### Emotional Intelligence

A one-day course for anyone seeking to strengthen communication, personal effectiveness and teamwork in the workplace. This course will deepen self-awareness, improve emotional regulation and help you build stronger, more constructive relationships.

Single-day workshop

£325 per delegate

Available in-house



This foundational course introduces the core components of emotional intelligence and provides practical tools to enhance self-awareness, emotional regulation, and interpersonal effectiveness.

PROGRAMME VENUE

Les Cotils Centre, St Peter Port.

(L) WORKSHOP TIME

9am to 5pm

**⇔** COURSE SIZE

A group of 8 to 12 people

**◇** WHAT IS INCLUDED?

Course materials

Certificate of completion

# The course at a glance



The Emotional Intelligence course helps you to develop your self awareness, understanding of others and strengthen your workplace and personal relationships.

#### Know yourself

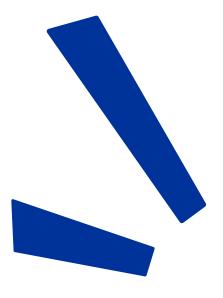
Recognise the strengths and potential blindspots in your style, responses and approach to pressure.

#### Lead yourself

Learn how to get the best from your emotions and regulate when needed.

#### Relationship management

Recognise other people's social cues, perspectives and preferences. Build trust, rapport and effective communication.



## What you will learn



- How to recognise the **strengths** in your **unique personal style**. Consider ways that help to identify less positive reactions
- 2 Recognise how to regulate emotional responses when needed so that reactions are less impulsive and more constructive
- How to self-motivate, recognise and **overcome** procrastination
- 4 Understand other people's perspectives and social cues and how to adapt to them
- 5 Practical tools and strategies to **enhance communication** and connection with others



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