142	2,713	8.57%	\$36,617,141	10.06%	\$13,497
20151	2,718	8.64%	\$29,668,014	8.78%	\$10,915
20152	3,201	9.13%	\$39,660,924	9.47%	\$12,390
20161	2,942	9.05%	\$33,595,463	8.97%	\$11,419
20162	3,339	8.74%	\$41,094,311	10.02%	\$12,307
20171	3,080	9.16%	\$30,629,235	9.06%	\$9,945
20172	3,608	9.26%	\$37,678,654	9.54%	\$10,443
20181	3,139	9.27%	\$32,054,266	9.47%	\$10,212
20182	3,592	9.35%	\$38,007,444	9.76%	\$10,581
20191	3,152	9.23%	\$33,470,004	9.72%	\$10,619
20192	3,744	9.58%	\$39,735,993	10.22%	\$10,613
20201	1,846	9.39%	\$21,547,972	9.57%	\$11,673
20202	2,271	9.16%	\$27,620,146	9.95%	\$12,162
20211	1,751	9.47%	\$20,108,973	10.41%	\$11,484
20212	2,719	9.46%	\$29,757,679	10.12%	\$10,944
20221	2,574	9.97%	\$26,059,033	11.11%	\$10,124
20222	3,202	10.36%	\$34,247,297	11.93%	\$10,696
20231	2,996	10.13%	\$27,449,343	11.55%	\$9,162
20232	3,563	10.26%	\$28,531,388	11.25%	\$8,008
20241	3,299	10.38%	\$21,663,150	11.80%	\$6,567
20242	3,452	10.01%	\$14,883,181	11.43%	\$4,311
20251	1,654	9.77%	\$3,117,567	11.48%	\$1,885

### Gender Total, Ages 80+

20131	399	1.47%	\$4,978,585	1.75%	\$12,478
20132	545	1.66%	\$6,007,556	1.71%	\$11,023
20141	474	1.62%	\$5,040,608	1.63%	\$10,634
20142	517	1.63%	\$8,047,226	2.21%	\$15,565
20151	473	1.50%	\$5,475,280	1.62%	\$11,576
20152	594	1.69%	\$7,230,822	1.73%	\$12,173
20161	503	1.55%	\$7,866,578	2.10%	\$15,639
20162	591	1.55%	\$7,119,407	1.74%	\$12,046





## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20171	594	1.77%	\$7,314,889	2.16%	\$12,315
20172	661	1.70%	\$7,200,214	1.82%	\$10,893
20181	608	1.79%	\$6,067,261	1.79%	\$9,979
20182	673	1.75%	\$9,377,480	2.41%	\$13,934
20191	585	1.71%	\$6,342,342	1.84%	\$10,842
20192	602	1.54%	\$6,081,637	1.56%	\$10,102
20201	319	1.62%	\$4,482,257	1.99%	\$14,051
20202	406	1.64%	\$4,856,129	1.75%	\$11,961
20211	287	1.55%	\$2,611,707	1.35%	\$9,100
20212	449	1.56%	\$5,213,056	1.77%	\$11,610
20221	420	1.63%	\$3,854,457	1.64%	\$9,177
20222	516	1.67%	\$5,572,347	1.94%	\$10,799
20231	592	2.00%	\$5,372,707	2.26%	\$9,076
20232	624	1.80%	\$5,134,618	2.02%	\$8,229
20241	617	1.94%	\$4,042,220	2.20%	\$6,551
20242	600	1.74%	\$2,735,311	2.10%	\$4,559
20251	262	1.55%	\$576,860	2.12%	\$2,202
<b>Gender Total, Ages Unknown</b>					
20131	25	0.09%	\$244,285	0.09%	\$9,771
20132	30	0.09%	\$79,862	0.02%	\$2,662
20141	32	0.11%	\$118,343	0.04%	\$3,698
20142	43	0.14%	\$817,663	0.22%	\$19,015
20151	25	0.08%	\$84,747	0.03%	\$3,390
20152	45	0.13%	\$216,088	0.05%	\$4,802
20161	45	0.14%	\$112,744	0.03%	\$2,505
20162	58	0.15%	\$166,786	0.04%	\$2,876
20171	37	0.11%	\$303,305	0.09%	\$8,197
20172	50	0.13%	\$159,625	0.04%	\$3,192
20181	39	0.12%	\$87,958	0.03%	\$2,255
20182	51	0.13%	\$118,588	0.03%	\$2,325
20191	31	0.09%	\$52,829	0.02%	\$1,704
20192	11	0.03%	\$18,519	0.00%	\$1,684
20201	2	0.01%	\$3,395	0.00%	\$1,698
20202	0	0.00%	\$0	0.00%	-
20211	2	0.01%	\$124,368	0.06%	\$62,184
20212	0	0.00%	\$0	0.00%	-
20221	1	0.00%	\$215	0.00%	\$215
20222	2	0.01%	\$62,473	0.02%	\$31,237
20231	0	0.00%	\$0	0.00%	-
20232	1	0.00%	\$3,616	0.00%	\$3,616
20241	1	0.00%	\$11,669	0.01%	\$11,669
20242	0	0.00%	\$0	0.00%	-



## Claimants by Age and Gender

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20251	0	0.00%	\$0	0.00%	-

### Gender Total, Ages Total

20131	27,183	100.00%	\$283,944,203	100.00%	\$10,446
20132	32,909	100.00%	\$350,505,051	100.00%	\$10,651
20141	29,292	100.00%	\$308,318,662	100.00%	\$10,526
20142	31,662	100.00%	\$364,010,513	100.00%	\$11,497
20151	31,457	100.00%	\$338,031,646	100.00%	\$10,746
20152	35,054	100.00%	\$419,012,412	100.00%	\$11,953
20161	32,525	100.00%	\$374,544,773	100.00%	\$11,516
20162	38,196	100.00%	\$410,316,701	100.00%	\$10,742
20171	33,613	100.00%	\$338,058,996	100.00%	\$10,057
20172	38,957	100.00%	\$394,930,974	100.00%	\$10,138
20181	33,877	100.00%	\$338,397,542	100.00%	\$9,989
20182	38,423	100.00%	\$389,420,070	100.00%	\$10,135
20191	34,142	100.00%	\$344,185,886	100.00%	\$10,081
20192	39,062	100.00%	\$388,828,758	100.00%	\$9,954
20201	19,649	100.00%	\$225,059,300	100.00%	\$11,454
20202	24,806	100.00%	\$277,472,919	100.00%	\$11,186
20211	18,496	100.00%	\$193,191,408	100.00%	\$10,445
20212	28,729	100.00%	\$294,175,530	100.00%	\$10,240
20221	25,816	100.00%	\$234,623,389	100.00%	\$9,088
20222	30,922	100.00%	\$286,965,696	100.00%	\$9,280
20231	29,570	100.00%	\$237,617,506	100.00%	\$8,036
20232	34,721	100.00%	\$253,592,147	100.00%	\$7,304
20241	31,774	100.00%	\$183,638,959	100.00%	\$5,780
20242	34,479	100.00%	\$130,170,473	100.00%	\$3,775
20251	16,934	100.00%	\$27,152,070	100.00%	\$1,603



## Claimants by Region

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
<b>Greater Toronto Area (GTA)</b>					
20131	12,795	47.07%	\$131,979,997	46.48%	\$10,315
20132	15,979	48.56%	\$163,481,095	46.64%	\$10,231
20141	13,783	47.05%	\$140,969,681	45.72%	\$10,228
20142	15,242	48.14%	\$169,503,786	46.57%	\$11,121
20151	14,953	47.53%	\$160,099,320	47.36%	\$10,707
20152	17,072	48.70%	\$200,642,980	47.88%	\$11,753
20161	15,542	47.78%	\$182,956,983	48.85%	\$11,772
20162	18,475	48.37%	\$197,095,703	48.04%	\$10,668
20171	16,378	48.73%	\$167,134,110	49.44%	\$10,205
20172	18,506	47.50%	\$185,911,442	47.07%	\$10,046
20181	16,139	47.64%	\$164,345,470	48.57%	\$10,183
20182	18,310	47.65%	\$187,078,330	48.04%	\$10,217
20191	15,809	46.30%	\$164,035,358	47.66%	\$10,376
20192	17,974	46.01%	\$182,521,217	46.94%	\$10,155
20201	8,748	44.52%	\$103,560,393	46.01%	\$11,838
20202	10,549	42.53%	\$127,679,098	46.01%	\$12,103
20211	7,748	41.89%	\$85,352,279	44.18%	\$11,016
20212	12,660	44.07%	\$136,584,895	46.43%	\$10,789
20221	11,379	44.08%	\$110,956,854	47.29%	\$9,751
20222	13,805	44.64%	\$138,448,981	48.25%	\$10,029
20231	13,455	45.50%	\$117,486,334	49.44%	\$8,732
20232	15,805	45.52%	\$127,293,482	50.20%	\$8,054
20241	14,424	45.40%	\$95,107,366	51.79%	\$6,594
20242	15,597	45.24%	\$66,651,157	51.20%	\$4,273
20251	7,471	44.12%	\$13,136,052	48.38%	\$1,758
<b>Non-GTA Urban</b>					
20131	9,580	35.24%	\$94,982,912	33.45%	\$9,915
20132	11,270	34.25%	\$117,319,270	33.47%	\$10,410
20141	10,387	35.46%	\$107,215,503	34.77%	\$10,322
20142	11,061	34.93%	\$126,724,920	34.81%	\$11,457
20151	11,131	35.38%	\$116,534,547	34.47%	\$10,469
20152	12,151	34.66%	\$137,155,816	32.73%	\$11,288
20161	11,462	35.24%	\$124,131,529	33.14%	\$10,830
20162	13,385	35.04%	\$138,913,506	33.86%	\$10,378
20171	11,741	34.93%	\$113,372,358	33.54%	\$9,656
20172	13,664	35.07%	\$134,590,319	34.08%	\$9,850
20181	12,037	35.53%	\$116,074,330	34.30%	\$9,643
20182	13,808	35.94%	\$132,627,652	34.06%	\$9,605
20191	12,572	36.82%	\$119,295,440	34.66%	\$9,489
20192	14,388	36.83%	\$134,346,209	34.55%	\$9,337



## Claimants by Region

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20201	7,261	36.95%	\$75,129,946	33.38%	\$10,347
20202	9,346	37.68%	\$95,075,303	34.26%	\$10,173
20211	7,019	37.95%	\$70,665,839	36.58%	\$10,068
20212	10,804	37.61%	\$103,916,946	35.32%	\$9,618
20221	9,774	37.86%	\$82,145,017	35.01%	\$8,404
20222	11,514	37.24%	\$98,897,089	34.46%	\$8,589
20231	11,016	37.25%	\$82,507,161	34.72%	\$7,490
20232	12,898	37.15%	\$86,280,387	34.02%	\$6,689
20241	11,998	37.76%	\$62,812,735	34.20%	\$5,235
20242	13,140	38.11%	\$44,574,317	34.24%	\$3,392
20251	6,437	38.01%	\$9,550,823	35.18%	\$1,484
<b>Rural</b>					
20131	4,706	17.31%	\$55,841,521	19.67%	\$11,866
20132	5,560	16.90%	\$68,983,792	19.68%	\$12,407
20141	5,030	17.17%	\$58,650,833	19.02%	\$11,660
20142	5,267	16.64%	\$66,199,750	18.19%	\$12,569
20151	5,277	16.78%	\$60,362,836	17.86%	\$11,439
20152	5,709	16.29%	\$79,139,360	18.89%	\$13,862
20161	5,386	16.56%	\$65,769,175	17.56%	\$12,211
20162	6,205	16.25%	\$72,552,789	17.68%	\$11,693
20171	5,361	15.95%	\$56,144,694	16.61%	\$10,473
20172	6,614	16.98%	\$73,027,337	18.49%	\$11,041
20181	5,574	16.45%	\$56,724,284	16.76%	\$10,177
20182	6,190	16.11%	\$68,257,258	17.53%	\$11,027
20191	5,632	16.50%	\$59,214,971	17.20%	\$10,514
20192	6,574	16.83%	\$70,088,531	18.03%	\$10,661
20201	3,577	18.20%	\$45,360,877	20.16%	\$12,681
20202	4,836	19.50%	\$53,601,322	19.32%	\$11,084
20211	3,688	19.94%	\$36,843,426	19.07%	\$9,990
20212	5,179	18.03%	\$52,773,990	17.94%	\$10,190
20221	4,607	17.85%	\$41,036,253	17.49%	\$8,907
20222	5,544	17.93%	\$49,112,186	17.11%	\$8,859
20231	5,004	16.92%	\$36,924,037	15.54%	\$7,379
20232	5,928	17.07%	\$39,389,801	15.53%	\$6,645
20241	5,293	16.66%	\$25,401,720	13.83%	\$4,799
20242	5,677	16.47%	\$18,792,662	14.44%	\$3,310
20251	3,005	17.75%	\$4,418,333	16.27%	\$1,470
<b>Unknown</b>					
20131	102	0.38%	\$1,139,772	0.40%	\$11,174
20132	100	0.30%	\$720,895	0.21%	\$7,209
20141	92	0.31%	\$1,482,644	0.48%	\$16,116



