

PORSCHE SUNSTEDE FESTIVAL

TERMS & CONDITIONS

TERMS & CONDITIONS: IMPORTANT! THE TICKET FOR THE RELEVANT DAY MUST BE PRESENTED TO GAIN EVENT ENTRY. ENTRY WILL BE DENIED SHOULD A VALID TICKET NOT BE PRESENTED.

The purchase of a ticket/tickets by the purchaser ("**Purchaser**" or "**Ticket Holder**" or "**you/your**") to gain entry to the Silverstone motor racing circuit and the Porsche Experience Centre (together, the "**Venue**") for Porsche's festival of car culture and community, titled 'Porsche Sunstede' (the "**Event**") constitutes acceptance of the following terms and conditions pursuant to which Silverstone Circuits Limited ("**SCL**") is prepared to grant entry to the Venue and the Event. The Event is hosted by SCL at the Venue and organised by Porsche Cars Great Britain Limited (the "**Event Organiser**").

REFERENCES IN THESE TERMS AND CONDITIONS TO A "TICKET HOLDER" SHALL, WHERE APPLICABLE, INCLUDE ANY CHILD ACCOMPANYING THAT TICKET HOLDER TO THE EVENT. ACCORDINGLY, ALL OBLIGATIONS IMPOSED ON A TICKET HOLDER UNDER THESE TERMS AND CONDITIONS, INCLUDING IN RELATION TO HEALTH AND SAFETY, CONDUCT AND COMPLIANCE WITH VENUE RULES, SHALL APPLY EQUALLY IN RESPECT OF ANY ACCOMPANYING CHILD, AND THE TICKET HOLDER SHALL BE RESPONSIBLE FOR ENSURING THAT ANY ACCOMPANYING CHILD COMPLIES WITH ALL SUCH OBLIGATIONS.

TICKETS REMAIN THE PROPERTY OF SCL AT ALL TIMES. BREACH OF THESE TERMS AND CONDITIONS MAY RESULT IN ALL TICKETS PURCHASED BY THE TICKET PURCHASER OR HELD BY A TICKET HOLDER BEING CANCELLED WITHOUT REFUND, ENTRY TO THE VENUE BEING REFUSED AND/OR EJECTION FROM THE VENUE (IF ENTRY HAS ALREADY BEEN GRANTED); ANY SUCH ACTION SHALL BE AT SCL'S SOLE DISCRETION.

1. The price payable for each ticket shall be as set out on the website or as otherwise notified by SCL. All prices are inclusive of VAT.
2. When the Purchaser clicks the 'order now' button (or equivalently marked button), the Purchaser is offering to buy the tickets at the fee stated in accordance with Clause 1 which, if accepted by SCL, will result in a binding contract. It is therefore important that the Purchaser reads and accepts these terms and conditions before submitting their order.
3. The fee for each ticket is payable by the Purchaser to SCL.
4. With regards to each order of a ticket:
 - 4.1 once the Purchaser has completed their order, they will be asked to confirm that it is correct. If it is not, the Purchaser can amend or cancel the order before submitting it. It is the Purchaser's responsibility to ensure the order is correct before submission. Payment will be taken when the Purchaser clicks the 'order now' button (or equivalently marked button). This does not indicate SCL's acceptance of the Purchaser's offer, and the Purchaser will be refunded in the unlikely event that SCL refuses the offer;
 - 4.2 SCL will send a confirmation email to the Purchaser on receipt of the order. This is not an acceptance of the Purchaser's order, but an acknowledgement that SCL has received the order and that SCL is processing it; and
 - 4.3 the contract between SCL and the Purchaser will be formed when SCL sends an email to the Purchaser confirming that the order has been completed.
5. The Purchaser acknowledges and agrees that if SCL has not received payment for the ticket, SCL shall have the right in its absolute sole discretion to cancel the booking and SCL will be free to sell these tickets. Tickets shall not be issued until payment has been received in cleared funds by SCL.

