



Case Study

How AGL Took Control of Corporate Reporting



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Case Details

Customer:
AGL Energy, Australia

Industry:
Energy & Utilities

Organization:
Australia's largest private owner, operator and developer of renewable energy assets

Primary use case:
Corporate and financial reporting

Key reports:
Annual Report, Sustainability Report, Notice of Meeting and Remuneration Report

Solution:
Tangelo Report

Customer Story

As our reporting requirements evolved, we wanted greater control over the way we produced our corporate reports. Relying on external agencies, disconnected tools and manual review cycles made it increasingly difficult to work efficiently, meet tight deadlines and maintain complete control over sensitive information.

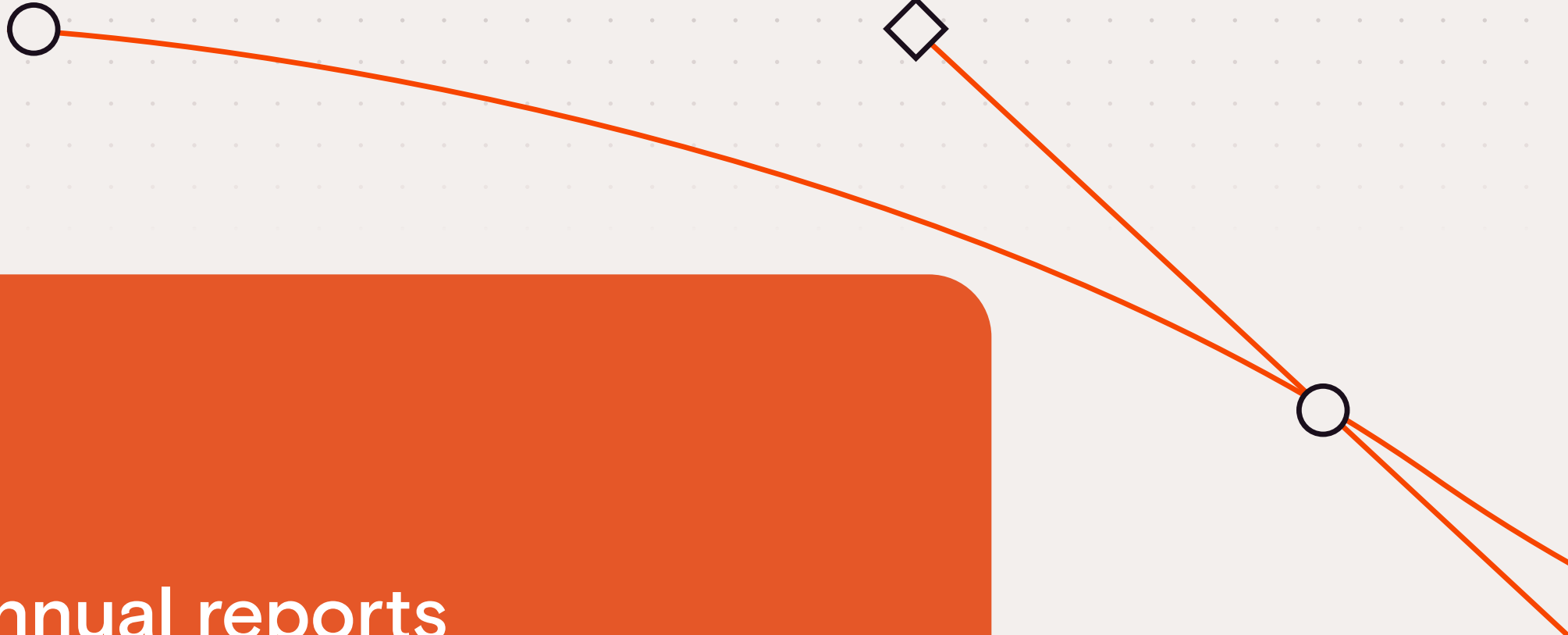
By bringing reporting in-house with Tangelo, we established one connected reporting process that improved collaboration, strengthened governance and gave our teams the flexibility to produce high-quality reports faster and with greater confidence.

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Results at a Glance

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- Full control of report production in-house
 - Same-day publication of financial results and annual reports
 - One source for print and digital reporting
 - Real-time collaboration across reporting teams
 - Improved security with role-based access and two-factor authentication
 - Less manual work and fewer production bottlenecks
 - A scalable reporting process supporting future reporting needs

Customer Q&A



Cathy Oosterman
Shareholder Relations
AGL Energy

What reporting challenges were you trying to solve?

As our reporting became more complex, we wanted to reduce our dependence on external production processes and create a more efficient way of working. We were looking for a reporting platform that would allow our teams to collaborate in real time, remove manual bottlenecks and give us greater confidence in every report we published.

Before implementing Tangelo, preparing our annual and sustainability reports involved multiple document versions, repeated manual checks and ongoing coordination between internal teams and external design agencies. We wanted one connected process that would simplify reporting while giving us complete ownership of the final output.

Why did you decide to bring reporting in-house?

Bringing report production in-house gave us much greater control over our reporting process. Instead of relying on external production schedules, our teams could work directly in the reporting platform, make changes whenever needed and immediately see the impact across the report.

Having one collaborative environment also meant we could maintain consistency across both print and online reports while reducing duplicated effort and improving security for market-sensitive information.

Customer Q&A

How has Tangelo changed the way your teams work?

One of the biggest improvements has been the ability for everyone to work from the same reporting environment. Our Finance, Operating & Financial Review and Remuneration teams now collaborate in real time, while charts, tables and figures remain connected to their source data.