## Claimants by Region

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20142	92	0.29%	\$1,582,057	0.43%	\$17,196
20151	96	0.31%	\$1,034,944	0.31%	\$10,781
20152	122	0.35%	\$2,074,257	0.50%	\$17,002
20161	135	0.42%	\$1,687,086	0.45%	\$12,497
20162	131	0.34%	\$1,754,704	0.43%	\$13,395
20171	133	0.40%	\$1,407,833	0.42%	\$10,585
20172	173	0.44%	\$1,401,876	0.35%	\$8,103
20181	127	0.37%	\$1,253,458	0.37%	\$9,870
20182	115	0.30%	\$1,456,831	0.37%	\$12,668
20191	129	0.38%	\$1,640,117	0.48%	\$12,714
20192	126	0.32%	\$1,872,801	0.48%	\$14,863
20201	63	0.32%	\$1,008,084	0.45%	\$16,001
20202	75	0.30%	\$1,117,196	0.40%	\$14,896
20211	41	0.22%	\$329,864	0.17%	\$8,045
20212	86	0.30%	\$899,697	0.31%	\$10,462
20221	56	0.22%	\$485,266	0.21%	\$8,665
20222	59	0.19%	\$507,440	0.18%	\$8,601
20231	95	0.32%	\$699,973	0.29%	\$7,368
20232	90	0.26%	\$628,477	0.25%	\$6,983
20241	59	0.19%	\$317,138	0.17%	\$5,375
20242	65	0.19%	\$152,337	0.12%	\$2,344
20251	21	0.12%	\$46,861	0.17%	\$2,231

### All Regions

20131	27,183	100.00%	\$283,944,203	100.00%	\$10,446
20132	32,909	100.00%	\$350,505,051	100.00%	\$10,651
20141	29,292	100.00%	\$308,318,662	100.00%	\$10,526
20142	31,662	100.00%	\$364,010,513	100.00%	\$11,497
20151	31,457	100.00%	\$338,031,646	100.00%	\$10,746
20152	35,054	100.00%	\$419,012,412	100.00%	\$11,953
20161	32,525	100.00%	\$374,544,773	100.00%	\$11,516
20162	38,196	100.00%	\$410,316,701	100.00%	\$10,742
20171	33,613	100.00%	\$338,058,996	100.00%	\$10,057
20172	38,957	100.00%	\$394,930,974	100.00%	\$10,138
20181	33,877	100.00%	\$338,397,542	100.00%	\$9,989
20182	38,423	100.00%	\$389,420,070	100.00%	\$10,135
20191	34,142	100.00%	\$344,185,886	100.00%	\$10,081
20192	39,062	100.00%	\$388,828,758	100.00%	\$9,954
20201	19,649	100.00%	\$225,059,300	100.00%	\$11,454
20202	24,806	100.00%	\$277,472,919	100.00%	\$11,186
20211	18,496	100.00%	\$193,191,408	100.00%	\$10,445
20212	28,729	100.00%	\$294,175,530	100.00%	\$10,240
20221	25,816	100.00%	\$234,623,389	100.00%	\$9,088



## Claimants by Region

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20222	30,922	100.00%	\$286,965,696	100.00%	\$9,280
20231	29,570	100.00%	\$237,617,506	100.00%	\$8,036
20232	34,721	100.00%	\$253,592,147	100.00%	\$7,304
20241	31,774	100.00%	\$183,638,959	100.00%	\$5,780
20242	34,479	100.00%	\$130,170,473	100.00%	\$3,775
20251	16,934	100.00%	\$27,152,070	100.00%	\$1,603



## Claimants by Medical and Rehabilitation Expense Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
<b>Treatment – MIG Only</b>					
20131	6,451	23.73%	\$9,668,190	3.40%	\$1,499
20132	7,704	23.41%	\$11,469,483	3.27%	\$1,489
20141	6,687	22.83%	\$9,878,033	3.20%	\$1,477
20142	6,934	21.90%	\$9,999,391	2.75%	\$1,442
20151	6,946	22.08%	\$9,914,461	2.93%	\$1,427
20152	7,466	21.30%	\$10,607,840	2.53%	\$1,421
20161	6,934	21.32%	\$9,898,536	2.64%	\$1,428
20162	8,453	22.13%	\$11,897,977	2.90%	\$1,408
20171	7,605	22.63%	\$10,601,661	3.14%	\$1,394
20172	9,074	23.29%	\$12,574,256	3.18%	\$1,386
20181	7,797	23.02%	\$10,583,748	3.13%	\$1,357
20182	9,078	23.63%	\$12,271,414	3.15%	\$1,352
20191	8,040	23.55%	\$10,767,001	3.13%	\$1,339
20192	10,263	26.27%	\$13,490,632	3.47%	\$1,314
20201	4,891	24.89%	\$5,795,070	2.57%	\$1,185
20202	5,621	22.66%	\$7,300,780	2.63%	\$1,299
20211	4,355	23.55%	\$5,695,208	2.95%	\$1,308
20212	6,983	24.31%	\$8,928,103	3.03%	\$1,279
20221	6,441	24.95%	\$8,073,164	3.44%	\$1,253
20222	7,495	24.24%	\$9,668,388	3.37%	\$1,290
20231	7,069	23.91%	\$9,173,313	3.86%	\$1,298
20232	8,684	25.01%	\$11,367,677	4.48%	\$1,309
20241	8,410	26.47%	\$10,915,349	5.94%	\$1,298
20242	11,257	32.65%	\$15,381,071	11.82%	\$1,366
20251	9,104	53.76%	\$11,326,562	41.72%	\$1,244
<b>Treatment – Non-MIG</b>					
20131	4,778	17.58%	\$68,512,320	24.13%	\$14,339
20132	6,098	18.53%	\$89,918,349	25.65%	\$14,746
20141	4,864	16.61%	\$76,051,527	24.67%	\$15,636
20142	5,951	18.80%	\$100,554,345	27.62%	\$16,897
20151	5,342	16.98%	\$80,813,083	23.91%	\$15,128
20152	6,691	19.09%	\$108,552,306	25.91%	\$16,224
20161	5,881	18.08%	\$93,155,212	24.87%	\$15,840
20162	6,812	17.83%	\$102,585,982	25.00%	\$15,060
20171	5,210	15.50%	\$75,049,442	22.20%	\$14,405
20172	6,140	15.76%	\$88,023,266	22.29%	\$14,336
20181	4,980	14.70%	\$71,941,254	21.26%	\$14,446
20182	5,994	15.60%	\$89,208,807	22.91%	\$14,883
20191	5,077	14.87%	\$75,616,633	21.97%	\$14,894



## Claimants by Medical and Rehabilitation Expense Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20192	5,783	14.80%	\$87,841,276	22.59%	\$15,190
20201	3,323	16.91%	\$56,618,928	25.16%	\$17,038
20202	4,364	17.59%	\$68,761,618	24.78%	\$15,757
20211	3,050	16.49%	\$45,305,688	23.45%	\$14,854
20212	4,723	16.44%	\$70,777,429	24.06%	\$14,986
20221	3,807	14.75%	\$48,438,959	20.65%	\$12,724
20222	4,918	15.90%	\$66,012,198	23.00%	\$13,423
20231	4,422	14.95%	\$50,638,943	21.31%	\$11,452
20232	5,150	14.83%	\$53,332,525	21.03%	\$10,356
20241	4,163	13.10%	\$33,644,002	18.32%	\$8,082
20242	4,619	13.40%	\$23,663,245	18.18%	\$5,123
20251	2,466	14.56%	\$3,452,648	12.72%	\$1,400

### Treatment – MIG and Non-MIG

20131	15,234	56.04%	\$77,584,724	27.32%	\$5,093
20132	18,255	55.47%	\$92,381,889	26.36%	\$5,061
20141	17,074	58.29%	\$88,551,423	28.72%	\$5,186
20142	18,049	57.01%	\$98,059,486	26.94%	\$5,433
20151	18,485	58.76%	\$104,895,696	31.03%	\$5,675
20152	20,198	57.62%	\$125,049,049	29.84%	\$6,191
20161	19,101	58.73%	\$117,062,804	31.25%	\$6,129
20162	22,160	58.02%	\$126,655,198	30.87%	\$5,715
20171	20,141	59.92%	\$114,471,770	33.86%	\$5,684
20172	23,155	59.44%	\$136,600,991	34.59%	\$5,899
20181	20,656	60.97%	\$122,035,625	36.06%	\$5,908
20182	22,811	59.37%	\$134,182,958	34.46%	\$5,882
20191	20,633	60.43%	\$123,443,893	35.87%	\$5,983
20192	22,591	57.83%	\$137,322,241	35.32%	\$6,079
20201	11,215	57.08%	\$73,153,259	32.50%	\$6,523
20202	14,569	58.73%	\$92,069,546	33.18%	\$6,320
20211	10,896	58.91%	\$65,538,755	33.92%	\$6,015
20212	16,686	58.08%	\$97,981,310	33.31%	\$5,872
20221	15,269	59.15%	\$87,720,904	37.39%	\$5,745
20222	18,180	58.79%	\$102,994,699	35.89%	\$5,665
20231	17,814	60.24%	\$94,258,893	39.67%	\$5,291
20232	20,553	59.19%	\$103,171,635	40.68%	\$5,020
20241	18,922	59.55%	\$80,986,062	44.10%	\$4,280
20242	18,281	53.02%	\$60,156,446	46.21%	\$3,291
20251	5,014	29.61%	\$10,829,534	39.88%	\$2,160

