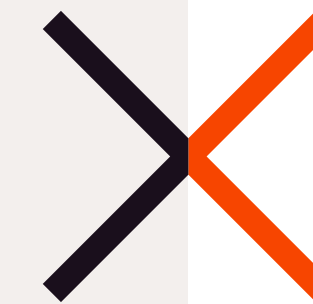




Case Study

How Ramsay Health Care Connected Reporting Across Multiple Teams



Ramsay
Health Care

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Case Details

Customer:
Ramsay Health Care, Australia

Industry:
Healthcare

Organization:
One of the world's leading private healthcare providers

Primary use case:
Corporate reporting

Key reports:
Annual Report and corporate reporting outputs

Solution:
Tangelo

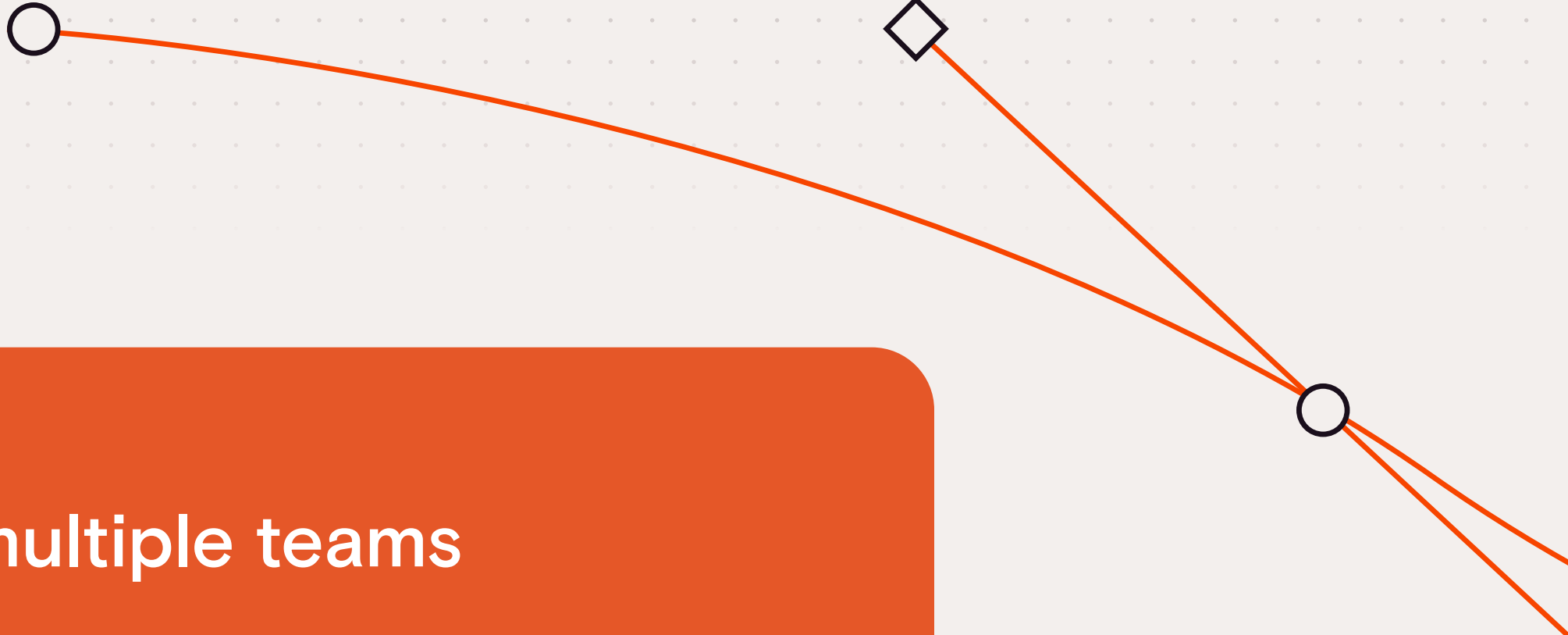
Customer Story

Reporting at Ramsay Health Care brings together contributors from Finance, Risk, Treasury, ESG and Legal. With multiple teams working to tight reporting deadlines, coordinating content across separate documents had become increasingly complex.

By implementing Tangelo, Ramsay created a connected reporting environment where contributors can work in parallel, keep information aligned and respond quickly to changes throughout the reporting cycle.



Results at a Glance

- 
- One connected reporting workspace across multiple teams
 - Real-time collaboration throughout the reporting cycle
 - Faster updates with less manual consolidation
 - Better visibility for leadership and the Board
 - Improved collaboration across Finance, Risk, Treasury, ESG and Legal
 - A more responsive reporting process during tight deadlines

Customer Q&A

Reporting Team
Ramsay Health Care

What reporting challenges were you trying to solve?

Our reporting process involved multiple teams working across different documents before everything was brought together at the end. As reporting deadlines approached, consolidating updates became increasingly time-consuming and created unnecessary pressure.

We wanted a more connected way of working that allowed teams to collaborate throughout the reporting cycle instead of waiting until the final stages.