Instead of waiting for design updates or manually checking multiple documents, we can focus on reviewing content and producing reports with confidence. We also create professionally formatted drafts from the beginning of the reporting cycle, allowing stakeholders to review the report much earlier in the process.

As a result, we've achieved:

- Complete in-house control over report production
- Same-day publication of financial results and annual reports
- One source for both PDF and online reporting
- Stronger security for sensitive information
- Real-time collaboration across reporting teams
- Less manual work and fewer production delays

What impact has Tangelo had on your reporting process?

The biggest change has been giving our teams more confidence in the reporting process while significantly reducing the effort required to produce high-quality reports.

"Tangelo has revolutionized our reporting workflow, saving us significant time and resources by eliminating the need to cross-check multiple documents. With streamlined processes and improved efficiency, we can now meet tight deadlines with confidence. It's been a game-changer for our reporting process and a major benefit to our business."

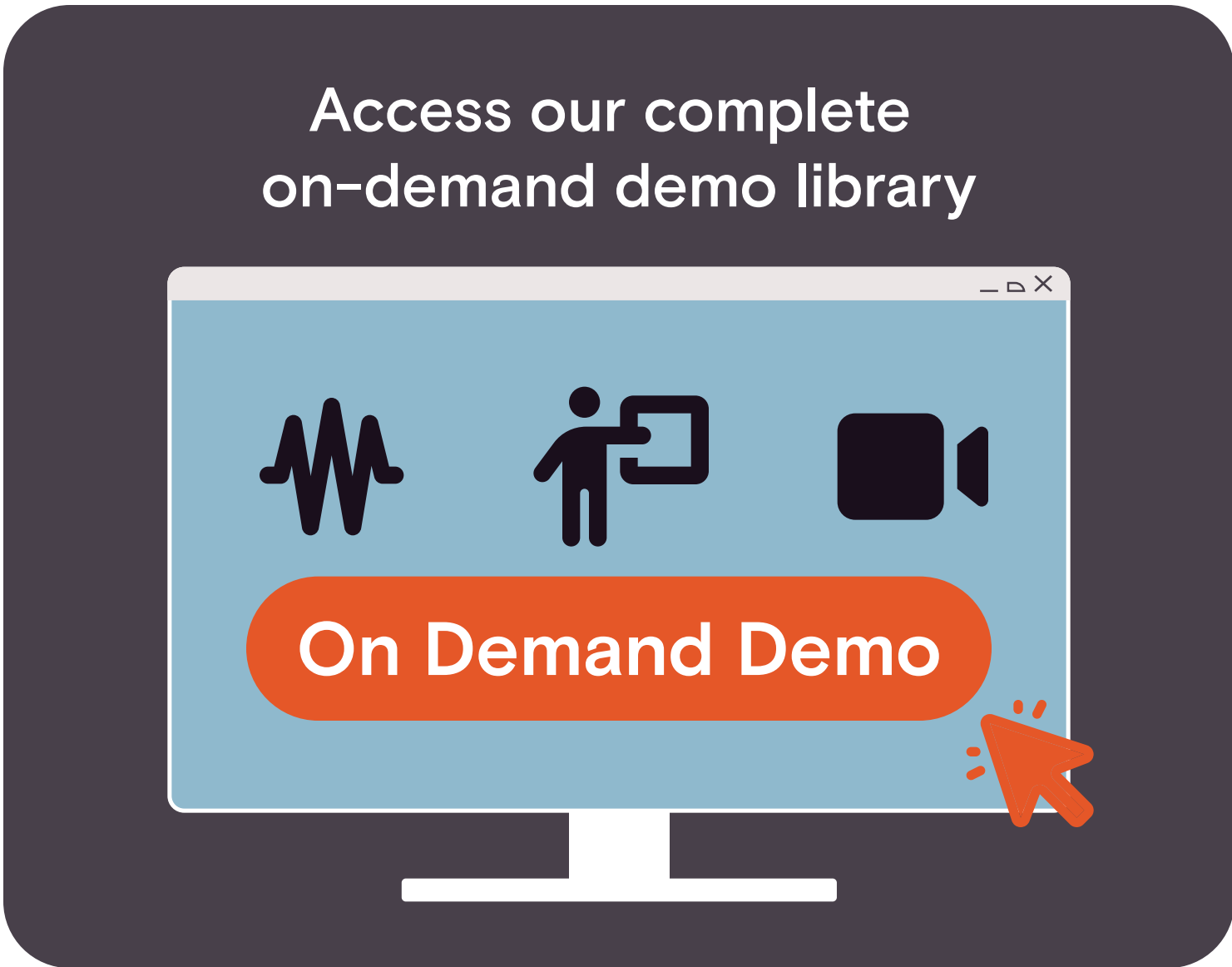
By creating one connected reporting workflow, we've improved efficiency, strengthened collaboration and reduced the stress that traditionally comes with reporting season.

What comes next?

Implementing Tangelo was more than a technology project—it changed the way we approach corporate reporting. Following the success of our annual reporting process, we've expanded our use of the platform to additional reporting workflows, including remuneration reporting, sustainability reporting and notices of meeting.

As reporting requirements continue to evolve, we now have a flexible platform that can grow with us while helping our teams maintain control, collaborate more effectively and deliver reports with confidence.

Links:



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- Australia & New Zealand**
Sydney, Australia
- Asia**
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- Sub-Saharan Africa and MENA**
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Contact us

Contact us or reach out to your regional Tangelo director.

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