### Treatment – Subtotal

20131	26,463	97.35%	\$155,765,235	54.86%	\$5,886
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## Claimants by Medical and Rehabilitation Expense Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20132	32,057	97.41%	\$193,769,722	55.28%	\$6,045
20141	28,625	97.72%	\$174,480,982	56.59%	\$6,095
20142	30,934	97.70%	\$208,613,223	57.31%	\$6,744
20151	30,773	97.83%	\$195,623,239	57.87%	\$6,357
20152	34,355	98.01%	\$244,209,195	58.28%	\$7,108
20161	31,916	98.13%	\$220,116,552	58.77%	\$6,897
20162	37,425	97.98%	\$241,139,158	58.77%	\$6,443
20171	32,956	98.05%	\$200,122,873	59.20%	\$6,072
20172	38,369	98.49%	\$237,198,514	60.06%	\$6,182
20181	33,433	98.69%	\$204,560,628	60.45%	\$6,119
20182	37,883	98.59%	\$235,663,179	60.52%	\$6,221
20191	33,750	98.85%	\$209,827,527	60.96%	\$6,217
20192	38,637	98.91%	\$238,654,149	61.38%	\$6,177
20201	19,429	98.88%	\$135,567,257	60.24%	\$6,978
20202	24,554	98.98%	\$168,131,945	60.59%	\$6,847
20211	18,301	98.95%	\$116,539,651	60.32%	\$6,368
20212	28,392	98.83%	\$177,686,842	60.40%	\$6,258
20221	25,517	98.84%	\$144,233,026	61.47%	\$5,652
20222	30,593	98.94%	\$178,675,285	62.26%	\$5,840
20231	29,305	99.10%	\$154,071,149	64.84%	\$5,258
20232	34,387	99.04%	\$167,871,837	66.20%	\$4,882
20241	31,495	99.12%	\$125,545,413	68.37%	\$3,986
20242	34,157	99.07%	\$99,200,762	76.21%	\$2,904
20251	16,584	97.93%	\$25,608,744	94.32%	\$1,544

### Insurer Initiated Exam

20131	11,449	42.12%	\$73,974,334	26.05%	\$6,461
20132	14,105	42.86%	\$90,999,579	25.96%	\$6,452
20141	12,299	41.99%	\$77,553,474	25.15%	\$6,306
20142	13,661	43.15%	\$88,441,080	24.30%	\$6,474
20151	13,349	42.44%	\$85,879,999	25.41%	\$6,433
20152	15,102	43.08%	\$100,023,357	23.87%	\$6,623
20161	13,637	41.93%	\$89,037,416	23.77%	\$6,529
20162	15,844	41.48%	\$100,092,612	24.39%	\$6,317
20171	13,414	39.91%	\$82,831,473	24.50%	\$6,175
20172	14,508	37.24%	\$91,266,357	23.11%	\$6,291
20181	12,007	35.44%	\$77,152,266	22.80%	\$6,426
20182	13,383	34.83%	\$85,653,442	22.00%	\$6,400
20191	11,472	33.60%	\$76,385,120	22.19%	\$6,658
20192	12,747	32.63%	\$83,381,257	21.44%	\$6,541
20201	6,946	35.35%	\$47,690,838	21.19%	\$6,866
20202	8,868	35.75%	\$58,673,733	21.15%	\$6,616



## Claimants by Medical and Rehabilitation Expense Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20211	6,395	34.58%	\$41,873,488	21.67%	\$6,548
20212	10,009	34.84%	\$62,099,870	21.11%	\$6,204
20221	8,688	33.65%	\$50,370,604	21.47%	\$5,798
20222	10,563	34.16%	\$58,351,856	20.33%	\$5,524
20231	9,661	32.67%	\$46,868,692	19.72%	\$4,851
20232	10,691	30.79%	\$48,294,631	19.04%	\$4,517
20241	8,223	25.88%	\$33,182,058	18.07%	\$4,035
20242	5,206	15.10%	\$17,743,911	13.63%	\$3,408
20251	425	2.51%	\$1,044,885	3.85%	\$2,459

### Provider Initiated Exam

20131	11,254	41.40%	\$17,059,072	6.01%	\$1,516
20132	13,722	41.70%	\$21,357,816	6.09%	\$1,556
20141	12,091	41.28%	\$17,573,803	5.70%	\$1,453
20142	13,037	41.18%	\$19,674,712	5.40%	\$1,509
20151	12,445	39.56%	\$17,099,992	5.06%	\$1,374
20152	14,644	41.78%	\$21,560,962	5.15%	\$1,472
20161	13,569	41.72%	\$19,654,673	5.25%	\$1,448
20162	15,740	41.21%	\$21,721,077	5.29%	\$1,380
20171	13,156	39.14%	\$18,753,115	5.55%	\$1,425
20172	15,141	38.87%	\$23,470,592	5.94%	\$1,550
20181	13,055	38.54%	\$20,675,357	6.11%	\$1,584
20182	14,868	38.70%	\$24,954,794	6.41%	\$1,678
20191	13,210	38.69%	\$22,490,258	6.53%	\$1,703
20192	14,627	37.45%	\$25,422,994	6.54%	\$1,738
20201	7,880	40.10%	\$14,934,706	6.64%	\$1,895
20202	10,040	40.47%	\$18,356,251	6.62%	\$1,828
20211	7,242	39.15%	\$12,974,118	6.72%	\$1,792
20212	11,382	39.62%	\$19,995,505	6.80%	\$1,757
20221	9,854	38.17%	\$15,304,990	6.52%	\$1,553
20222	12,264	39.66%	\$19,242,086	6.71%	\$1,569
20231	11,348	38.38%	\$14,135,091	5.95%	\$1,246
20232	12,763	36.76%	\$14,424,564	5.69%	\$1,130
20241	11,048	34.77%	\$10,574,872	5.76%	\$957
20242	10,145	29.42%	\$7,309,789	5.62%	\$721
20251	2,674	15.79%	\$1,340,522	4.94%	\$501

### Goods and Supplies

20131	4,634	17.05%	\$6,328,752	2.23%	\$1,366
20132	5,977	18.16%	\$7,414,271	2.12%	\$1,240
20141	5,294	18.07%	\$6,791,362	2.20%	\$1,283
20142	6,179	19.52%	\$9,484,255	2.61%	\$1,535



## Claimants by Medical and Rehabilitation Expense Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20151	6,283	19.97%	\$8,581,078	2.54%	\$1,366
20152	7,809	22.28%	\$12,168,813	2.90%	\$1,558
20161	7,296	22.43%	\$10,675,235	2.85%	\$1,463
20162	8,450	22.12%	\$12,195,839	2.97%	\$1,443
20171	7,008	20.85%	\$8,974,781	2.65%	\$1,281
20172	8,243	21.16%	\$12,068,985	3.06%	\$1,464
20181	7,144	21.09%	\$10,710,703	3.17%	\$1,499
20182	8,192	21.32%	\$12,527,084	3.22%	\$1,529
20191	7,215	21.13%	\$10,754,118	3.12%	\$1,491
20192	8,501	21.76%	\$13,702,774	3.52%	\$1,612
20201	4,912	25.00%	\$8,231,779	3.66%	\$1,676
20202	6,382	25.73%	\$10,511,508	3.79%	\$1,647
20211	4,519	24.43%	\$6,623,728	3.43%	\$1,466
20212	6,683	23.26%	\$11,142,795	3.79%	\$1,667
20221	5,633	21.82%	\$7,526,847	3.21%	\$1,336
20222	7,094	22.94%	\$10,971,557	3.82%	\$1,547
20231	6,403	21.65%	\$7,899,392	3.32%	\$1,234
20232	7,387	21.28%	\$8,818,483	3.48%	\$1,194
20241	6,214	19.56%	\$5,902,234	3.21%	\$950
20242	5,582	16.19%	\$4,605,796	3.54%	\$825
20251	1,088	6.42%	\$715,255	2.63%	\$657

### Missed/Cancelled Appointments

20131	5,435	19.99%	\$7,636,574	2.69%	\$1,405
20132	6,662	20.24%	\$9,145,643	2.61%	\$1,373
20141	5,798	19.79%	\$7,688,990	2.49%	\$1,326
20142	6,477	20.46%	\$8,522,739	2.34%	\$1,316
20151	6,301	20.03%	\$8,324,702	2.46%	\$1,321
20152	7,137	20.36%	\$9,224,478	2.20%	\$1,292

### Missed/Cancelled Appointments – IE

20161	6,518	20.04%	\$8,608,476	2.30%	\$1,321
20162	7,308	19.13%	\$9,649,184	2.35%	\$1,320
20171	6,228	18.53%	\$8,036,863	2.38%	\$1,290
20172	6,839	17.56%	\$8,790,939	2.23%	\$1,285
20181	5,711	16.86%	\$7,541,365	2.23%	\$1,320
20182	6,583	17.13%	\$8,441,509	2.17%	\$1,282
20191	5,846	17.12%	\$7,680,580	2.23%	\$1,314
20192	6,533	16.72%	\$8,567,065	2.20%	\$1,311
20201	3,588	18.26%	\$4,826,796	2.14%	\$1,345
20202	4,448	17.93%	\$5,869,700	2.12%	\$1,320
20211	3,308	17.88%	\$4,394,133	2.27%	\$1,328



## Claimants by Medical and Rehabilitation Expense Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20212	5,034	17.52%	\$6,359,459	2.16%	\$1,263
20221	4,438	17.19%	\$5,548,968	2.37%	\$1,250
20222	5,138	16.62%	\$6,107,473	2.13%	\$1,189
20231	4,767	16.12%	\$5,517,350	2.32%	\$1,157
20232	5,022	14.46%	\$5,451,994	2.15%	\$1,086
20241	4,019	12.65%	\$4,089,416	2.23%	\$1,018
20242	2,610	7.57%	\$2,379,448	1.83%	\$912
20251	343	2.03%	\$252,853	0.93%	\$737

### Missed/Cancelled Appointments – Treatment

20161	92	0.28%	\$65,599	0.02%	\$713
20162	119	0.31%	\$89,647	0.02%	\$753
20171	85	0.25%	\$55,600	0.02%	\$654
20172	96	0.25%	\$54,100	0.01%	\$564
20181	71	0.21%	\$26,751	0.01%	\$377
20182	86	0.22%	\$35,082	0.01%	\$408
20191	68	0.20%	\$30,459	0.01%	\$448
20192	84	0.22%	\$32,537	0.01%	\$387
20201	49	0.25%	\$19,382	0.01%	\$396
20202	49	0.20%	\$12,634	0.00%	\$258
20211	43	0.23%	\$18,164	0.01%	\$422
20212	59	0.21%	\$17,355	0.01%	\$294
20221	50	0.19%	\$12,489	0.01%	\$250
20222	40	0.13%	\$13,594	0.00%	\$340
20231	53	0.18%	\$13,573	0.01%	\$256
20232	66	0.19%	\$23,721	0.01%	\$359
20241	21	0.07%	\$5,436	0.00%	\$259
20242	20	0.06%	\$7,474	0.01%	\$374
20251	2	0.01%	\$738	0.00%	\$369

### Transportation

20131	4,292	15.79%	\$14,788,587	5.21%	\$3,446
20132	5,360	16.29%	\$17,731,656	5.06%	\$3,308
20141	4,637	15.83%	\$15,337,756	4.97%	\$3,308
20142	5,422	17.12%	\$18,690,842	5.13%	\$3,447
20151	5,034	16.00%	\$14,181,585	4.20%	\$2,817
20152	6,246	17.82%	\$20,094,809	4.80%	\$3,217

### Transportation – IE

20161	1,928	5.93%	\$1,016,079	0.27%	\$527
20162	2,456	6.43%	\$1,260,633	0.31%	\$513
20171	2,046	6.09%	\$1,015,356	0.30%	\$496



## Claimants by Medical and Rehabilitation Expense Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20172	1,982	5.09%	\$998,068	0.25%	\$504
20181	1,548	4.57%	\$813,258	0.24%	\$525
20182	1,751	4.56%	\$876,731	0.23%	\$501
20191	1,416	4.15%	\$814,116	0.24%	\$575
20192	1,574	4.03%	\$788,957	0.20%	\$501
20201	858	4.37%	\$509,393	0.23%	\$594
20202	1,077	4.34%	\$626,641	0.23%	\$582
20211	876	4.74%	\$494,273	0.26%	\$564
20212	1,522	5.30%	\$851,436	0.29%	\$559
20221	1,260	4.88%	\$684,317	0.29%	\$543
20222	1,574	5.09%	\$812,273	0.28%	\$516
20231	1,316	4.45%	\$625,316	0.26%	\$475
20232	1,510	4.35%	\$638,547	0.25%	\$423
20241	1,136	3.58%	\$389,082	0.21%	\$343
20242	855	2.48%	\$235,794	0.18%	\$276
20251	73	0.43%	\$17,720	0.07%	\$243