6. Once purchased, the Purchaser is not entitled to cancel or change their ticket(s) because the rights of cancellation under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 do not apply to this Agreement. However, the Purchaser has legal rights if SCL does not comply with its obligations owed to them in these terms and conditions with reasonable care and skill. Advice about the Purchaser's legal rights is available from the local Citizens' Advice Bureau or Trading Standards Office. Nothing in these Terms will affect these legal rights.
7. The ticket is purchased for the Event only. For the avoidance of doubt, if another event is taking place at the same time as the Event at a different area of the Venue, and you wish to attend both events, you will require a separate ticket for the other event.
8. If the Event does not fully take place you may be entitled to a full or partial refund. SCL's refund policy can be found [here](#). Subject to Clause 6 above, SCL will not issue refunds in any other circumstances. You may, at time of purchase, choose to take out 'missed event cover' entitling you to repayment of your purchase amount from our third-party partner in certain circumstances. Optional ticket protection may be available at checkout via XCover. Claims must be made directly to XCover, and are subject to their terms.
9. Tickets are not transferable to other events (including but not limited to events that may be happening at the same time on the same day), and are strictly not to be offered for resale. For the avoidance of doubt, no ticket for the Event shall be sold or offered for sale for any form of fee or reward or used in promotions without the prior written consent of SCL first being obtained and without complying with these terms and conditions in all respects. Tickets must only be used for personal or private use. No ticket for the Event shall be used by any person for advertising, promotional or commercial purposes including without limitation, prizes, competitions, contests or sweepstakes without the prior written consent of SCL first being obtained. If a ticket is purchased from an unauthorised reseller, resold or transferred for profit or for commercial benefit or gain (including as part of a promotion or prize) or as part of any hospitality package or similar arrangement by anyone without SCL's authority it will become void and the holder may be refused entry to or ejected from the Event and/or the Venue. The Ticket Holder will not be entitled to any refund and no compensation will be offered for a voided ticket. Ticket Holders agree to fully compensate SCL, and each of their affiliates, for all costs and expenses (including reasonable legal expenses) incurred as a direct result of all and any claims howsoever arising from any third parties as a result of the contravention of this condition.
10. Tickets will be issued electronically via a digital app (as "**Mobile Tickets**") with a secure barcode bespoke for each ticket. Please ensure each individual seeking to enter the Venue has suitable access to the app before attempting to enter the Venue. The link to the Digital Ticket User Guide can be found here: <https://www.silverstone.co.uk/digital-tickets-user-guide>. Tickets should only be purchased through SCL or an official ticket agency. Any attempt to present any other ticket will lead to refusal of admission and possible prosecution. Unauthorised vendors will be prosecuted.
11. Junior tickets are for children aged 12 to 16 years at the time of the Event ("**Junior Ticket**"). SCL reserves the right to require photographic evidence of proof of age.
12. Child tickets are for children under the age of 12 at the time of the Event and are free of charge ("**Child Ticket**"). SCL reserves the right to require evidence of proof of age.
13. In order to purchase a ticket from us, you must be 17 years of age at the time of purchase, and of legal capacity to enter into a binding contract. For the avoidance of doubt:
 - 13.1 a person aged 17 or over at the time of purchase may purchase a ticket for themselves and others aged 17 or over; and
 - 13.2 a person aged 17 or over may purchase a Junior Ticket (for children aged 12 to 16 years at the time of the Event) or a Child Ticket (for children under the age of 12 at the time of the Event).

14. Children using a Junior Ticket or a Child Ticket must be accompanied, and supervised at all times, by a Ticket Holder. Each Ticket Holder may bring up to a maximum of four children (including, for the avoidance of doubt, those aged 12 and under at the time of the Event). Each Junior Ticket or Child Ticket must have the identical status to that of the Ticket Holder.
15. SCL and the Event Organiser reserve the right to refuse admission and to remove persons from the Venue who do not comply with the Venue rules, these terms and conditions, the Events code of conduct “**Code of Conduct**” available [here](#), or who represents a security risk, nuisance or annoyance to the staging of the Event or who have in their possession prohibited items, which shall include but not be limited to:
- (i) Bags over 20 litre capacity
 - (ii) Alcohol
 - (iii) Glass bottles and glass containers
 - (iv) BBQs
 - (v) Restricted and illegal substances
 - (vi) Offensive weapons
 - (vii) Items that are deemed dangerous, offensive or unsuitable
 - (viii) Drones or remote-controlled aircraft
 - (ix) Step ladders or any other item which may obstruct another attendees’ view
 - (x) Lasers
 - (xi) Fireworks / pyrotechnics
 - (xii) Any items which might be subject to ambush marketing
 - (xiii) Smoke canisters
 - (xiv) Tents and shelters
 - (xv) Four-wheeled carry carts (doesn’t include those used to carry children, but must be empty at the gate)
 - (xvi) Powered scooters (excluding disability scooters) / hover boards
 - (xvii) Electric cycles
 - (xviii) Sun parasols
 - (xix) Any item, which in the opinion of Silverstone Circuits Ltd, may be used for the purpose of protest within the venue, including, but not limited to, flags, clothing, or any other item for the purpose of locking on.
 - (xx) Electric Scooters - it is illegal to use a privately owned scooter in public areas. During public events, the Silverstone venue is deemed a public area and therefore these are not permitted.

