



OnTime® Electronic Funds Transfer

Why worry about mailing your insurance payment every month?

With OnTime® Electronic Funds Transfer, you can have your Intact monthly premium withdrawn automatically from your checking account.

Enroll today to save time and avoid the installment fee that applies whenever a bill is issued.

You Can Enroll Online

1. Visit customer.intactspecialty.com and log in.
2. Add your policy number (if it does not appear under Your Policies).
3. Click on the policy number.
4. Select "Enroll" under OnTime (EFT Program).
5. Complete the required fields, accept the OnTime® Consent statement, and submit your authorization.

If you have questions, contact our Direct Bill Services team at 877.624.7775.

PLEASE NOTE: You may enroll in OnTime® even if there is an open minimum amount due; however, OnTime® cannot be activated if the policy is in cancel status.

Additional Information

You can sign up for OnTime® whenever you wish, and authorize deductions for one policy or several.

Withdrawals are based on your current billing cycle; the amount will appear as a separate item on your bank statement. Before the first withdrawal we'll send a confirmation with the exact figure.

Bills will not be issued unless there is a change in the amount of your monthly withdrawal.

If you change banks or account numbers, simply register on our website, customer.intactspecialty.com, to update your banking information. And you may cancel OnTime® at any time.