### Transportation – Treatment

20161	4,176	12.84%	\$15,550,941	4.15%	\$3,724
20162	4,645	12.16%	\$14,961,403	3.65%	\$3,221
20171	3,748	11.15%	\$10,795,502	3.19%	\$2,880
20172	4,550	11.68%	\$13,546,731	3.43%	\$2,977
20181	3,734	11.02%	\$10,395,435	3.07%	\$2,784
20182	4,398	11.45%	\$13,181,796	3.38%	\$2,997
20191	3,590	10.51%	\$9,888,578	2.87%	\$2,754
20192	3,947	10.10%	\$11,881,240	3.06%	\$3,010
20201	2,229	11.34%	\$8,091,661	3.60%	\$3,630
20202	2,881	11.61%	\$9,606,667	3.46%	\$3,334
20211	2,124	11.48%	\$6,078,161	3.15%	\$2,862
20212	3,297	11.48%	\$10,602,490	3.60%	\$3,216
20221	2,655	10.28%	\$6,813,889	2.90%	\$2,566
20222	3,386	10.95%	\$9,139,327	3.18%	\$2,699
20231	2,944	9.96%	\$6,289,198	2.65%	\$2,136
20232	3,351	9.65%	\$6,762,772	2.67%	\$2,018
20241	2,501	7.87%	\$4,031,476	2.20%	\$1,612
20242	2,189	6.35%	\$2,607,010	2.00%	\$1,191
20251	499	2.95%	\$310,995	1.15%	\$623

### Other

20131	1,681	6.18%	\$1,633,488	0.58%	\$972
20132	2,080	6.32%	\$2,038,254	0.58%	\$980
20141	1,853	6.33%	\$1,549,243	0.50%	\$836



## Claimants by Medical and Rehabilitation Expense Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20142	2,039	6.44%	\$2,051,175	0.56%	\$1,006
20151	1,926	6.12%	\$1,798,824	0.53%	\$934
20152	2,348	6.70%	\$2,520,797	0.60%	\$1,074
20161	2,141	6.58%	\$2,374,153	0.63%	\$1,109
20162	2,314	6.06%	\$2,119,432	0.52%	\$916
20171	1,892	5.63%	\$2,072,491	0.61%	\$1,095
20172	2,370	6.08%	\$2,605,718	0.66%	\$1,099
20181	1,999	5.90%	\$2,224,396	0.66%	\$1,113
20182	2,357	6.13%	\$3,872,054	0.99%	\$1,643
20191	2,239	6.56%	\$2,531,527	0.74%	\$1,131
20192	2,620	6.71%	\$2,987,147	0.77%	\$1,140
20201	1,510	7.68%	\$1,561,145	0.69%	\$1,034
20202	1,830	7.38%	\$2,119,827	0.76%	\$1,158
20211	1,298	7.02%	\$1,141,201	0.59%	\$879
20212	1,947	6.78%	\$1,812,898	0.62%	\$931
20221	1,586	6.14%	\$1,394,792	0.59%	\$879
20222	2,057	6.65%	\$1,846,249	0.64%	\$898
20231	1,886	6.38%	\$1,713,864	0.72%	\$909
20232	2,223	6.40%	\$2,287,870	0.90%	\$1,029
20241	1,703	5.36%	\$1,557,640	0.85%	\$915
20242	1,282	3.72%	\$900,954	0.69%	\$703
20251	222	1.31%	\$82,313	0.30%	\$371

### Unallocated Amount

20131	\$6,758,161	2.38%
20132	\$8,048,110	2.30%
20141	\$7,343,051	2.38%
20142	\$8,532,486	2.34%
20151	\$6,542,228	1.94%
20152	\$9,210,000	2.20%
20161	\$7,445,649	1.99%
20162	\$7,087,715	1.73%
20171	\$5,400,940	1.60%
20172	\$4,930,971	1.25%
20181	\$4,297,384	1.27%
20182	\$4,214,399	1.08%
20191	\$3,783,602	1.10%
20192	\$3,410,637	0.88%
20201	\$3,626,342	1.61%
20202	\$3,564,014	1.28%
20211	\$3,054,491	1.58%
20212	\$3,606,879	1.23%



## Claimants by Medical and Rehabilitation Expense Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20221			\$2,733,468	1.17%	
20222			\$1,805,995	0.63%	
20231			\$483,880	0.20%	
20232			-\$982,273	-0.39%	
20241			-\$1,638,669	-0.89%	
20242			-\$4,820,464	-3.70%	
20251			-\$2,221,956	-8.18%	
<b>All Classes</b>					
20131	27,183		\$283,944,203	100.00%	\$10,446
20132	32,909		\$350,505,051	100.00%	\$10,651
20141	29,292		\$308,318,662	100.00%	\$10,526
20142	31,662		\$364,010,513	100.00%	\$11,497
20151	31,457		\$338,031,646	100.00%	\$10,746
20152	35,054		\$419,012,412	100.00%	\$11,953
20161	32,525		\$374,544,773	100.00%	\$11,516
20162	38,196		\$410,316,701	100.00%	\$10,742
20171	33,613		\$338,058,996	100.00%	\$10,057
20172	38,957		\$394,930,974	100.00%	\$10,138
20181	33,877		\$338,397,542	100.00%	\$9,989
20182	38,423		\$389,420,070	100.00%	\$10,135
20191	34,142		\$344,185,886	100.00%	\$10,081
20192	39,062		\$388,828,758	100.00%	\$9,954
20201	19,649		\$225,059,300	100.00%	\$11,454
20202	24,806		\$277,472,919	100.00%	\$11,186
20211	18,496		\$193,191,408	100.00%	\$10,445
20212	28,729		\$294,175,530	100.00%	\$10,240
20221	25,816		\$234,623,389	100.00%	\$9,088
20222	30,922		\$286,965,696	100.00%	\$9,280
20231	29,570		\$237,617,506	100.00%	\$8,036
20232	34,721		\$253,592,147	100.00%	\$7,304
20241	31,774		\$183,638,959	100.00%	\$5,780
20242	34,479		\$130,170,473	100.00%	\$3,775
20251	16,934		\$27,152,070	100.00%	\$1,603



## Claimants by Reported Injury Grouping

*Only treatment expense as defined in the expense class exhibit is included in this report.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
<b>Strains and/or Sprains</b>					
20131	19,034	71.93%	\$63,842,859	40.99%	\$3,354
20132	22,865	71.33%	\$75,747,780	39.09%	\$3,313
20141	20,631	72.07%	\$70,843,790	40.60%	\$3,434
20142	21,688	70.11%	\$78,740,843	37.74%	\$3,631
20151	21,879	71.10%	\$81,815,554	41.82%	\$3,739
20152	23,647	68.83%	\$91,587,399	37.50%	\$3,873
20161	22,162	69.44%	\$86,573,168	39.33%	\$3,906
20162	25,778	68.88%	\$96,951,482	40.21%	\$3,761
20171	23,167	70.30%	\$86,672,902	43.31%	\$3,741
20172	26,895	70.10%	\$100,109,103	42.20%	\$3,722
20181	23,655	70.75%	\$88,976,529	43.50%	\$3,761
20182	26,428	69.76%	\$98,275,371	41.70%	\$3,719
20191	23,637	70.04%	\$89,733,094	42.77%	\$3,796
20192	26,921	69.68%	\$97,707,495	40.94%	\$3,629
20201	13,045	67.14%	\$50,216,123	37.04%	\$3,849
20202	16,320	66.47%	\$64,155,492	38.16%	\$3,931
20211	12,256	66.97%	\$46,193,913	39.64%	\$3,769
20212	19,056	67.12%	\$70,441,249	39.64%	\$3,697
20221	17,326	67.90%	\$63,228,120	43.84%	\$3,649
20222	20,451	66.85%	\$74,160,026	41.51%	\$3,626
20231	19,651	67.06%	\$69,336,504	45.00%	\$3,528
20232	23,016	66.93%	\$77,111,488	45.93%	\$3,350
20241	21,455	68.12%	\$64,143,193	51.09%	\$2,990
20242	23,587	69.05%	\$56,108,546	56.56%	\$2,379
20251	12,037	72.58%	\$17,579,256	68.65%	\$1,460
<b>Injury with Peripheral Nerve Involvement</b>					
20131	1,570	5.93%	\$10,138,920	6.51%	\$6,458
20132	1,947	6.07%	\$13,105,334	6.76%	\$6,731
20141	1,760	6.15%	\$12,642,754	7.25%	\$7,183
20142	1,895	6.13%	\$13,078,166	6.27%	\$6,901
20151	1,976	6.42%	\$14,968,833	7.65%	\$7,575
20152	2,247	6.54%	\$16,226,038	6.64%	\$7,221
20161	2,139	6.70%	\$15,431,452	7.01%	\$7,214
20162	2,311	6.18%	\$15,431,683	6.40%	\$6,677
20171	1,952	5.92%	\$12,057,137	6.02%	\$6,177
20172	1,971	5.14%	\$12,919,542	5.45%	\$6,555
20181	1,757	5.26%	\$11,740,013	5.74%	\$6,682
20182	1,935	5.11%	\$13,374,384	5.68%	\$6,912
20191	1,690	5.01%	\$11,410,847	5.44%	\$6,752
20192	1,730	4.48%	\$11,494,889	4.82%	\$6,644
20201	886	4.56%	\$6,170,524	4.55%	\$6,964





## Claimants by Reported Injury Grouping

*Only treatment expense as defined in the expense class exhibit is included in this report.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20202	1,144	4.66%	\$7,432,182	4.42%	\$6,497
20211	841	4.60%	\$5,536,754	4.75%	\$6,584
20212	1,333	4.69%	\$8,264,417	4.65%	\$6,200
20221	1,261	4.94%	\$7,228,731	5.01%	\$5,733
20222	1,569	5.13%	\$9,005,685	5.04%	\$5,740
20231	1,578	5.38%	\$8,866,981	5.76%	\$5,619
20232	1,810	5.26%	\$8,808,045	5.25%	\$4,866
20241	1,625	5.16%	\$6,690,455	5.33%	\$4,117
20242	1,430	4.19%	\$4,035,082	4.07%	\$2,822
20251	642	3.87%	\$1,039,204	4.06%	\$1,619

### Fractures, Dislocations and/or Extensive Soft Tissue Injury

20131	1,803	6.81%	\$15,340,799	9.85%	\$8,508
20132	2,225	6.94%	\$20,384,757	10.52%	\$9,162
20141	1,832	6.40%	\$16,248,963	9.31%	\$8,870
20142	2,052	6.63%	\$19,215,116	9.21%	\$9,364
20151	1,940	6.30%	\$18,081,507	9.24%	\$9,320
20152	2,309	6.72%	\$23,194,293	9.50%	\$10,045
20161	1,944	6.09%	\$18,597,195	8.45%	\$9,566
20162	2,425	6.48%	\$23,570,195	9.77%	\$9,720
20171	2,010	6.10%	\$19,075,344	9.53%	\$9,490
20172	2,320	6.05%	\$21,754,305	9.17%	\$9,377
20181	1,876	5.61%	\$18,466,804	9.03%	\$9,844
20182	2,256	5.96%	\$21,153,981	8.98%	\$9,377
20191	1,858	5.51%	\$17,795,141	8.48%	\$9,578
20192	2,153	5.57%	\$20,743,525	8.69%	\$9,635
20201	1,207	6.21%	\$12,255,502	9.04%	\$10,154
20202	1,634	6.65%	\$16,973,368	10.10%	\$10,388
20211	1,161	6.34%	\$10,735,611	9.21%	\$9,247
20212	1,725	6.08%	\$16,466,632	9.27%	\$9,546
20221	1,548	6.07%	\$13,680,701	9.49%	\$8,838
20222	1,871	6.12%	\$16,905,309	9.46%	\$9,035
20231	1,810	6.18%	\$15,726,592	10.21%	\$8,689
20232	2,057	5.98%	\$17,183,807	10.24%	\$8,354
20241	1,775	5.64%	\$11,688,522	9.31%	\$6,585
20242	2,019	5.91%	\$8,989,114	9.06%	\$4,452
20251	775	4.67%	\$1,547,659	6.04%	\$1,997

