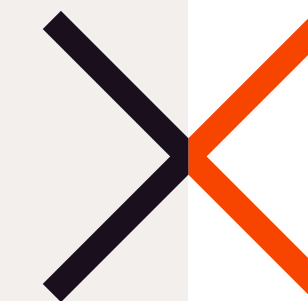




Case Study

From Word Documents to One Connected Reporting Platform for parliamentary reporting



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Case Details

Customer:
Dutch National Government, Netherlands

Industry:
Government

Organization:
All 12 Dutch Ministries

Primary use case:
Collaborative production and publication of
parliamentary financial documents

Key reports:
Budget Memorandum (Miljoenennota), Annual
Financial Report

Solution:
Tangelo Report

Customer Story

For nearly twenty years, the Dutch ministries produced parliamentary financial documents using Microsoft Word, email and paper-based reviews. As more contributors became involved, managing document versions became increasingly difficult. Teams spent valuable time coordinating edits, reviewing printed copies and making sure everyone was working from the latest version.

After several unsuccessful attempts to modernise the process, the Ministry of Finance chose Tangelo to create one collaborative environment for producing parliamentary financial reports.



Results at a Glance

- 
- 12 ministries working in one collaborative reporting platform
 - One version of the truth across all reporting teams
 - Remote-ready reporting before COVID-19
 - More time focused on report quality
 - Greater visibility for Audit Services
 - Structured ownership for every contributor
 - A scalable foundation for future financial system integrations

Customer Q&A

Stephanie Kriek
Senior Policy Advisor
Ministry of Finance

What reporting challenges were you trying to solve?

As more people became involved in the reporting process, managing documents became almost as challenging as producing them. The ministries needed a better way to collaborate, improve version control and reduce the manual effort required to publish parliamentary reports.

Why did you choose Tangelo?

Rather than introducing another complex system, Tangelo provided an intuitive platform that people adopted quickly. It modernised the reporting process while fitting naturally into the way ministries wanted to work.

How was the implementation rolled out?

Tangelo was introduced in phases, onboarding three ministries at a time. Each rollout helped improve the next, and within just over a year all twelve ministries were working in the same reporting platform.

The timing proved invaluable. The implementation was completed shortly before COVID-19, allowing reporting teams to continue collaborating without disruption.

Customer Q&A

How did Tangelo change the way your teams collaborate?

One of the biggest improvements was simple but powerful: everyone always works on the latest version.

Today, around 90% of parliamentary financial documents are produced in Tangelo. Every report has a coordinator who assigns tasks directly in the platform, allowing contributors to work simultaneously instead of waiting for document handovers.

The result is a more structured reporting process with:

- One shared version of every report
- Clear ownership and responsibilities
- Simultaneous collaboration across departments
- Fewer manual handovers
- More time to improve report quality
- Less pressure during final publication

How did Tangelo improve governance and oversight?

Tangelo also strengthened governance throughout the reporting process.

Instead of circulating unfinished Word documents, ministries now review professionally formatted reports within the platform. User permissions, discussions and document changes are managed in one place, giving contributors and reviewers greater transparency.

The platform has also been easy to adopt. The Ministry of Finance established its own internal helpdesk, while Tangelo's online tutorials support users whenever additional guidance is needed.

What comes next?

Following the successful rollout across all ministries, Tangelo has become a permanent part of the parliamentary reporting process.

The next step is deeper integration with financial systems. Today, financial tables are uploaded from Excel, but the long-term goal is to connect directly to source systems and further automate report production.