Why did you choose Tangelo?

After seeing Tangelo successfully used by other organisations, we recognised the opportunity to bring our reporting process into one collaborative environment where multiple contributors could work together in real time.

Instead of managing separate files, content and data are now brought together into a single reporting workspace that keeps everyone aligned throughout the reporting process.

Customer Q&A

How has Tangelo changed the way your teams work?

The biggest improvements have been in collaboration and responsiveness. Rather than waiting until the end of the reporting cycle to consolidate documents, we can now update reports continuously and keep stakeholders working from the latest information.

This has made it much easier to manage reporting under tight deadlines, particularly when last-minute changes need to be incorporated quickly.

What impact has Tangelo had on your reporting process?

By replacing fragmented document management with one connected reporting process, we've reduced manual consolidation and created a workflow that is more collaborative, responsive and aligned with the needs of both contributors and leadership.

What comes next?

As we continue to evolve our reporting process, we're looking for further opportunities to simplify review and approval workflows by reducing manual intervention during verification.

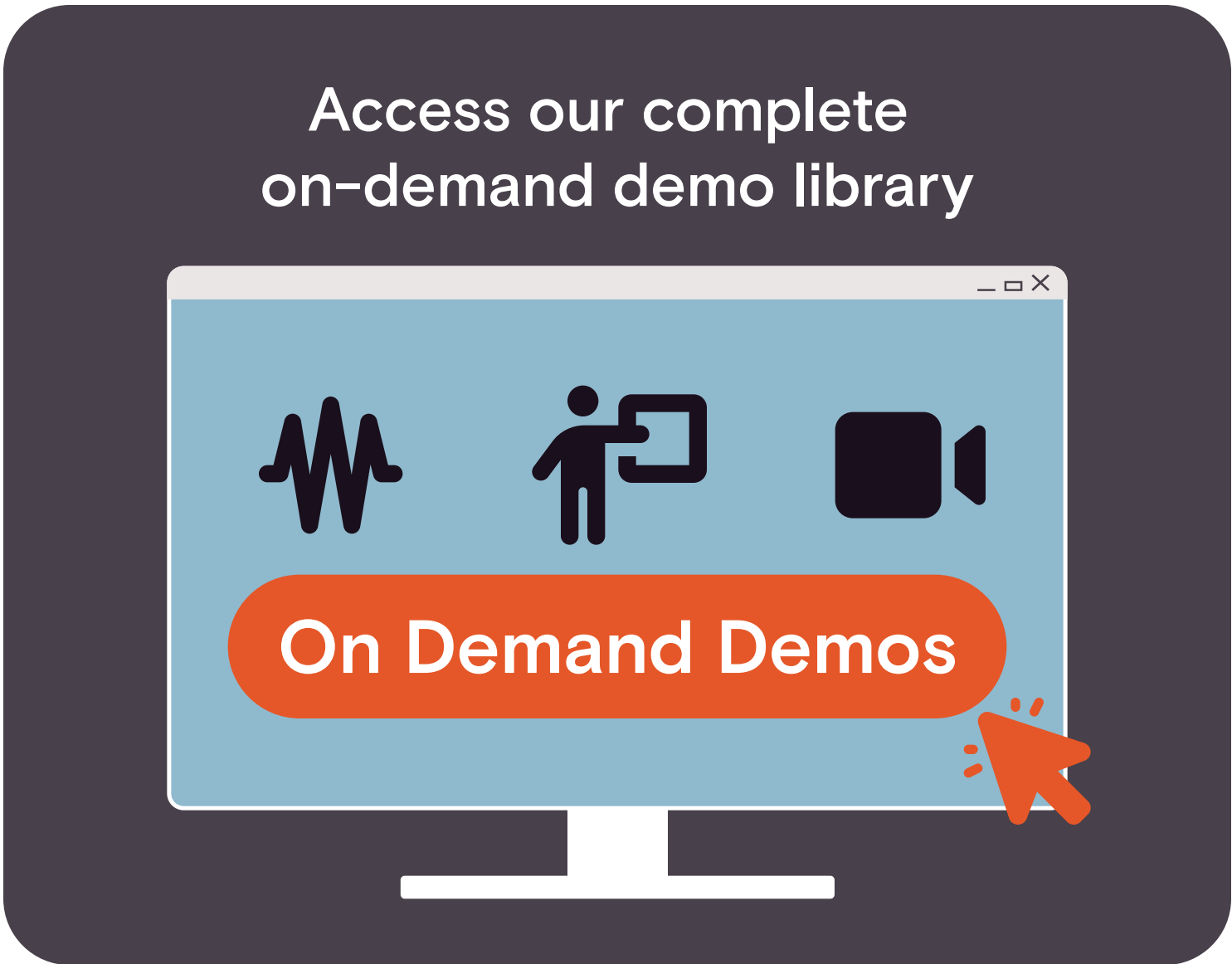
Links:

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Helsinki, Finland

UK & Ireland
London, England

Australia & New Zealand
Sydney, Australia

Asia
Taipei, Taiwan

Sub-Saharan Africa and MENA
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