### Acquired Brain Injury and/or Cranial Nerve Injury

20131	1,807	6.83%	\$29,378,553	18.86%	\$16,258
20132	2,290	7.14%	\$36,865,424	19.03%	\$16,098
20141	2,122	7.41%	\$33,042,986	18.94%	\$15,572
20142	2,635	8.52%	\$44,559,787	21.36%	\$16,911
20151	2,608	8.47%	\$40,192,821	20.55%	\$15,411



## Claimants by Reported Injury Grouping

Only treatment expense as defined in the expense class exhibit is included in this report.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20152	3,191	9.29%	\$56,793,732	23.26%	\$17,798
20161	3,099	9.71%	\$48,885,993	22.21%	\$15,775
20162	3,799	10.15%	\$52,996,843	21.98%	\$13,950
20171	3,420	10.38%	\$45,796,033	22.88%	\$13,391
20172	4,318	11.25%	\$55,486,161	23.39%	\$12,850
20181	3,789	11.33%	\$48,381,705	23.65%	\$12,769
20182	4,501	11.88%	\$57,318,060	24.32%	\$12,735
20191	4,246	12.58%	\$53,919,082	25.70%	\$12,699
20192	5,062	13.10%	\$62,581,623	26.22%	\$12,363
20201	2,616	13.46%	\$35,737,775	26.36%	\$13,661
20202	3,370	13.72%	\$42,483,005	25.27%	\$12,606
20211	2,539	13.87%	\$30,217,363	25.93%	\$11,901
20212	3,918	13.80%	\$43,106,823	24.26%	\$11,002
20221	3,533	13.85%	\$35,210,338	24.41%	\$9,966
20222	4,227	13.82%	\$41,931,682	23.47%	\$9,920
20231	4,176	14.25%	\$35,665,081	23.15%	\$8,540
20232	4,976	14.47%	\$38,951,736	23.20%	\$7,828
20241	4,584	14.55%	\$27,259,898	21.71%	\$5,947
20242	4,884	14.30%	\$18,773,747	18.93%	\$3,844
20251	2,362	14.24%	\$4,007,023	15.65%	\$1,696

### Spinal Injury and/or Spinal Cord Injury

20131	404	1.53%	\$5,009,576	3.22%	\$12,400
20132	490	1.53%	\$5,919,036	3.05%	\$12,080
20141	435	1.52%	\$5,737,681	3.29%	\$13,190
20142	478	1.55%	\$5,832,546	2.80%	\$12,202
20151	456	1.48%	\$6,084,554	3.11%	\$13,343
20152	644	1.87%	\$7,463,892	3.06%	\$11,590
20161	565	1.77%	\$7,773,289	3.53%	\$13,758
20162	649	1.73%	\$6,912,486	2.87%	\$10,651
20171	480	1.46%	\$5,016,464	2.51%	\$10,451
20172	594	1.55%	\$6,589,578	2.78%	\$11,094
20181	468	1.40%	\$5,371,227	2.63%	\$11,477
20182	521	1.38%	\$5,731,601	2.43%	\$11,001
20191	421	1.25%	\$4,901,285	2.34%	\$11,642
20192	563	1.46%	\$6,753,661	2.83%	\$11,996
20201	294	1.51%	\$3,750,134	2.77%	\$12,756
20202	378	1.54%	\$4,821,687	2.87%	\$12,756
20211	309	1.69%	\$3,685,916	3.16%	\$11,929
20212	440	1.55%	\$4,749,533	2.67%	\$10,794
20221	351	1.38%	\$3,866,096	2.68%	\$11,015
20222	521	1.70%	\$5,553,180	3.11%	\$10,659
20231	414	1.41%	\$4,300,770	2.79%	\$10,388
20232	475	1.38%	\$4,487,062	2.67%	\$9,446



## Claimants by Reported Injury Grouping

*Only treatment expense as defined in the expense class exhibit is included in this report.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20241	388	1.23%	\$2,842,533	2.26%	\$7,326
20242	434	1.27%	\$2,165,451	2.18%	\$4,990
20251	158	0.95%	\$330,213	1.29%	\$2,090
<b>Internal and/or Extensive Injuries</b>					
20131	334	1.26%	\$3,480,998	2.23%	\$10,422
20132	459	1.43%	\$5,166,101	2.67%	\$11,255
20141	298	1.04%	\$3,345,019	1.92%	\$11,225
20142	353	1.14%	\$3,499,310	1.68%	\$9,913
20151	348	1.13%	\$4,099,783	2.10%	\$11,781
20152	433	1.26%	\$5,581,537	2.29%	\$12,890
20161	352	1.10%	\$4,429,783	2.01%	\$12,585
20162	437	1.17%	\$5,629,285	2.33%	\$12,882
20171	356	1.08%	\$4,099,139	2.05%	\$11,514
20172	433	1.13%	\$6,149,498	2.59%	\$14,202
20181	352	1.05%	\$4,284,980	2.09%	\$12,173
20182	408	1.08%	\$5,672,959	2.41%	\$13,904
20191	289	0.86%	\$3,572,596	1.70%	\$12,362
20192	343	0.89%	\$3,844,117	1.61%	\$11,207
20201	204	1.05%	\$3,237,745	2.39%	\$15,871
20202	285	1.16%	\$4,087,089	2.43%	\$14,341
20211	200	1.09%	\$2,472,106	2.12%	\$12,361
20212	317	1.12%	\$3,697,807	2.08%	\$11,665
20221	264	1.03%	\$3,007,293	2.09%	\$11,391
20222	365	1.19%	\$4,170,827	2.33%	\$11,427
20231	309	1.05%	\$3,063,779	1.99%	\$9,915
20232	373	1.08%	\$3,411,009	2.03%	\$9,145
20241	304	0.97%	\$2,477,297	1.97%	\$8,149
20242	362	1.06%	\$1,973,378	1.99%	\$5,451
20251	122	0.74%	\$258,119	1.01%	\$2,116
<b>Multiple Major Injuries</b>					
20131	460	1.74%	\$25,396,789	16.30%	\$55,210
20132	563	1.76%	\$32,631,558	16.84%	\$57,960
20141	480	1.68%	\$29,022,191	16.63%	\$60,463
20142	660	2.13%	\$39,325,913	18.85%	\$59,585
20151	536	1.74%	\$27,012,681	13.81%	\$50,397
20152	738	2.15%	\$38,715,598	15.85%	\$52,460
20161	629	1.97%	\$34,342,716	15.60%	\$54,599
20162	744	1.99%	\$34,779,613	14.42%	\$46,747
20171	587	1.78%	\$23,651,601	11.82%	\$40,292
20172	773	2.01%	\$30,366,187	12.80%	\$39,284
20181	642	1.92%	\$23,776,217	11.62%	\$37,035
20182	762	2.01%	\$30,059,323	12.76%	\$39,448



## Claimants by Reported Injury Grouping

Only treatment expense as defined in the expense class exhibit is included in this report.

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20191	669	1.98%	\$25,253,750	12.04%	\$37,749
20192	841	2.18%	\$31,502,979	13.20%	\$37,459
20201	541	2.78%	\$21,630,737	15.96%	\$39,983
20202	668	2.72%	\$25,316,677	15.06%	\$37,899
20211	483	2.64%	\$15,712,112	13.48%	\$32,530
20212	801	2.82%	\$28,053,541	15.79%	\$35,023
20221	553	2.17%	\$15,826,857	10.97%	\$28,620
20222	847	2.77%	\$24,496,779	13.71%	\$28,922
20231	681	2.32%	\$15,197,521	9.86%	\$22,316
20232	813	2.36%	\$15,749,572	9.38%	\$19,372
20241	637	2.02%	\$8,698,027	6.93%	\$13,655
20242	723	2.12%	\$5,846,978	5.89%	\$8,087
20251	191	1.15%	\$486,905	1.90%	\$2,549
<b>Other</b>					
20131	1,051	3.97%	\$3,176,741	2.04%	\$3,023
20132	1,218	3.80%	\$3,949,733	2.04%	\$3,243
20141	1,067	3.73%	\$3,597,599	2.06%	\$3,372
20142	1,173	3.79%	\$4,361,542	2.09%	\$3,718
20151	1,030	3.35%	\$3,367,506	1.72%	\$3,269
20152	1,146	3.34%	\$4,646,707	1.90%	\$4,055
20161	1,026	3.21%	\$4,082,956	1.85%	\$3,979
20162	1,282	3.43%	\$4,867,570	2.02%	\$3,797
20171	984	2.99%	\$3,754,255	1.88%	\$3,815
20172	1,065	2.78%	\$3,824,140	1.61%	\$3,591
20181	894	2.67%	\$3,563,153	1.74%	\$3,986
20182	1,072	2.83%	\$4,077,500	1.73%	\$3,804
20191	940	2.79%	\$3,241,731	1.54%	\$3,449
20192	1,024	2.65%	\$4,025,861	1.69%	\$3,932
20201	636	3.27%	\$2,568,718	1.89%	\$4,039
20202	755	3.07%	\$2,862,446	1.70%	\$3,791
20211	512	2.80%	\$1,985,876	1.70%	\$3,879
20212	802	2.82%	\$2,906,841	1.64%	\$3,624
20221	681	2.67%	\$2,184,889	1.51%	\$3,208
20222	742	2.43%	\$2,451,796	1.37%	\$3,304
20231	686	2.34%	\$1,913,921	1.24%	\$2,790
20232	867	2.52%	\$2,169,118	1.29%	\$2,502
20241	727	2.31%	\$1,745,489	1.39%	\$2,401
20242	718	2.10%	\$1,308,466	1.32%	\$1,822
20251	297	1.79%	\$360,365	1.41%	\$1,213
<b>All Groupings</b>					
20131	26,463	100.00%	\$155,765,235	100.00%	\$5,886
20132	32,057	100.00%	\$193,769,722	100.00%	\$6,045



## Claimants by Reported Injury Grouping

*Only treatment expense as defined in the expense class exhibit is included in this report.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20141	28,625	100.00%	\$174,480,982	100.00%	\$6,095
20142	30,934	100.00%	\$208,613,223	100.00%	\$6,744
20151	30,773	100.00%	\$195,623,239	100.00%	\$6,357
20152	34,355	100.00%	\$244,209,195	100.00%	\$7,108
20161	31,916	100.00%	\$220,116,552	100.00%	\$6,897
20162	37,425	100.00%	\$241,139,158	100.00%	\$6,443
20171	32,956	100.00%	\$200,122,873	100.00%	\$6,072
20172	38,369	100.00%	\$237,198,514	100.00%	\$6,182
20181	33,433	100.00%	\$204,560,628	100.00%	\$6,119
20182	37,883	100.00%	\$235,663,179	100.00%	\$6,221
20191	33,750	100.00%	\$209,827,527	100.00%	\$6,217
20192	38,637	100.00%	\$238,654,149	100.00%	\$6,177
20201	19,429	100.00%	\$135,567,257	100.00%	\$6,978
20202	24,554	100.00%	\$168,131,945	100.00%	\$6,847
20211	18,301	100.00%	\$116,539,651	100.00%	\$6,368
20212	28,392	100.00%	\$177,686,842	100.00%	\$6,258
20221	25,517	100.00%	\$144,233,026	100.00%	\$5,652
20222	30,593	100.00%	\$178,675,285	100.00%	\$5,840
20231	29,305	100.00%	\$154,071,149	100.00%	\$5,258
20232	34,387	100.00%	\$167,871,837	100.00%	\$4,882
20241	31,495	100.00%	\$125,545,413	100.00%	\$3,986
20242	34,157	100.00%	\$99,200,762	100.00%	\$2,904
20251	16,584	100.00%	\$25,608,744	100.00%	\$1,544



