PORSCHE



Warranty Extension.

FOR NEW AND PRE-OWNED VEHICLES.



Your rights under the Consumer Guarantees Act.

The Consumer Guarantees Act 1993 sets minimum standard guarantees for goods/ products and services bought for personal use. It provides that products sold to consumers come with a guarantee of "acceptable quality", which means that the products must:

- be fit for their purpose (do all the normal things that people would expect them to do);
- be durable for as long as most people would expect them to last;
- be free from minor and major faults; and
- do what You the consumer have been told they do.

If You as a consumer have a **serious** problem with a product, you have the choice between a refund, replacement, repair, or compensation from the business that sold you the product, as long as you comply with certain requirements.

If You have a problem with a product that is **not serious**, the business that sold you the product can choose to refund, repair or replace it with products of identical type, as long as you comply with certain requirements.

If the business that sold you the product chooses to refund, repair or replace the goods, it must be done in a reasonable time, otherwise you can ask for a refund.

If you would like more information on your rights and remedies under the Consumer Guarantees Act, please refer to the Commerce Commission's fact sheet on extended warranties available at: http://www.comcom.govt.nz.

This Policy is designed to provide you with certainty by helping pay the costs of unforeseen mechanical breakdowns, and to reduce inconvenience to you by getting you and your vehicle back on the road as quickly as possible. This Policy does not affect or limit your rights under the Consumer Guarantees Act but provides benefits over and above the Act's guarantees. In summary, subject to the terms of the Policy, these additional benefits include (but are not limited to):

- The Policy gives you the peace of mind of knowing exactly how long the cover applies, what benefits you are entitled to, and how to make your claim to ensure it can be settled promptly.
- No matter where you may break down, our network of Official Porsche Centres will assist you.
- You are also entitled to Porsche Roadside Assistance benefits (including flat battery, flat tyres, key replacement / vehicle lockout, and out of fuel assistance) 24 hours a day, 7 days a week.
- Allowances for accommodation or care hire/ transport costs if you as the owner/driver breakdown more than 100km away from your home and your vehicle is unable to be used for at least 24 hours due to the repair work required.

Cooling off period

You can cancel this Policy **within 14 days** after the date on which You received a copy of the Policy by giving Us notice of cancellation. In addition, if We have failed to comply with Our disclosure requirements relating to extended warranty agreements under the Fair Trading Act 1986, You may cancel at any time. In any case where you are entitled to cancel this Policy, you can give us notice of cancellation by phoning us, notifying us in writing by post or email, or in person by visiting Our office. Upon cancellation within this 14-day cooling off period We will provide you with a full refund of the premium you have paid.

Warranty Extension.

Driving enjoyment – guaranteed.

The Porsche Warranty Extension is designed to give you total peace of mind and the reassurance that your pride and joy has the complete backing of a factory warranty.

When your new or Porsche Approved Pre-owned Car Warranty expires, you can take the same peace of mind with you in the long life of your car by extending your warranty.

Your Porsche Warranty Extension provides similar benefits and security to those of any new Porsche warranty.



Benefits.

60% of all Porsche vehicles ever built are still on the road today. This is a clear indication that we are committed to exceptional performance and reliability. So much so, we'd like to give you that commitment in writing. The Porsche Warranty Extension is valid for a period of 12, 24 or 36 months and offers comprehensive cover.

The warranty can be used to extend cover on a new vehicle or Porsche Approved Pre-owned car and is accepted by Official Porsche Centres around New Zealand and in fact, the world.

With the added security that comes with comprehensive warranty cover, you can now look forward to many thousands of kilometres of stress-free driving pleasure from your Porsche.

Should you choose to sell your vehicle privately, the Porsche Warranty Extension is transferable* and may add to the attractiveness of your Porsche to prospective purchasers.

*The warranty is not transferable to another party (e.g. a licensed motor vehicle dealer) if that party acquires the vehicle for the purpose of resale.



Warranty Extension Conditions.