16. SCL further reserves the right to conduct security searches of persons and their belongings (including their vehicles, if applicable) to ensure the safety of persons at the Event. Pass-outs and re-admissions to the Venue shall be granted at SCL's discretion. Re-admission shall only be possible if Mobile Ticket have been scanned on departure and then scanned again upon re-entry.
17. SCL reserves the right to make amendments to these terms and conditions from time to time. A full copy of the latest version of the terms and conditions (as amended, if appropriate) will be available at www.silverstone.co.uk. SCL shall notify you of such changes via email to the email address you provided when purchasing your tickets if they materially affect your rights as a consumer.
18. Smoking and vaping are strictly prohibited at the Porsche Experience Centre and in any of the Silverstone motor racing circuit's grandstands and enclosed areas.
19. CCTV and film cameras may be present at the Venue, this includes filming by the police or security team carried out for the security of visitors, and filming and/or photography authorised by Event Organisers or SCL. By purchasing a ticket to the Event and/or attending the Venue you give your express consent to all such filming and to your actual or simulated likeness being included within any film, photograph, audio and/or audio visual recording ("**Footage**"), all rights in which will be owned by SCL and/or the Event Organiser (or by any party authorised by SCL or the Event Organiser from time to time). You also agree that any such Footage may be used by SCL and/or the Event Organiser (and by any third party authorised by SCL and/or the Event Organiser from time to time) in any and all media for any purpose at any time throughout the world, including (with the exception of CCTV or security Footage) for commercial purposes, such as merchandising or DVDs, without payment or compensation to you. If you wish to withdraw such consent please contact the SCL Data Protection Officer (dataprotectionofficer@silverstone.co.uk). SCL's privacy policy is available here: <https://www.silverstone.co.uk/privacy-policy>.
20. No animals (excluding assistance dogs) will be admitted to the circuit or any car parks. All registered assistance dogs are welcome. However, before your arrival please email us on accessibility@silverstone.co.uk so that the necessary arrangements can be made. Our assistance dog policy can be found here.
21. Ticket Holders must not make, create, store, record or transmit any kind of sound recording, visual footage or audio-visual footage ("**Recording**"), or store, record or transmit any information or other data, including official timing, results, performance, telemetry, weather or race control data ("**Data**") of, at or in relation to the Event. It is forbidden to take into the Venue any equipment that may enable you to do the aforementioned acts. Personal electronic devices (including still image cameras, mobile telephones and other personal communications devices) are permitted within the Venue, unless otherwise advised, provided that any Recording, Data and any image, including photographic images, and any still pictures derived or capable of being derived from a Recording ("**Image**") of the Event that is recorded, stored and/or created thereon is used solely for personal and private non-commercial purposes. As a condition of entry to the Event you acknowledge and agree that (a) you may share any Recording or Image on personal social media accounts or other personal, non-commercial digital platforms, provided that such sharing is for personal, non-commercial purposes only; (b) any use of a Recording, Data or Image for any form of advertising, sponsorship, endorsement or commercial gain, without the prior written consent of the Event Organiser and/or SCL is strictly forbidden and will constitute a breach of these terms and conditions for which you may be liable; (c) on request by SCL or the Event Organiser you shall assign to the Event Organiser and/or SCL in writing the copyright and all other intellectual property in any Image or Recording you create, make, store or record of, at, or in relation to the Event; (d) you consent to the use by the Event Organiser and/or SCL (and by any third party authorised by the Event Organiser and/or SCL from time to time) for the purposes of or in connection with any publication, exhibition or broadcast (including any advertising or promotional literature, campaign or material) in any media worldwide, in perpetuity and on a royalty-free basis, and approved by the Event Organiser and/or SCL of any still or moving picture images taken at the Event where such image includes any image of you, your voice or your likeness and you waive any and all of your personality and privacy rights to the extent necessary to permit such use; and (e) transfer any profits made on such a Recording, Data or Image to the Event Organiser and/or SCL as requested.