## Claimants by Health Care Provider Occupation Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
<b>Chiropractic</b>					
20131	15,396	56.64%	\$48,614,280	17.12%	\$3,158
20132	18,805	57.14%	\$59,515,044	16.98%	\$3,165
20141	16,797	57.34%	\$52,354,812	16.98%	\$3,117
20142	18,056	57.03%	\$58,981,292	16.20%	\$3,267
20151	17,724	56.34%	\$58,951,306	17.44%	\$3,326
20152	19,990	57.03%	\$70,062,476	16.72%	\$3,505
20161	18,640	57.31%	\$63,953,195	17.07%	\$3,431
20162	21,530	56.37%	\$71,485,478	17.42%	\$3,320
20171	18,992	56.50%	\$60,948,061	18.03%	\$3,209
20172	21,446	55.05%	\$69,270,365	17.54%	\$3,230
20181	18,785	55.45%	\$62,018,408	18.33%	\$3,301
20182	21,227	55.25%	\$68,524,816	17.60%	\$3,228
20191	18,922	55.42%	\$60,790,592	17.66%	\$3,213
20192	21,041	53.87%	\$66,397,424	17.08%	\$3,156
20201	10,503	53.45%	\$35,628,151	15.83%	\$3,392
20202	12,985	52.35%	\$45,730,934	16.48%	\$3,522
20211	9,377	50.70%	\$30,957,808	16.02%	\$3,301
20212	14,942	52.01%	\$48,060,938	16.34%	\$3,216
20221	13,252	51.33%	\$41,781,181	17.81%	\$3,153
20222	16,055	51.92%	\$51,393,443	17.91%	\$3,201
20231	15,373	51.99%	\$47,147,053	19.84%	\$3,067
20232	17,228	49.62%	\$52,805,128	20.82%	\$3,065
20241	15,634	49.20%	\$42,993,972	23.41%	\$2,750
20242	16,198	46.98%	\$36,129,359	27.76%	\$2,230
20251	7,183	42.42%	\$9,734,233	35.85%	\$1,355
<b>Family Practice</b>					
20131	4,861	17.88%	\$10,345,939	3.64%	\$2,128
20132	6,067	18.44%	\$12,744,839	3.64%	\$2,101
20141	5,217	17.81%	\$10,527,198	3.41%	\$2,018
20142	5,765	18.21%	\$11,662,478	3.20%	\$2,023
20151	5,753	18.29%	\$11,783,584	3.49%	\$2,048
20152	6,481	18.49%	\$13,155,898	3.14%	\$2,030
20161	6,154	18.92%	\$12,945,574	3.46%	\$2,104
20162	7,033	18.41%	\$14,488,095	3.53%	\$2,060
20171	6,122	18.21%	\$12,587,610	3.72%	\$2,056
20172	6,575	16.88%	\$13,704,323	3.47%	\$2,084
20181	5,640	16.65%	\$11,989,732	3.54%	\$2,126
20182	6,280	16.34%	\$13,291,991	3.41%	\$2,117
20191	5,456	15.98%	\$11,724,203	3.41%	\$2,149
20192	5,927	15.17%	\$12,798,803	3.29%	\$2,159



## Claimants by Health Care Provider Occupation Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20201	3,196	16.27%	\$7,044,609	3.13%	\$2,204
20202	4,077	16.44%	\$9,045,368	3.26%	\$2,219
20211	3,129	16.92%	\$6,738,965	3.49%	\$2,154
20212	5,014	17.45%	\$10,365,636	3.52%	\$2,067
20221	4,475	17.33%	\$9,242,162	3.94%	\$2,065
20222	5,393	17.44%	\$10,993,131	3.83%	\$2,038
20231	5,014	16.96%	\$9,641,686	4.06%	\$1,923
20232	5,879	16.93%	\$10,800,403	4.26%	\$1,837
20241	4,706	14.81%	\$7,906,464	4.31%	\$1,680
20242	3,325	9.64%	\$4,601,586	3.54%	\$1,384
20251	346	2.04%	\$334,982	1.23%	\$968

### Massage Therapy

20131	11,601	42.68%	\$10,947,078	3.86%	\$944
20132	14,091	42.82%	\$13,132,525	3.75%	\$932
20141	12,934	44.16%	\$11,824,690	3.84%	\$914
20142	14,172	44.76%	\$12,853,824	3.53%	\$907
20151	14,555	46.27%	\$13,178,015	3.90%	\$905
20152	16,016	45.69%	\$15,098,445	3.60%	\$943
20161	15,271	46.95%	\$13,623,568	3.64%	\$892
20162	17,625	46.14%	\$15,075,803	3.67%	\$855
20171	15,475	46.04%	\$12,280,964	3.63%	\$794
20172	18,009	46.23%	\$14,402,392	3.65%	\$800
20181	15,614	46.09%	\$11,987,430	3.54%	\$768
20182	17,442	45.39%	\$13,111,647	3.37%	\$752
20191	15,154	44.39%	\$11,207,640	3.26%	\$740
20192	16,425	42.05%	\$11,847,877	3.05%	\$721
20201	7,271	37.00%	\$6,205,529	2.76%	\$853
20202	9,850	39.71%	\$8,028,181	2.89%	\$815
20211	7,314	39.54%	\$5,252,431	2.72%	\$718
20212	11,016	38.34%	\$8,218,078	2.79%	\$746
20221	9,581	37.11%	\$6,622,178	2.82%	\$691
20222	11,030	35.67%	\$7,886,063	2.75%	\$715
20231	10,237	34.62%	\$6,613,831	2.78%	\$646
20232	11,416	32.88%	\$6,860,641	2.71%	\$601
20241	9,912	31.20%	\$5,092,619	2.77%	\$514
20242	9,032	26.20%	\$3,689,074	2.83%	\$408
20251	2,425	14.32%	\$817,650	3.01%	\$337

### Medicine/Surgery Other

20131	4,255	15.65%	\$12,989,109	4.57%	\$3,053
20132	4,796	14.57%	\$14,267,397	4.07%	\$2,975
20141	3,748	12.80%	\$10,933,254	3.55%	\$2,917



## Claimants by Health Care Provider Occupation Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20142	3,879	12.25%	\$11,163,699	3.07%	\$2,878
20151	3,660	11.63%	\$10,388,160	3.07%	\$2,838
20152	4,088	11.66%	\$11,369,717	2.71%	\$2,781
20161	3,494	10.74%	\$9,612,214	2.57%	\$2,751
20162	3,799	9.95%	\$10,465,593	2.55%	\$2,755
20171	3,136	9.33%	\$8,131,341	2.41%	\$2,593
20172	3,283	8.43%	\$8,593,517	2.18%	\$2,618
20181	2,647	7.81%	\$7,128,544	2.11%	\$2,693
20182	2,937	7.64%	\$7,820,244	2.01%	\$2,663
20191	2,413	7.07%	\$7,069,707	2.05%	\$2,930
20192	2,573	6.59%	\$7,409,354	1.91%	\$2,880
20201	1,362	6.93%	\$3,996,574	1.78%	\$2,934
20202	1,649	6.65%	\$4,958,870	1.79%	\$3,007
20211	1,182	6.39%	\$3,598,519	1.86%	\$3,044
20212	1,729	6.02%	\$5,164,002	1.76%	\$2,987
20221	1,354	5.24%	\$3,902,836	1.66%	\$2,882
20222	1,582	5.12%	\$4,241,520	1.48%	\$2,681
20231	1,279	4.33%	\$3,105,151	1.31%	\$2,428
20232	1,311	3.78%	\$3,135,390	1.24%	\$2,392
20241	865	2.72%	\$1,912,167	1.04%	\$2,211
20242	380	1.10%	\$734,238	0.56%	\$1,932
20251	33	0.19%	\$57,302	0.21%	\$1,736

### Neurology

20131	1,408	5.18%	\$3,162,014	1.11%	\$2,246
20132	1,930	5.86%	\$4,416,342	1.26%	\$2,288
20141	1,814	6.19%	\$4,160,228	1.35%	\$2,293
20142	2,422	7.65%	\$5,600,389	1.54%	\$2,312
20151	2,427	7.72%	\$5,577,047	1.65%	\$2,298
20152	2,941	8.39%	\$7,028,054	1.68%	\$2,390
20161	2,649	8.14%	\$6,396,157	1.71%	\$2,415
20162	2,994	7.84%	\$7,230,586	1.76%	\$2,415
20171	2,408	7.16%	\$5,957,256	1.76%	\$2,474
20172	2,838	7.28%	\$7,159,571	1.81%	\$2,523
20181	2,519	7.44%	\$6,602,188	1.95%	\$2,621
20182	2,848	7.41%	\$7,573,084	1.94%	\$2,659
20191	2,599	7.61%	\$7,206,890	2.09%	\$2,773
20192	2,992	7.66%	\$7,990,243	2.05%	\$2,671
20201	1,762	8.97%	\$4,794,363	2.13%	\$2,721
20202	2,220	8.95%	\$5,976,142	2.15%	\$2,692
20211	1,697	9.17%	\$4,671,262	2.42%	\$2,753
20212	2,514	8.75%	\$6,694,873	2.28%	\$2,663
20221	2,106	8.16%	\$5,325,293	2.27%	\$2,529





## Claimants by Health Care Provider Occupation Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20222	2,755	8.91%	\$6,724,800	2.34%	\$2,441
20231	2,337	7.90%	\$5,275,416	2.22%	\$2,257
20232	2,481	7.15%	\$5,406,163	2.13%	\$2,179
20241	1,879	5.91%	\$3,828,305	2.08%	\$2,037
20242	1,038	3.01%	\$1,893,342	1.45%	\$1,824
20251	88	0.52%	\$133,098	0.49%	\$1,512
<b>Occupational Therapy</b>					
20131	6,382	23.48%	\$33,973,918	11.96%	\$5,323
20132	7,519	22.85%	\$43,019,221	12.27%	\$5,721
20141	6,446	22.01%	\$36,670,257	11.89%	\$5,689
20142	7,544	23.83%	\$46,623,135	12.81%	\$6,180
20151	7,339	23.33%	\$40,844,382	12.08%	\$5,565
20152	8,949	25.53%	\$54,827,278	13.08%	\$6,127
20161	8,526	26.21%	\$48,117,433	12.85%	\$5,644
20162	10,002	26.19%	\$51,141,387	12.46%	\$5,113
20171	8,618	25.64%	\$41,928,717	12.40%	\$4,865
20172	9,946	25.53%	\$52,949,427	13.41%	\$5,324
20181	8,427	24.88%	\$43,809,630	12.95%	\$5,199
20182	9,355	24.35%	\$53,607,476	13.77%	\$5,730
20191	8,336	24.42%	\$46,139,725	13.41%	\$5,535
20192	9,382	24.02%	\$52,819,921	13.58%	\$5,630
20201	5,258	26.76%	\$32,542,772	14.46%	\$6,189
20202	6,674	26.90%	\$40,331,518	14.54%	\$6,043
20211	4,936	26.69%	\$27,347,520	14.16%	\$5,540
20212	7,759	27.01%	\$42,573,106	14.47%	\$5,487
20221	6,435	24.93%	\$29,845,386	12.72%	\$4,638
20222	8,113	26.24%	\$38,268,379	13.34%	\$4,717
20231	7,230	24.45%	\$28,880,510	12.15%	\$3,995
20232	7,984	22.99%	\$30,265,575	11.93%	\$3,791
20241	6,567	20.67%	\$20,236,978	11.02%	\$3,082
20242	5,995	17.39%	\$14,266,811	10.96%	\$2,380
20251	1,735	10.25%	\$2,293,820	8.45%	\$1,322
<b>Orthopedic Surgery</b>					
20131	4,044	14.88%	\$9,525,843	3.35%	\$2,356
20132	5,339	16.22%	\$12,931,185	3.69%	\$2,422
20141	4,735	16.16%	\$11,264,746	3.65%	\$2,379
20142	5,341	16.87%	\$12,976,444	3.56%	\$2,430
20151	5,140	16.34%	\$12,588,485	3.72%	\$2,449
20152	5,684	16.21%	\$14,160,849	3.38%	\$2,491
20161	4,709	14.48%	\$12,028,315	3.21%	\$2,554
20162	4,992	13.07%	\$12,760,875	3.11%	\$2,556