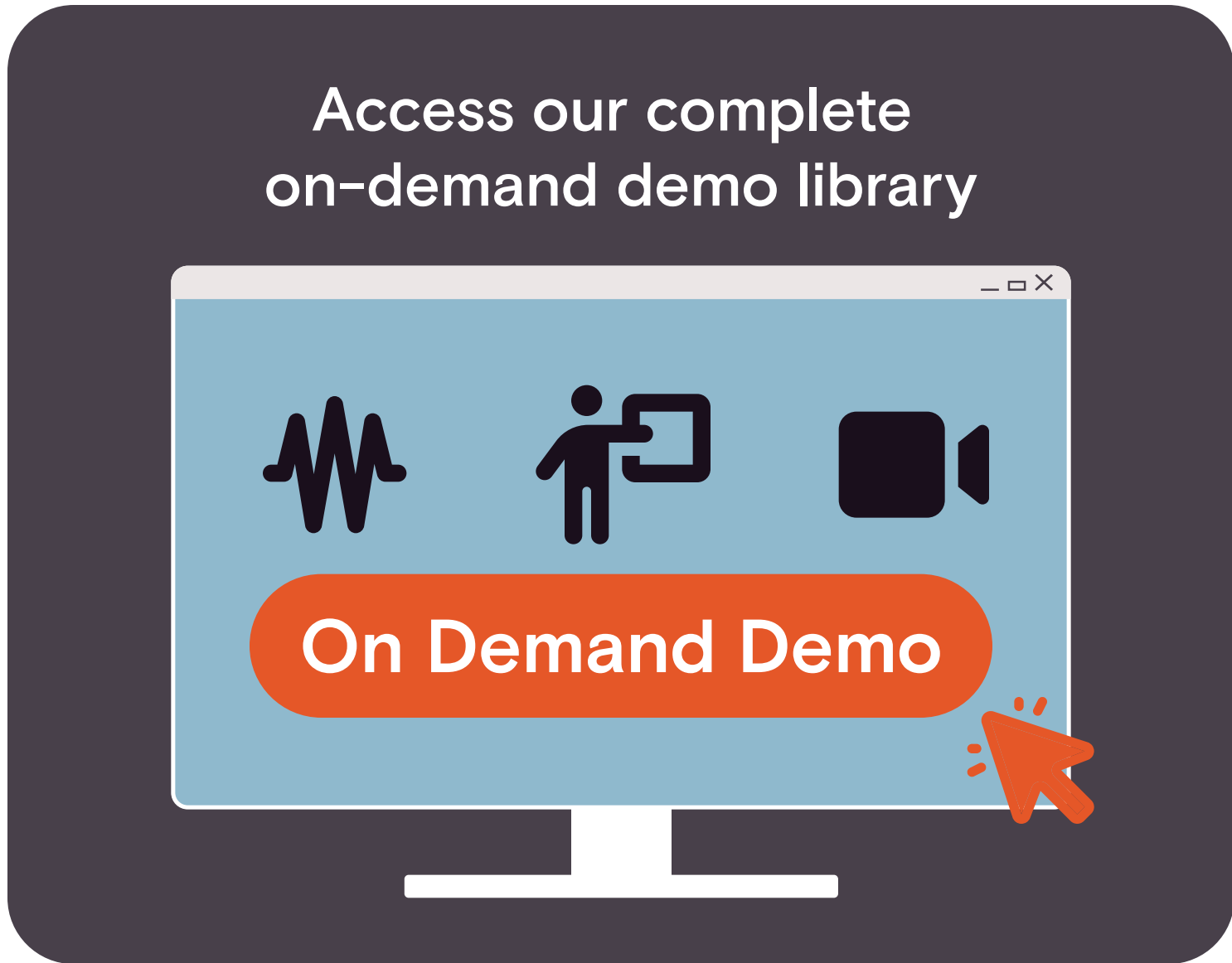
Links:

Discover what companies are producing with Tangelo



Client Reports

Access our complete on-demand demo library



On Demand Demo

Where you'll find us

- Europe**
Rotterdam (main office), Zeist, The Netherlands
- Central & Eastern Europe and DACH**
Prague, Czech Republic
- Nordics**
Helsinki, Finland
- UK & Ireland**
London, England
- Australia & New Zealand**
Sydney, Australia
- Asia**
Taipei, Taiwan
- Sub-Saharan Africa and MENA**
Johannesburg, South Africa

Contact us

Contact us or reach out to your regional Tangelo director.

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