- The Porsche Warranty Extension is available on qualifying Porsche vehicles.
- The warranty can be extended by simply contacting your Official Porsche Centre service department prior to the policy expiring, providing your vehicle's maintenance record is up to date.
- If your vehicle's policy has expired, the policy can also be extended subject to qualifying criteria.
- All service tasks must be performed and documented as specified in the Guarantee & Maintenance booklet.





Commitment.

Whether you are considering purchasing a new Porsche and want more reassurance, an Approved pre-owned Porsche that comes with reassurance as standard, or are considering extending the warranty for your current Porsche, we've got it covered. Great relationships are built on trust. The Porsche Approved Warranty is a warranty perfectly tailored to your Porsche for complete peace of mind.

As you would expect from us, the scope of cover of the Porsche Approved Warranty is at a comparable level to our new car warranty. 100% Porsche. This means the Porsche Approved Warranty applies worldwide. It is effortlessly administered in every Porsche Centre, covering components for 100% of the labour and parts. There is never an excess to pay in the event of a claim and nor is there any mileage limit once the policy is activated.

Warranty Conditions.*

- The vehicle must continue to be maintained as described in the Guarantee & Maintenance booklet.
- The vehicle must not have been subjected to undue strains or used for purposes other than those for which it was intended.
- The Porsche warranty is not available to be purchased by licensed motor vehicle dealers for any vehicle that will be sold in their business.
- Warranty defects must be presented immediately to an Official Porsche Centre.



*See full contract details on page 10.

Warranty Exclusion.*

- Warranty claims may not be valid if the failure or any subsequent damage is attributed to a part or parts not approved by the manufacturer.
- The warranty does not cover ageing and items considered to be wear and tear.
- Maintenance work that is associated with a warranty repair is expressly excluded.
- The cost of testing, measurement and adjustment work not relating to warranty claims shall not be refundable.

*See full contract details on page 10.



Warranty Limitation.*

- All claims arising from this warranty shall expire on the valid to date specified on the Warranty Certificate.
- Warranty repair work shall be performed free of charge to the owner in accordance with technical requirements by replacing or repairing parts found to be defective. Replaced parts automatically become the property of Porsche.
- Should the cost of the repair exceed the value of a replacement unit, the claim shall be limited to the free installation of the replacement unit.

*See full contract details on page 10.




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Warranty Conditions.

1. The warranty conditions below do not affect the customer's rights arising from the law, the pre-owned vehicle contract or any existing new vehicle warranty.
2. A warranty is provided for the correct operation of all parts of the following components for the vehicle described in more detail in the warranty certificate under the following conditions, if the vehicle is equipped with them:
   – Engine
   – Fuel and cooling system
   – Drive and transmission
   – Suspension and steering
   – Brake system
   – Heating and air conditioning
   – Electrical system
   – High-voltage battery
   – Body

   Only vehicles that are approved for road use and have not been changed from standard production condition are covered by the warranty. This warranty becomes void if, after the application has been submitted, a technical modification is made that leads to the criteria in sentence 1 not being met.
3. The following customer groups are excluded from taking out contracts: commercial vehicle dealers, leasing companies, (sport) driving schools and companies whose business purpose is commercial vehicle leasing or transporting passengers.
4. The customer can only claim free repair for defects covered under the guarantee. The following applies to processing a claim:
   – The customer can make a claim with the Porsche Partner providing the warranty or another recognised Porsche Centre by submitting the fully completed warranty certificate. The customer must notify the Porsche Partner providing the warranty or another recognised Porsche Partner of the defect in writing or have this information registered with them as soon as it is detected.
   – The repairs are carried out free of charge for the customer in accordance with the technical requirements by replacing or repairing the defective parts. The replaced parts become the property of the Porsche Partner providing the warranty or the authorised Porsche centre.
   – If the repair costs exceed the value of a replacement unit required due to wear and tear, the claim is limited to the free installation of such a replacement unit.
5. Warranty exemptions and conditions.