## Claimants by Health Care Provider Occupation Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20171	4,011	11.93%	\$10,331,426	3.06%	\$2,576
20172	4,261	10.94%	\$11,440,595	2.90%	\$2,685
20181	3,353	9.90%	\$9,261,943	2.74%	\$2,762
20182	3,784	9.85%	\$10,270,718	2.64%	\$2,714
20191	3,064	8.97%	\$8,366,782	2.43%	\$2,731
20192	3,402	8.71%	\$9,489,083	2.44%	\$2,789
20201	2,007	10.21%	\$5,799,755	2.58%	\$2,890
20202	2,552	10.29%	\$7,194,868	2.59%	\$2,819
20211	1,768	9.56%	\$5,098,818	2.64%	\$2,884
20212	2,532	8.81%	\$7,254,898	2.47%	\$2,865
20221	2,099	8.13%	\$5,523,206	2.35%	\$2,631
20222	2,477	8.01%	\$6,463,736	2.25%	\$2,610
20231	1,975	6.68%	\$4,543,704	1.91%	\$2,301
20232	2,005	5.77%	\$4,357,197	1.72%	\$2,173
20241	1,242	3.91%	\$2,614,234	1.42%	\$2,105
20242	679	1.97%	\$1,323,122	1.02%	\$1,949
20251	47	0.28%	\$79,886	0.29%	\$1,700
<b>Physiatry</b>					
20131	3,019	11.11%	\$8,165,360	2.88%	\$2,705
20132	3,896	11.84%	\$10,532,904	3.01%	\$2,704
20141	3,670	12.53%	\$9,638,843	3.13%	\$2,626
20142	4,460	14.09%	\$11,628,996	3.19%	\$2,607
20151	4,453	14.16%	\$11,945,986	3.53%	\$2,683
20152	5,388	15.37%	\$14,607,176	3.49%	\$2,711
20161	4,906	15.08%	\$13,325,440	3.56%	\$2,716
20162	5,738	15.02%	\$15,099,429	3.68%	\$2,631
20171	4,836	14.39%	\$12,800,178	3.79%	\$2,647
20172	5,584	14.33%	\$14,743,065	3.73%	\$2,640
20181	4,744	14.00%	\$12,717,367	3.76%	\$2,681
20182	5,392	14.03%	\$14,375,518	3.69%	\$2,666
20191	4,939	14.47%	\$13,253,188	3.85%	\$2,683
20192	5,677	14.53%	\$14,812,466	3.81%	\$2,609
20201	3,046	15.50%	\$8,337,856	3.70%	\$2,737
20202	3,750	15.12%	\$9,959,143	3.59%	\$2,656
20211	2,561	13.85%	\$6,703,641	3.47%	\$2,618
20212	4,010	13.96%	\$10,432,026	3.55%	\$2,602
20221	3,399	13.17%	\$8,694,797	3.71%	\$2,558
20222	4,044	13.08%	\$10,130,800	3.53%	\$2,505
20231	3,516	11.89%	\$8,022,434	3.38%	\$2,282
20232	3,618	10.42%	\$7,972,537	3.14%	\$2,204
20241	2,790	8.78%	\$5,838,484	3.18%	\$2,093
20242	1,500	4.35%	\$2,745,204	2.11%	\$1,830



## Claimants by Health Care Provider Occupation Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20251	119	0.70%	\$169,767	0.63%	\$1,427

### Physiotherapy

20131	15,762	57.98%	\$49,304,937	17.36%	\$3,128
20132	19,529	59.34%	\$60,201,382	17.18%	\$3,083
20141	17,599	60.08%	\$54,224,449	17.59%	\$3,081
20142	19,283	60.90%	\$60,843,721	16.71%	\$3,155
20151	19,851	63.11%	\$60,263,730	17.83%	\$3,036
20152	22,278	63.55%	\$70,844,173	16.91%	\$3,180
20161	20,523	63.10%	\$65,100,327	17.38%	\$3,172
20162	24,397	63.87%	\$74,903,817	18.26%	\$3,070
20171	21,676	64.49%	\$63,778,800	18.87%	\$2,942
20172	25,902	66.49%	\$76,094,827	19.27%	\$2,938
20181	22,711	67.04%	\$64,588,613	19.09%	\$2,844
20182	25,764	67.05%	\$73,992,226	19.00%	\$2,872
20191	22,885	67.03%	\$65,178,358	18.94%	\$2,848
20192	26,751	68.48%	\$75,165,983	19.33%	\$2,810
20201	13,499	68.70%	\$42,897,818	19.06%	\$3,178
20202	17,190	69.30%	\$55,085,531	19.85%	\$3,205
20211	13,086	70.75%	\$40,238,216	20.83%	\$3,075
20212	20,073	69.87%	\$59,786,025	20.32%	\$2,978
20221	18,074	70.01%	\$50,518,165	21.53%	\$2,795
20222	21,771	70.41%	\$62,733,152	21.86%	\$2,882
20231	20,617	69.72%	\$56,585,761	23.81%	\$2,745
20232	24,508	70.59%	\$64,732,532	25.53%	\$2,641
20241	22,340	70.31%	\$52,136,479	28.39%	\$2,334
20242	24,208	70.21%	\$46,966,220	36.08%	\$1,940
20251	11,120	65.67%	\$13,853,391	51.02%	\$1,246

### Psychiatry

20131	1,983	7.30%	\$6,660,706	2.35%	\$3,359
20132	2,382	7.24%	\$7,865,290	2.24%	\$3,302
20141	1,978	6.75%	\$6,558,206	2.13%	\$3,316
20142	2,187	6.91%	\$6,736,668	1.85%	\$3,080
20151	2,155	6.85%	\$6,831,559	2.02%	\$3,170
20152	2,444	6.97%	\$7,956,656	1.90%	\$3,256
20161	2,242	6.89%	\$6,919,588	1.85%	\$3,086
20162	2,466	6.46%	\$7,474,816	1.82%	\$3,031
20171	1,926	5.73%	\$6,059,658	1.79%	\$3,146
20172	2,129	5.46%	\$6,766,597	1.71%	\$3,178
20181	1,841	5.43%	\$6,065,411	1.79%	\$3,295
20182	2,000	5.21%	\$6,419,634	1.65%	\$3,210
20191	1,796	5.26%	\$5,936,120	1.72%	\$3,305



## Claimants by Health Care Provider Occupation Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20192	2,080	5.32%	\$6,789,047	1.75%	\$3,264
20201	1,194	6.08%	\$3,973,445	1.77%	\$3,328
20202	1,378	5.56%	\$4,482,377	1.62%	\$3,253
20211	1,010	5.46%	\$3,340,226	1.73%	\$3,307
20212	1,512	5.26%	\$4,962,597	1.69%	\$3,282
20221	1,255	4.86%	\$3,673,312	1.57%	\$2,927
20222	1,431	4.63%	\$3,986,963	1.39%	\$2,786
20231	976	3.30%	\$2,322,397	0.98%	\$2,380
20232	838	2.41%	\$1,897,481	0.75%	\$2,264
20241	542	1.71%	\$1,177,091	0.64%	\$2,172
20242	265	0.77%	\$530,435	0.41%	\$2,002
20251	22	0.13%	\$38,682	0.14%	\$1,758

### Psychology

20131	6,912	25.43%	\$38,557,828	13.58%	\$5,578
20132	8,951	27.20%	\$48,746,311	13.91%	\$5,446
20141	8,148	27.82%	\$43,994,657	14.27%	\$5,399
20142	9,707	30.66%	\$53,039,264	14.57%	\$5,464
20151	9,534	30.31%	\$51,686,359	15.29%	\$5,421
20152	11,169	31.86%	\$63,347,705	15.12%	\$5,672
20161	10,128	31.14%	\$57,477,166	15.35%	\$5,675
20162	11,906	31.17%	\$64,901,993	15.82%	\$5,451
20171	10,039	29.87%	\$53,414,609	15.80%	\$5,321
20172	11,107	28.51%	\$61,133,131	15.48%	\$5,504
20181	9,266	27.35%	\$51,781,350	15.30%	\$5,588
20182	10,516	27.37%	\$58,520,188	15.03%	\$5,565
20191	9,203	26.96%	\$52,636,309	15.29%	\$5,719
20192	10,271	26.29%	\$59,089,858	15.20%	\$5,753
20201	5,627	28.64%	\$32,085,696	14.26%	\$5,702
20202	7,209	29.06%	\$38,938,846	14.03%	\$5,401
20211	5,298	28.64%	\$27,131,768	14.04%	\$5,121
20212	8,341	29.03%	\$41,112,714	13.98%	\$4,929
20221	7,260	28.12%	\$34,582,296	14.74%	\$4,763
20222	8,983	29.05%	\$40,684,303	14.18%	\$4,529
20231	8,390	28.37%	\$35,115,314	14.78%	\$4,185
20232	9,626	27.72%	\$36,834,529	14.53%	\$3,827
20241	7,452	23.45%	\$24,567,372	13.38%	\$3,297
20242	5,296	15.36%	\$12,922,397	9.93%	\$2,440
20251	526	3.11%	\$847,063	3.12%	\$1,610

### Rehabilitation

20131	392	1.44%	\$10,567,393	3.72%	\$26,958
20132	534	1.62%	\$14,409,392	4.11%	\$26,984



## Claimants by Health Care Provider Occupation Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20141	457	1.56%	\$11,371,189	3.69%	\$24,882
20142	537	1.70%	\$16,005,570	4.40%	\$29,806
20151	412	1.31%	\$11,134,381	3.29%	\$27,025
20152	607	1.73%	\$14,459,474	3.45%	\$23,821
20161	503	1.55%	\$12,309,926	3.29%	\$24,473
20162	530	1.39%	\$13,466,525	3.28%	\$25,409
20171	471	1.40%	\$6,827,112	2.02%	\$14,495
20172	558	1.43%	\$8,200,223	2.08%	\$14,696
20181	425	1.25%	\$6,779,251	2.00%	\$15,951
20182	581	1.51%	\$9,179,164	2.36%	\$15,799
20191	394	1.15%	\$6,589,759	1.91%	\$16,725
20192	440	1.13%	\$8,541,675	2.20%	\$19,413
20201	288	1.47%	\$5,357,286	2.38%	\$18,602
20202	329	1.33%	\$5,302,498	1.91%	\$16,117
20211	212	1.15%	\$2,959,716	1.53%	\$13,961
20212	307	1.07%	\$5,011,530	1.70%	\$16,324
20221	187	0.72%	\$2,411,459	1.03%	\$12,896
20222	303	0.98%	\$4,128,178	1.44%	\$13,624
20231	187	0.63%	\$1,732,300	0.73%	\$9,264
20232	187	0.54%	\$1,347,324	0.53%	\$7,205
20241	117	0.37%	\$729,791	0.40%	\$6,238
20242	95	0.28%	\$379,651	0.29%	\$3,996
20251	8	0.05%	\$8,571	0.03%	\$1,071

