

# Claim/application for authorisation to treat a dental injury worldwide

## Denplan Dental Emergency and Injury Cover/Denplan Emergency – Benefit B



Before completing this form please read the terms and conditions in your policy document. To help us settle your claim quickly please complete all sections and write clearly in BLOCK CAPITALS using black or blue ink.

Please be aware that dental records may be required to support your claim.

If you have any questions, please email [trauma@simplyhealth.co.uk](mailto:trauma@simplyhealth.co.uk)

Please send your completed form, within 60 days of the incident where reasonably possible, by email - [trauma@simplyhealth.co.uk](mailto:trauma@simplyhealth.co.uk) or by post - Denplan, part of Simplyhealth, Anton House, Chantry Street, Andover, SP10 1DE

### Patient details

To be completed by the patient (or parent/guardian of a patient under 16 years)

|                          |                           |                            |                             |                      |                      |                      |                      |                      |                      |                      |                      |                      |
|--------------------------|---------------------------|----------------------------|-----------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| Registration number      | <input type="text"/>      | <input type="text"/>       | <input type="text"/>        | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |                      |                      |                      |                      |                      |
| Mr <input type="radio"/> | Mrs <input type="radio"/> | Miss <input type="radio"/> | Other <input type="radio"/> | <input type="text"/> | Date of birth        | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| First name               | <input type="text"/>      | Surname                    | <input type="text"/>        |                      |                      |                      |                      |                      |                      |                      |                      |                      |
| House name or number     | <input type="text"/>      |                            |                             |                      |                      |                      |                      |                      |                      |                      |                      |                      |
| Address                  | <input type="text"/>      |                            |                             |                      |                      |                      |                      |                      |                      |                      |                      |                      |
| Town/City                | <input type="text"/>      |                            |                             |                      |                      |                      |                      |                      | Postcode             | <input type="text"/> |                      |                      |
| Home phone number        | <input type="text"/>      |                            |                             |                      | Mobile phone number  | <input type="text"/> |                      |                      |                      |                      |                      |                      |
| Email address*           | <input type="text"/>      |                            |                             |                      |                      |                      |                      |                      |                      |                      |                      |                      |

\*If you enter an email address on this form and you're the payer, it will be added to your account and email will become your preferred contact method. If you're not the payer, we'll use the email to contact you about your claim. Providing an email helps us communicate faster, improves security, and reduces our environmental impact. Please contact us if you'd like to discuss this further

### Treating dentist's details

If you are a patient claiming please provide as much information as possible

|  |                      |                      |                      |                      |                      |                      |                          |                           |                                     |                            |                          |                             |                      |
|--|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|--------------------------|---------------------------|-------------------------------------|----------------------------|--------------------------|-----------------------------|----------------------|
| Registration facility number (e.g. 251403/a) | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | /                        | <input type="text"/>      | (Last character should be a letter) |                            |                          |                             |                      |
| GDC number (if not a Denplan member)         | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | Mr <input type="radio"/> | Mrs <input type="radio"/> | Dr <input type="radio"/>            | Miss <input type="radio"/> | Ms <input type="radio"/> | Other <input type="radio"/> | <input type="text"/> |
| First name                                   | <input type="text"/> |                      |                      |                      |                      |                      | Surname                  | <input type="text"/>      |                                     |                            |                          |                             |                      |
| Practice name                                | <input type="text"/> |                      |                      |                      |                      |                      |                          |                           |                                     |                            |                          |                             |                      |
| Practice address                             | <input type="text"/> |                      |                      |                      |                      |                      |                          |                           |                                     |                            |                          |                             |                      |
| Town/City                                    | <input type="text"/> |                      |                      |                      |                      |                      |                          |                           | Postcode                            | <input type="text"/>       |                          |                             |                      |
| Practice email address                       | <input type="text"/> |                      |                      |                      |                      |                      |                          |                           |                                     |                            |                          |                             |                      |
| Practice phone number                        | <input type="text"/> |                      |                      |                      |                      |                      |                          |                           |                                     |                            |                          |                             |                      |

## Details of your dental injury

To be completed by the patient (or parent/guardian of a patient under 16 years)

How did the dental injury occur?

  
  
  
  
  

What was the date and time of your dental injury?

Time

AM

☐

PM

☐

What dental injury did you notice within the first 7 days?