22. Only official merchandising and approved Trade Stands are on sale inside the Venue. No unauthorised trading is permitted within the Venue, in any official car parking facility or any other land owned or operated by SCL.
23. The use of drones or similar equipment, for any reason, is prohibited at or near the Event at any time.
24. No person may use the name of the Event or part thereof (nor any abbreviation or foreign language version thereof) nor any logo or graphic device of or relating to the Event for any commercial purpose whatsoever without the prior written consent of SCL and/or the Event Organiser first being obtained, exercisable in SCL and/or the Event Organisers discretion. SCL is the sole owner of the Venue logos and all copyright, trade marks (whether registered or unregistered) and other intellectual property rights and goodwill associated with the Venue are owned by SCL. All rights reserved.
25. MOTOR RACING IS DANGEROUS AND NOISY AND TICKET HOLDERS ACKNOWLEDGE THAT THEY MAY BE EXPOSED TO POSSIBLE RISK OF PHYSICAL HARM DUE TO THE NATURE OF THE EVENT. SCL, THE SANCTIONING BODIES, THE EVENT ORGANISERS (INCLUDING OFFICIALS, MARSHALS, RESCUE AND MEDICAL STAFF), COMPETITORS AND DRIVERS, (SUCH PARTIES TO INCLUDE WHERE RELEVANT ALL DIRECTORS, OFFICERS, EMPLOYEES, AGENTS, CONTRACTORS AND AFFILIATED COMPANIES) SHALL, TO THE MAXIMUM EXTENT PERMITTED BY LAW, NOT BE LIABLE FOR ANY LOSS, INJURY OR DAMAGE ("**LOSS**"), HOWSOEVER CAUSED, TO: - ANY TICKET HOLDERS (EXCEPT WHERE AND ONLY TO THE EXTENT THAT ANY SUCH LOSS IS CAUSED BY THE NEGLIGENCE OF SCL, ITS EMPLOYEES OR AUTHORISED AGENTS); OR - ANY TICKET HOLDER PROPERTY DUE TO ANY INHERENT RISKS ASSOCIATED WITH MOTOR RACING EVENTS.
26. IF WE FAIL TO COMPLY WITH THESE TERMS AND CONDITIONS, WE ARE RESPONSIBLE FOR LOSS OR DAMAGE YOU SUFFER THAT IS A FORESEEABLE RESULT OF OUR BREACH OF THESE TERMS AND CONDITIONS OR OUR NEGLIGENCE, BUT WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE THAT IS NOT FORESEEABLE. LOSS OR DAMAGE IS FORESEEABLE IF IT WAS AN OBVIOUS CONSEQUENCE OF OUR BREACH OR IF IT WAS CONTEMPLATED BY YOU AND US AT THE TIME THAT YOU ENTERED INTO THESE TERMS AND CONDITIONS.
27. NOTHING IN THESE TERMS AND CONDITIONS SEEKS TO EXCLUDE OR LIMIT THE LIABILITY OF ANY PARTY IN RESPECT OF DEATH OR PERSONAL INJURY CAUSED BY ITS NEGLIGENCE OR ANY OTHER LIABILITY WHICH CANNOT BE EXCLUDED OR LIMITED AT LAW. THE EXCLUSIONS AND LIMITATIONS OF LIABILITY IN THESE TERMS AND CONDITIONS ARE FOR THE BENEFIT OF ALL PARTIES NAMED IN CLAUSE 26 AND CAN BE DIRECTLY ENFORCED BY THEM.
28. SCL will not be liable for any delay in performing its obligations as a result of any act, event, omission or accident beyond the reasonable control of SCL including without limitation Coronavirus, pandemic, epidemic, outbreak, disease, quarantine, public order disturbance, flood, storm, adverse weather condition, natural event, fire, strike, lock-out or other industrial dispute, nuclear accident, act of God, war, terrorist activity, riot, civil commotion, malicious damage, act of government, compliance with any change to law, statutory guidance, non-statutory guidance, rule, regulation and/or direction, accident, breakdown of plant or machinery, non-performance by suppliers or subcontractors (other than by companies in the same group as SCL) and interruption or failure of utility or service.
29. In the interests of public safety, SCL, the Event Organiser and Venue staff or stewards reserve the right to request Ticket Holders to leave the Venue at any time for safety reasons or immediately after the Event. There shall be no admission or re-admission after the end of the Event.
30. During the Event the noise level may be very loud within the Venue. In particular, Ticket Holders are advised to wear hearing protection during races and live concerts (if any) to reduce the risk of hearing damage.
31. While at the Venue Ticket Holders should always keep to the designated paths and access all freestanding banked viewing areas with caution using steps/path as appropriate.