### Social Work

20131	646	2.38%	\$6,011,643	2.12%	\$9,306
20132	820	2.49%	\$7,282,030	2.08%	\$8,881
20141	816	2.79%	\$7,008,581	2.27%	\$8,589
20142	986	3.11%	\$9,511,471	2.61%	\$9,647
20151	916	2.91%	\$7,399,318	2.19%	\$8,078
20152	1,242	3.54%	\$11,227,792	2.68%	\$9,040
20161	1,133	3.48%	\$8,822,971	2.36%	\$7,787
20162	1,239	3.24%	\$8,430,205	2.05%	\$6,804
20171	1,066	3.17%	\$7,369,088	2.18%	\$6,913
20172	1,472	3.78%	\$9,750,217	2.47%	\$6,624
20181	1,463	4.32%	\$8,230,380	2.43%	\$5,626
20182	1,766	4.60%	\$10,262,522	2.64%	\$5,811
20191	1,769	5.18%	\$9,983,269	2.90%	\$5,643
20192	2,161	5.53%	\$12,373,985	3.18%	\$5,726
20201	1,336	6.80%	\$7,735,980	3.44%	\$5,790
20202	1,750	7.05%	\$9,062,661	3.27%	\$5,179
20211	1,261	6.82%	\$6,510,309	3.37%	\$5,163
20212	1,907	6.64%	\$10,171,410	3.46%	\$5,334



## Claimants by Health Care Provider Occupation Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20221	1,516	5.87%	\$6,825,798	2.91%	\$4,503
20222	1,945	6.29%	\$8,302,989	2.89%	\$4,269
20231	1,626	5.50%	\$5,924,815	2.49%	\$3,644
20232	1,790	5.16%	\$5,905,167	2.33%	\$3,299
20241	1,230	3.87%	\$3,222,624	1.75%	\$2,620
20242	902	2.62%	\$1,651,350	1.27%	\$1,831
20251	156	0.92%	\$121,769	0.45%	\$781

### Other Health Providers

20131	5,984	22.01%	\$28,359,995	9.99%	\$4,739
20132	7,188	21.84%	\$33,393,079	9.53%	\$4,646
20141	6,265	21.39%	\$30,444,500	9.87%	\$4,859
20142	7,063	22.31%	\$37,851,076	10.40%	\$5,359
20151	6,841	21.75%	\$28,917,106	8.55%	\$4,227
20152	8,296	23.67%	\$41,656,718	9.94%	\$5,021
20161	7,479	22.99%	\$36,467,250	9.74%	\$4,876
20162	8,801	23.04%	\$36,304,383	8.85%	\$4,125
20171	7,588	22.57%	\$30,243,237	8.95%	\$3,986
20172	8,582	22.03%	\$35,791,755	9.06%	\$4,171
20181	7,495	22.12%	\$31,139,911	9.20%	\$4,155
20182	8,735	22.73%	\$38,256,444	9.82%	\$4,380
20191	7,906	23.16%	\$34,319,742	9.97%	\$4,341
20192	8,747	22.39%	\$39,892,403	10.26%	\$4,561
20201	4,808	24.47%	\$25,033,126	11.12%	\$5,207
20202	6,161	24.84%	\$29,811,968	10.74%	\$4,839
20211	4,413	23.86%	\$19,587,721	10.14%	\$4,439
20212	6,728	23.42%	\$30,760,815	10.46%	\$4,572
20221	5,943	23.02%	\$22,941,852	9.78%	\$3,860
20222	7,240	23.41%	\$29,222,243	10.18%	\$4,036
20231	6,506	22.00%	\$22,223,253	9.35%	\$3,416
20232	7,381	21.26%	\$22,254,354	8.78%	\$3,015
20241	5,629	17.72%	\$13,021,049	7.09%	\$2,313
20242	4,573	13.26%	\$7,158,147	5.50%	\$1,565
20251	943	5.57%	\$883,810	3.26%	\$937

### Unallocated Amount

20131		\$6,758,161	2.38%
20132		\$8,048,110	2.30%
20141		\$7,343,051	2.38%
20142		\$8,532,486	2.34%
20151		\$6,542,228	1.94%
20152		\$9,210,000	2.20%
20161		\$7,445,649	1.99%



## Claimants by Health Care Provider Occupation Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20162			\$7,087,715	1.73%	
20171			\$5,400,940	1.60%	
20172			\$4,930,971	1.25%	
20181			\$4,297,384	1.27%	
20182			\$4,214,399	1.08%	
20191			\$3,783,602	1.10%	
20192			\$3,410,637	0.88%	
20201			\$3,626,342	1.61%	
20202			\$3,564,014	1.28%	
20211			\$3,054,491	1.58%	
20212			\$3,606,879	1.23%	
20221			\$2,733,468	1.17%	
20222			\$1,805,995	0.63%	
20231			\$483,880	0.20%	
20232			-\$982,273	-0.39%	
20241			-\$1,638,669	-0.89%	
20242			-\$4,820,464	-3.70%	
20251			-\$2,221,956	-8.18%	
<b>All Classes</b>					
20131	27,183		\$283,944,203	100.00%	\$10,446
20132	32,909		\$350,505,051	100.00%	\$10,651
20141	29,292		\$308,318,662	100.00%	\$10,526
20142	31,662		\$364,010,513	100.00%	\$11,497
20151	31,457		\$338,031,646	100.00%	\$10,746
20152	35,054		\$419,012,412	100.00%	\$11,953
20161	32,525		\$374,544,773	100.00%	\$11,516
20162	38,196		\$410,316,701	100.00%	\$10,742
20171	33,613		\$338,058,996	100.00%	\$10,057
20172	38,957		\$394,930,974	100.00%	\$10,138
20181	33,877		\$338,397,542	100.00%	\$9,989
20182	38,423		\$389,420,070	100.00%	\$10,135
20191	34,142		\$344,185,886	100.00%	\$10,081
20192	39,062		\$388,828,758	100.00%	\$9,954
20201	19,649		\$225,059,300	100.00%	\$11,454
20202	24,806		\$277,472,919	100.00%	\$11,186
20211	18,496		\$193,191,408	100.00%	\$10,445
20212	28,729		\$294,175,530	100.00%	\$10,240
20221	25,816		\$234,623,389	100.00%	\$9,088
20222	30,922		\$286,965,696	100.00%	\$9,280
20231	29,570		\$237,617,506	100.00%	\$8,036
20232	34,721		\$253,592,147	100.00%	\$7,304
20241	31,774		\$183,638,959	100.00%	\$5,780



## Claimants by Health Care Provider Occupation Class

*Claimants may be counted multiple times because the classes are not mutually exclusive.*

Accident Half Year	Claimant Count	Share on Claimant Count	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
20242	34,479		\$130,170,473	100.00%	\$3,775
20251	16,934		\$27,152,070	100.00%	\$1,603





### Claimants by Medical and Rehabilitation Expense Range

Medical and Rehabilitation Expense Range	Accident Year	Claimant Count	Share on Claimant Count	Treatment	Insurer Initiated Exam	Provider Initiated Exam	Goods and Supplies	Missed/Cancelled Appointment	Transportation	Other	Unallocated Amount	Insurer Paid	Share on Insurer Paid	Average Insurer Paid per Claimant
\$0	2013	628	1.05%	\$0	\$1,929,256	\$0	\$0	\$0	\$0	\$0	\$247,875	\$2,177,131	0.34%	\$3,467
\$0+ to \$2,200	2013	19,828	33.00%	\$25,740,334	\$9,530,567	\$518,676	\$64,077	\$893,975	\$159,148	\$46,891	-\$1,783,844	\$35,169,824	5.54%	\$1,774
\$2,200+ to \$3,500	2013	16,167	26.90%	\$45,787,494	\$17,538,694	\$1,235,248	\$282,112	\$1,170,778	\$180,743	\$72,112	-\$912,583	\$65,354,600	10.30%	\$4,042
\$3,500+ to \$50,000	2013	22,561	37.54%	\$179,458,914	\$118,416,646	\$28,679,608	\$5,822,278	\$13,713,564	\$9,687,137	\$1,872,086	\$11,028,598	\$368,678,831	58.11%	\$16,341
\$50,000+ to \$65,000	2013	255	0.42%	\$9,572,256	\$5,854,582	\$2,175,674	\$523,120	\$337,149	\$1,421,352	\$138,733	\$734,035	\$20,756,902	3.27%	\$81,400
\$65,000+	2013	653	1.09%	\$88,975,959	\$11,704,167	\$5,807,681	\$7,051,435	\$666,752	\$21,071,862	\$1,541,919	\$5,492,191	\$142,311,966	22.43%	\$217,936
Total	2013	60,092	100.00%	\$349,534,957	\$164,973,913	\$38,416,888	\$13,743,023	\$16,782,218	\$32,520,242	\$3,671,742	\$14,806,271	\$634,449,254	100.00%	\$10,558
\$0	2017	469	0.65%	\$0	\$1,464,059	\$0	\$0	\$0	\$0	\$0	\$182,194	\$1,646,252	0.22%	\$3,510
\$0+ to \$2,200	2017	23,163	31.92%	\$29,757,210	\$6,446,188	\$469,045	\$81,255	\$692,066	\$126,826	\$35,594	-\$2,865,076	\$34,743,109	4.74%	\$1,500
\$2,200+ to \$3,500	2017	20,034	27.61%	\$57,650,951	\$16,053,265	\$1,319,239	\$478,841	\$972,451	\$220,819	\$59,368	-\$1,925,035	\$74,829,899	10.21%	\$3,735
\$3,500+ to \$50,000	2017	27,464	37.84%	\$248,695,297	\$123,251,169	\$26,802,404	\$10,860,272	\$13,514,982	\$9,953,631	\$2,635,380	\$8,060,062	\$443,773,197	60.54%	\$16,158
\$50,000+ to \$65,000	2017	653	0.90%	\$25,271,968	\$11,910,644	\$5,755,246	\$2,000,668	\$797,868	\$2,924,997	\$360,142	\$1,826,905	\$50,848,440	6.94%	\$77,869
\$65,000+	2017	787	1.08%	\$75,945,961	\$14,972,505	\$7,877,772	\$7,622,730	\$960,135	\$13,129,384	\$1,587,725	\$5,052,860	\$127,149,072	17.35%	\$161,562
Total	2017	72,570	100.00%	\$437,321,387	\$174,097,830	\$42,223,707	\$21,043,766	\$16,937,502	\$26,355,657	\$4,678,209	\$10,331,911	\$732,989,970	100.00%	\$10,100



## ACKNOWLEDGEMENTS

We appreciate the help of HCAI Processing in providing IBC with depersonalized HCAI data. We also appreciate the guidance and support we have received from the joint working group with the Ministry of Finance, and the Financial Services Regulatory Authority of Ontario (FSRA), as well as members and representatives of the Health Profession Regulators of Ontario, the Ontario Rehab Alliance, and the Coalition Representing Health Professional Associations in Ontario Automobile Insurance Services, in the process of creating this HCDB standard report and defining the various reporting dimensions.

This report and any updates are posted on the IBC website: [www.ibc.ca](http://www.ibc.ca).

## DISCLAIMER

IBC has performed thorough due diligence to check, verify and eventually exclude some data before generating this report to ensure its accuracy and completeness. However, an independent data audit is not currently mandated or performed. For this reason, the responsibility for any errors or omissions in the original data provided to IBC and shown in this report remains with the reporting health care facilities and the approving insurers.

If you have any questions concerning this report, please contact: [HCDB-Inquiries@ibc.ca](mailto:HCDB-Inquiries@ibc.ca).



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