   No claims arise if the defect is caused by one of the following:
   – the vehicle has not been treated properly or overloaded (e.g. over revving the engine), (including cases caused by external influence, in particular accidents, the use of undue force, theft and/or natural phenomena) and/or
   – the vehicle has previously not been repaired, maintained or serviced properly at an establishment not recognised by the manufacturer for servicing and/or
   – parts have been installed in the vehicle the use of which has not been approved by the manufacturer and/or
   – the vehicle has been modified in a manner which is not approved by the manufacturer and/or
   – the customer has not maintained the vehicle in accordance with the conditions in the "Warranty & Maintenance" booklet.
   – the workshop and recall campaigns published by Porsche were not implemented properly on the vehicle and/or
   – an uninsured part has damaged an insured part and/or
   – the insured parts were damaged as a result of participation in driving events and the associated practice drives and/or
   – there has been deliberate or grossly negligent conduct or the claimant has fraudulently given misleading information about facts associated with the cause of the damage or the amount of damages.

   The following are not insured or not replaced:
   – visual and acoustic defects that do not impair functionality,
   – indirect or direct consequential damage (particularly towing costs, overnight costs, vehicle hire costs, damages for loss of use, particularly if there is a delay in acquiring spare parts)
   – costs for testing, measuring, adjustment, maintenance, inspection, care and/or cleaning work and procurement, disposal, freight and dispatch costs that are not directly connected with a defect covered under the warranty.

   Damage due to ageing and natural wear and tear is generally excluded from the warranty. Ageing is the totality of all irreversible chemical and physical processes that occur in a material over the course of time. Wear & tear is the progressive material loss from the surface of a solid body that is the result of mechanical action, i.e. contact and relative movement of a solid, liquid or gaseous opposite body. This applies to ageing and wear & tear on the following components:
   – Wiper blades
   – Tyres
   – Brake pads and discs
   – Shock absorbers
   – Clutch plate and pressure plate
   – Drive belt including deflection and tensioning rollers
   – Spark plugs
   – Batteries (including high-voltage batteries)
   – PDCC expansion tank
   – Refrigerant
   – All lights (excluding Xenon & LED lights)
   – All filters, fluids, oils and greases
6. The claim for free repair is limited by the market value of the vehicle at the time the defect covered by the warranty occurred.
7. Claims other than those specified in 1-6 above do not exist, particularly claims for cancellation, reduction or reimbursement of other expenses incurred by the customer.
8. This warranty applies worldwide and mileage is not limited during the warranty period.
9. The warranty remains in force if the customer sells his vehicle to an end customer during the warranty period. However, it lapses if the purchaser comes under one of the customer groups specified in 3.
10. All claims arising from a warranty case lapse 12 months after the damage occurred but no later than 12 months after the expiry of the warranty period.
11. The Porsche Partner specified above will provide the warranty.

Porsche Approved Warranty Pricing.

		718	911	Taycan	Panamera	Macan	Cayenne
1 YEAR	**Warranty Extension[1]**	$2,700	$3,400	$3,400	$3,750	$2,950	$3,400
	Stand-alone Warranty[2]	$3,700	$4,400	$4,400	$4,750	$4,150	$4,800
2 YEAR	**Warranty Extension**	$4,200	$5,200	$5,200	$5,800	$4,700	$5,550
	Stand-alone Warranty	$5,200	$6,200	$6,200	$6,800	$5,900	$6,950
3 YEAR	**Warranty Extension**	$5,800	$7,250	$7,250	$8,100	$6,750	$8,000
	Stand-alone Warranty	$6,800	$8,300	$8,300	$9,150	$7,950	$9,450

Prices valid from 1 October 2025 and are MRP and GST inclusive,
[1] Warranty Extension - extension of an existing New or Pre-Owned Warranty. [2] Stand-Alone Warranty - no existing Warranty coverage.

For further information please contact your nearest Official Porsche Centre or visit porsche.co.nz.

Giltrap Porsche
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Grey Lynn, Auckland
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