32. SCL reserves the right to impose and/or update such health restrictions, warnings or guidance at any time as a condition of admittance to, and/or in relation to behaviour at, the Venue as SCL considers appropriate, taking in account current circumstances at that time or in response to any guidance or requirements issued by the Government, Public Health England, any other governmental, judicial or regulatory authority or issued by any rights holder or governing body. Any requirements, changes or updates will be communicated via the SCL website, email or notices at the Venue.
33. SCL may also implement and operate any health check system which it considers appropriate (such as a temperature check) before entry to the Venue is permitted. This will be done in line with SCL's Privacy Policy available: <https://www.silverstone.co.uk/privacy-policy>.
34. Admittance to the Venue is subject to adherence to the rules and regulations of the Venue including all health restrictions imposed and it is the responsibility of all visitors to ensure they are able to comply with such rules and regulations. Any breach of the rules and regulations may result in SCL refusing admission to the Venue or ejecting the Ticket Holder(s) from the Venue without refund or compensation. For the avoidance of doubt this includes expectations set out in the Code of Conduct available here: <https://www.silverstone.co.uk/terms-and-conditions/events-code-conduct>
35. **Restriction on Protest.** Silverstone Circuits Ltd has a responsibility to protect all attendees at events run at its venue. By entering the venue, you are entering private property operated by Silverstone Circuits Ltd, and accordingly we prohibit the right to protest within our venue (whether peaceful or not) to safeguard the operation of the event and to prevent risk to attendees.
36. Ticket Holders are permitted to access only those areas of the Venue that are designated for use by Ticket Holders ("**Permitted Areas**"). Certain areas of the Venue are restricted and may not be accessed without the express prior authorisation of SCL or the Event Organiser, including but not limited to the track, pit lane, paddock, pit garages, pit wall, assembly area and grid. Ticket Holders agree not to enter any restricted or prohibited area of the Venue unless expressly permitted to do so. Ticket Holders acknowledge that certain areas of the Venue are specifically prohibited for children, and that the restrictions set out in these terms and conditions regarding children's access to restricted areas apply at all times throughout the Event. Entry to restricted areas is strictly prohibited and may constitute a criminal offence. Silverstone Circuits Ltd work closely with authorities to support the prosecution of criminal offences committee at its venue. SCL and the Event Organiser reserve the right to remove from the Venue any Ticket Holder who enters or attempts to enter a restricted area without authorisation.
37. Ticket Holders must not leave any vehicles, personal belongings or other items overnight at the Venue, including in any car parks or parking areas forming part of the Venue, without the prior written consent of SCL. SCL accepts no responsibility for any vehicles or personal belongings left at the Venue without authorisation, and reserves the right to arrange for the removal of any such vehicles or items at the owner's cost.
38. It is each Ticket Holder's sole decision to attend the Venue acknowledging that they do so at their own risk. Ticket Holders are responsible for their own health and safety and must not solely rely on the measures put in place by SCL.
39. Silverstone Circuits Limited (Company registration no. 882843) registered office is at Silverstone Circuit, Northamptonshire NN12 8TN.
40. These terms and conditions shall be governed by English law, and the parties shall submit non-exclusively to the Courts of England.
41. Nothing in these terms and conditions affect your statutory rights.
42. Please keep your ticket safe as a duplicate ticket will not be issued if it is lost or stolen and a defaced or illegible ticket may become invalidated. SCL will not be liable for any lost or stolen tickets, and are not obliged to re-issue such lost or stolen tickets.

43. We process information about you in accordance with our Privacy Policy. By using our site, you consent to such processing and you warrant that all data provided by you is accurate. The SCL Privacy Policy is available [here](#). SCL work with a number of external organisations (including but not limited to the Police and emergency services) to ensure the safe and secure operation of the Event at the Venue. Pursuant to this, in addition to the personal data SCL collect from you (as more particularly set out in the SCL Privacy Policy), some of the external organisations may collect personal data of Ticket Holders through different means which, in relation to the Police, may include through the use of body worn cameras or live facial recognition software. Each external organisation will process personal data in accordance with their own privacy policy and any other information they provide as part of collecting any such data.
44. The information you provide to us when purchasing an Event ticket will be shared with the Event Organiser, who will operate as a separate and independent data controller. The Event Organiser will use your personal data for a range of purposes, including to operate the Event, fulfil your orders and other requests, provide you with further Event information and joining details and, where you have agreed, send you information about its products and services. Further information about how the Event Organiser will process your personal data is available via its privacy notice, available [here](https://www.porsche.com/uk/legal/privacy-policy/): <https://www.porsche.com/uk/legal/privacy-policy/>. SCL and the Event Organiser will each determine the purposes and means of processing personal data for its own activities and is responsible for complying with its own obligations under applicable data protection laws. You can exercise your data protection rights (including rights of access, rectification, erasure, objection or restriction) directly with SCL and the Event Organiser, in accordance with our respective privacy notice.