  
  
  
  

If your dental injury occurred while participating in any form of contact sport (including training), were you wearing a mouth guard? Yes

☐

No

☐

Are you covered by, or claiming under, any other insurance in relation to this incident? Yes

☐

No

☐

If 'Yes' please give details

  
  

I understand that the Insurer retains the right to recover any incurred costs as a result of a third party's involvement.

Was the incident reported to any other authority (e.g. police or employer)? Yes

☐

No

☐

Are you applying for authorisation for treatment by a dentist who is NOT your Denplan dentist? Yes

☐

No

☐

If 'Yes' please tell us why you wish treatment to be carried out by a dentist who is not your Denplan dentist

What restorations were in place on the damaged teeth prior to the accident?

Please give details of damage to the dentition

Please give details of treatment carried out so far

Please give details of the proposed plan for future dental treatment

What date did the treatment start?

D

D

M

M

Y

Y

Y

Y

When was the treatment completed?

D

D

M

M

Y

Y

Y

Y

| Quantity |  |   |  |
|----------|--|---|--|
| 15       |  | £ | Examination and report to include all necessary smoothing, polishing and vitality testing and X-rays |
| 16a      |  | £ | Porcelain jacket crown   |
| 16b      |  | £ | Dentine bonded crown   |
| 17a      |  | £ | Metal bonded porcelain crown   |
| 17b      |  | £ | Post/core construction   |
| 18a      |  | £ | Metal bonded porcelain bridgework – retainer   |
| 18b      |  | £ | Metal bonded porcelain bridgework – pontic   |
| 19       |  | £ | Full metal crown   |
| 20a      |  | £ | Zirconia crown   |
| 20b      |  | £ | Zirconia bridge unit   |
| 21a      |  | £ | Laboratory constructed adhesive bridge – retainer  |
| 21b      |  | £ | Laboratory constructed adhesive bridge – pontic  |
| 22       |  | £ | Laboratory constructed adhesive facing or veneer   |
| 23a      |  | £ | Root canal treatment – incisor and canine (includes filling of access cavity)                        |
| 23b      |  | £ | Root canal treatment – premolar and molar (includes filling of access cavity)                        |

| Quantity |  |   |   |
|----------|--|---|---|
| 24a      |  | £ | Permanent acrylic denture   |
| 24b      |  | £ | Permanent metal denture   |
| 24c      |  | £ | Temporary denture following tooth loss (where required)   |
| 25       |  | £ | Laboratory made temporary bridge following tooth loss (where required). Also includes adding additional units |
| 26       |  | £ | Emergency and other treatment following dental injury not otherwise specified                                 |
|          |  |   |   |
|          |  |   |   |
|          |  |   |   |
|          |  |   |   |
|          |  |   |   |

Implants

Please note that this is only available for patients with Implant Upgrade Cover. If implants are required please submit four years dental records and x-rays to support your claim by secure post.

|    |  |   |   |
|----|--|---|---|
| 31 |  | £ | Fitting an implant  |
| 32 |  | £ | Procedures to support fitting of the implant (bone augmentation, CT scan) |

Was it necessary to re-open your surgery? Yes ☐ No ☐

Date 

D

D

M

M

Y

Y

Y

Y

Telephone consultation? Yes ☐ No ☐

What was the date and time of the treatment/consultation?

Date 

D

D

M

M

Y

Y

Y

Y

Time  :  AM ☐ PM ☐

Payment details

Dentist or patient to complete. Please tick the box to indicate your preferred method of payment

Who would you like us to pay?    Patient ☐    Dentist ☐

☐ Direct credit to the account details held under the dentist Denplan membership          /  (the last box should contain a letter)

☐ Direct payment into the bank account we debit your monthly subscription from

Or

☐ Cheque payable to

Patient’s declaration

To be completed by the patient (or parent/guardian of a patient under 16 years)

I confirm that I am the patient (patient’s parent or guardian if under 16 years of age) and I declare that all the information provided on this form is true and complete. I hereby authorise any dentist or person who has examined me/the patient to provide Denplan Limited, or its representatives, with any information concerning the above matters to support this claim. I understand that Denplan Limited, on behalf of the Insurers, reserves the right to appoint an examiner or make such other enquiries as it considers appropriate before agreeing any claim.

Patient (parent/guardian) name    Patient (parent/guardian) signature    Date

Treating dentist’s declaration

I declare that the dental injury sustained by this patient is consistent with an external impact and confirm that the information I have given on this form is correct.

Dentist’s name    Dentist’s signature (if no receipt attached)    Date